



HP 360LX PALMTOP PC

POCKET GUIDE



HEWLETT®
PACKARD

HP 360LX PALMTOP PC POCKET GUIDE



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INTRODUCTION

Thank you for purchasing the HP Palmtop PC.



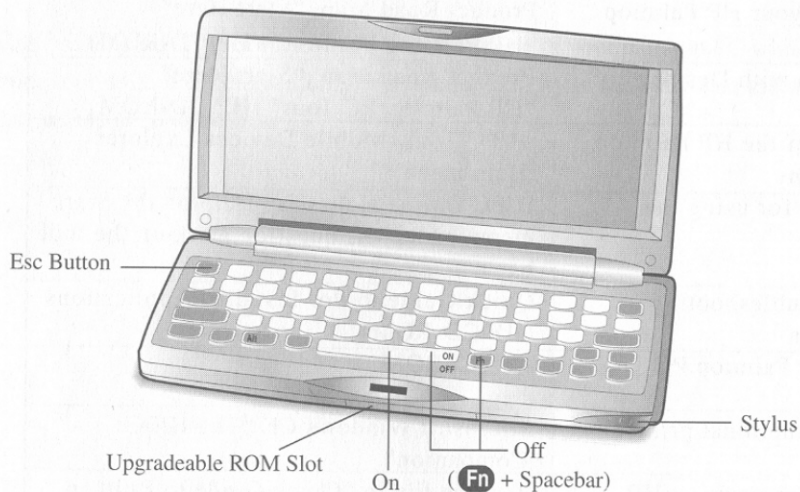
This pocket guide is your handy reference to the use of your palmtop PC while you are away from your desk. It contains information complementary to the other user assistance materials that are included in the box.

For Further Help

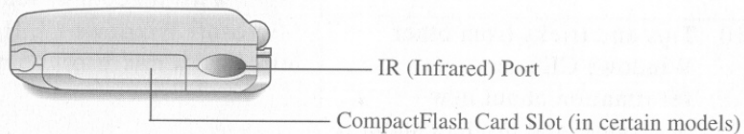
FOR THIS INFORMATION	SEE
1. Setting up your HP Palmtop PC	Product Road Map, "Start Here" "HP Palmtop PC Tour" (HP CD-ROM)
2. Partnership with Desktop computer	Product Road Map, "Start Here" "HP Palmtop PC Tour" (HP CD-ROM)
3. Overview of the HP Palmtop PC programs	H/PC Tour (Mobile Devices Explorer Help menu)
4. Procedures for using the programs	H/PC Online Help (Tap Help on the Start menu, or tap the question mark on the tool bar.)
5. Tips & Troubleshooting Information	Quick Guide to Pre-Installed Applications (HP CD-ROM)
6. Unique HP Palmtop PC features	HP CD-ROM
7. Quick instructional printed guide	Microsoft Windows CE "The H/PC Companion"
8. Latebreaking news on HP Palmtop PC	Readme file in "Quick Guide to Built-in Applications" (HP CD-ROM)
9. Frequently Asked Questions	HP Handheld Products Home Page at: http://www.hp.com/handheld
10. Tips and tricks from other Windows CE users, information about new programs, and product support	Microsoft Windows CE Home Page at: http://www.microsoft.com/windowsce

A CLOSER LOOK AT THE HP PLAMTOP PC

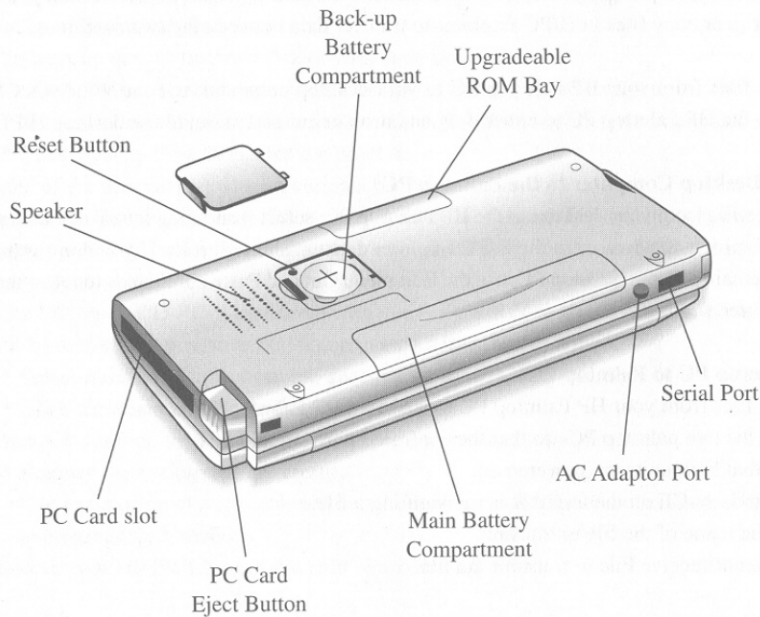
EXTERNAL FEATURES – TOP VIEW



EXTERNAL FEATURES – SIDE VIEW



EXTERNAL FEATURES – BOTTOM VIEW



TRANSFERRING DATA



From the Palmtop PC to the Desktop PC

After establishing a connection between your HP Palmtop PC and desktop computer, the H/PC Explorer window on the desktop displays the files and folders on the palmtop PC. This means that you can simply drag and drop or copy files in H/PC Explorer to transfer data between the two machines.

To transfer files from your HP Palmtop PC to your desktop computer, use the Windows CE Explorer window on the HP Palmtop PC to either drag and drop or cut and paste, to the desktop H/PC Explorer.

From the Desktop Computer to the Palmtop PC

To transfer a file from your desktop to the HP Palmtop PC, select it and drag it to a destination folder in the H/PC Explorer window, or to the H/PC Explorer desktop shortcut icon. If you don't want a copy of the file to remain on your desktop PC, use the Edit menu Cut and Paste commands to move the file to the H/PC Explorer window.

From Palmtop PC to Palmtop PC

To transfer files from your HP Palmtop PC to a second HP Palmtop PC:

1. Position the two palmtop PCs so that their infrared ports are aligned.
2. Be sure that both units are powered on.
3. Open Windows CE on the unit that is transmitting a file.
4. Tap on the name of the file to transmit.
5. Tap on Send/Receive File to transmit the file.

From earlier HP 300 series palmtop PCs to HP 360LX

Both the HP 300LX and HP 320LX runs on Windows CE 1.0. You can migrate your data from these earlier palmtop PCs to the HP 360LX which runs on Windows CE 2.0.

To migrate data from Windows CE 1.0 to Windows CE 2.0:

1. Connect the HP Palmtop PC and the desktop computer and establish partnership between the two.
2. Synchronize your earlier palmtop PC with your desktop computer using H/PC Explorer 1.0.
3. Perform a full backup of your data:

To back up data to the hard disk of your desktop computer:

- * Select Backup/Restore from your desktop computer's H/PC Explorer 1.0 Tools menu.
- * In the window that appears, in the Backup tab, select your preferred options.
- * Click Backup Now to initiate the process.

Take note of the directory in which your data has been saved.

4. Take note of the Communications, Owner, and World Clock alarm settings on your palmtop PC. Also note Options and User Preferences settings for third-party programs. (These settings are not automatically restored.)
5. Insert the Microsoft CD-ROM that came with your HP 360LX to install H/PC Explorer 2.0.
6. Restore the data which you have backed up in step 2 into the HP 360LX.
 - * Select Backup/Restore from the Tools menu in H/PC Explorer 2.0.
 - * Click the Restore tab and click Restore Now.
7. Perform a soft reset on the HP 360LX to complete the restoration operation.
 - * Remove the backup battery cover.
 - * Use a pen or tip of a straightened paper clip to press the red reset button and hold for approximately 5 seconds.
8. Synchronize your HP 360LX with the H/PC Explorer 2.0

From other HP Handheld products to Palmtop PC (HP PIM Translation Utility)

The HP PIM Translating Utility allows you to transfer your existing Phone Book and Appointment Book data from HP 100LX/200LX Palmtop PCs and HP OmniGo 100/120 organizers to your HP Palmtop PC. The translation process involves the following:

1. Transfer the data from the HP 100LX/200LX palmtop PCs or HP OmniGo 100/120 organizers to the desktop PC's hard drive or a floppy disk using an HP connectivity solution. (Refer to your existing HP handheld device manual for more information. You will require a synch cable and desktop connectivity software for the existing handheld product from which you are transferring data.)
2. The HP PIM Translation Utility installed on the desktop computer translates the PIM data files into Schedule+7.0a application records.
3. You can then synchronize the updated Microsoft Schedule+7.0a records to the HP Palmtop PC using the H/PC Explorer.

To install the HP PIM Translation Utility onto the desktop computer:

1. Insert the HP CD-ROM into the CD drive.
2. Click on the "Trial Software" button on the Main Page of the CD-ROM, then click on "Download" to download the HP PIM Translation Utility.

To start the translation:

(Note: Copies of the Phone and Appointment Book data should already have been moved to the desktop computer from the HP 100/200LX palmtop PCs or HP OmniGo 100/120 organizers.)

Launch the HP PIM Translation Utility application on your desktop computer to invoke the Welcome screen.

To translate Appointment Data:

1. Click on Appointments in the Welcome screen.
2. Specify the appointments data file to translate in the Open File dialog box that appears, then click OK.
3. If the file you specify is not a PIM database file of the appropriate type, you'll get an error message.

4. Otherwise, the Appointment Book Translation Note screen appears.
5. The data translation progress screen appears, showing the progress of current translation activity.
6. When the translation has been successfully completed, a message appears. Click OK to return to the Welcome screen.

An Appointment Translation Limitation

- Although the Appointment Book applications on the HP 100LX/200LX palmtop PCs and HP OmniGo 100/120 organizers and the Calendar application on the HP Palmtop PC support daily, weekly, monthly, and yearly repeated events, the Scheduler+ application supports only daily and yearly repeated events. Since all translations go through Schedule+, there is no direct mapping from earlier HP palmtop products to Scheduler+ for repeating weekly and monthly events.
- As long as you do not edit imported repeating weekly or monthly events in Scheduler+ before you synchronize them with the HP Palmtop PC, they will translate correctly into repeating events on the palmtop PC. If, however, you have edited them in Scheduler+, they lose their weekly/monthly attribute and are treated as single events.

To translate Phone Book Data:

1. Click on Phone Book in the Welcome screen.
2. Specify the phone book data file to translate in the Open File dialog box, then click OK.
3. If the file you specify is not a PIM database file of the appropriate type, you'll get an error message.
4. The Phone Book Translation Field Map screen appears.
5. See "Mapping Field Names," below, for more information on mapping phone book fields.
6. Next the data translation progress screen appears, showing the progress of the current translation activity. Click the Stop button to terminate the translation operation in progress.
7. When the translation has successfully completed, a message appears. Click OK to return to Welcome screen.

MAPPING FIELD NAMES

The HP PIM Translation Utility attempts to map the fields in your Phone Book data file to standard fields in a Schedule+ record. As long as your Phone Book fields have standard names (that is, you have not modified the Phone Book database field structure), the translation is straightforward. The suggested mapping appears in a table in the Phone Book Translation Field Map screen:

- The left column shows the names of fields extracted from the Phone Book data file. (Only the fields that have data are included.)
- The right column shows the names of Schedule+ fields.
- An arrow in the centre column indicates that the data in a Phone Book field in the left column will be copied to the corresponding Schedule+ field in the right column. Note that multiple Phone Book fields (for example, Address1 and Address2) can be mapped to the same Schedule+ field (for example, Business address).
- No arrow in the centre column indicates that there is no mapping and, therefore, the data will not be copied.

Mapping a Name

The Name field in the Phone Book data file can be mapped in three ways in Schedule+:

- If the name in the Phone Book data file is entered as Name1, Name2 [Name3] (that is, with a comma after the first word), it is always mapped to the two name fields in Schedule+ with Name1 = Last Name and Name2 [Name3] = First Name.
- If the name in the Phone Book data file does not have a comma after the first word, you can choose one of two options for its mapping:
 - * Last name/First name - (default) Name1 [Name3] Name2 maps to Name1 = Last Name and [Name3] Name2 = First Name.

* First name/Last name - Name1 [Name3] Name2 maps to Name1 [Name3] = First Name and Name2 = Last Name.

Adding a Mapping

If a field appears in the left column with no mapping (that is, no arrow in the centre column) select a field name from the drop down list box of the Schedule+ field immediately to the right of the field whose mapping you want to define.

When you complete the selection, the field name appears in the appropriate cell in the right column and a mapping arrow appears on the centre column.

Changing a Mapping

If a field in the left column is mapped to the wrong field in the right column, change the mapping by selecting a different Schedule+ field name from the drop down list box for the corresponding cell in the right column.

Deleting a Mapping

If a field in the left column should not be mapped to anything, select **(none)** from the drop down list box for the corresponding cell in the right column. The **(none)** option is not available for the Name field.

Reviewing Translation Status

After each translation is finished, whether it was completed successfully or was interrupted, the results are written onto the Status screen. Click the Status button on Welcome screen to see the history of any translations begun during the current execution of the HP PIM Translation Utility application.

BACK UP AND RESTORE



BACKING UP DATA

Although unlikely, it is possible to lose data on your palmtop PC. It is, therefore, always good practice to save a backup copy of your data. You can back up and restore Calendar, Contacts, and Tasks data and your Inbox messages to:

- the hard disk on the desktop computer via the H/PC Explorer
- a PC card
- a CompactFlash card
- the palmtop PC internal storage

USING THE DESKTOP COMPUTER

The process of backing up or restoring data on the desktop computer is driven by the H/PC Explorer software on the desktop computer.

To back up data to the hard disk of your desktop computer:

1. Connect the HP Palmtop PC and the desktop computer and establish partnership between the two.
2. Select Backup/Restore from your desktop computer's H/PC Explorer Tools menu.
3. In the window that appears, in the Backup tab, select your preferred options.
4. Click Backup Now to initiate the process.

If you select "Automatically Back Up Upon Connecting", the H/PC Explorer will automatically back up any changes on the data on your palmtop PC whenever you connect to the desktop PC.

NOTE:

- Do not back up files from your palmtop PC to a temporary directory on your desktop PC. If you do, the backup procedure will not work correctly and the integrity of your data will be compromised.

- Restoring data to your palmtop PC from your desktop computer replaces the existing data and, therefore, overwrites any changes you've made to the palmtop PC data since the last backup.
- After a restoration operation, you must disconnect and reset your palmtop PC. If you don't, your palmtop PC will not function properly and you will not be able to reconnect to your desktop computer until the reset is completed.

To restore data from your desktop computer:

1. Select Backup/Restore from the Tools menu.
2. Click the Restore tab and click Restore Now.
3. Restart your palmtop PC to complete the restoration operation.

USING A PC CARD

The process of backing up or restoring data on a PC card is driven by the Database Backup option on the HP Palmtop PC's Control Panel.

! WARNING:

It is recommended that you use only PC cards which have been tested with your model of HP Palmtop PC. Use of other cards is not recommended. For a list of recommended PC memory cards, refer to our website at "<http://www.hp.com/handheld>".

Before backing up or restoring data on a PC card, be sure that:

- all Information Manager applications are closed on the palmtop PC
- the palmtop PC is not connected to a desktop computer, or other serial device

To backup data on a PC Card:

1. Be sure that a PC card with sufficient storage is in the PC card slot on the palmtop PC.

2. Select the Backup tab on the Data Backup window.
3. Tap Back Up Data.
4. When asked to specify a file name to save to, specify the PC card folder and a file name. The database backup file should have the extension *.DBB.

To restore data from a PC card:

1. Select the Restore tab on the Data Backup window.
2. Tap Restore Data.
3. In the Restore dialog that appears, specify the name of the database backup file to restore to the palmtop PC, then tap OK. The default directory for this dialog is My Handheld PC(root); the default file type is "Database Backup" (*.DBB). If a PC card or CompactFlash card is in the palmtop PC, the default directory is PC card.
4. After you have confirmed a backup storage file from which to restore the data, the Restore Data? message appears. Tap Yes to proceed or No to cancel the operation and return to the Data Backup screen.
5. The Data Restore In Progress dialog appears next, providing status on the operation as it proceeds.
6. When the restoration is successfully completed, a message appears to remind you that there may be some database cleanup to do the next time you synchronize with the desktop computer.

USING A COMPACTFLASH CARD

The procedures are the same as that of PC cards.

USING INTERNAL STORAGE

The procedures are the same as that of PC cards except that you specify a folder and file on the palm-top PC.

RESETTING



RESETTING

If your palmtop PC freezes up during operation, you may find it necessary to reset the device. The two ways to reset the palmtop PC are the soft reset and hard reset.

! WARNING!

A soft reset causes any *UNSAVED* data to be lost.

A hard reset causes *ALL* data to be lost.

SOFT RESET

Remove the backup battery door and press the red reset button inside the compartment. Hold for 5 seconds. The palmtop PC will restart automatically.

HARD RESET

Remove the main batteries and the backup batteries, wait for approximately 3 minutes, then reinsert them. Remember, leaving the palmtop PC with no power causes *ALL DATA TO BE LOST*.

FREQUENTLY ASKED QUESTIONS



TIPS AND TROUBLESHOOTING

WHAT DO I DO IF ...

... the unit will not power on?

First make sure that the unit has fresh batteries and that adjusting the contrast has no effect. Then do a reset as described earlier. If the unit still does not respond, it may need service.

... the unit powers off after it powers on?

The main batteries are very low. Replace the batteries immediately.

... my password does not work?

Although passwords are not case sensitive, there are some modes that may affect password entry. Try retyping the password and toggling the NUM LOCK (FN + CTRL). If this does not work, do a reset.

If you have forgotten your password, or if for some reason your palmtop PC has become corrupted and pressing the reset button does not work, you must do a full reset, as described earlier. Performing a full reset erases all files, programs, and other user information that you have entered.

... the system does not respond appropriately to stylus taps?

Try recalibrating the stylus, as described earlier. First press "CTRL" + "ALT" + =, then follow the on-screen instructions. You can also adjust double-tapping from the Stylus Properties window, as described earlier.

... I get the message "Can't find filename [or one of its components]" when I double-tap an icon?

If there is a small arrow in the lower left hand corner of the icon, it represents a Shortcut Link, and not the actual file. Edit the shortcut properties or replace the shortcut, as outlined in Chapter 1, "Getting Started", in the Microsoft Handheld PC User's Guide.

... I get the error message “Recycle Bin Maximum Size Reached”?

Windows CE does not treat the Recycle Bin's maximum size limitation as a strict requirement, but rather as a notification threshold. You can leave your unit at its current setting and continue to get warnings, or you can change the amount of memory allocated to the Recycle Bin.

... I think the unit requires service?

Contact one of the technical support numbers listed on the back of the card, “Contacting Hewlett-Packard Worldwide,” which is included in the product box. Do not ship your computer for service without first contacting a Hewlett-Packard office.

HOW DO I ...

... do a CAPS LOCK?

Press both “SHIFT” keys at the same time. When CAPS LOCK is on, an [A] appears in the toolbar.

... do a right mouse click?

Hold down the “ALT” key while you tap an item.

... get the time to appear on the taskbar?

- 1. On the Start menu, tap Settings.*
- 2. In the Control Panel, double-tap the World Clock icon.*
- 3. Tap the Date & Time view of the World Clock.*
- 4. Select View, then Show Clock in Taskbar.*

... check battery levels?

Look at the battery status icon on the right side of the taskbar and/or the Battery Status tab on the Power Properties window, as described earlier.

... minimize a document or application?

Tap the application button on the taskbar. Tap again to maximize, as described earlier.

... find out how much memory is available for storage and/or applications?

1. *On the Start menu, tap Settings.*
2. *In the Control Panel, double-tap the Systems icon.*
3. *Look at the Memory tab.*

... find out information about my unit like memory, operating system, and so on?

1. *On the Start menu, tap Settings.*
2. *In the Control Panel, double-tap the Systems icon.*
3. *Look at the General tab.*

... view file name extensions in Windows CE Explorer?

From the View menu of the tool bar choose Options, then clear the Hide File Extensions check box.

... set an alarm for a more than a day in advance?

The World Clock Alarm function is only intended for daily alarms. For appointments that happen once, or for greater flexibility with repeating alarms, you may wish to use the Calendar or Task applications.

... use point sizes greater than 24 in Pocket Word?

Although font sizes between 1 and 1638 are allowed in Pocket Word for compatibility with Microsoft Word, the largest supported font size on the palmtop PC is 24.

... increase the speed of data transfer to and from my desktop PC?

You may be able to increase the speed of data transfer if your desktop PC supports speed rates higher than 19,200 baud. From the H/PC Explorer software on the desktop, review the help topic "Tips, increasing speed of data transfer between your HPC and desktop computer."

... use Pocket Internet Explorer to FTP files?

Pocket Internet Explorer supports only the HTTP URL format, not FTP.

... shut down my palmtop PC using Windows CE?

Windows CE has a Suspend option but no Shut Down option. Press "FN", then spacebar to power off the HP Palmtop PC.

... upgrade the ROM and/or RAM?

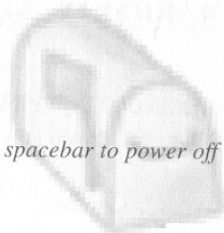
Upgradeable ROM units are sold separately as accessories, as described in the HP Solutions Guide that is included in the product box. RAM in the HP Palmtop PC is not Upgradeable.

... get a list of modems and PC Cards that are supported on my H/PC?

For a detailed list, you can contact us on the Web at: http://www.hp.com/handheld/thirdparty_soln/product_info/300lx_hw.html

... find out the answers to other frequently asked questions?

http://www.hp.com/handheld/getting_help/support/palmtops/300lx_faq.html



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