

# **Blue Coat® Systems ProxySG® Appliance**

*Configuration and Management Guide:  
Volume 10: Content Policy Language Guide*

*Version SGOS 5.3.1*



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# Contents

## Contact Information

### Preface: Introducing the Content Policy Language

About the Document Organization .....	13
Supported Browsers.....	14
Related Blue Coat Documentation.....	14
Notes and Warnings .....	15

## Chapter 1: Overview of Content Policy Language

Concepts .....	17
Transactions.....	17
Policy Model.....	19
Role of CPL .....	20
CPL Language Basics.....	20
Comments .....	20
Rules .....	20
Notes.....	21
Quoting .....	22
Layers .....	23
Sections.....	24
Definitions.....	25
Referential Integrity .....	26
Substitutions .....	26
Writing Policy Using CPL .....	26
Authentication and Denial .....	27
Installing Policy.....	28
CPL General Use Characters and Formatting .....	28
Troubleshooting Policy.....	29
Upgrade/Downgrade Issues .....	29
CPL Syntax Deprecations .....	30
Conditional Compilation.....	30

## Chapter 2: Managing Content Policy Language

Understanding Transactions and Timing.....	31
<Admin> Transactions .....	31
<Proxy> Transactions .....	32
<DNS-Proxy> Transactions.....	33
<Cache> Transactions.....	34
<Exception> Transaction .....	34
<Forwarding> Transactions.....	34

<SSL> Transactions .....	35
Timing .....	35
Understanding Layers .....	35
<Admin> Layers .....	36
<Cache> Layers .....	37
<Exception> Layers .....	38
<Forward> Layers .....	38
<Proxy> Layers .....	39
<DNS-Proxy> Layers .....	40
<SSL-Intercept> Layers .....	40
<SSL> Layers .....	41
Layer Guards .....	41
Timing .....	42
Understanding Sections .....	42
[Rule] .....	43
[url] .....	44
[url.domain] .....	44
[url.regex] .....	44
[server_url.domain] .....	44
Section Guards .....	45
Defining Policies .....	45
Blacklists and Whitelists .....	46
General Rules and Exceptions to a General Rule .....	46
Best Practices .....	49

### Chapter 3: Condition Reference

Condition Syntax .....	51
Pattern Types .....	52
Unavailable Conditions .....	53
Layer Type Restrictions .....	53
Global Restrictions .....	53
Condition Reference .....	54
admin.access= .....	55
attribute.name= .....	56
authenticated= .....	58
bitrate= .....	59
category= .....	61
client.address= .....	62
client.address.login.count= .....	63
client.connection.dscp= .....	64
client.connection.negotiated_cipher= .....	65
client.connection.negotiated_cipher.strength= .....	66
client.connection.negotiated_ssl_version= .....	67
client.host= .....	68
client.host.has_name= .....	69

---

client.protocol=	70
condition=	71
console_access=	73
content_admin=	74
content_management	75
date[.utc]=	76
day=	77
dns.client_transport=	78
dns.request.address=	79
dns.request.category=	80
dns.request.class=	81
dns.request.name=	82
dns.request.opcode=	83
dns.request.type=	84
dns.response.a=	85
dns.response.cname=	86
dns.response.code=	87
dns.response.nodata=	88
dns.response.ptr=	89
exception.id=	90
ftp.method=	92
group=	93
has_attribute.name=	95
has_client=	96
health_check=	97
hour=	98
http.connect=	100
http.method=	101
http.method.custom=	102
http.method.regex=	103
http.request_line.regex=	104
http.request.version=	105
http.response.apparent_data_type=	106
http.response.code=	107
http.response.data=	108
http.response.version=	109
http.transparent_authentication=	110
http.x_method=	111
icap_error_code=	112
is_healthy.health_check_name=	113
im.buddy_id=	114
im.chat_room.conference=	115
im.chat_room.id=	116
im.chat_room.invite_only=	117
im.chat_room.type=	118
im.chat_room.member=	119
im.chat_room.voice_enabled=	120
im.client=	121
im.file.extension=	122

im.file.name= .....	123
im.file.path= .....	124
im.file.size= .....	125
im.message.opcode= .....	126
im.message.reflected= .....	127
im.message.route= .....	128
im.message.size= .....	129
im.message.text= .....	130
im.message.type= .....	131
im.method= .....	132
im.user_agent= .....	133
im.user_id= .....	134
im.user_agent.supported= .....	135
live= .....	136
minute= .....	137
month= .....	138
proxy.address= .....	139
proxy.card= .....	140
proxy.port= .....	141
p2p.client= .....	142
raw_url.regex= .....	143
raw_url.host.regex= .....	144
raw_url.path.regex= .....	145
raw_url.pathquery.regex= .....	146
raw_url.port.regex= .....	147
raw_url.query.regex= .....	148
realm= .....	149
release.id= .....	151
release.version= .....	152
request.header.header_name= .....	153
request.header.header_name.address= .....	154
request.header.header_name.exists= .....	155
request.header.header_name.count= .....	156
request.header.header_name.length= .....	157
request.header.Referer.url= .....	158
request.header.Referer.url.category= .....	161
request.raw_headers.count= .....	162
request.raw_headers.length= .....	163
request.raw_headers.regex= .....	164
request.x_header.header_name= .....	165
request.x_header.header_name.address= .....	166
request.x_header.header_name.count= .....	167
request.x_header.header_name.exists= .....	168
request.x_header.header_name.length= .....	169
response.header.header_name= .....	170
response.raw_headers.count= .....	171
response.raw_headers.length= .....	172
response.raw_headers.regex= .....	173
response.x_header.header_name= .....	174

server.certificate.hostname.category= .....	175
server.connection.dscp=.....	176
server_url= .....	177
service.group= .....	180
service.name= .....	181
socks=.....	182
socks.accelerated= .....	183
socks.method= .....	184
socks.version= .....	185
source.port= .....	186
ssl.proxy_mode= .....	187
streaming.client=.....	188
streaming.content= .....	189
time= .....	190
tunneled= .....	192
url= .....	193
url.category=.....	200
user=.....	201
user.authentication_error= .....	203
user.authorization_error=.....	204
user.domain= .....	205
user.is_guest= .....	206
user.login.address=.....	207
user.login.count= .....	208
user.login.time=.....	209
user.x509.issuer= .....	210
user.x509.serialNumber= .....	211
user.x509.subject= .....	212
virus_detected= .....	213
weekday= .....	214
year= .....	215

## Chapter 4: Property Reference

Property Reference.....	217
access_log( ) .....	218
access_server( ) .....	219
action( ) .....	220
adn.server( ) .....	221
adn.server.optimize( ).....	222
adn.server.optimize.inbound( ) .....	223
adn.server.optimize.outbound( ) .....	224
advertisement( ) .....	225
allow .....	226
always_verify( ) .....	227
authenticate() .....	228
authenticate.authorization_refresh_time( ) .....	229
authenticate.charset( ).....	230
authenticate.credential_refresh_time() .....	231
authenticate.credentials.address( ) .....	232

authenticate.guest()	233
authenticate.force()	234
authenticate.force_307_redirect()	235
authenticate.form()	236
authenticate.mode()	237
authenticate.new_pin_form()	239
authenticate.query_form()	240
authenticate.redirect_stored_requests()	241
authenticate.surrogate_refresh_time()	242
authenticate.tolerate_error()	243
authenticate.use_url_cookie()	244
authorize.add_group()	245
authorize.tolerate_error()	246
bypass_cache()	247
cache()	248
category.dynamic.mode()	250
check_authorization()	251
client.address.login.log_out_other()	252
client.certificate.require()	253
client.certificate.validate()	254
client.certificate.validate.check_revocation()	255
client.connection.dscp()	256
cookie_sensitive()	257
delete_on_abandonment()	258
deny()	259
deny.unauthorized()	260
detect_protocol()	261
direct()	262
dns.respond()	263
dns.respond.a()	264
dns.respond.ptr()	265
dynamic_bypass()	266
exception()	267
exception.autopad()	269
force_cache()	270
force_deny()	271
force_exception()	272
force_patience_page()	273
force_protocol()	274
forward()	275
forward.fail_open()	276
ftp.match_client_data_ip()	277
ftp.match_server_data_ip()	278
ftp.server_connection()	279
ftp.server_data()	280
ftp.transport()	281
ftp.welcome_banner()	282
http.allow_compression()	283
http.allow_decompression()	284



---

http.client.allow_encoding( )	285
http.client.persistence( )	286
http.client.recv.timeout( )	287
http.compression_level( )	288
http.force_ntlm_for_server_auth( )	289
http.refresh.recv.timeout( )	291
http.request.version( )	292
http.response.parse_meta_tag.Cache-Control( )	293
http.response.parse_meta_tag.Expires( )	294
http.response.parse_meta_tag.pragma-no-cache( )	295
http.response.version( )	296
http.server.accept_encoding( )	297
http.server.accept_encoding.allow_unknown( )	298
http.server.connect_attempts( )	299
http.server.persistence( )	300
http.server.recv.timeout( )	301
icap( )	302
im.block_encryption( )	303
im.reflect( )	304
im.strip_attachments( )	305
im.transport( )	306
im.tunnel( )	307
integrate_new_hosts( )	308
limit_bandwidth( )	309
log.rewrite.field-id( )	310
log.suppress.field-id( )	311
max_bitrate( )	312
never_refresh_before_expiry( )	313
never_serve_after_expiry( )	314
patience_page( )	315
pipeline( )	316
reflect_ip( )	317
refresh( )	318
remove_IMS_from_GET( )	319
remove_PNC_from_GET( )	320
remove_reload_from_IE_GET( )	321
request.filter_service( )	322
request.icap_service( )	324
request.icap_service.secure_connection( )	326
response.icap_feedback( )	328
response.icap_feedback.force_interactive( )	330
response.icap_feedback.interactive( )	332
response.icap_feedback.non_interactive( )	334
response.icap_service( )	336
response.icap_service.secure_connection( )	338
response.raw_headers.max_count( )	340
response.raw_headers.max_length( )	341
response.raw_headers.tolerate( )	342
server.certificate.validate( )	343

server.certificate.validate.check_revocation()	344
server.certificate.validate.ignore()	345
server.connection.dscp()	346
server_url.dns_lookup()	347
shell.prompt()	348
shell.realm_banner()	349
shell.welcome_banner()	350
socks.accelerate()	351
socks.allow_compression()	352
socks.authenticate()	353
socks.authenticate.force()	354
socks_gateway()	355
socks_gateway.fail_open()	356
socks_gateway.request_compression()	357
ssl.forward_proxy()	358
ssl.forward_proxy.hostname()	359
ssl.forward_proxy.issuer_keyring()	360
ssl.forward_proxy.server_keyring()	361
ssl.forward_proxy.splash_text()	362
ssl.forward_proxy.splash_url()	363
streaming.transport()	364
terminate_connection()	365
trace.destination()	366
trace.request()	367
trace.rules()	368
trust_destination_ip()	369
ttl()	370
ua_sensitive()	371
user.login.log_out()	372
user.login.log_out_other()	373

## Chapter 5: Action Reference

Argument Syntax	375
Action Reference	375
append()	376
delete()	377
delete_matching()	378
im.alert()	379
log_message()	380
notify_email()	381
notify_snmp()	382
redirect()	383
rewrite()	385
set()	388
transform	390

## Chapter 6: Definition Reference

Definition Names	393
define action	394

define active_content.....	396
define category .....	398
define condition.....	400
define javascript .....	402
define policy.....	404
define server_url.domain condition.....	405
define string .....	407
define subnet.....	408
define url condition .....	409
define url.domain condition .....	411
define url_rewrite.....	413
restrict dns.....	415
restrict rdns .....	416
transform active_content .....	417
transform url_rewrite .....	418

## Appendix A: Glossary

## Appendix B: Testing and Troubleshooting

Enabling Rule Tracing .....	423
Enabling Request Tracing .....	424
Using Trace Information to Improve Policies .....	425

## Appendix C: Recognized HTTP Headers

## Appendix D: CPL Substitutions

Available Substitutions .....	433
Access Log Fields .....	434
Timestamp Modifiers.....	465
String Modifiers.....	466
Host Modifiers .....	467

## Appendix E: Using Regular Expressions

Regular Expression Syntax .....	469
Regular Expression Details.....	470
Backslash.....	472
Circumflex and Dollar .....	473
Period (Dot) .....	474
Square Brackets.....	474
Vertical Bar .....	475
Lowercase-Sensitivity .....	475
Subpatterns.....	476
Repetition.....	477
Back References .....	479

Assertions .....	479
Once-Only Subpatterns .....	481
Conditional Subpatterns.....	481
Comments.....	482
Performance .....	482
Regular Expression Engine Differences From Perl .....	482

## Preface: Introducing the Content Policy Language

The Blue Coat<sup>®</sup> *Content Policy Language* (CPL) is a powerful, flexible language that enables you to specify a variety of authentication, Web-access, and networking policies. SG appliance policy is written in CPL, and every Web request is evaluated based on the installed policy. The language is designed so that policies can be customized to an organization's specific set of users and unique enforcement needs.

CPL uses the settings created when you configured the SG appliance to your specifications.

CPL has the following capabilities:

- Fine-grained control over various aspects of SG appliance behavior.
- Layered policy, allowing for multiple policy decisions for each request.
- Multiple actions triggered by a particular condition.
- Flexibility of user-defined conditions and actions.
- Convenience of predefined common actions and transformations.
- Authentication-aware policy, including user and group configuration.
- Support for multiple authentication realms.
- Configurable policy event logging.
- Built-in debugging.

## About the Document Organization

This document is organized for easy reference, and is divided into the following sections and chapters:

Table 3.1: Manual Organization

Chapter 1 – <i>Overview of Content Policy Language</i>	This chapter provides an overview of CPL, including concepts, CPL basics, writing and troubleshooting policy and upgrade/downgrade issues.
Chapter 2 – <i>Managing CPL</i>	Building upon Chapter 1, this chapter discusses understanding transactions, timing, layers, and sections, defining policies, and best practices.
Chapter 3 – <i>Conditions</i>	This reference guide contains the list of conditions that are supported by CPL and provides an explanation for the usage.
Chapter 4 – <i>Properties</i>	This reference guide contains the list of properties that are supported by CPL and provides an explanation for the usage.
Chapter 5 – <i>Actions</i>	This reference guide contains the list of actions that are supported by CPL and provides an explanation for the usage.
Chapter 6 – <i>Definitions</i>	This reference guide contains the list of definitions that are supported by CPL and provides an explanation for the usage.
Appendix A – <i>Glossary</i>	Terms used in this manual are defined in this appendix.

Table 3.1: Manual Organization (Continued)

Appendix B – <i>Troubleshooting</i>	Using policy trace properties is explained in this appendix.
Appendix C – <i>Recognized HTTP Headers</i>	This appendix lists all recognized HTTP 1.1 headers and indicates how the SG appliance interacts with them.
Appendix D – <i>CPL Substitutions</i>	This appendix lists all substitution variables available in CPL.
Appendix E— <i>Using Regular Expressions</i>	This appendix discusses regular expressions and how to use them.

## Supported Browsers

The SG appliance Management Console supports Microsoft® Internet Explorer Internet Explorer 7.0, Internet Explorer 6.0 (SP1 or later), Firefox 1.0, Netscape 7.2. Later versions might work, but they have not been tested.

The Management Console uses the Java Runtime Environment. JRE 1.5.0 and 1.4.1\_07 are both supported.

## Related Blue Coat Documentation

- *Blue Coat 200 Series Installation Guide*
- *Blue Coat 400 Series Installation Guide*
- *Blue Coat 510 Series Installation Guide*
- *Blue Coat 800 Series Installation Guide*
- *Blue Coat 810 Series Installation Guide*
- *Blue Coat 8000 Series Installation Guide*
- *Blue Coat 8100 Series Installation Guide*
- *Blue Coat Systems Command Line Interface Reference*

Table 3.2: Document Conventions

Conventions	Definition
<i>Italics</i>	The first use of a new or Blue Coat-proprietary term.
Courier font	Screen output. For example, command line text, file names, and Blue Coat Content Policy Language (CPL).
<i>Courier Italics</i>	A command line variable that is to be substituted with a literal name or value pertaining to the appropriate facet of your network system.
<b>Courier Boldface</b>	A Blue Coat literal to be entered as shown.
Arial Boldface	Screen elements in the Management Console.
{ }	One of the parameters enclosed within the braces must be supplied
[ ]	An optional parameter or parameters.

Table 3.2: Document Conventions (Continued)

	Either the parameter before or after the pipe character can or must be selected, but not both.
--	--

## Notes and Warnings

The following is provided for your information and to caution you against actions that can result in data loss or personal injury:

---

**Note:** Information to which you should pay attention.

---

---

**Important:** Critical information that is not related to equipment damage or personal injury (for example, data loss).

---

---

**WARNING:** Used *only* to inform you of danger of personal injury or physical damage to equipment. An example is a warning against electrostatic discharge (ESD) when installing equipment.

---





## Chapter 1: *Overview of Content Policy Language*

The Blue Coat<sup>®</sup> Content Policy Language (CPL) is a programming language with its own concepts and rules that you must follow.

### *Topics of this Chapter*

This chapter includes information about the following topics:

- ["Concepts"](#) on page 17
- ["CPL Language Basics"](#) on page 20
- ["Writing Policy Using CPL"](#) on page 26
- ["Troubleshooting Policy"](#) on page 29
- ["Upgrade/Downgrade Issues"](#) on page 29

## Concepts

The term *policy*, as used here, refers to configuration values and rules applied to render decisions on authentication requirements, access rights, quality of service, or content transformations (including rewrites and off-box services that should be used to process the request or response). Often, the policy references system configuration for the default values for some settings and then evaluates rules to see if those settings should be overridden.

CPL is a language for specifying the policy rules for the SG appliance. Primarily, it controls the following:

- User Authentication requirements
- Access to Web-related resources
- Cache content
- Various aspects of request and response processing
- Access logging

You can create policy rules using either the Visual Policy Manager (VPM), which is accessible through the Management Console, or by composing CPL.

Before reading sample CPL or trying to express your own policies in CPL, Blue Coat recommends that you understand the fundamental concepts underlying policy enforcement in the SG appliances. This section provides an overview of important concepts.

## Transactions

In the CPL context, a *transaction* is the encapsulation of a request for service and any associated response for the purposes of policy evaluation and enforcement. In most cases, a transaction is created

for each unique request for service, and the transaction exists for the time taken to process the request and deliver the response.

The transaction serves the following purposes:

- Exposes request and response state for testing during policy evaluation.

This provides the ability to test various aspects of a request, such as the IP address of the client and the URL used, or the response, such as the contents of any HTTP headers.

- Ensures policy integrity during processing.

The lifetime of a transaction may be relatively long, especially if a large object is being fetched over slow networks and subjected to off-box processing services such as content filtering and virus scanning. During this time, changes to configuration or policy rules may occur, which would result in altering the policy decisions that affect a transaction. If a request was evaluated against one version of policy, and some time later the associated response were evaluated against a different version of policy, the outcome would be unpredictable and possibly inconsistent.

The transaction ensures that both the request and the response are evaluated against the version of policy that was current when the transaction was created. To ensure that new policy is respected, long lived transactions such as those involved in streaming, or large file downloads, are re-evaluated under new policy. Re-evaluation applies to both the request and response, and any resulting new decisions that cannot be honoured (such as new authentication requirements) result in transaction termination.

- Maintains policy decisions relevant to request and response processing.
- Various types of transactions are used to support the different policy evaluation requirements of the individual protocols: administrator, cache, and proxy transactions.
- In a few special cases, two or more transactions can be created for a single request. For example, if an HTTP request is made via the SOCKS proxy (on port 1080 of the SG appliance), then it is possible for two transactions to be created: a SOCKS proxy transaction, and an HTTP proxy transaction. You can see these transactions for yourself if you turn on policy tracing. A new entry is added to the policy trace file for each transaction.

## Policy Model

Each transaction begins with a default set of decisions, many of which are taken from configuration of the system. These defaults include such things as forwarding hosts or SOCKS gateways. The most important default decision affects whether or not requests should be allowed or denied. The defaults for the various transaction types are:

- Administrator Transaction—the default is to deny requests.

By default, administration is only available through one of the methods that bypasses policy evaluation. These are:

- ☐ accessing the CLI through the serial console
- ☐ accessing the CLI through RSA authenticated SSH
- ☐ logging into the Management Console or CLI using the console credentials

Specific rights must be granted through policy to enable other administration methods.

- Cache Transactions—the default is to allow requests.

These requests originate from the SG appliance itself, and are used primarily to maintain the state of content. Additional policy can be added to specifically deny requests for specific content, and to distinguish content management requests from other cache transactions.

- Proxy Transactions—the default is taken from system configuration.

For new SG appliances, the default is to deny all requests. For SG appliances being upgraded from 4.x, the default is to allow all requests. In either case, the SG appliance can be configured for either default. The default setting is displayed in policy listings.

The proper approach to writing <proxy> layer policy depends on whether or not the default is to allow or deny requests. The default proxy policy is configurable and represents the starting point for writing policy to control proxy transactions. The default proxy policy is reported at the top of every policy listing generated by the SG appliance.

```
; Default proxy policy is DENY
```

That line in a policy listing is a CPL comment, defining the starting point for proxy policy.

## Role of CPL

CPL is the language used to express policy that depends on the runtime evaluation of each transaction. Policy is written in CPL, installed on the SG appliance, and is evaluated during request processing to override any default decisions taken from configuration.

## CPL Language Basics

The following sections provide an overview of the CPL language. In order to concentrate on higher level themes, CPL elements are informally introduced and discussed. Detailed specifications for each of these elements is left to the reference portion of this manual.

### Comments

Any line starting with ‘;’ is a comment.

A semicolon (;) following a space or tab introduces a comment that extends to the end of the line (except where the semicolon appears inside quotes as part of a trigger pattern expression or property setting).

For example:

```
; This is a comment.
```

Comments can appear anywhere in policy.

### Rules

A policy *rule* consists of a *condition* and some number of *property* settings, written in any order. Rules are generally written on a single line, but can be split across lines using a special line continuation character. When a rule is evaluated, the condition is tested for that particular transaction. If the condition evaluates to True, then all of the listed property settings are executed and evaluation of the current layer ends. The rule is said to *match*. If the condition evaluates to False for that transaction, it is said to *miss*.

In turn, a condition is a boolean combination of *trigger* expressions. Triggers are individual tests that can be made against components of the request (`url=`), response (`response.header.Content-Type=`), related user (`user=`, `group=`), or system state (`time=`).

With a few notable exceptions, triggers test one aspect of request, response, or associated state against a boolean expression of values.

For the conditions in a rule, each of the triggers is logically *anded* together. In other words, the condition is only true if each one of the trigger expressions is true.

Properties are settings that control transaction processing, such as deny, or the handling of the object, such as `cache(no)`, indicating that the object is not to be cached locally. At the beginning of a transaction, all properties are set to their default values. As the policy is evaluated in sequence, rules that match might set a property to a particular value. A property retains the final value setting when evaluation ends, and the transaction is processed accordingly. Properties that are not set within the policy maintain their default values.

The logical form of a policy rule could be expressed as:

```
if condition is true then set all listed properties as specified
```

The following is an example of a simple policy rule:

```
url.domain=example.com time=0900..1700 exception(policy_denied)
```

It states that the `exception( )` property is set to `policy_denied` if both of the following triggers test true:

- The request is made for a page from the domain `example.com`
- The request is made between 9 a.m. and 5 p.m.

## Notes

- CPL triggers have the form *trigger\_name=pattern\_expression*
- CPL properties have the form *property\_name(setting)*, except for a few imperative gestures such as allow and deny.
- The text in policy rules is case-insensitive, with a few exceptions identified in the following chapters.
- Non-ascii characters cannot occur within a CPL source file.
- Policy listings are normalized in several ways. First, condition and action definitions which may appear anywhere in the source, will be grouped following the policy rules. Second, the order of the conditions and properties on a rule may change, since the CPL compiler always puts a deny or allow at the beginning of the rule, and orders conditions to optimize evaluation. Finally, several phrases are synonyms for phrases that are preferred. In the output of `show policy`, the preferred form is listed instead of the synonym.

Four such synonyms are:

- `exception(authorization_failed)`, which is a synonym for the preferred `deny.unauthorized`
- `force_exception(authorization_failed)`, which is a synonym for the preferred `force_deny.unauthorized`

- `exception(policy_denied)`, which is a synonym for the preferred `deny`
- `exception(no)`, which is a synonym for the preferred `allow`.
- More complex boolean expressions are allowed for the *pattern\_expression* in the triggers. For example, the second part of the condition in the simple rule shown above could be “the request is made between 9 a.m. and noon or between 1 p.m. and 5 p.m”, expressed as:

```
... time=(0900..1200 || 1300..1700) ...
```

Boolean expressions are built from the specific values allowed with the trigger, and the boolean operators `!` (not), `&&` (and), `||` (or) and `()` for grouping. More details are found in the Trigger Reference chapter. Alternative values may also be separated by a comma—this is often more readable than using the `||` operator. For example, the following rule will deny service to requests for pages in either one of the two domains listed.

```
url.domain=(example.com, another.com) deny
```

- Long lines can be split using `'\'` as a line continuation character. The `'\'` must be the last character on the line and be preceded by space or Tab. For example:

```
url.domain=example.com time=0900..1700 \  
deny
```

Do not use a semicolon to add comments within such a continued line: everything following the semicolon, including text on the continued lines, will be treated as part of the comment. For example:

```
url.domain=example.com \ ; misplaced comment  
deny
```

becomes

```
url.domain=example.com ; misplaced comment deny
```

In other words, the effect was to continue the comment.

## Quoting

Certain characters are considered *special* by CPL and have meaning as punctuation elements of the language. For example `=` (equal) separates a trigger name from its associated value, and blank space separates expressions in a rule. To use a value that contains one of these characters, the value must be quoted with either single (`'`) or double (`"`) quotation marks, so that the special characters are not interpreted as punctuation. Text within single quotation marks can include any character other than a single quotation mark. Text within double quotation marks can include any character other than a double quotation mark. Here are some examples of where quoting is necessary:

```
user="John Doe" ; value contains a space
```

```
url="www.example.com/script.cgi?param=value" ; value contains '='
```

```
deny( "You don't have access to that page!" ) ; several special chars
```

The full list of characters that should be quoted when they appear can be found in the reference manual. Note that you can quote any string in CPL without affecting interpretation, even if the quotes are not strictly needed. For convenience, you can quote any value that consists of more than letters and/or numbers.

```
user="john.doe" ; quotes not required, but can be used
```

---

**Important:** Within a `define action` or `define url_rewrite` statement, you must use double quotes (`"`), not single quotes (`'`) to delimit a string.

---

## Layers

A policy *layer* is a CPL construct used to evaluate a set of rules and reach one decision. Separating decisions helps control policy complexity, and is done through writing each decision in a separate layer. Each layer has the form:

```
<layer_type [action]> [layer_condition][layer_properties] ...
layer_content
```

where:

- The *layer\_type* defines the transactions evaluated against this policy, and restricts the triggers and properties allowed in the rules used in the layer. For more information, see ["Understanding Layers"](#) on page 35.
- The optional *action*, separated from the layer type by space, is a CPL User-defined Identifier (see ["Understanding Sections"](#) on page 42), basically an alphabetic character followed by alphanumeric or underscore characters.
- The optional *layer\_condition* is a list of triggers, all of which must evaluate to true before the layer content is evaluated.
- The optional *layer\_properties* is a list of properties that will become the default settings for those properties for any rule matched in the layer. These can be overridden by explicitly setting a different value for that property in a specific rule within the layer.
- The *layer\_content* is a list of rules, possibly organized in *sections*. (see following). A layer must contain at least one rule.

Collectively, the *layer\_condition* and *layer\_properties* are often referred to as a *layer guard* expression.

If a rule has the logical form “if (condition is true) then set properties”, a layer has the form:

```
if (layer_condition is true) then
{
  if (rule1_condition is true) then
    set layer_properties then set rule1 properties
  else if (rule2_condition is true) then
    set layer_properties then set rule2 properties
  else if (rule3_condition is true) then
    set layer_properties then set rule3 properties
  ...
}
```

Within a layer, the first rule that matches terminates evaluation of that layer.

Layers within a policy are evaluated from top to bottom, with rules in later layers taking precedence over rules in earlier layers.

In CPL, all policy rules are written in a layer. A rule cannot appear in policy preceding any layer header.

## Sections

The rules in layers can optionally be organized in one or more sections, which is a way of grouping rules together. A *section* consists of a section header followed by a list of rules.

A section has the form:

```
[section_type [action]] [section_condition][section_properties]
    section_content
```

where:

- The *section\_type* defines the syntax of the rules used in the section, and the evaluation strategy used to evaluate those rules. The square brackets [ ] surrounding the section name (and optional action) are required.
- The optional *action*, separated from the section type by space, is a CPL User-defined Identifier similar to a layer action.
- The optional *section\_condition* is a list of triggers, all of which must evaluate to true before the section content is evaluated.
- The optional *section\_properties* is a list of properties that will become the default settings for those properties for any rule matched in the section. These override any layer property defaults and can in turn be overridden by explicitly setting a different value for that property in a rule within the section.
- The *section\_content* is a list of rules. A section must contain at least one rule.

Collectively, the *section\_condition* and *section\_properties* are often referred to as a *section guard* expression.

A layer with sections has the logical form:

```
if (layer_condition is true) then
{
    if (section1_condition is true then
    {
        if (rule1A_condition is true) then
            set layer_properties then section_properties then rule1A properties
        else if (rule1B_condition is true) then
            set layer_properties then section_properties then set rule1B
properties
        ....
    }
    else if (section2_condition is true then
    {
        if (rule2A_condition is true) then
            set layer_properties then section_properties then rule2A properties
```



```
        else ...
    }
    ...
}
```

## Definitions

Two types of definitions are used in CPL:

- *Named definitions* that are explicitly referenced by policy
- *Anonymous definitions* that apply to all policy evaluation and are not referenced directly in rules.

### Named Definitions

There are various types of named definitions. Each definition is given a user defined name that is then used in rules to refer to the definition. This section highlights a few of the definition types, as an overview of the topic. See [Chapter 6: “Definition Reference”](#) on page 393 for more details.

#### *Subnet Definitions*

Subnet definitions are used to define a list of IP addresses or IP subnet masks that can be used to test any of the IP addresses associated with the transaction, for example, the client’s address or the request’s destination address.

#### *Condition Definitions*

Condition definitions can include any triggers that are legal in the layer referencing the condition. The `condition=` trigger is the exception to the rule that triggers can test only one aspect of a transaction. Since conditions definitions can include other triggers, `condition=` triggers can test multiple parts of the transaction state. Also, condition definitions allow for arbitrary boolean combinations of trigger expressions.

#### *Category Definitions*

Category definitions are used to extend vendor content categories or to create your own. These categories are tested (along with any vendor defined categories) using the `category=` trigger.

#### *Action Definitions*

An action takes arguments and is wrapped in a named action definition block. Actions are turned on or off for a transaction through setting the `action( )` property. The action property has syntax that allows for individual actions to be turned on and off independently. When the action definition is turned on, any actions it contains operate on their respective arguments.

#### *Transformer Definitions*

A transformer definition is a kind of named definition that specifies a transformation that is to be applied to an HTTP response. There are three types: `url_rewrite` definitions, `active_content` definitions, and `javascript` definitions.

## Anonymous Definitions

Two types of anonymous definitions modify policy evaluation, but are not referenced by any rules. These definitions serve to restrict DNS and Reverse-DNS lookups and are useful in installations where access to DNS or Reverse-DNS resolution is limited or problematic.

## Referential Integrity

Policy references many objects defined in system configuration, such as authentication realms, forward hosts, SOCKS gateways, and the like. CPL enforces the integrity of those references by ensuring that the entities named in policy exist and have appropriate characteristics at the time the policy is compiled. During runtime, any attempts to remove a configured object that is referenced by currently active policy will fail.

To remove a configured entity, such as a realm, that is referenced by policy, new policy must be installed with all references to that realm removed. New transactions will open against a version of policy that does not require the realm. Once all outstanding transactions that required reference to the realm have completed, the realm can be removed from configuration.

## Substitutions

The actions used to rewrite the URL request or to modify HTTP request headers or HTTP response headers often need to reference the values of various elements of the transaction state when constructing the new URL or header value. CPL provides support for various substitutions, which will expand at runtime to the indicated transaction value. Substitutions have the form:

`$(name)`

For example, the substitution `$(user)` expands to the authenticated user name associated with the transaction. If policy did not require that user to authenticate, the substitution expands to an empty string.

Substitutions can also be used directly in the values specified to some CPL properties, such as when setting text in a message that will be displayed to users.

Substitutions are available for a variety of purposes. For a categorized list of the substitutions available, see [Appendix D: "CPL Substitutions"](#) on page 433.

## Writing Policy Using CPL

A policy file is the unit of integration used to assemble policy.

Policy written in CPL is stored in one of four files on the SG appliance. These files are the following:

- VPM: This file is reserved for use by the Visual Policy Manager.
- Local: When the VPM is not being used, the Local file will typically contain the majority of the policy rules for a system. When the VPM is being used, this file might be empty, it might include rules for advanced policy features that are not available in the VPM, or it might otherwise supplement VPM policy.
- Central: This file is typically managed by Blue Coat Systems, although you can have the SG appliance point to a custom Central policy file instead.

- Forward: The Forward policy file is normally used for all Forward policy, although you can use it to supplement any policy created in the other three policy files. The Forward policy file will contain Advanced Forwarding rules when the system is upgraded from a previous version of SGOS (2.x) or CacheOS (4.x).

Each of the files may contain rules and definitions, but an empty file is also legal. (An empty file specifies no policy and has no effect on the SG appliance.)

Cross file references are allowed but the definitions must be installed before the references, and references must be removed before definitions are removed.

The final installed policy is assembled from the policy stored in the four files by concatenating their contents. The order of assembly of the VPM, Central and Local policy files is configurable. The recommended evaluation order is VPM, Local, Central. The Forward policy file is always last.

## Authentication and Denial

One of the most important timing relationships to be aware of is the relation between authentication and denial. Denial can be done either before or after authentication, and different organizations have different requirements. For example, suppose an organization requires the following:

- Protection from denial of service attacks by refusing traffic from any source other than the corporate subnet.
- The user name of corporate users is to be displayed in access logs, even when the user request has been denied.

The following example demonstrates how to choose the correct CPL properties. First, the following is a sample policy that is not quite correct:

```
define subnet corporate_subnet
  10.10.12.0/24
end

<Proxy>
  client.address!=corporate_subnet deny ; filter out strangers
  authenticate(MyRealm) ; this has lower precedence than deny

<Proxy>
  ; user names will NOT be displayed in the access log for the denied requests
  category=Gambling exception(content_filter_denied)
```

In this policy, requests coming from outside the corporate subnet are denied, while users inside the corporate subnet are asked to authenticate.

Content categories are determined from the request URL and can be determined before authentication. Deny has precedence over authentication, so this policy denies the user request before the user is challenged to authenticate. Therefore, the user name is not available for access logging. Note that the precedence relation between deny and authenticate does not depend on the order of the layers, so changing the layer order will not affect the outcome.

The CPL property `force_authenticate()`, however, has higher precedence than deny, so the following amended policy ensures that the user name is displayed in the access logs:

```
define subnet corporate_subnet
  10.10.12.0/24
end
```

```
<Proxy>
  client.address=!corporate_subnet deny ; filter out strangers
  force_authenticate(MyRealm) ; this has higher precedence than deny

<Proxy>
  ; user names will be displayed in the access log for the denied requests
  category=Gambling exception(content_filter_denied)
```

The timing for authentication over the SOCKS protocol is different. If you are using the SOCKS authentication mechanism, the challenge is issued when the connection is established, so user identities are available before the request is received, and the following policy would be correct.

```
define subnet corporate_subnet
  10.10.12.0/24
end

<Proxy>
  client.address=!corporate_subnet deny ; filter out strangers
  socks.authenticate(MyRealm) ; this happens earlier than the category test

<Proxy>
  ; user names be displayed in the access log for the denied requests
  category=Gambling exception(content_filter_denied)
```

Note that this only works for SOCKS authenticated users.

## Installing Policy

Policy is installed by installing one of the four policy files (VPM, Local, Central or Forward). Installing one new file causes the most recent versions of the other three files to be loaded, the contents concatenated in the order specified by the current configuration, and the resulting complete policy compiled.

If any compilation errors are detected, the new policy file is not installed and the policy in effect is unchanged.

Refer to *Volume 7: The Visual Policy Manager and Advanced Policy Tasks* for specific instructions on installing a policy file.

## CPL General Use Characters and Formatting

The following characters and formatting have significance within policy files in general, outside of the arguments used in condition expressions, the values used in property statements, and the arguments used in actions.

Character	Example	Significance
Semicolon (;)	<pre>; Comment &lt;Proxy&gt; ; Comment</pre>	Used either inline or at the beginning of a line to introduce text to be ignored during policy evaluation. Commonly used to provide comments.

Character	Example	Significance
Newline	<code>deny server_url.scheme=mms deny server_url.domain=xyz.com</code>	CPL expects most constructs (layers, sections, rules, definitions) to begin on a new line. When not preceded by a line continuation character, a newline terminates a layer header, section header, the current rule, clause within a defined condition, or action within an action definition.
Line Continuation	<code>\</code>	A line continuation character indicates that the current line is part of the previous line.
Whitespace	<code>&lt; proxy &gt; weekday = ( 3    7 ) deny</code>	Used to enhance readability. Whitespace can be inserted between tokens, as shown in this example, without affecting processing. In addition, quoted strings can include whitespace. However, numeric ranges, such as <code>weekday = 1..7</code> , cannot contain whitespace.
Angle brackets (< >)	<code>&lt;Proxy&gt;</code>	Used to mark layer headings.
Square brackets ([ ])	<code>[Rule]</code>	Used to mark section names.
Equal sign (=)	<code>server_url.scheme=mms</code>	Used to indicate the value a condition is to test.
Parentheses ( )	<code>max_bitrate(no)</code>	Used to enclose the value that a property is to be set to, or group components of a test.

## Troubleshooting Policy

When installed policy does not behave as expected, use policy tracing to understand the behavior of the installed policy.

Tracing records additional information about a transaction and re-evaluates the transaction when it is terminated; however, it does not show the timing of evaluations through transaction processing. The extra processing required significantly impacts performance, so do not enable tracing in production environments unless you need to reproduce and diagnose a problem. If tracing is used on a system in production, attempt to restrict which transactions are traced. For example, you can trace only requests from a test workstation by defining the tracing rules as conditional on a `client.address=` trigger that tests for that workstation's IP address.

For more information on generating and retrieving policy trace, see [Appendix B: "Testing and Troubleshooting"](#).

While policy traces can show the rule evaluation behavior, they do not show the final effect of policy actions like HTTP header or URL modifications. To see the result of these policy actions it is often useful to actually view the packets sent and received. The PCAP facility can be used in conjunction with tracing to see the effect of the actions set by the matching rules.

## Upgrade/Downgrade Issues

Specific upgrade/downgrade issues will be mentioned in the release notes accompanying your version of SGOS. This section highlights general upgrade/downgrade issues related to policy written in CPL.

## CPL Syntax Deprecations

As the power of CPL has increased, the CPL language has evolved. To allow continuous evolution, the CPL language constructs are now more regular and flexible. Older language constructs have been replaced with new constructs of equal or greater power.

However, this also implies that support for old language constructs will eventually be dropped to help maintain the runtime efficiency of evaluation. As part of the migration strategy, the CPL compilation warnings might include warnings regarding the use of deprecated constructs. This class of warning is special, and indicates use of a CPL language element that will not be supported in the next major release of SGOS. Eliminate deprecation warnings by migrating the policy identified by the warning to more modern syntax, which is usually indicated in the warning message. Attempts to upgrade to the next major release might fail, or result in a failure to load policy, unless all deprecation warnings are eliminated.

## Conditional Compilation

Occasionally, you might be required to maintain policy that can be applied to appliances running different versions of SGOS and requiring different CPL. CPL provides the following conditional compilation directive that tests the SGOS version (such as 2.1.06):

```
release.version= <version number range>
```

The range is a standard CPL range test: *min*..*max*, where both minimum and maximum are optional.

The *min* and *max* can be *MAJOR.MINOR.DOT.PATCH*, with *MINOR*, *DOT* and *PATCH* optional. Therefore, rules containing grammar introduced in 2.1.07 can be protected with

```
#if release.version=2.1.07..  
; guarded rules  
...  
#endif
```

while grammar introduced in 2.2 can be protected with:

```
#if release.version=2.2..  
; guarded rules  
...  
#endif
```

## Chapter 2: *Managing Content Policy Language*

As discussed in Chapter 1, Content Policy Language policies are composed of transactions that are placed into rules and tested against various conditions.

### *Topics of this Chapter*

This chapter includes information about the following topics:

- ["Understanding Transactions and Timing"](#) on page 31
- ["Understanding Layers"](#) on page 35
- ["Understanding Sections"](#) on page 42
- ["Defining Policies"](#) on page 45
- ["Best Practices"](#) on page 49

## Understanding Transactions and Timing

Transactions are classified as in several different types:

- <Admin>
- <Proxy>
- <Cache>
- <DNS-Proxy>
- <Exception>
- <Forwarding>
- <SSL>
- <SSL-Intercept>

Only a subset of layer types, conditions, properties, and actions is appropriate for each of these four transaction types.

### <Admin> Transactions

An administrator transaction evaluates policy in <Admin> layers. The policy is evaluated in two stages:

- Before the authentication challenge.
- After the authentication challenge.

If an administrative user logs in to the SG appliance Management Console, and the administrator's Web browser is proxied through that same SG appliance, then a proxy transaction is created and <Proxy> policy is evaluated *before* the administrator transaction is created and <Admin> policy is

evaluated. In this case, it is possible for an administrator to be denied access to the Management Console by proxy policy.

---

**Important:** Policy is not evaluated for serial console access, RSA authenticated SSH access, managers logged in using the console account credentials, or SNMP traffic.

---

## <Proxy> Transactions

When a client connects to one of the proxy service ports configured on the secure proxy appliance (refer to *Volume 3: Proxies and Proxy Services*), a proxy transaction is created to cover both the request and its associated response. Note that requests for DNS proxy services are handled separately from requests for higher level services; see the following <DNS-Proxy> transactions section.

A proxy transaction evaluates policy in <Proxy>, <Cache>, <Forward>, and <Exception> layers. The <Forward> layers are only evaluated if the transaction reaches the stage of contacting an origin server to satisfy the request (this is not the case if the request is satisfied by data served from cache, or if the transaction is terminated by an exception). The <Exception> layers are only evaluated if the transaction is terminated by an exception.

Each of the protocol-specific proxy transactions has specific information that can be tested—information that may not be available from or relevant to other protocols. HTTP Headers and Instant Messaging buddy names are two examples of protocol-specific information.

Other key differentiators among the proxy transaction subtypes are the order in which information becomes available and when specific actions must be taken, as dictated by the individual protocols. Variation inherent in the individual protocols determines *timing*, or the sequence of evaluations that occurs as the transaction is processed.

The following table summarizes the policy evaluation order for each of the protocol-specific proxy transactions.

Table 2.1: When Policy is Evaluated

Transaction Type	Policy is Evaluated....
Tunneled TCP transactions	before the connection is established to the origin server.
HTTP proxy transactions	Before the authentication challenge.
	After the authentication challenge, but before the requested object is fetched.
	Before making an upstream connection, if necessary.
	After the object is fetched
FTP over HTTP transactions:	Before the authentication challenge.
	After the authentication challenge, but before the required FTP commands are executed.
	Before making an upstream connection, if necessary.
	After the object is fetched.
Transparent FTP transactions	Policy is examined before the requested object is fetched.



Table 2.1: When Policy is Evaluated (Continued)

Transaction Type	Policy is Evaluated....
Real Media streaming transactions	Before the authentication challenge.
	After the authentication challenge, but before getting object information.
	Before making an upstream connection, if necessary.
	After the object information is available, but before streaming begins.
	After streaming begins (this evaluation can be done multiple times, for example after playback is paused and restarted).
Windows Media MMS streaming transactions	Before the authentication challenge.
	Before making an upstream connection, if necessary.
	After the authentication challenge but before getting object information.
	After the object information is available, but before streaming begins.
	After streaming begins (this evaluation can be done multiple times, for example after playback is paused and restarted).
Windows Media HTTP streaming transactions	Before the authentication challenge.
	After the authentication challenge, but before the requested object is fetched.
	Before making an upstream connection, if necessary. (Up to this point it is similar to an HTTP transaction.)
	What happens at this stage depends on negotiations with the origin server: <ul style="list-style-type: none"> <li>• After the origin server is contacted, if the User Agent header denotes the Windows Media player and the server supports Microsoft streaming HTTP extensions, it finishes like an MMS transaction: Object information is available at this stage but streaming has not begun.</li> <li>• If the User-Agent header is not a Windows Media player or the server does not support Microsoft streaming extensions, it finishes like an HTTP transaction: The requested object is fetched, and policy is evaluated</li> </ul>

Some conditions cannot be evaluated during the first stage; for example, the user and group information will not be known until stage two. Likewise, the response headers and MIME type are unavailable for testing until stage three. For conditions, this is known as the *earliest available time*.

Policy decisions can have similar timing considerations, but this is known as the *latest commit time*. In this example, the requirement to authenticate must be known at stage one, and a forwarding host or gateway must be determined by stage three.

## <DNS-Proxy> Transactions

When a client connects to one of the DNS-Proxy service ports configured on the SG appliance (for information refer to *Volume 2: Proxies and Proxy Services*), a <DNS-Proxy> transaction is created to cover both the request and its associated response.

A <DNS-Proxy> transaction evaluates policy in <DNS-Proxy> layers only. Policy in other layers does not affect <DNS-Proxy> transactions.

Policy for <DNS-Proxy> transactions is evaluated in two stages:

- After the DNS request is received

- After the DNS response is available.

## <Cache> Transactions

*Cache transactions* are initiated by the SG appliance in order to load or maintain content in the local object store during adaptive refresh or pipelining, or as a result of a `content distribute` CLI command. These may be HTTP, FTP, or streaming media transactions. Since no specific user is associated with these transactions, content related policy is evaluated for cache transactions, but user related policy is not evaluated.

A cache transaction evaluates policy in <Cache> and <Forward> layers. The <Forward> layers are only evaluated if an origin server must be contacted to complete the transaction.

The following is a list of cache transactions:

- A content distribute transaction that is initiated by the `content distribute` CLI command. A content distribute transaction may use one of the following protocols: HTTP, HTTPS, Real Media, or Windows Media. This type of transaction may be preceded by a separate Administrator transaction, since the administrator must be authenticated and authorized to use the command.
- Pipeline transactions (HTTP only).
- Advertisement transactions (HTTP only).
- If-modified-since transactions (HTTP only).
- Refresh transactions (HTTP only).
- ICP transactions.

Cache transactions have no client identity since they are generated internally by the SG appliance, and they do not support authentication or authorization. Therefore, they do not support conditions such as `client.address=` and `group=`, or the `authenticate()` property.

An HTTP cache transaction is examined in two stages:

- Before the object is retrieved from the origin server.
- After the object is retrieved.

## <Exception> Transaction

Exception transactions include <Proxy> transactions that have been terminated by an exception.

## <Forwarding> Transactions

A <Forwarding> transaction is created when the SG appliance needs to evaluate forwarding policy before accessing a remote host and no proxy or cache transaction is associated with this activity. Examples include sending a heart-beat message, and downloading an installable list from an HTTP server.

A <Forwarding> transaction only evaluates policy in <Forward> layers.

## <SSL> Transactions

Two kinds of <SSL> transactions exist:

- <SSL>: This includes cache and proxy transactions, except for <SSL-Intercept> transactions. Note that in VPM, <SSL> transactions are referred to as SSL access transactions.
- <SSL-Intercept>: A kind of proxy transaction whose purpose is to decide whether or not to intercept and decrypt an SSL connection, or leave it unencrypted and simple tunnel it.

## Timing

As stated in the discussion of proxy transactions, various portions of the transaction information become available at different points in the evaluation, and each protocol has specific requirements for when each decision must be made. The CPL triggers and properties are designed so that wherever possible, the policy writer is shielded from the variations among protocols by making the timing requirements imposed by the CPL accommodate all the protocols. Where this is not possible (because using the most restrictive timing causes significant loss of functionality for the other protocols), protocol specific triggers have been introduced. When evaluated against other protocols, these triggers return the `not applicable` value or N/A. This results in the rule being skipped (the expression evaluates to false, no matter what it is). It is possible to explicitly guard such rules so that they are only evaluated against appropriate transactions.

The variation in trigger and property timings implies that within a policy rule a conflict is possible between a condition that can only be tested relatively late in the evaluation sequence and a property that must be set relatively early in the evaluation sequence. Such a rule results in a compile-time error.

For example, here is a rule that would be incorrect for evaluating any transaction:

*If the user is in group xyz, require authentication.*

The rule is incorrect because group membership can only be determined after authentication and the rule tests group membership and specifies the authentication realm, a property that must be set before the authentication challenge can be issued. The following code illustrates this incorrect rule and the resulting message at compile time:

```
group=xyz authenticate(MyRealm)
Error: Late condition guards early action: 'authenticate(MyRealm)'
```

It is, however, correct for the authentication requirement to be conditional on the client address (`client.address=`) or proxy port (`proxy.port=`), as these can be determined at the time the client connection is established and therefore are available from the beginning of a proxy transaction.

For the HTTP protocol, `authenticate()` can be conditional on the URL (`url=`), but for MMS streaming, only the Host portion of the URL can be tested (`url.host=`). Recall the outline of the evaluation model for Windows Media transactions presented in ["Understanding Transactions and Timing"](#) on page 31.

## Understanding Layers

Eight types of layers are allowed in any policy file. The layer type determines the kinds of transaction its rules will act upon. The token used in the header identifies the layer type.

- **<Admin>**—Used to define policy that controls access to the management console and the command line. Policy is not evaluated for serial console access or SNMP traffic, however.
- **<Cache>**—Used to list policy rules that are evaluated during both cache and proxy transactions.
- **<Exception>**—Exception layers are evaluated when a proxy transaction is terminated by an exception.
- **<Forward>**—Forward layers are only evaluated when the current transaction requires an upstream connection. Forwarding policy is generally distinct and independent of other policies, and is often used as part of maintaining network topologies.
- **<Proxy>**—Used to list policy rules that are evaluated during a proxy transaction.
- **<DNS-Proxy>**—Used to define policy controlling **<DNS-Proxy>** transactions. Only **<DNS-Proxy>** transactions are evaluated against **<DNS-Proxy>** layers.
- **<SSL-Intercept>**—Used to list policy triggers and properties that define the conditions under which SSL connections are intercepted and decrypted or tunneled. This layer is evaluated by the SSL-Intercept transaction. Only the conditions, actions, and properties essential to make the tunnel or intercept decision are allowed in the SSL-Intercept layer. For a list of CPL gestures allowed in the SSL-Intercept layer, refer to *Volume 3: Proxies and Proxy Services*.
- **<SSL>**—Used to store additional SSL triggers and properties that are unrelated to SSL interception. This layer, called the SSL Access layer in VPM, is evaluated by all cache and proxy transactions except the SSL-Intercept and **<DNS-Proxy>** transactions. For a list of CPL gestures allowed in the SSL layer, refer to *Volume 3: Proxies and Proxy Services*.

---

**Important:** Only a subset of the conditions, properties, and actions available in the policy language is permitted within each layer type; the remainder generate compile-time errors. Check the specific chapters in this manual to learn where the conditions, properties, and actions can be used.

---

## <Admin> Layers

**<Admin>** layers hold policy that is executed by Administrator transactions. This policy is used to specify an authentication realm; to allow or deny administrative access based on the client's IP address, credentials, and type of administrator access requested (read or write); and to perform any additional logging for administrative access.

---

**Important:** When traffic is explicitly proxied, it arrives at the **<Admin>** layer with the client IP address set to the SG appliance's IP address; therefore, the `client.address=` condition is not useful for explicitly proxied traffic.

---

The syntax is:

```
<Admin ["comment"]> [admin_condition][admin_properties] ...
    admin_rules
```

where:

- The optional *"comment"*, separated from the layer type by space, is an identifier or quoted string that is displayed in policy traces to identify the purpose of the layer.
- The optional *admin\_condition* is a list of triggers, all of which must evaluate to true before the layer content is evaluated. For more information on using conditions, see [Chapter 3: "Condition Reference"](#). See also the following Layer Guards section.
- The optional *admin\_properties* is a list of properties set if any of the rules in the layer match. These act as defaults, and can be overridden by property settings in specific rules in the layer. For more information on using properties, see [Chapter 4: "Property Reference"](#). See also the following Layer Guards section.
- *admin\_rules* is a list of rules representing the decision to be made by this policy layer.

## <Cache> Layers

<Cache> layers hold policy that is executed by both cache and proxy transactions. Since cache transactions have no concept of a client, all <Cache> layer policy is clientless, so you cannot test client identity using `client.address=`, `user=`, `group=`, and the like.

Certain types of policy must be applied consistently to both proxy and cache transactions to preserve cache consistency. Such policy must not be conditional on client identity or time of day, and belongs in a <Cache> layer. Examples include the following:

- Response virus scanning.
- Cache control policy (other than `bypass_cache`).
- Modifications to request headers, if the modification affects the content returned by the Web server, and the content is cached.
- Rewrites of the request URL that modify the server URL but not the cache URL. (Place rewrites of the request URL that change the cache and server URL to the same value in a <Proxy> layer.)

Only the following properties are safe to make conditional on time or client identity in a <Cache> layer:

- Pipelining
- Tracing, logging
- Freshness checks
- Redirection
- Content transforms

The syntax is:

```
<Cache ["comment"]> [cache_condition][cache_properties] ...  
    cache_rules
```

where:

- The optional *"comment"*, separated from the layer type by space, is an identifier or quoted string that is displayed in policy traces to identify the purpose of the layer.
- The optional *cache\_condition* is a list of triggers, all of which must evaluate to true before the layer content is evaluated. For more information on using conditions, see [Chapter 3: "Condition Reference"](#). See also the following Layer Guards section.
- The optional *cache\_properties* is a list of properties set if any of the rules in the layer match. These act as defaults, and can be overridden by property settings in specific rules in the layer. For more information on using properties, see [Chapter 4: "Property Reference"](#). See also the following Layer Guards section.
- *cache\_rules* is a list of rules representing the decision to be made by this policy layer.

## <Exception> Layers

<Exception> layers are evaluated when a proxy transaction is terminated by an exception. This could be caused by a bad request (for example, the request URL names a non-existent server) or by setting the `deny` or `exception()` properties in policy. Policy in an exception layer can be used to control how access logging is performed for exceptions, such as `authentication_failed`. It can also be used to modify the HTTP response headers in the exception page that is sent to the client.

The syntax is:

```
<Exception ["comment"]> [exception_condition][exception_properties] ...  
    exception_rules
```

where:

- The optional *"comment"*, separated from the layer type by space, is an identifier or quoted string that is displayed in policy traces to identify the purpose of the layer.
- The optional *exception\_condition* is a list of triggers, all of which must evaluate to true before the layer content is evaluated. For more information on using conditions, see [Chapter 3: "Condition Reference"](#). See also the following Layer Guards section.
- The optional *exception\_properties* is a list of properties set if any of the rules in the layer match. These act as defaults, and can be overridden by property settings in specific rules in the layer. For more information on using properties, see [Chapter 4: "Property Reference"](#). See also the following Layer Guards section.
- *exception\_rules* is a list of rules representing the decision to be made by this policy layer.

## <Forward> Layers

<Forward> layers are evaluated when the current transaction requires an upstream connection (and only then: forward policy will not be evaluated for a cache hit). <Forward> layers use the

`server_url=` tests rather than the `url=` tests so that they are guaranteed to honor any policy that rewrites the URL.

The syntax is:

```
<Forward ["comment"]> [forward_condition][forward_properties] ...  
forward_rules
```

where:

- The optional `"comment"`, separated from the layer type by space, is an identifier or quoted string that is displayed in policy traces to identify the purpose of the layer.
- The optional `forward_condition` is a list of triggers, all of which must evaluate to true before the layer content is evaluated. For more information on using conditions, see [Chapter 3: "Condition Reference"](#). See also the following Layer Guards section.
- The optional `forward_properties` is a list of properties set if any of the rules in the layer match. These act as defaults, and can be overridden by property settings in specific rules in the layer. For more information on using properties, see [Chapter 4: "Property Reference"](#). See also the following Layer Guards section.
- `forward_rules` is a list of rules representing the decision to be made by this policy layer.

## <Proxy> Layers

<Proxy> layers define policy for authenticating and authorizing users' requests for service over one of the configured proxy service ports (refer to Chapter 6: "Managing Port Services" in the *Blue Coat Systems Configuration and Management Guide*). Proxy layer policy involves both client identity and content. Only proxy transactions are evaluated against <Proxy> layers.

---

*Note:* Policy for <DNS-Proxy> transactions is distinct from policy for other proxy services. See the following <DNS-Proxy> Layers section.

---

The syntax is:

```
<Proxy ["comment"]> [proxy_condition][proxy_properties] ...  
proxy_rules
```

where:

- The optional `"comment"`, separated from the layer type by space, is an identifier or quoted string that is displayed in policy traces to identify the purpose of the layer.
- The optional `proxy_condition` is a list of triggers, all of which must evaluate to true before the layer content is evaluated. For more information on using conditions, see [Chapter 3: "Condition Reference"](#). See also the following Layer Guards section.
- The optional `proxy_properties` is a list of properties set if any of the rules in the layer match. These act as defaults, and can be overridden by property settings in specific rules in the layer. For more information on using properties, see [Chapter 4: "Property Reference"](#). See also the following Layer Guards section.
- `proxy_rules` is a list of rules representing the decision to be made by this policy layer.

## <DNS-Proxy> Layers

<DNS-Proxy> layers define policy controlling <DNS-Proxy> transactions. Only <DNS-Proxy> transactions are evaluated against <DNS-Proxy> layers.

The syntax is:

```
<DNS-Proxy [ "comment" ]> [ dns_proxy_condition ][ dns_proxy_properties ] ...  
    dns_proxy_rules
```

where:

- The optional *"comment"* , separated from the layer type by space, is an identifier or quoted string that is displayed in policy traces to identify the purpose of the layer.
- The optional *dns\_proxy\_condition* is a list of triggers, all of which must evaluate to true before the layer content is evaluated. For more information on using conditions, see [Chapter 3: "Condition Reference"](#). See also the following Layer Guards section.
- The optional *dns\_proxy\_properties* is a list of properties set if any of the rules in the layer match. These act as defaults, and can be overridden by property settings in specific rules in the layer. For more information on using properties, see [Chapter 4: "Property Reference"](#). See also the following Layer Guards section.
- *dns\_proxy\_rules* is a list of rules representing the decision to be made by this policy layer.

## <SSL-Intercept> Layers

The <SSL-Intercept> layer lists the triggers and properties that define the interception conditions for SSL connections. This layer is evaluated by the SSL-Intercept transaction only.

The syntax is

```
<SSL-Intercept [ "comment" ]> [ SSL-Intercept_condition ][ SSL-Intercept_properties ]  
...  
    SSL-Intercept_rules
```

where:

- The optional *"comment"* , separated from the layer type by space, is an identifier or quoted string that is displayed in policy traces to identify the purpose of the layer.
- The optional *SSL-Intercept\_condition* is a list of triggers, all of which must evaluate to true before the layer content is evaluated. For more information on using conditions, see [Chapter 3: "Condition Reference"](#). See also the following Layer Guards section.
- The optional *SSL-Intercept\_properties* is a list of properties set if any of the rules in the layer match. These act as defaults, and can be overridden by property settings in specific rules in the layer. For more information on using properties, see [Chapter 4: "Property Reference"](#). See also the following Layer Guards section.
- *SSL-Intercept\_rules* is a list of rules representing the decision to be made by this policy layer.



## <SSL> Layers

The <SSL> layer lists the triggers and properties that define the interception conditions for SSL connections. This layer is evaluated by all transactions except the SSL-Intercept transaction.

The syntax is

```
<SSL ["comment"]> [SSL_condition][SSL_properties] ...
    SSL_rules
```

where:

- The optional “comment”, separated from the layer type by space, is an identifier or quoted string that is displayed in policy traces to identify the purpose of the layer.
- The optional *SSL\_condition* is a list of triggers, all of which must evaluate to true before the layer content is evaluated. For more information on using conditions, see [Chapter 3: "Condition Reference"](#). See also the following Layer Guards section.
- The optional *SSL\_properties* is a list of properties set if any of the rules in the layer match. These act as defaults, and can be overridden by property settings in specific rules in the layer. For more information on using properties, see [Chapter 4: "Property Reference"](#). See also the following Layer Guards section.
- *SSL\_rules* is a list of rules representing the decision to be made by this policy layer.

## Layer Guards

Often, the same set of conditions or properties appears in every rule in a layer. For example, a specific user group for which a number of individual cases exist where some things are denied:

```
<Proxy>
group=general_staff url.domain=competitor.com/jobs deny
group=general_staff url.host=bad_host deny
group=general_staff condition=whatever deny
; etc.
group=general_staff allow
```

You can factor out the common elements into guard expressions. Notice that the common elements are *group=general\_staff* and *deny*. The following is the same policy, expressed as a layer employing a guard expression:

```
<Proxy> group=general_staff deny
url.domain=competitor.com/jobs
url.host=bad_host
condition=whatever
; etc.
allow
```

Note that the explicit *allow* overrides the *deny* specified in the layer guard. This is an instance of a rule specific property setting overriding the default property settings specified in a guard expression.

## Timing

The “late guards early” timing errors that can occur within a rule can arise across rules in a layer. When a trigger cannot yet be evaluated, policy also has to postpone evaluating all following rules in that layer (since if the trigger turns out to be true and the rule matches, then evaluation stops for that layer. If the trigger turns out to be false and the rule misses, then evaluation continues for the rest of the rules in that layer, looking for the first match). Thus a rule inherits the earliest evaluation point timing of the latest rule above it in the layer.

For example, as noted earlier, the following rule would result in a timing conflict error:

```
group=xyz authenticate(MyRealm)

Error: Late condition guards early action: 'authenticate(MyRealm)'
```

The following layer would result in a similar error:

```
<Proxy>
  group=xyz deny
  authenticate(MyRealm)

Error: Late condition 'group=xyz' guards early action: 'authenticate(MyRealm)'
```

This also extends to guard expressions, as the guard condition must be evaluated before any rules in the layer. For example:

```
<Proxy> group=xyz deny
  authenticate(MyRealm)

Error: Late condition 'group=xyz' guards early action: 'authenticate(MyRealm)'
```

## Understanding Sections

The rules in layers can optionally be organized in one or more sections, which is a way of grouping rules together. A *section* consists of a section header followed by a list of rules.

Four sections types are supported in a standard CPL file:

- [Rule]
- [url]
- [url.domain]
- [server\_url.domain]

Three of the section types, [url], [url.domain] and [server\_url.domain], provide optimization for URL tests. The names for these sections correspond to the CPL URL triggers used as the first test for each rule in the section, that is url=, url.domain= and server\_url.domain=. The [url.regex] section provides factoring and organization benefits, but does not provide any performance advantage over using a [Rule] section and explicit url.regex= tests.

To give an example, the following policy layer is created:

```
<Proxy>
  url.domain=abc.com/sports deny
  url.domain=nbc.com/athletics deny
  ; etc, suppose it's a substantial list
  url.regex="sports|athletics" access_server(no)
```

```

url.regex=".mail\." deny
; etc
url=www.bluecoat.com/internal group=!bluecoat_employees deny
url=www.bluecoat.com/proteus group=!bluecoat_development deny
; etc

```

This can be recast into three sections:

```

<Proxy>
  [url.domain]
  abc.com/sports deny
  nbc.com/athletics deny
  ; etc.
  [Rule]
  url.regex="sports|athletics" access_server(no)
  url.regex=".mail\." deny
  [url]
  www.bluecoat.com/internal group=!bluecoat_employees deny
  www.bluecoat.com/proteus group=!bluecoat_development deny

```

Notice that the first thing on each line is not a labelled CPL trigger, but is the argument for the trigger assumed by the section type. Also, after the first thing on the line, the rest of the line is the familiar format.

The performance advantage of using the [url], [url.domain], or [server\_url.domain] sections is measurable when the number of URLs being tested reaches roughly 100. Certainly for lists of several hundred or thousands of URLs, the performance advantage is significant.

When no explicit section is specified, all rules in a layer are assumed to be in a [Rule] section. That is, the first example is equivalent to:

```

<Proxy>
  [Rule]
  url.domain=abc.com/sports deny
  url.domain=nbc.com/athletics deny
  ; etc, suppose it's a substantial list
  url.regex="sports|athletics" access_server(no)
  url.regex=".mail\." deny
  ; etc
  url=www.bluecoat.com/internal group=!bluecoat_employees deny
  url=www.bluecoat.com/proteus group=!bluecoat_development deny
  ; etc

```

## [Rule]

The [Rule] section type is used to logically organize policy rules into a section, optionally applying a guard to the contained rules. The [Rule] section was so named because it can accept all rules in a policy. If no section is specified, all rules in a layer are assumed to be in a [Rule] section.

- Use [Rule] sections to clarify the structure of large layers. When a layer contains many rules, and many of the rules have one or more conditions in common, you may find it useful to define [Rule] sections.
- Rules in [Rule] sections are evaluated sequentially, top to bottom. The time taken is proportional to the number of rules in the section.

- [Rule] sections can be used in any layer.

## [url]

The [url] section type is used to group a number of rules that test the URL. The [url] section restricts the syntax of rules in the section. The first token on the rule line is expected to be a pattern appropriate to a url= trigger. The trigger name is not included.

Rules in [url] sections are evaluated through hash table techniques, with the result that the time taken is not dependent on the number of rules in the section.

- [url] sections are not allowed in <Admin> or <Forward> layers.

## [url.domain]

The [url.domain] section is used to group a number of rules that test the URL domain. The [url.domain] section restricts the syntax of rules in the section. The first token on the rule line is expected to be a pattern appropriate to a url.domain= trigger. The trigger name is not included. (The [url.domain] section replaces the [domain-suffix] section used in previous versions of CPL.)

- Rules in [url.domain] sections are evaluated through hash table techniques, with the result that the time taken is not dependent on the number of rules in the section.
- [url.domain] sections are not allowed in <Admin> or <Forward> layers.

## [url.regex]

The [url.regex] section is used to test the URL. The [url.regex] section restricts the syntax of rules in the section. The first token on the rule line is expected to be a pattern appropriate to a url.regex= trigger. The trigger name is not included. The [url.regex] section replaces the [Regex] section used in previous versions of CPL.

- Rules in [url.regex] sections are evaluated sequentially, top to bottom. The time taken is proportional to the number of rules in the section.
- [url.regex] sections are not allowed in <Admin> , <DNS-Proxy> or <Forward> layers.

## [server\_url.domain]

The [server\_url.domain] section is used to test the domain of the URL used to fetch content from the origin server. The [server\_url.domain] section restricts the syntax and rules in the section. The first token on the rule line is expected to be a pattern appropriate to a server\_url.domain= trigger. The trigger name is not included.

[server\_url.domain] sections contain policy rules very similar to [url.domain] sections except that these policy rules test the server\_url, which reflects any rewrites to the request URL.

- Rules in [server\_url.domain] sections are evaluated through hash table techniques, with the result that the time taken is not dependent on the number of rules in the section.
- [server\_url.domain] sections are allowed in <Proxy>, <Cache>, <Forward>, <SSL> and <SSL-Intercept> layers.

## Section Guards

Just as you can with layers, you can improve policy clarity and maintainability by grouping rules into sections and converting the common conditions and properties into *guard expressions* that follow the section header. A guard expression allows you to take a condition that applies to all the rules and put the common condition next to the section header, as in `[Rule] group=sales`.

Guards are essentially a way of factoring out common sets of triggers and properties, to avoid having to repeat them each time.

## Defining Policies

This section includes some guidelines for defining policies using CPL.

- Write an explicit layer header (`<Proxy>`, `<Cache>`, `<Admin>`, `<Forward>`, or `<Exception>`) before writing any rules or sections. The only constructs that should occur before the first layer header are the condition-related definitions and comments.
- Do not begin a policy file with a section, such as `[Rule]`. Ensure all sections occur within layers.
- Do not use `[Rule]` sections unnecessarily.
- Avoid empty or badly formed policy. While some CPL may look well-formed, make sure it actually *does* something.

While the following example appears like proper CPL, it actually has no effect. It has a layer header and a `[Rule]` section header, but no rule lines. As no rules exist, no policy exists either:

```
<Admin> group=Administrators
[Rule] allow
```

Correct policy that allows access for the group “administrators” would be:

```
<Admin>
group=Administrators allow
```

In the following example, the layer is deceptive because only the first rule can ever be executed:

```
<Proxy>
authenticate(MyRealm) ; this rule is unconditional
;all following rules are unreachable
allow group=administrator
allow group=clerk time=0900..1700
deny
```

At most, one rule is executed in any given layer. The first one that meets the conditions is acted upon; all other rules in the layer are ignored. To execute more than one rule, use more than one layer. To correctly define the above policy, two layers are required:

```
<Proxy>
authenticate(MyRealm)
<Proxy>
allow group=administrator
allow group=clerk time=0900..1700
deny
```

- Do not mix the CacheOS 4.x filter-file syntax with CPL syntax.

Although the Content Policy Language is backward-compatible with the filter-file syntax, avoid using the older syntax with the new. For example, as the filter-file syntax uses a different order of evaluation, mixing the old and new syntax can cause problems. Blue Coat strongly recommends not mixing the two syntaxes.

## Blacklists and Whitelists

For administrative policy, the intention is to be cautious and conservative, emphasizing security over ease of use. The assumption is that everything not specifically mentioned is denied. This approach, referred to as the *whitelist* approach, is common in corporations concerned with security or legal issues above access. Organizations that want to extend this concept to general Internet access select a default proxy policy of deny as well.

In the second approach, the idea is that by default everything is allowed. Some requests might be denied, but really that is the exception. This is known as *blacklist* policy because it requires specific mention of anything that should be denied (blacklisted). Blacklist policy is used by organizations where access is more important than security or legal responsibilities.

This second approach is used for cache transactions, but can also be common default proxy policy for organizations such as Internet service providers.

Blacklists and whitelists are tactical approaches and are not mutually exclusive. The best overall policy strategy is often to combine the two approaches. For example, starting from a default policy of deny, one can use a whitelist approach to explicitly *filter-in* requests that ought to be served in general (such as all requests originating from internal subnets, while leaving external requests subject to the default DENY). Further policy layers can then apply more specific restrictions in a blacklist mode to *filter-out* unwanted requests (such as those that fail to conform to content filtering policies).

Whitelisting and blacklisting can also be used not simply to allow or deny service, but also to subject certain requests to further processing. For example, not every file type presents an equal risk of virus infection or rogue executable content. One might choose to submit only certain file types (presumably those known to harbor executable content) to a virus scanner (blacklist), or virus-scan all files except for a whitelist of types (such as image files) that may be considered safe.

## General Rules and Exceptions to a General Rule

When writing policy many organizations use general rules, and then define several exceptions to the rule. Sometimes, you might find exceptions to the exceptions. Exceptions to the general rule can be expressed either:

- Through rule order within a layer
- Through layer order within the policy.

### Using Rule Order to Define Exceptions

When the policy rules within a layer are evaluated, remember that evaluation is from the top down, but the first rule that matches will end further evaluation of that layer. Therefore, the most specific conditions, or exceptions, should be defined first. Within a layer, use the sequence of most-specific to most-general policy.

The following example is an exception defined within a layer. A company wants access to payroll information limited to Human Resources staff only. The administrator uses membership in the `HR_staff` group to define the exception for HR staff, followed by the general policy:

```
<Proxy>
  ; Blue Coat uses groups to identify HR staff, so authentication is required
  authenticate(MyRealm)

define condition payroll_location
  url=hr.my_company.com/payroll/
end

<Proxy> condition=payroll_location
  allow group=HR_staff ; exception
  deny ; general rule
```

This approach requires that the policy be in one layer, and because layer definitions cannot be split across policy files, the rule and the exceptions must appear in the same file. That may not work in cases where the rules and the exceptions are maintained by different groups.

However, this is the preferred technique, as it maintains all policy related to the payroll files in one place. This approach can be used in either blacklist or whitelist models (see ["Blacklists and Whitelists"](#) on page 46) and can be written so that no security holes are opened in error. The example above is a whitelist model, with everything not explicitly mentioned left to the default rule of deny.

## Using Layer Ordering to Define Exceptions

Since later layers override earlier layers, general rules can be written in one layer, with exceptions written in following layers, put specific exceptions later in the file.

The Human Resources example could be rewritten as:

```
<Proxy>
  ; Blue Coat uses groups to identify HR staff, so authentication is required
  authenticate(MyRealm)

define condition payroll_location
  url=hr.my_company.com/payroll/
end

<Proxy>
  condition=payroll_location deny ; general rule

<Proxy>
  condition=payroll_location allow group=HR_staff ; exception
```

Notice that in this approach, some repetition is required for the common condition between the layers. In this example, the `condition=payroll_location` must be repeated. It is very important to keep the exception from inadvertently allowing other restrictions to be undone by the use of `allow`.

As the layer definitions are independent, they can be installed in separate files, possibly with different authors. Definitions, such as the payroll location condition, can be located in one file and referenced in another. When linking rules to definitions in other files, file order is not important, but the order of installation is. Definitions must be installed before policy that references them will compile. Keeping definitions used across files in only one of the files, rather than spreading them out, will eliminate the possibility of having changes rejected because of interlocking reference problems. Note that when using this approach, exceptions must follow the general rule, and you must be aware of the policy file

evaluation order as currently configured. Changes to the policy file evaluation order must be managed with great care.

Remember that properties maintain any setting unless overridden later in the file, so you could implement general policy in early layers by setting a wide number of properties, and then use a later layer to override selected properties.

## Avoid Conflicting Actions

Although policy rules within a policy file can set the action property repeatedly, turning individual actions on and off for the transaction being processed, the specific actions can conflict.

- If an action-definition block contains two conflicting actions, a compile-time error results. This conflict would happen if, for example, the action definition consisted of two `response.icap_service( )` actions.
- If two different action definitions are executed and they contain conflicting actions, it is a run-time error; a policy error is logged to the event log, and one action is arbitrarily chosen to execute.

The following describes the potential for conflict between various actions:

- Two header modification actions will conflict if they modify the same header. Header modification actions include the `append( )`, `delete( )`, `delete_matching( )`, `rewrite(header, ...)`, and `set(header, ...)` actions.
- Two instant message text modification actions will conflict. Instant message text modification actions include the `append(im.message.text, ...)` and `set(im.message.text, ...)` actions.
- Two transform actions of the same type conflict.
- Two `rewrite( )` actions conflict.
- Two `response.icap_service( )` actions conflict.

## Making Policy Definitive

You can make policy definitive two ways. The first is to put that policy into the file; that is, last in the evaluation order. (Remember that the forward file is always the last policy file.) For example, suppose that service was limited to the corporate users identifiable by subnet. Placing a rule such as:

```
<Proxy>
  client.address=!my_subnet deny
```

at the end of the Forward file ensures that no other policy overrides this restriction through accidental use of `allow`. Although not usually used for this purpose, the fact that the forward file is always last, and the order of the other three files is configurable, makes this the appropriate location for definitive policy in some organizations.

An alternate method has been provided for definitive denial. While a `deny` or an `exception( )` property can be overridden by a subsequent `allow` in later rules, CPL provides `force_deny` and `force_exception( )`. CPL does not offer `force_allow`, so while the error returned to the user may be reset by subsequent `force_deny` or `force_exception( )` gestures, the ultimate effect is that the request is denied. Thus these properties provide definitive denial regardless of where they appear in policy.



## Best Practices

- Express separate decisions in separate layers.

As policy grows and becomes more complex, maintenance becomes a significant issue. Maintenance will be easier if the logic for each aspect of policy is separate and distinct.

Try to make policy decisions as independent as possible, and express each policy in one layer or two adjacent layers.

- Be consistent with the model.

Set the default proxy policy according to your policy model and then use blacklist or whitelist approaches as appropriate.

The recommended approach is to begin with a default proxy policy of deny in configuration. Allow requests in early layers and deny requests in later layers. Ensure that all layers that allow requests precede any layers that deny requests. The following is a simple illustration of this model:

```
define subnet corporate_subnet
    10.10.12.0/24
end

; First, explicitly allow access to our users
<Proxy>
    ALLOW client.address=corporate_subnet

; Next, impose any authentication requirements
<Proxy>
    authenticate(corp_realm) ; all access must be authenticated

; And now begin to filter-out unwanted requests
<Proxy>
    DENY url.domain=forbidden.com
    DENY category=(Gambling, Hacking, Chat)

; more layers...
```

- Expose only what is necessary.

Often, it may be useful to keep the rule logic and the condition definitions separate so that the rules can be maintained by one group, but the definitions by another. The rules may contain exception details or other logic that should not be modified; however, the conditions, such as affected groups or content, may change frequently. With careful separation of the rules and the conditions, the rules can be expressed in the local policy file, and users unfamiliar with CPL can update the condition definitions through the VPM.

When using this technique, installation order is important. Condition definitions must be available before policy referencing those conditions will compile, so the conditions you want to expose for general use must be defined in the VPM before they are referenced in the Local policy file.



## Chapter 3: *Condition Reference*

This chapter will discuss what a condition is and the different types of a condition. The patterns of a condition will also be discussed and along with the restrictions.

### *Topics in this Chapter*

This chapter includes information about the following topics:

- "Condition Syntax" on page 51
- "Pattern Types" on page 52
- "Unavailable Conditions" on page 53
- "Condition Reference" on page 54

A *condition* is an expression that yields true or false when evaluated. Conditions can appear in:

- Policy rules.
- Section and layer headers, as guards; for example,  

```
[Rule] group=( "bankabc\hr" || "cn=humanresources,ou=groups,o=westernnational" )
```
- `define condition`, `define domain condition`, and `define url condition` definition blocks.

## Condition Syntax

A condition has the following form:

```
condition=pattern-expression
```

A condition is the name of a condition variable. It can be simple, such as `url`, or it can contain sub-object specifiers and modifiers, as in `url.path.case_sensitive` or `request.header.Cookie`. A condition cannot contain white space.

A *pattern expression* can be either:

- A simple pattern, which is matched against the condition value.
- A Boolean combination of simple patterns, or a parenthesized, comma-separated list of simple patterns.

A pattern expression can be any of the following:

- String: A string argument must be quoted if it contains whitespace or other special characters. An example condition expression is `category="self help"`.
- Single argument: Conditions such as `live=` take only a single argument, in this case, `yes` or `no`.
- Boolean expressions: Conditions such as `server_url.scheme=` can list one or more arguments together with Boolean operators; for example, `server_url.scheme!=http`.

- Integer or range of integers: Numeric conditions can use Boolean expressions and double periods (..), meaning an inclusive numeric range. Numeric ranges cannot use whitespace. The `minute=` condition is used to show examples of ranges:
  - `minute=10..40`—From 10 minutes to 40 minutes after the hour.
  - `minute=10..`—From 10 minutes after the hour to the end of the hour.
  - `minute=..40`—From the beginning of the hour to 40 minutes after the hour.
  - `minute=40..10`—From 40 minutes after the hour, to 10 minutes after the next hour.
- Regular expressions: Some header-related conditions and two URL-related conditions take regular expressions. For more information about writing regular expressions, see [Appendix E: "Using Regular Expressions"](#).

The following is Backus-Naur Form (BNF) grammar:

- `condition ::= condition "=" expression`
- `condition ::= identifier | identifier "." word`
- `expression ::= term | list`
- `list ::= "(" ((pattern ",")* pattern)? ")"`
- `disjunction ::= conjunction | disjunction "||" conjunction`
- `conjunction ::= term | conjunction "&&" term`
- `term ::= pattern | "(" disjunction ")" | "!" term`
- `pattern ::= word | 'string' | "string"`
- `word ::= sequence of characters not including whitespace, & | ( ) < > [ ] ; ! = " ' "`
- `string ::= sequence of characters that may including whitespace, & | ( ) < > [ ] ; ! = .` The characters " and ' may be enclosed within a string delimited by the alternate delimiter.

## Pattern Types

Different conditions support different pattern syntaxes.

A pattern for a boolean condition has one of the following forms:

```
boolean ::= yes | no | true | false | on | off
```

The pattern for a numeric condition can be either an integer or a range of integers. Numeric patterns *cannot* contain white space.

```
condition=I
```

```
Test if condition == I.
```

```
condition=I..J
```

```
Test if condition >= I and condition <= J (where I <= J). For example,
time=0900..1700 tests if the time is between 9:00 and 17:00 inclusive.
```

```
condition=J..I
```

```
Test if condition >= J or condition <= I (where J > I). For example, minute=45..15
tests if the minute of the hour is between 45 and 15 inclusive.
```

```

condition=I..
    Test if condition >= I. For example, bitrate=56k.. tests if the bitrate is greater
    than or equal to 56000.

condition=..J
    Test if condition <= J. For example, bitrate=..56k tests if the bitrate is less
    than or equal to 56000.

```

Some conditions have IP address patterns. This can be either a literal IP address, such as 1.2.3.4, or an IP subnet pattern, such as 1.2.0.0/16, or a name defined by a *define subnet* statement.

Some conditions have regex patterns. This is a Perl 5 regular expression that matches a substring of the condition value; it is not an anchored match unless an anchor is specified as part of the pattern.

## Unavailable Conditions

Some conditions can be unavailable in some transactions. If a condition is unavailable, then any condition containing that condition is false, regardless of the pattern expression. For example, if the current transaction is not authenticated (that is, the *authenticate* property was set to no), then the *user* condition is unavailable. This means that *user=kevin* and *user!=kevin* are both false.

A condition can be false either because the pattern does not match the condition value, or because the condition is unavailable. Policy rule-tracing distinguishes these two cases, using *miss* for the former and *N/A* for the latter.

## Layer Type Restrictions

Each condition is restricted as to the types of layers in which it can be used. A direct use of a condition in a forbidden layer results in a compile-time error. Indirect use of a condition in a forbidden layer (by way of *condition=* and a condition definition) also results in a compile time error.

## Global Restrictions

To allow suppression of DNS and RDNS lookups from policy, the following restrictions are supported. These restrictions have the effect of assuming a *no\_lookup* modifier for appropriate *url*, *url.host*, and *url.domain* tests. The restrictions also apply to lookups performed by on-box content category lookups. For more information on DNS and RDNS restrictions, see [Chapter 6: "Definition Reference"](#).

<code>restrict dns domain_list end</code>	Applies to all layers.	Applies to all transactions.	If the domain specified in a URL matches any of the domain patterns specified in <i>domain_list</i> , no DNS lookup is performed for any <i>server_url=</i> , <i>server_url.address=</i> , <i>server_url.domain=</i> , or <i>server_url.host=</i> test.  If a lookup is required to evaluate the condition, the condition evaluates to false.
---	------------------------	------------------------------	---

<pre>restrict rdns subnet_list end</pre>	Applies to all layers.	Applies to all transactions.	<p>If the requested URL specifies the host in IP form, no RDNS lookup is performed to match any <code>server_url=</code>, <code>server_url.domain=</code>, or <code>server_url.host=</code> condition.</p> <p>If a lookup is required to evaluate the condition, the condition evaluates to <code>false</code>.</p>
--	------------------------	------------------------------	---

## Condition Reference

The remainder of this chapter lists the conditions and their accepted values. It also provides tips as to where each condition can be used and examples of how to use them.

## admin.access=

Test the administrative access method required by the current administrative transaction.

If write access is required, then policy is evaluated with `admin.access=WRITE` to determine if the administrator is allowed to modify the configuration. For example, administrative policy is evaluated to determine if a CLI user is permitted to enter Enable mode, or when attempting to save changes from the Management Console. If only read access is required, then policy is evaluated with `admin.access=READ` to determine if the administrator is permitted to have read-only access.

### Syntax

```
admin.access=READ|WRITE
```

### Layer and Transaction Notes

- Use in <Admin> layers.
- Applies to Administrative transactions.

### Example

This example shows how administrative access can be controlled for two classes of users, `Read_only_admins` and `Full_admins`. Note that, in cases where a user is in both groups, that user will inherit the larger set of permissions.

```
define condition Full_admins
  user=paul
  group=operations
end

define condition Read_only_admins
  user=george
  group=help_desk
end

<Admin>
  authenticate(my_realm)

<Admin>
  ALLOW condition=Full_admins
  ALLOW condition=Read_only_admins admin.access=READ
DENY
```

### Notes

- All administrative transactions will require either `READ` or `WRITE` access, therefore a condition such as `'admin.access=(READ,WRITE)'` is always true, and can be deleted without changing the meaning of a CPL rule.
- This trigger replaces the use of `method=READ|WRITE` in the <admin> layer.

## `attribute.name=`

Tests if the current transaction is authenticated in a RADIUS or LDAP realm, and if the authenticated user has the specified attribute with the specified value. This condition is unavailable if the current transaction is not authenticated (that is, the `authenticate` property is set to `no`).

If you reference more than one realm in your policy, you may wish to disambiguate attribute tests by combining them with a `realm=` test. This can reduce the number of extraneous queries to authentication services for attribute information that does not pertain to that realm.

### Syntax

`attribute.name=value`

where:

- *name* is a RADIUS or LDAP attribute. The *name* attribute's case-sensitivity depends on the type of authentication realm.
- RADIUS realm: The available attributes (see below) are always case-sensitive.
- LDAP realm: Case-sensitivity depends on the realm definition in configuration.
- *value*: An attribute value. For RADIUS, the values include:

Table 3.2: RADIUS Values

Callback-ID	Login-LAT-Port
Callback-Number	Login-LAT-Service
Filter-ID	Login-IP-Host
Framed-IP-Address	Login-TCP-Port
Framed-IP-Netmask	Port-Limit
Framed-MTU	Service-Type (the deprecated form of this value is <code>ServiceType</code> )
Framed-Pool	Session-Timeout
Framed-Protocol	Tunnel-Assignment-ID
Framed-Route	Tunnel-Medium-Type
Idle-Timeout	Tunnel-Private-Group-ID
Login-LAT-Group	Tunnel-Type
Login-LAT-Nod	Blue-Coat-Group

### Layer and Transaction Notes

- Use in `<Admin>`, `<Proxy>`, and `<Forward>` layers.

---

*Note:* When used in the `<Forward>` layer, this condition can evaluate to NULL (shown in a trace as N/A) if no authenticated client exists. Rules containing these conditions can be guarded by `authenticated=` to preserve normal logic.

---



- Applies to proxy and administrator transactions.
- This condition cannot be combined with the `authenticate()` or `socks.authenticate()` properties.

### Example

```
; This example uses the value of the ContentBlocking attribute associated with a
; user to select which content categories to block. (SmartFilter 3 categories are
; used.)

<Proxy>
  authenticate(LDAPRealm)

  <Proxy> exception(content_filter_denied)
    attribute.ContentBlocking=Adult category=(Sex, Nudity, Mature, Obscene/Extreme)
    attribute.ContentBlocking=Violence category=(Criminal_Skills, Hate_Speech)
    ...

; This example uses the attribute property to determine permissions associated with
; RADIUS authentication.

define condition ProxyAllowed
  attribute.ServiceType=(2,6,7,8)
end

<Proxy>
  authenticate(RADIUSRealm)

; This rule would restrict non-authorized users.
<Proxy>
  deny condition=!ProxyAllowed

; This rule would serve to override a previous denial and grant access to authorized
; users

<Proxy>
  allow condition=ProxyAllowed
```

### See Also

- **Conditions:** `authenticated=`, `group=`, `has_attribute.name=`, `http.transparent_authentication=`, `realm=`, `user=`, `user.domain=`, `user.x509.issuer=`, `user.x509.serialNumber=`, `user.x509.subject=`
- **Properties:** `authenticate( )`, `authenticate.force( )`, `check_authorization( )`, `exception( )`, `socks.authenticate( )`, `socks.authenticate.force( )`

## authenticated=

True if authentication was requested and the credentials could be verified; otherwise, false.

### Syntax

```
authenticated=(yes|no)
```

### Layer and Transaction Notes

- Use in <Admin>, <Proxy>, and <Forward> layers.
- Applies to proxy and administrator transactions.
- This condition cannot be combined with the `authenticate( )` property.

### Example

```
; In this example, only users authenticated in any domain are granted access to a  
; specific site.
```

```
<Proxy>  
client.address=10.10.10.0/24 authenticate(LDAPRealm)  
client.address=10.10.11.0/24 authenticate(NTLMRealm)  
client.address=10.10.12.0/24 authenticate(LocalRealm)  
; anyone else is unauthenticated
```

```
; This rule would restrict unauthorized users. Use this when overriding previously  
; granted access.
```

```
<Proxy> server_url.domain=xyz.com  
deny authenticated=no
```

```
; This rule would grant access and would be used to override a previous denial.  
; It assumes a deny in a previous layer.
```

```
<Proxy> server_url.domain=xyz.com  
allow authenticated=yes
```

### See Also

- **Conditions:** `attribute.name=`, `group=`, `has_attribute.name=`, `http.transparent_authentication=`, `realm=`, `user=`, `user.domain=`
- **Properties:** `authenticate( )`, `authenticate.force( )`, `check_authorization()`, `socks.authenticate( )`, `socks.authenticate.force( )`

## bitrate=

Tests if a streaming transaction requests bandwidth within the specified range or an exact match. When providing a range, either value can be left empty, implying either no lower or no upper limit on the test. Bitrate can change dynamically during a transaction, so this policy is re-evaluated for each change. Note that the numeric pattern used to test the `bitrate=` condition can contain no whitespace. This condition is only available if the current transaction is a Real Media or Windows Media transaction.

### Syntax

```
bitrate={ [lower]..[upper]|exact_rate }
```

where:

- *lower*—Lower end of bandwidth range. Specify using an integer, in bits, kilobits (1000x), or megabits (1,000,000x), as follows: `integer` | `integerk` | `integerm`. If left blank, there is no lower limit on the test.
- *upper*—Upper end of bandwidth range. Specify using an integer, in bits, kilobits, or megabits, as follows: `integer` | `integerk` | `integerm`. If left blank, there is no upper limit on the test.
- *exact\_rate*—Exact bandwidth to test. Specify using an integer, in bits, kilobits, or megabits, as follows: `integer` | `integerk` | `integerm`.

---

*Note:* To test an inverted range, the following shorthand expression is available. Instead of writing `bitrate=(..28.8k|56k..)` to indicate bit rates from 0 to 28.8k and from 56k up, the policy language recognizes `bitrate=56k..28.8k` as equivalent.

---

### Layer and Transaction Notes

- Use in <Cache> and <Proxy> layers.
- Applies to streaming transactions.
- This condition can be used with the `max_bitrate( )` property.

### Example

```
; Deny service for bit rates above 56k.
deny bitrate=!0..56k

; This example allows members of the Sales group access to streams up to 2 megabits.
; All others are limited to 56K bit streams.

<Proxy>
authenticate(NTLMRealm)

<Proxy>
; deny sales access to streams over 2M bits
deny group=sales bitrate=!0..2m

; deny non-sales access to streams over 56K bits
deny group=!sales bitrate=!0..56k..
```

```
; In this form of the rule, we assume that the users are by default denied, and we  
; are overriding this to grant access to authorized users.
```

```
<Proxy> ; Use this layer to override a deny in a previous layer  
; Grant everybody access to streams up to 56K, sales group up to 2M  
allow bitrate=..56K  
allow group=sales bitrate=..2M
```

### See Also

- Conditions: live=, streaming.client=, streaming.content=
- Properties: access\_server( ), max\_bitrate( ), streaming.transport( )

## category=

Tests the content categories of the requested URL as assigned by policy definitions or an installed content filter database.

Content categories can be assigned to URLs by policy (see "[define category](#)" on page 398), by a local database you maintain, or by a third-party database. Refer to *Volume 8: Managing Content* for information on configuring local databases or third-party databases.

A URL that is not categorized is assigned the category none.

If a content filter provider is selected in configuration, but an error occurs in determining the category, the URL is assigned the category `unavailable` (in addition to any categories assigned directly by policy). This can be the result of either a missing database or license expiry. An additional category of `unlicensed` is assigned in the latter case.

A URL may have been assigned a list of categories. The `category=` condition is true if it matches any of the categories assigned to the URL.

You cannot use `category=` to test the category assigned by off-box content filtering services. These services have their own policy that must be managed separately.

---

*Note:* If `category=unlicensed` is true, `category=unavailable` is true.

---

### Syntax

```
category={ none|unlicensed|unavailable|category_name1, category_name2, ...}
```

where `category_name1`, `category_name2`, ... represent category names defined by policy or the selected content filter provider. The list of currently valid category names is available both through the Management Console and CLI.

### Layer and Transaction Notes

- Use in `<Cache>`, `<Proxy>`, and `<Exception>` layers.
- This condition can be combined with the `authenticate( )` property, except when a Microsoft Media Streaming (MMS) over HTTP transaction is being evaluated.
- Applies to proxy transactions.

### Example

```
; This example denies requests for games or sports related content.
```

```
<Proxy>
```

```
; Tests true if the request is in one of these categories.
```

```
category=(Sports, Games) exception(content_filter_denied)
```

```
category=unavailable exception(content_filter_unavailable); Fail closed
```

### See Also

- Properties: `exception( )`, `request.filter_service( )`

## client.address=

Tests the IP address of the client. The expression can include an IP address or subnet or the label of a subnet definition block.

---

*Note:* If a user is explicitly proxied to the SG appliance, <Proxy> layer policy applies even if the URL destination is an administrative URL for the SG appliance itself, and should therefore also be covered under <Admin> layer policy. However, when the `client.address=` condition is used in an <Admin> layer, clients explicitly proxied to the SG appliance appear to have their client IP address set to the IP address of the SG appliance.

---

### Syntax

```
client.address=ip_address/subnet_label
```

where:

- *ip\_address*—Client IP address or subnet specification; for example, 10.25.198.0/24.
- *subnet\_label*—Label of a subnet definition block that binds a number of IP addresses or subnets.

### Layer and Transaction Notes

- Can be used in all layers.
- Unavailable if the transaction is not associated with a client.

### Example

```
; Blacklisted workstation.
client.address=10.25.198.0 deny
```

```
; This example uses the client address to select the authentication realm for
; administration of the SG appliance.
```

```
<admin>
client.address=10.25.198.0/24 authenticate(LDAPRealm)
client.address=10.25.199.0/24 authenticate(NTLMRealm)
authenticate(LocalRealm) ; Everyone else
```

### See Also

- Conditions: `client.protocol=`, `proxy.address=`, `proxy.card=`, `proxy.port=`
- Definitions: `define subnet`

## client.address.login.count=

Test the number active logins at the current ip address.

This condition is used to test how many logins are active on the current ip address. It can be used to manage the maximum number of logins per ip address.

### Syntax

```
client.address.login.count([lower]..[upper]|exact)
```

where:

- *[lower]* is optionally the fewest number of logins that will match this condition.
- *[upper]* is optionally the most number of logins that will match this condition.
- *exact* is optionally the exact number of logins that will match this condition.

### Layer and Transaction Notes

- Valid layers: Proxy, Admin, Forward, Exception
- Applies to: All transactions

### Example

Log out the other logins if there is more than one login at this ip address

```
<proxy>  
  client.address.login.count=2.. client.address.login.log_out_other(yes)
```

## client.connection.dscp=

Test the client-side inbound DSCP value.

### Syntax

```
client.connection.dscp = dscp_value
```

where *dscp\_value* is 0..63 | af11 | af12 | af13 | af21 | af22 | af23 | af31 | af32 | af33 | af41 | af42 | af43 | best-effort | cs1 | cs2 | cs3 | cs4 | cs5 | cs6 | cs7 | ef

### Layer and Transaction Notes

- Valid in <Proxy>, <DNS-Proxy>, <Forward> layers.
- Applies to all transactions.

### Example

The first QoS policy rule tests the client inbound QoS/DSCP value against 50, and deny if it matches; the second QoS policy rule tests the client inbound QoS/DSCP value against 50, and deny if it matches.

```
<proxy>
  deny client.connection.dscp = 50

<proxy>
  deny client.connection.dscp = best-effort
```



## client.connection.negotiated\_cipher=

Test the cipher suite negotiated with a securely connected client.

### Syntax

```
client.connection.negotiated_cipher=cipher-suite
```

where *cipher-suite* is one of:

```

none
RC4-MD5
RC4-SHA
DES-CBC3-SHA
DES-CBC3-MD5
RC2-CBC-MD5
RC4-64-MD5
DES-CBC-SHA
DES-CBC-MD5
EXP1024-RC4-MD5
EXP1024-RC4-SHA
EXP1024-RC2-CBC-MD5
EXP1024-DES-CBC-SHA
EXP-RC4-MD5
EXP-RC2-CBC-MD5
EXP-DES-CBC-SHA

```

### Layer and Transaction Notes

- Use in the <SSL> layer.
- Applies to proxy transactions.

### Example

This example implements the following policies:

1. DENY clients that are not using one of the EXP1024 suites .
2. Access log clients that are not using secure connections in “unsecure\_log1.”

```

; 1
<Proxy>
ALLOW client.connection.negotiated_cipher= \
  (EXP1024-RC4-MD5| | \
  EXP1024-RC4-SHA| | \
  EXP1024-RC2-CBC-MD5| | \
  EXP1024-DES-CBC-SHA)
DENY
; 2
<Proxy>
client.connection.negotiated_cipher=none access_log[unsecure_log1](yes)

```

## client.connection.negotiated\_cipher.strength=

Test the cipher strength negotiated with a securely connected client.

### Syntax

```
client.connection.negotiated_cipher.strength=none|low|medium|high
```

### Layer and Transaction Notes

- Use in the <SSL> layer.
- Applies to proxy transactions.

### Example

This example implements the following policies:

1. DENY clients that do not have at least a medium cipher strength.
2. ALLOW clients using FTP irrespective of their cipher strength since FTP clients do not have a means to encrypt the traffic.

```
<Proxy>
; 1
ALLOW client.connection.negotiated_cipher.strength=(medium|high)
; 2
ALLOW url.scheme=ftp
DENY
```

### Notes

OpenSSL defines the meanings of “high,” “medium,” and “low.” Refer to OpenSSL ciphers (<http://www.openssl.org/docs/apps/ciphers.html>) for more information.

Currently the definitions are:

- high - Cipher suites with key lengths larger than 128 bits.
- medium - Cipher suites with key lengths of 128 bits.
- low - Cipher suites using 64 or 56 bit encryption algorithms but excluding export cipher suites.

## client.connection.negotiated\_ssl\_version=

Test the SSL version negotiated with a securely connected client.

### Syntax

```
client.connection.negotiated_ssl_version=SSLV2|SSLV3|TLSV1
```

### Layer and Transaction Notes

- Use in <SSL> layers.
- Applies to proxy transactions.

### Example

```
<SSL>  
  client.connection.negotiated_ssl_version=SSLV3
```

## client.host=

Test the hostname of the client (obtained through RDNS).

### Syntax

```
client.host=hostname
client.host=domain-suffix
client.host.exact=string
client.host.prefix=string
client.host.substring=string
client.host.suffix=string
client.host.regex=regular_expression
```

### Layer and Transaction Notes

- Use in <Admin>, <Forward>, <Proxy>, and <Exception> layers.
- Applies to all proxy transactions, excluding DNS-proxy transactions.

### Example

This example implements the following policies:

1. DENY all users that do not have an RDNS name that ends with `bluecoat.com`
2. DENY all users that have `test` in their RDNS name
3. DENY all users that have an RDNS name that ends with `example.bluecoat.com`. This is meant to include `bexample.bluecoat.com` and `b.example.bluecoat.com`.
4. DENY all users that have numbers in their RDNS name.
5. DENY all users that have an RDNS name that begins with `fnord`.

```
<Proxy>
ALLOW

<Proxy>
; 1
DENY client.host!=".bluecoat.com"
; 2
DENY client.host.substring="test"
; 3
DENY client.host.suffix="example.bluecoat.com"
; 4
DENY client.host.regex="[0-9]*"
; 5
DENY client.host.prefix="fnord."
```

## client.host.has\_name=

Test the status of the RDNS performed to determine client.host.

### Syntax

```
client.host.has_name=yes|no|restricted|refused|nxdomain|error
```

### Layer and Transaction Notes

- Use in <Admin>, <Forward>, <Proxy>, and <Exception> layers.
- Applies to All proxy transactions, excluding DNS-proxy transactions

### Example

This example implements the following policies:

1. DENY all users from subnetA if their RDNS name could not be resolved
2. DENY all users from subnetB if they have no RDNS name, but allow them if their RDNS name lookup failed because of a DNS lookup error. The inclusion of the client's address in an RDNS restriction is a lookup error.

```
define subnet subnetA
  10.10.10.0/24
end

define subnet subnetB
  10.9.9.0/24
end

<Proxy>
  DENY

<Proxy>
  ; 1
  ALLOW client.address=subnetA client.host.has_name=yes

  ; 2 -- for users in 'subnetB' nxdomain is the only error we
  ; specifically prevent
  ALLOW client.address=subnetB client.host.has_name!=nxdomain
```

## client.protocol=

Test the protocol used between the client and the SG appliance.

### Syntax

```
client.protocol=http | https | ftp | tcp | socks | mms | rtsp | icp | aol-im |  
msn-im | yahoo-im | dns | telnet | epmapper | ssl | dns
```

### Notes

- tcp specifies a tunneled transaction
- client.protocol=dns is valid in the <dns-proxy> layer only.

### Layer and Transaction Notes

- Use in <Exception>, <Forward>, <Proxy>, <SSL>, and <SSL-intercept> layers.
- Applies to all transactions.
- Tests false if the transaction is not associated with a client.

### See Also

- Conditions: client.address=, proxy.address=, proxy.card=, proxy.port=

## condition=

Tests if the specified defined condition is true.

### Syntax

```
condition=condition_label
```

where *condition\_label* is the label of a custom condition as defined in a `define condition`, `define url.domain condition`, or `define url condition` definition block.

### Layer and Transaction Notes

- Use in all layers.
- The defined conditions that are referenced may have usage restrictions, as they must be evaluated in the layer from which they are referenced.

### Example

```
; Deny access to client 1.2.3.4 for any http request through proxy port 8080.
define condition qa
  client.address=1.2.3.4 proxy.port=8080
end
```

```
<Proxy>
  condition=qa client.protocol=http deny
```

```
; Restrict access to internal sites to specific groups,
; using nested conditions.
```

```
define condition restricted_sites
  url.domain=internal.my_co.com
end
```

```
define condition has_full_access
  group=admin,execs,managers
end
```

```
define condition forbidden
  condition=restricted_sites condition=!has_full_acesss
end
```

```
<Proxy>
  authenticate(My_realm)
```

```
<Proxy>
  condition=forbidden deny
```

```
; Example of a define url condition.
define url condition test
  http://www.x.com time=0800..1000
  http://www.y.com month=1
  http://www.z.com hour=9..10
end
```

```
<Proxy>
  condition=test deny
```

```
; Example of a define domain-suffix (or domain) condition
define url.domain condition test
  com ; Matches all domains ending in .com
end

<Proxy>
condition=test deny
```

### See Also

- Definitions: `define condition`, `define url.domain condition`, `define url condition`
- Properties: `action.action_label( )`



## console\_access=

Tests if the current request is destined for the <Admin> layer. This test can be used to distinguish access to the management console by administrators who are explicitly proxied to the SG appliance being administered. The test can be used to guard transforms that should not apply to the Management Console. This cannot be used to test Telnet sessions, as they do not go through a <Proxy> layer.

### Syntax

```
console_access=yes|no
```

### Layer and Transaction Notes

- Use in <Exception>, <Proxy>, and <Cache> layers.
- Applies to HTTP transactions.

### See Also

- Conditions: `admin.access=`

## content\_admin=

The content\_admin= condition has been deprecated. For more information, see ["content\\_management"](#) on page 75.

## content\_management

Tests if the current request is a content management transaction.

Replaces: `content_admin=yes|no`

### Syntax

`content_management=yes|no`

### Layer and Transaction Notes

- Use in <Cache> and <Forward> layers.
- Applies to all transactions.

### See Also

- Conditions: `category=`, `ftp.method=`, `http.method=`, `http.x_method=`, `server_url=`
- Properties: `http.request.version( )`, `http.response.version( )`

## date[.utc]=

Tests true if the current time is within the `startdate`..`enddate` range, inclusive. The comparison is made against local time unless the `.utc` qualifier is specified.

### syntax

```
date[.utc]=YYYYMMDD..YYYYMMDD  
date[.utc]=MMDD..MMDD
```

### Layer and Transaction Notes

- Using time-related conditions to control caching behavior in a <Cache> layer may cause thrashing of the cached objects.

### See Also

- Conditions: `day=`, `hour=`, `minute=`, `month=`, `time=`, `weekday=`, `year=`

## day=

Tests if the day of the month is in the specified range or an exact match. The SG appliance's configured date and time zone are used to determine the current day of the month. To specify the UTC time zone, use the form `day.utc=`. Note that the numeric pattern used to test the day condition can contain no whitespace.

### Syntax

```
day[.utc]={[first_day]..[last_day]|exact_day}
```

where:

- *first\_day*—An integer from 1 to 31, indicating the first day of the month that will test true. If left blank, day 1 is assumed.
- *last\_day*—An integer from 1 to 31, indicating the last day of the month that will test true. If left blank, day 31 is assumed.
- *exact\_day*—An integer from 1 to 31, indicating the day of the month that will test true.

---

*Note:* To test against an inverted range, such as days early and late in the month, the following shorthand expression is available. While `day=(. . 5 | 25 . . )` specifies the first 5 days of the month and last few days of the month, the policy language also recognizes `day=25 . . 5` as the same.

---

### Layer and Transaction Notes

- Use in all layers.
- Using time-related conditions to control caching behavior in a <Cache> layer may cause thrashing of the cached objects.

### Example

```
; Test for New Year's Day (January 1).
day=1 month=1

; This policy allows access to a special event site only during the days of
; the event.
; This form of the rule restricts access during non-event times.

<Proxy> url=http://www.xyz.com/special_event

; The next line matches, but does nothing if allow is the default
; year=2003 month=7 day=23..25 ; During the event
; deny Any other time

; This form of the rule assumes access is generally denied, and grants access during
; the special event.

<Proxy> url=http://www.xyz.com/special_event
allow year=2003 month=7 day=23..25 ; During the event
```

### See Also

- Conditions: `date[.utc]=, hour=, minute=, month=, time=, weekday=, year=`

## dns.client\_transport=

Test the transport protocol of a proxied DNS query

### Syntax

```
dns.client_transport=tcp|udp
```

### Layer and Transaction Notes

- Use in <DNS-Proxy> layers.
- Applies to DNS-proxy transactions

### Example

This example implements the following policy:

1. Refuse all DNS queries that use the TCP protocol
2. Unless the query is coming from the subnet 10.9.8.0/24

```
; 1,2
<DNS-Proxy>
client.address=!10.9.8.0/24 dns.client_transport=tcp dns.respond(refused)
```

## dns.request.address=

Test the address of a PTR type DNS query (a.k.a. RDNS).

### Syntax

```
dns.request.address=ip_address/subnet/subnet_label
```

### Layer and Transaction Notes

- Use in <DNS-Proxy> layers.
- Applies to DNS-proxy transactions.

### Example

This example implements the following policies:

1. Refuse all DNS PTR queries for addresses in the 10.10.0.0/16 subnet
2. Respond with “host1.example.com” to DNS PTR queries for 10.9.8.1
3. Respond with “host2.example.com” to DNS PTR queries for 10.9.8.2

```
<DNS-Proxy>
; 1
dns.request.address=10.10.0.0/16 dns.respond(refused)
; 2
dns.request.address=10.9.8.1 dns.respond.ptr("host1.example.com")
; 3
dns.request.address=10.9.8.2 dns.respond.ptr("host2.example.com")
```

## dns.request.category=

Test the URL category of either the DNS queried hostname or IP address

### Syntax

```
dns.request.category=none|unlicensed|unavailable|category_name1,  
category_name2, ...
```

### Layer and Transaction Notes

- Use in <DNS-Proxy> layers.
- Applies to DNS-proxy transactions.

### Example

This example implements the following policies:

1. Refuse all DNS type “A” queries from the Engineering subnet for category “HR\_intranet\_servers.”
2. Refuse all DNS type “A” queries from the HR subnet for category “Engineering\_intranet\_servers.”

```
define category HR_intranet_servers  
  hr1.example.com  
  hr2.example.com  
end  
  
define category Engineering_intranet_servers  
  eng1.example.com  
  engweb.example.com  
end  
  
define subnet Engineering  
  10.10.0.0/16  
end  
  
define subnet HR  
  10.9.0.0/16  
end  
  
<DNS-Proxy> dns.request.type=A  
  ; 1  
  client.address=Engineering \  
  dns.request.category=HR_intranet_servers  dns.respond(refused)  
  ; 2  
  client.address=HR \  
  dns.request.category=Engineering_intranet_servers  dns.respond(refused)
```

### Notes

- Additional RDNS/DNS lookups are not performed in order to categorize the DNS query. This means that a Websense list cannot be used to categorize DNS queries since it relies on those lookups for categorization.



## dns.request.class=

Test the QCLASS of the DNS query

### Syntax

```
dns.request.class=any|ch|hs|in|none|numeric range from 0 to 65535
```

### Layer and Transaction Notes

- Use in <DNS-Proxy> layers.
- Applies to DNS-proxy transactions.

### Example

This example implements the following policy:

- Refuse all DNS traffic that does not use the QCLASS “IN”

```
<DNS-Proxy>  
dns.request.class!=IN dns.respond(refused)
```

## dns.request.name=

Test the QNAME in the question section of the DNS query.

### Syntax

```
dns.request.name=hostname
dns.request.name=domain-suffix
dns.request.name.exact=string
dns.request.name.prefix=string
dns.request.name.substring=string
dns.request.name.suffix=string
dns.request.name.regex=regular_expression
```

### Layer and Transaction Notes

- Use in <DNS-Proxy> layers.
- Applies to DNS-proxy transactions.

### Example

This example implements the following policies:

1. Refuse all queries for hostnames that end with “example.com.”
2. Permit queries for “host1.example.com.”

```
; 1
<DNS-Proxy>
  dns.request.name=.example.com dns.respond(refused)
; 2
<DNS-Proxy>
  dns.request.name=host1.example.com dns.respond(auto)
```

## dns.request.opcode=

Test the OPCODE in the header of the DNS query.

### Syntax

```
dns.request.opcode=query|status|notify|update|numeric range from 0 to 15
```

### Layer and Transaction Notes

- Use in <DNS-Proxy> layers.
- Applies to DNS-proxy transactions

### Example

This example implements the following policy:

- Refuse all DNS traffic that does not use the OPCODE "QUERY."

```
<DNS-Proxy>  
dns.request.opcode!=QUERY dns.respond(refused)
```

## dns.request.type=

Test the QTYPE of the DNS query.

### Syntax

`dns.request.type=dns-qtype/numeric range from 0 to 65535`

where *dns-qtype* is one of:

A	NS	MD	MF
CNAME	SOA	MB	MG
MR	NULL	WKS	PTR
HINFO	MINFO	MX	TXT
RP	AFSDB	X25	ISDN
RT	NSAP	NSAP-PTR	SIG
KEY	PX	GPOS	AAAA
LOC	NXT	EID	NIMLOC
SRV	ATMA	NAPTR	KX
CERT	A6	DNAME	SINK
OPT	APL	DS	SSHFP
RRSIG	NSEC	DNSKEY	UINFO
UID	GID	UNSPEC	TKEY
TSIG	IXFR	AXFR	MAILB
MAILA	ALL		

### Layer and Transaction Notes

- Use in <DNS-Proxy> layers.
- Applies to DNS-proxy transactions.

### Example

```
<DNS-Proxy>  
dns.request.type=CNAME
```

## dns.response.a=

Test the addresses from the A RRs in the DNS response

### Syntax

```
dns.response.a=ip_address/subnet/subnet_label
```

### Layer and Transaction Notes

- Use in <DNS-Proxy> layers.
- Applies to DNS-proxy transactions.

### Example

This example implements the following policy:

- If the response address in the DNS response is 10.9.8.7 change it to 10.10.10.10

```
<DNS-Proxy>  
dns.response.a=10.9.8.7 dns.respond.a(10.10.10.10)
```

## dns.response.cname=

Test the string values from the CNAME RRs in the DNS response.

### Syntax

```
dns.response.cname=hostname
dns.response.cname=domain-suffix
dns.response.cname.exact=string
dns.response.cname.prefix=string
dns.response.cname.substring=string
dns.response.cname.suffix=string
dns.response.cname.regex=regular_expression
```

### Layer and Transaction Notes

- Use in <DNS-Proxy> layers.
- Applies to DNS-proxy transactions.

### Example

This example implements the following policies:

1. Refuse all DNS queries that have “.example.com” in any of the CNAME RRs.
2. Permit “host1.example.com.”

```
; 1
<DNS-Proxy>
  dns.response.cname=.example.com dns.respond(refused)
; 2
<DNS-Proxy>
  dns.response.cname=host1.example.com dns.respond(auto)
```

## dns.response.code=

Test the numeric response code of the proxied DNS query's response

### Syntax

```
dns.response.code=noerror|formerr|servfail|nxdomain|notimp|refused|yxdomain|yxrreset|nxrrset|notauth|notzone|numeric range from 0 to 15
```

### Layer and Transaction Notes

- Use in <DNS-Proxy> layers.
- Applies to DNS-proxy transactions.

### Example

This example implements the following policy:

- We have a DNS server that routinely responds with *yxdomain*, but some of our client machines do not handle that response code gracefully. Converting the *yxdomain* response to *nxdomain* seems to fix the problem.

```
<DNS-Proxy>  
  dns.response.code=yxdomain dns.respond(nxdomain)
```

## dns.response.nodata=

Test whether the DNS response had no RRs

### Syntax

```
dns.response.nodata=yes|no
```

### Layer and Transaction Notes

- Use in <DNS-Proxy> layers.
- Applies to DNS-proxy transactions.

### Example

This example implements the following policy:

- We have a DNS server that routinely sends back empty responses. Some of our clients fail to handle this gracefully. The server in question needs to be patched, but it is in another department, so, for the time being, convert empty response to *nxdomain*, which our clients can handle okay.

```
<DNS-Proxy>  
dns.response.nodata=yes dns.respond(nxdomain)
```



## dns.response.ptr=

Test the hostname values from the PTR RRs in the DNS response

### Syntax

```
dns.response.ptr=hostname  
dns.response.ptr=domain-suffix  
dns.response.ptr.exact=string  
dns.response.ptr.prefix=string  
dns.response.ptr.substring=string  
dns.response.ptr.suffix=string  
dns.response.ptr.regex=regular_expression
```

### Layer and Transaction Notes

- Use in <DNS-Proxy> layers.
- Applies to DNS-proxy transactions.

### Example

```
<DNS-Proxy>  
dns.response.ptr=.bluecoat.com
```

## exception.id=

Tests whether the exception being returned to the client is the specified exception. It can also be used to determine whether the exception being returned is a built-in or user-defined exception.

Built-in exceptions are handled automatically by the SG appliance but special handling can be defined within an <Exception> layer. Special handling is most often required for user-defined exceptions.

### syntax

```
exception.id=exception_id
```

where *exception\_id* is either the name of a built-in exception of the form:

```
exception_id
```

or the name of a user defined exception in the form:

```
user_defined.exception_id
```

In addition to testing the identity of exceptions set by the `exception( )` property, `exception.id=` can also test for exceptions returned by other CPL gestures, such as `policy_denied`, returned by the `deny( )` property and `policy_redirect` returned by the `redirect( )` action.

### Layer and Transaction Notes

- Use in <Exception> layers.
- Applies to proxy transactions.

### Example

This example illustrates how some commonly generated exceptions are caught. Appropriate subnet and action and category definitions are assumed.

```
<Proxy> url.domain=partner.my_co.com/  
  action.partner_redirect(yes) ; action contains redirect( )  
  
<Proxy> url.domain=internal.my_co.com/  
  force_deny client.address!=mysubnet  
  authenticate(my_realm)  
  
<Proxy> deny.unauthorized  
  url.domain=internal.my_co.com/hr group=!hr;  
  ; and other group/user restrictions ...  
  
<Proxy> category=blocked_sites  
  exception(user_defined.restricted_content)  
  ; could probably have used built in content_filter_denied  
  
  ; Custom handling for some built-in exceptions  
  ;  
  
<Exception>  
  ; thrown by authenticate( ) if there is a realm configuration error  
  exception.id=configuration_error action.config_err_alerts(yes)  
  ; thrown by deny.unauthorized  
  exception.id=authorization_failed action.log_permission_failure(yes)  
  ; thrown by deny or force_deny  
  exception.id=policy_denied action.log_interloper(yes)
```

```
<Exception> exception.id=user_defined.restricted_content  
; any policy required for this user defined exception  
...
```

**See Also**

- Properties: `deny( )`, `deny.unauthorized( )`, `exception( )`
- Actions: `authenticate( )`, `authenticate.force( )`, `redirect( )`

## ftp.method=

Tests FTP request methods against any of a well-known set of FTP methods. A CPL parse error is given if an unrecognized method is specified.

- ftp.method= evaluates to true if the request method matches any of the methods specified.
- ftp.method= evaluates to NULL if the request is not an FTP protocol request.

### Syntax

```
ftp.method=ABOR|ACCT|ALLO|APPE|CDUP|CWD|DELE|HELP|LIST|MDTM|MKD|MODE|NLST|NOOP|  
PASS|PASV|PORT|PWD|REST|RETR|RMD|RNFR|RNT0|SITE|SIZE|SMNT  
|STOR|STOU|STRU|SYST|TYPE|USER|XCUP|XCWD|XMKD|XPWD|XRMD|OPEN
```

where:

- ftp.method= evaluates to true if the request method matches any of the methods specified.
- It evaluates to NULL if the request is not an FTP protocol request.

### Layer and Transaction Notes

- Use in <Proxy>, <Cache>, and <Exception> layers.
- Applies to FTP transactions.

### See Also

- Conditions: category=, content\_management=, http.method=, http.x\_method=, im.method=, server\_url=, socks.method=

## group=

Tests if the client is authenticated, and the client belongs to the specified group. If both of these conditions are met, the result is true. In addition, the `realm=` condition can be used to test whether the user is authenticated in the specified realm. This condition is unavailable if the current transaction is not authenticated; that is, the `authenticate( )` property is set to `no`.

If you reference more than one realm in your policy, consider disambiguating group tests by combining them with a `realm=` test. This reduces the number of extraneous queries to authentication services for group information that does not pertain to that realm.

### Syntax

`group=group_name`

where:

- *group\_name*—Name of a group in the default realm. The required form, and the *name* attribute's case-sensitivity, depends on the type of realm.
  - NTLM realm: Group names are of the form `Domain\groupname`, where `Domain` may be optional, depending on whether BCAAA or CAASNT is installed on the NT domain controller for the domain. Names are case-insensitive.
  - Local Password realm: Group names are up to 32 characters long, and underscores (`_`) and alphanumerics are allowed. Names are case-sensitive.
  - RADIUS realm: RADIUS does not support groups. Instead, *groups* in RADIUS environments are defined by assigning users a `ServiceType` attribute.
  - LDAP realm: Group definitions depend on the type of LDAP directory and LDAP schema. Generally, LDAP distinguished names are used in the following form: `cn=proxyusers,ou=groups,o=companyname`. Case-sensitivity depends on the realm definition configuration.
  - Certificate realm: Certificate realms provide authentication, but do not themselves provide authorization; instead they delegate group membership decisions to their configured authorization realm, which is either a Local Password realm or an LDAP realm. Group definitions should conform to the appropriate standards for the delegated authorization realm. Although the group used in policy is then a group from the delegated realm, to achieve performance benefits, the `group=` test should be preceded with a realm test for the certificate realm, not the delegated authorization realm.
  - Sequence realm: A sequence realm is a configured list of subordinate realms to which the user credentials are offered, in the order listed. The user is considered authenticated when the offered credentials are valid in one of the realms in the sequence. Authorization of the user is done with respect to the subordinate realm in which authentication occurred. Group names may be valid names in any of the realms in the sequence, but for the `group=` test to evaluate to true, the group must be valid in the realm in which the user is actually authenticated. If the group is valid in all realms in the sequence, then the `group=` test must be preceded by a `realm=` test of the Sequence realm; otherwise, it should be preceded by a `realm=` test of the appropriate subordinate realm.

### Layer and Transaction Notes

- Use in <Admin>, <Proxy>, and <Forward> layers.

---

*Note:* When used in the <Forward> layer, this condition can evaluate to NULL (shown in a trace as N/A) if no authenticated client exists. Rules containing these conditions can be guarded by `authenticated=` to preserve normal logic.

---

- Applies to proxy and administrator transactions.

### Example

```
; Test if user is authenticated in group all_staff and specified realm.
realm=corp group=all_staff

; This example shows sample group tests for each type of realm. It does
; this by creating a condition in CPL that treats a group of administrators in
; each realm as equivalent, granting them permission to administer the Security
; Appliance. Recall that the <Admin> layer uses a whitelist model by default.

define condition RW_Admin
  realm=LocalRealm group=RWAdmin
  realm=NTLMRealm group=xyz-domain\cache_admin
  realm=LDAPRealm group="cn=cache_admin, ou=groups, o=xyz"
  ; The RADIUSRealm uses attributes, and this can be expressed as follows:
  realm=RADIUSRealm attribute.ServiceType=8
end

<admin>
  client.address=10.10.1.250/28 authenticate(LocalRealm)
  client.address=10.10.1.0/24 authenticate(NTLMRealm)
  client.address=10.10.2.0/24 authenticate(LDAPRealm)
  client.address=10.10.3.0/24 authenticate(RADIUSRealm)

<admin>
  allow condition=RW_Admin admin.access=(READ|WRITE)
```

### See Also

- **Conditions:** `authenticated=`, `has_attribute.name=`, `http.transparent_authentication=`, `realm=`, `user=`, `user.domain=`, `user.x509.issuer=`, `user.x509.serialNumber=`, `user.x509.subject=`
- **Properties:** `authenticate( )`, `authenticate.force( )`, `check_authorization( )`, `socks.authenticate( )`, `socks.authenticate.force( )`

## has\_attribute.name=

Tests if the current transaction is authenticated in an LDAP realm and if the authenticated user has the specified LDAP attribute. If the attribute specified is not configured in the LDAP schema and `yes` is used in the expression, the condition always yields false. This condition is unavailable if the current transaction is not authenticated (that is, the `authenticate` property is set to `no`).

If you reference more than one realm in your policy, consider disambiguating `has_attribute` tests by combining them with a `realm=` test. This reduces the number of extraneous queries to authentication services for attribute information that does not pertain to that realm.

---

**Important:** This condition is incompatible with Novell eDirectory servers. If the `name` attribute is configured in the LDAP schema, then all users are reported by the eDirectory server to have the attribute, regardless of whether they actually do. This can cause unpredictable results.

---

### Syntax

```
has_attribute.name=yes|no
```

where `name` is an LDAP attribute. Case-sensitivity for the attribute name depends on the realm definition in configuration.

### Layer and Transaction Notes

- Use in <Admin> and <Proxy> layers.
- Applies to proxy and administrate transactions.

### Example

```
; The following policy allows users to access the proxy if they have the
; LDAP attribute ProxyUser. The attribute could have any value, even null.
; Generally this kind of policy would be established in the first proxy layer,
; and would set up either the blacklist or whitelist model, as desired.
```

```
<Proxy>
authenticate(LDAPRealm)
```

```
; Setting up a whitelist model
```

```
<Proxy>
deny has_attribute.ProxyUser=no
```

```
; Setting up a blacklist model
```

```
<Proxy>
allow has attribute.ProxyUser=yes
deny
```

### See Also

- Conditions: `attribute.name=`, `authenticated=`, `group=`, `http.transparent_authentication=`, `realm=`, `user=`, `user.domain=`
- Properties: `authenticate( )`, `authenticate.force( )`, `check_authorization( )`

## has\_client=

The `has_client=` condition is used to test whether the current transaction has a client. This can be used to guard conditions that depend on client identity in a `<Forward>` layer.

### Syntax

```
has_client=yes|no
```

### Layer and Transaction Notes

- Use in `<Forward>` layers.
- Applies to all transactions.

### See Also

- Conditions: `client.address=`, `client.protocol=`, `proxy.address=`, `proxy.card=`, `proxy.port=`, `streaming.client=`



## health\_check=

Tests whether a transaction belongs to a health check.

This trigger tests whether the current transaction is a health check transaction or not. Optionally, the trigger tests whether the transaction is that of a specific health check.

### Syntax

```
health_check = yes|no|health_check_name
```

where: *health\_check\_name*

Name of a specific health check. When specifying a user defined health check, the prefix *user.* is optional, and will be added automatically. In all other cases the complete health check name, including its prefix, must be entered.

### Layer and Transaction Notes

- Valid layers: Forward, SSL
- Applies to: All transactions

### Example

Prevent any forwarding for a user defined health check *user.upstream*.

```
<Forward>
```

```
health_check=user.upstream forward(no)
```

### See Also

- **Conditions:** *is\_healthy.health\_check\_name=*

## hour=

Tests if the time of day is in the specified range or an exact match. The current time is determined by the SG appliance's configured clock and time zone by default, although the UTC time zone can be specified by using the form `hour.utcz=`. The numeric pattern used to test the `hour=` condition contains no whitespace.

---

*Note:* Any range of hours or exact hour includes all the minutes in the final hour. See the "Example" section.

---

### Syntax

```
hour[.utc]={first_hour..last_hour|exact_hour}
```

where:

- *first\_hour*—Two digits (*nn*) in 24-hour time format representing the first hour in a range; for example, 09 means 9:00 a.m. If left blank, midnight (00) is assumed—exactly 00:00 a.m.
- *last\_hour*—Two digits (*nn*) in 24-hour time format representing the last full hour in a range; for example, 17 specifies 5:59 p.m. If left blank, 23 is assumed (23:59 p.m.).
- *exact\_time*—Two digits (*nn*) in 24-hour time format representing an exact, full hour.

---

*Note:* To test against an inverted range, such as a range that crosses from one day into the next, the following shorthand expression is available. While `hour=(..06|19..)` specifies midnight to 6:59 a.m. and 7:00 p.m. to midnight, the policy language also recognizes `hour=19..06` as equivalent.

---

### Layer and Transaction Notes

- Use in all layers.
- Using time-related conditions to control caching behavior in a <Cache> layer may cause thrashing of the cached objects.
- Applies to all transactions.

### Example

```
; Tests for 3:00 a.m. to 1:59 p.m. UTC.
hour.utcz=03..13
```

```
; The following example restricts access to external sites during business hours.
; This rule assumes that the user has access that must be restricted.
```

```
<Proxy>
; Internal site always available, no action required
server_url.domain=xyz.com
; Restrict other sites during business hours
deny weekday=1..5 hour=9..16
```

```
; If a previous rule had denied access, then this rule could provide an exception.
```

```
<Proxy>  
allow server_url.domain=xyz.com ; internal site always available  
allow weekday=6..7 ; unrestricted weekends  
allow hour=17..8; Inverted range for outside business hours
```

**See Also**

- Conditions: date[.utc]=, day=, minute=, month=, time=, weekday=, year=

## http.connect=

Tests whether an HTTP CONNECT tunnel is in use between the SG appliance and the client.

### Syntax

```
http.connect=yes|no
```

### Layer and Transaction Notes

- Use in <Proxy>, <Forward>, and <Exception> layers.
- Applies to proxy transactions

### Example

```
<Proxy>  
http.connect=yes
```

## http.method=

Tests HTTP request methods against any of a common set of HTTP methods. A CPL parse error is given if an unrecognized method is specified.

### Syntax

```
http.method=GET|CONNECT|DELETE|HEAD|POST|PUT|TRACE|OPTIONS|TUNNEL|LINK|UNLINK
|PATCH|PROPFIND|PROPPATCH|MKCOL|COPY|MOVE|LOCK|UNLOCK|MKDIR|INDEX|RMDIR|COPY|
MOVE
```

where:

- http.method= evaluates to true if the request method matches any of the methods specified.
- http.method= evaluates to NULL if the request is not an HTTP protocol request.

### Layer and Transaction Notes

- Use in <Proxy>, <Cache>, and <Exception> layers.
- Applies to HTTP and SSL-terminated HTTPS transactions.

### See Also

- Conditions: admin.access=, ftp.method=, http.x\_method=, im.method=, socks.method=
- Properties: http.request.version( ), http.response.version( )

## http.method.custom=

Test the HTTP protocol method versus custom values.

### Syntax

```
http.method.custom=string
```

### Layer and Transaction Notes

- Use in <Proxy>, <Cache>, and <Exception> layers.
- Applies to HTTP and SSL-terminated HTTPS transactions.

### Example

This example implements the following policies:

1. Of the well-known HTTP methods only permit “GET” and “POST.”
2. Allow the custom HTTP method “MYMETHOD1” that one of our backend servers is using.
3. DENY all other HTTP methods.

```
<Proxy>  
; 1  
ALLOW http.method=(GET | POST)  
; 2  
ALLOW http.method.custom=MYMETHOD1  
; 3  
DENY
```

## http.method.regex=

Test the HTTP method using a regular expression.

### Syntax

```
http.method.regex=regular_expression
```

### Layer and Transaction Notes

- Use in <Proxy>, <Cache>, and <Exception> layers.
- Applies to HTTP and SSL-terminated HTTPS transactions.

### Example

This example implements the following policy:

- DENY any HTTP method that contains a decimal number.

```
<Proxy>  
DENY http.method.regex="[0-9]+"
```

## http.request\_line.regex=

Test the HTTP protocol request line.

### Syntax

```
http.request_line.regex=regular_expression
```

### Layer and Transaction Notes

- Use in <Proxy> and <Exception> layers.
- Applies to HTTP and SSL-terminated HTTPS transactions.

### Example

By default, the SG appliance allows the HTTP request line to contain leading and trailing white space. It allows tab characters to be used in place of space characters, and it allows multiple space characters to occur between tokens. But according to a strict interpretation of the HTTP specification, there should be no leading or trailing white space, tabs should not be used, and only a single space should appear between tokens.

The following policy enforces the above syntax restrictions.

```
<Proxy>
DENY("bad HTTP request line") \
  http.request_line.regex="\t|^ )|( $)|( )"

```



## http.request.version=

Tests the version of HTTP used by the client in making the request to the appliance.

### syntax

```
http.request.version=0.9|1.0|1.1
```

### Layer and Transaction Notes

- Use in <Proxy>, <Cache>, and <Exception> layers.
- Applies to HTTP and SSL-terminated HTTPS transactions.

### See Also

- Conditions: `http.response.code=`, `http.response.version=`
- Properties: `http.request.version( )`, `http.response.version( )`

## http.response.apparent\_data\_type=

Test the apparent type of the HTTP response data, based on examining the file header.

### Syntax

```
http.response.apparent_data_type = executable|cabinet
```

where:

- `executable` is a test for a Windows executable file (.exe)
- `cabinet` is a test for a Windows cabinet file (.cab)

### Layer and Transaction Notes

- Use in <Cache>, <Proxy>, <Exception> layers.
- Applies to All HTTP transactions (proxy, refresh, pipeline).

### Example

Deny the request if the first few bytes of the response data indicate that this is probably a Windows executable file.

```
<proxy>  
DENY http.response.apparent_data_type = executable
```

## http.response.code=

Tests true if the current transaction is an HTTP transaction and the response code received from the origin server is as specified.

Replaces: `http.response_code`

### syntax

```
http.response.code=nnn
```

where *nnn* is a standard numeric range test with values in the range 100 to 999 inclusive.

### Layer and Transaction Notes

- Use in <Proxy>, <Cache>, and <Exception> layers.
- Applies to HTTP and SSL-terminated HTTPS transactions.

### See Also

- Conditions: `http.request.version=`, `http.response.version=`
- Properties: `http.response.version( )`

## http.response.data=

Test the first few bytes of HTTP response data.

This trigger causes HTTP to wait until *N* bytes of response data have been received from the origin server (or the end of file, whichever comes first). Then, the first *N* bytes of response data are compared to the string pattern on the right side of the condition.

### Syntax

```
http.response.data.N[StringQualifiers] = String
```

where:

- *N* equals the number of bytes, from 1..256
- *StringQualifiers* equal [.exact | .prefix | .suffix | .substring | .regex][.case\_sensitive]

### Layer and Transaction Notes

- Use in <Cache>, <Proxy> and <Exception> layers.
- Applies to All HTTP transactions (proxy, refresh, pipeline).

### Example

Deny the request if the first 2 bytes of the response data indicate that this is probably a Windows executable file.

```
<proxy>  
DENY http.response.data.2.case_sensitive = "MZ"
```

## http.response.version=

Tests the version of HTTP used by the origin server to deliver the response to the SG appliance.

### Syntax

```
http.response.version=0.9|1.0|1.1
```

### Layer and Transaction Notes

- Use in <Proxy>, <Cache>, and <Exception> layers.
- Applies to HTTP and SSL-terminated HTTPS transactions.

### See Also

- Conditions: `http.request.version=`, `http.response.code=`
- Properties: `http.response.version( )`

## http.transparent\_authentication=

This condition evaluates to true if HTTP uses transparent proxy authentication for this request.

The condition can be used with the `authenticate( )` or `authenticate.force( )` properties to select an authentication realm.

### Syntax

```
http.transparent_authentication=yes|no
```

### Layer and Transaction Notes

- Use in <Proxy> and <Exception> layers.
- Applies to HTTP and SSL-terminated HTTPS transactions.

### See Also

- Conditions: `attribute.name=`, `authenticated=`, `group=`, `has_attribute.name=`, `realm=`, `user=`, `user.domain=`
- Properties: `authenticate( )`, `authenticate.force( )`, `authenticate.mode( )`, `check_authorization( )`

## `http.x_method=`

Tests HTTP request methods against any uncommon HTTP methods.

This condition has been deprecated in favor of "[http.method.custom=](#)" on page 102.

## icap\_error\_code=

Test which ICAP error occurred. Note that rules containing this trigger will not match for a transaction that does not involve ICAP scanning.

### Syntax

any|none|<ICAP\_error>

where:

<ICAP\_error> is one of none, scan\_timeout, decode\_error, password\_protected, insufficient\_space, max\_file\_size\_exceeded, max\_total\_size\_exceeded, max\_total\_files\_exceeded, file\_extension\_blocked, antivirus\_load\_failure, antivirus\_license\_expired, antivirus\_engine\_error, connection\_failure, request\_timeout, internal\_error, server\_error, server\_unavailable.

### Layer and Transaction Notes

- Use in <Proxy> and <Exception> layers.
- Applies to All HTTP transactions (proxy, refresh, pipeline), FTP proxy transactions

### Example

In this example, the administrator has chosen to allow access to files that fail scanning because of password protection. Note that the scanning property must use the optional `fail_open` setting, and that the rules must also allow an error code of `none`. Note as well that the example assumes a user-defined exception page named `virus_scan_failure`.

```
<Proxy>
  response.icap_service(virus_scan, fail_open)

<Proxy>
  icap_error_code!=(none, password_protected) exception(virus_scan_failure)
```



## `is_healthy.health_check_name=`

Tests whether a health check is reporting as healthy.

### Syntax

```
is_healthy.health_check_name = yes|no
```

where: *health\_check\_name*

Name of a specific health check. When specifying a user defined health check, the prefix *user.* is optional, and will be added automatically. In all other cases the complete health check name, including its prefix, must be entered.

### Layer and Transaction Notes

- Valid layers: Proxy, Forward
- Applies to: All transactions

### Example

Consider a user defined health check *user.upstream* set up to test access to the Internet while using a forwarding proxy named *internet\_main*. This could be a composite health check testing several Internet sites. In this example, when Internet access fails then all traffic is directed to use a different forwarding proxy called *internet\_backup*.

The health check must continue to evaluate the Internet access using *internet\_main*. This requires the health check transaction be identified and consistently routed. Otherwise, the health check will oscillate between using the two proxies.

```
<Forward>
; Normally forward through 'internet_main'.
is_healthy.user.upstream=yes forward(internet_main)
; Health check must use 'internet_main'.
health_check=user.upstream forward(internet_main)
; Otherwise, use the backup.
forward(internet_backup)
```

### See Also

- **Conditions:** `health_check=`

## im.buddy\_id=

Tests the `buddy_id` associated with the instant messaging transaction.

### Syntax

```
im.buddy_id[.exact][.case_sensitive]=string
im.buddy_id.prefix[.case_sensitive]=string
im.buddy_id.substring[.case_sensitive]=string
im.buddy_id.suffix[.case_sensitive]=string
im.buddy_id.regex[.case_sensitive]=regular_expression
```

where:

- `user_id_string`—An exact match of the complete instant messaging buddy name.
- `substring...substring`—Specifies a substring of an instant messaging buddy name.
- `regex... "expr"`—Takes a regular expression.

### Notes

- By default the test is case-insensitive. Specifying `.case_sensitive` makes the test case-sensitive.

### Layer and Transaction Notes

- Use in <Proxy> and <Exception> layers.
- Applies to instant messaging transactions.

### See Also

- Actions: `append()`, `im.alert( )`, `set( )`
- Conditions: `im.chat_room.conference=`, `im.chat_room.id=`, `im.chat_room.invite_only=`, `im.chat_room.type=`, `im.chat_room.member=`, `im.chat_room.voice_enabled=`, `im.file.extension=`, `im.file.name=`, `im.file.path=`, `im.file.size=`, `im.message.route=`, `im.message.size=`, `im.message.text=`, `im.message.type=`, `im.method=`, `im.user_id=`
- Properties: `im.strip_attachments( )`

## `im.chat_room.conference=`

Tests whether the chat room associated with the instant messaging transaction has the conference attribute set.

### Syntax

```
im.chat_room.conference=yes|no
```

### Layer and Transaction Notes

- Use in <Proxy> and <Exception> layers.
- Applies to instant messaging transactions.

### See Also

- Actions: `append()`, `im.alert()`, `set()`
- Conditions: `im.buddy_id=`, `im.chat_room.id=`, `im.chat_room.invite_only=`, `im.chat_room.type=`, `im.chat_room.member=`, `im.chat_room.voice_enabled=`, `im.file.extension=`, `im.file.name=`, `im.file.path=`, `im.file.size=`, `im.message.route=`, `im.message.size=`, `im.message.text=`, `im.message.type=`, `im.method=`, `im.user_id=`
- Properties: `im.strip_attachments()`

## im.chat\_room.id=

Tests the chat room ID associated with the instant messaging transaction.

### Syntax

```
im.chat_room.id[.exact][.case_sensitive]=string
im.chat_room.id.prefix[.case_sensitive]=string
im.chat_room.id.substring[.case_sensitive]=string
im.chat_room.id.suffix[.case_sensitive]=string
im.chat_room.id.regex[.case_sensitive]=regular_expression
```

where:

- ❑ *user\_id\_string*—An exact match of the complete chat room ID.
- ❑ *substring...substring*—Specifies a substring of a chat room ID.
- ❑ *regex... "expr"*—Takes a regular expression.

### Notes

AOL and Yahoo add additional information to the ID displayed to users. Since the default test is an exact match, the additional information will cause a match on the displayed ID to fail. Instead, use a substring or regex match for these services. MSN chat room IDs can be tested with an exact match.

### Layer and Transaction Notes

- Use in <Proxy> and <Exception> layers.
- Applies to instant messaging transactions.

### See Also

- Actions: `append()`, `im.alert( )`, `set( )`
- Conditions: `im.buddy_id=`, `im.chat_room.conference=`, `im.chat_room.invite_only=`, `im.chat_room.type=`, `im.chat_room.member=`, `im.chat_room.voice_enabled=`, `im.file.extension=`, `im.file.name=`, `im.file.path=`, `im.file.size=`, `im.message.route=`, `im.message.size=`, `im.message.text=`, `im.message.type=`, `im.method=`, `im.user_id=`
- Properties: `im.strip_attachments( )`

## im.chat\_room.invite\_only=

Tests whether the chat room associated with the instant messaging transaction has the `invite_only` attribute set.

### Syntax

```
im.chat_room.invite_only=yes|no
```

### Layer and Transaction Notes

- Use in <Proxy> and <Exception> layers.
- Applies to instant messaging transactions.

### See Also

- Actions: `append()`, `im.alert()`, `set()`
- Conditions: `im.buddy_id=`, `im.chat_room.conference=`, `im.chat_room.id=`, `im.chat_room.type=`, `im.chat_room.member=`, `im.chat_room.voice_enabled=`, `im.file.extension=`, `im.file.name=`, `im.file.path=`, `im.file.size=`, `im.message.route=`, `im.message.size=`, `im.message.text=`, `im.message.type=`, `im.method=`, `im.user_id=`
- Properties: `im.strip_attachments()`

## im.chat\_room.type=

Tests whether the chat room associated with the transaction is public or private.

### Syntax

```
im.chat_room.type=public|private
```

### Layer and Transaction Notes

- Use in <Proxy> and <Exception> layers.
- Applies to instant messaging transactions.

### See Also

- Actions: `append()`, `im.alert( )`, `set( )`
- Conditions: `im.buddy_id=`, `im.chat_room.conference=`, `im.chat_room.id=`, `im.chat_room.invite_only=`, `im.chat_room.member=`, `im.chat_room.voice_enabled=`, `im.file.extension=`, `im.file.name=`, `im.file.path=`, `im.file.size=`, `im.message.route=`, `im.message.size=`, `im.message.text=`, `im.message.type=`, `im.method=`, `im.user_id=`
- Properties: `im.strip_attachments( )`

## im.chat\_room.member=

Tests whether the chat room associated with the instant messaging transaction has a member matching the specified criterion.

### Syntax

```
im.chat_room.member[.exact][.case_sensitive]=string
im.chat_room.member.prefix[.case_sensitive]=string
im.chat_room.member.substring[.case_sensitive]=string
im.chat_room.member.suffix[.case_sensitive]=string
im.chat_room.member.regex[.case_sensitive]=regular_expression
```

where:

- ❑ *string*—An exact match of the complete instant messaging buddy ID.
- ❑ *substring . . . substring*—Specifies a substring of the instant messaging buddy ID.
- ❑ *regex . . . "expr"*—Takes a regular expression.

### Notes

By default the test is case-insensitive. Specifying `.case_sensitive` makes the test case-sensitive.

### Layer and Transaction Notes

- Use in <Proxy> and <Exception> layers.
- Applies to instant messaging transactions.

### See Also

- Actions: `append()`, `im.alert( )`, `set( )`
- Conditions: `im.buddy_id=`, `im.chat_room.conference=`, `im.chat_room.id=`, `im.chat_room.invite_only=`, `im.chat_room.type=`, `im.chat_room.voice_enabled=`, `im.file.extension=`, `im.file.name=`, `im.file.path=`, `im.file.size=`, `im.message.route=`, `im.message.size=`, `im.message.text=`, `im.message.type=`, `im.method=`, `im.user_id=`
- Properties: `im.strip_attachments( )`

## im.chat\_room.voice\_enabled=

Tests whether the chat room associated with the instant messaging transaction is voice enabled.

### Syntax

```
im.chat_room.voice_enabled=yes|no
```

### Layer and Transaction Notes

- Use in <Proxy> and <Exception> layers.
- Applies to instant messaging transactions.

### See Also

- Actions: `append()`, `im.alert( )`, `set( )`
- Conditions: `im.buddy_id=`, `im.chat_room.conference=`, `im.chat_room.id=`, `im.chat_room.invite_only=`, `im.chat_room.type=`, `im.chat_room.member=`, `im.file.extension=`, `im.file.name=`, `im.file.path=`, `im.file.size=`, `im.message.route=`, `im.message.size=`, `im.message.text=`, `im.message.type=`, `im.method=`, `im.user_id=`
- Properties: `im.strip_attachments( )`



## im.client=

Test the type of IM client in use

### Syntax

```
im.client=yes|no|aol-im|msn-im|yahoo-im
```

### Layer and Transaction Notes

- Use in <Proxy>, <Exception>, <Forward>, and <Cache> layers.
- Applies to Instant messaging transactions.

### Example

This example implements the following policies:

1. Turn on reflection for all MSN Instant Messaging traffic.
2. DENY all Yahoo Instant Messaging traffic.

```
<Proxy>  
; 1  
im.client=msn-im im.reflect(yes)  
; 2  
DENY im.client=yahoo-im
```

## im.file.extension=

Tests the file extension of a file associated with an instant messaging transaction. The leading '.' of the file extension is optional. Only supports an exact match.

### Syntax

```
im.file.extension[.case_sensitive]=[.]filename_extension
```

### Notes

By default the test is case-insensitive. Specifying `.case_sensitive` makes the test case-sensitive.

### Layer and Transaction Notes

- Use in <Proxy> and <Exception> layers.
- Applies to instant messaging transactions.

### See Also

- Actions: `append()`, `im.alert( )`, `set( )`
- Conditions: `im.buddy_id=`, `im.chat_room.conference=`, `im.chat_room.id=`, `im.chat_room.invite_only=`, `im.chat_room.type=`, `im.chat_room.member=`, `im.chat_room.voice_enabled=`, `im.file.name=`, `im.file.path=`, `im.file.size=`, `im.message.route=`, `im.message.size=`, `im.message.text=`, `im.message.type=`, `im.method=`, `im.user_id=`
- Properties: `im.strip_attachments( )`

## im.file.name=

Tests the file name (the last component of the path), including the extension, of a file associated with an instant messaging transaction.

### Syntax

```
im.file.name[.exact][.case_sensitive]=string
im.file.name.prefix[.case_sensitive]=string
im.file.name.substring[.case_sensitive]=string
im.file.name.suffix[.case_sensitive]=string
im.file.name.regex[.case_sensitive]=regular_expression
```

where:

- ❑ *string*—An exact match of the complete file name with extension.
- ❑ *prefix...prefix\_string*—Specifies a prefix match.
- ❑ *substring...substring*—Specifies a substring match of the file name.
- ❑ *regex..."expr"*—Takes a regular expression.

### Notes

For a SEND file request, and an exact match can be used. For a RECEIVE file request, path information is included and an exact match will not work. Instead use a substring or regex test to match both SEND and RECEIVE file requests.

### Layer and Transaction Notes

- Use in <Proxy> and <Exception> layers.
- Applies to instant messaging transactions.

### See Also

- Actions: `append( )`, `im.alert( )`, `set( )`
- Conditions: `im.buddy_id=`, `im.chat_room.conference=`, `im.chat_room.id=`, `im.chat_room.invite_only=`, `im.chat_room.type=`, `im.chat_room.member=`, `im.chat_room.voice_enabled=`, `im.file.extension=`, `im.file.path=`, `im.file.size=`, `im.message.route=`, `im.message.size=`, `im.message.text=`, `im.message.type=`, `im.method=`, `im.user_id=`
- Properties: `im.strip_attachments( )`

## im.file.path=

Tests the file path of a file associated with an instant messaging transaction against the specified criterion.

### Syntax

```
im.file.path[.exact][.case_sensitive]=string
im.file.path.prefix[.case_sensitive]=string
im.file.path.substring[.case_sensitive]=string
im.file.path.suffix[.case_sensitive]=string
im.file.path.regex[.case_sensitive]=regular_expression
```

where:

- ❑ *string*—An exact match of the complete path.
- ❑ *prefix...prefix\_string*—Specifies a prefix match.
- ❑ *substring...substring*—Specifies a substring match of the path.
- ❑ *regex..."expr"*—Takes a regular expression.

### Notes

- This test will not match SEND file requests since only the file name is sent in this request.
- For AOL, the .exact and .prefix forms of this test will not match RECEIVE file requests due to control characters embedded in the path included with the request. Instead, use the .regex or .substring forms.

### Layer and Transaction Notes

- Use in <Proxy> and <Exception> layers.
- Applies to instant messaging transactions.

### See Also

- Actions: `append()`, `im.alert( )`, `set( )`
- Conditions: `im.buddy_id=`, `im.chat_room.conference=`, `im.chat_room.id=`, `im.chat_room.invite_only=`, `im.chat_room.type=`, `im.chat_room.member=`, `im.chat_room.voice_enabled=`, `im.file.extension=`, `im.file.name=`, `im.file.size=`, `im.message.route=`, `im.message.size=`, `im.message.text=`, `im.message.type=`, `im.method=`, `im.user_id=`
- Properties: `im.strip_attachments( )`

## im.file.size=

Performs a signed 64-bit range test of the size of a file associated with an instant messaging transaction.

### Syntax

```
im.file.size=[min]..[max]
```

The default minimum value is zero (0); there is no default maximum value.

### Notes

For AOL, the IM file list is also considered to be a file and can be matched by this condition. The `im.message_type=` condition can be used to distinguish these cases using the values `file` and `list`.

### Layer and Transaction Notes

- Use in <Proxy> and <Exception> layers.
- Applies to instant messaging transactions.

### See Also

- Actions: `append()`, `im.alert()`, `set()`
- Conditions: `im.buddy_id=`, `im.chat_room.conference=`, `im.chat_room.id=`, `im.chat_room.invite_only=`, `im.chat_room.type=`, `im.chat_room.member=`, `im.chat_room.voice_enabled=`, `im.file.extension=`, `im.file.name=`, `im.file.path=`, `im.message.route=`, `im.message.size=`, `im.message.text=`, `im.message.type=`, `im.method=`, `im.user_id=`
- Properties: `im.strip_attachments()`

## im.message.opcode=

Tests the value of an opcode associated with an instant messaging transaction whose `im.method` is `send_unknown` or `receive_unknown`.

---

*Note:* Generally, this is used with `deny( )` to restrict interactions that are new to one of the supported instant messaging protocols and for which direct policy control is not yet available. Use of this condition requires specific values for the opcode as determined by Blue Coat technical support.

---

### Syntax

```
im.message.opcode=string
```

where *string* is a value specified by technical support.

### Layer and Transaction Notes

- Use in <Proxy> and <Exception> layers.
- Applies to instant messaging transactions.

## im.message.reflected=

Test whether IM reflection occurred

### Syntax

```
im.message.reflected=yes|no|failed
```

### Layer and Transaction Notes

- Use in <Proxy>, <Exception>, and <Forward> layers.
- Applies to Instant messaging transactions.

### Example

This example implements the following policies:

1. Turn on reflection for all MSN Instant Messaging.
2. DENY all traffic this is not reflected.

```

<Proxy>
; 1
im.client=msn-im im.reflect(yes)

<Proxy>
; 2 -- NOTE: This has the side effect of denying any IM traffic
; where reflection was not attempted, but that is desirable
; according to the above policy
DENY im.message.reflected=failed||no

```

## im.message.route=

Tests how the instant messaging message reaches its recipients.

### Syntax

```
im.message.route=service|direct|chat
```

where:

- `service`—The message is relayed through the IM service.
- `direct`—The message is sent directly to the recipient.
- `chat`—The message is sent to a chat room (includes conferences).

### Layer and Transaction Notes

- Use in <Proxy> and <Exception> layers.
- Applies to instant messaging transactions.

### See Also

- Actions: `append()`, `im.alert( )`, `set( )`
- Conditions: `im.buddy_id=`, `im.chat_room.conference=`, `im.chat_room.id=`, `im.chat_room.invite_only=`, `im.chat_room.type=`, `im.chat_room.member=`, `im.chat_room.voice_enabled=`, `im.file.extension=`, `im.file.name=`, `im.file.path=`, `im.file.size=`, `im.message.size=`, `im.message.text=`, `im.message.type=`, `im.method=`, `im.user_id=`
- Properties: `im.strip_attachments( )`



## im.message.size=

Performs a signed 64-bit range test on the size of the instant messaging message.

### Syntax

```
im.message.size=[min]..[max]
```

The default minimum value is zero (0); there is no default maximum value.

### Note

For AOL, all IM messages are wrapped with HTML tags. When using this trigger for AOL, allow for the additional bytes required when determining the range values.

### Layer and Transaction Notes

- Use in <Proxy> and <Exception> layers.
- Applies to instant messaging transactions.

### See Also

- Actions: `append()`, `im.alert( )`, `set( )`
- Conditions: `im.buddy_id=`, `im.chat_room.conference=`, `im.chat_room.id=`, `im.chat_room.invite_only=`, `im.chat_room.type=`, `im.chat_room.member=`, `im.chat_room.voice_enabled=`, `im.file.extension=`, `im.file.name=`, `im.file.path=`, `im.file.size=`, `im.message.route=`, `im.message.text=`, `im.message.type=`, `im.method=`, `im.user_id=`
- Properties: `im.strip_attachments( )`

## im.message.text=

Tests if the message text contains the specified text or pattern.

---

*Note:* The `.regex` version of this test is limited to the first 8K of the message. The `.substring` version of the test does not have this restriction.

---

### Syntax

```
im.message.text.substring[.case_sensitive]=substring
im.message.text.regex[.case_sensitive]=expr
```

where:

- `substring...substring`—Specifies a substring match of the message text.
- `regex... "expr"`—Takes a regular expression.

### Layer and Transaction Notes

- Use in <Proxy> and <Exception> layers.
- Applies to instant messaging transactions.

### See Also

- Actions: `append()`, `im.alert( )`, `set( )`
- Conditions: `im.buddy_id=`, `im.chat_room.conference=`, `im.chat_room.id=`, `im.chat_room.invite_only=`, `im.chat_room.type=`, `im.chat_room.member=`, `im.chat_room.voice_enabled=`, `im.file.extension=`, `im.file.name=`, `im.file.path=`, `im.file.size=`, `im.message.route=`, `im.message.size=`, `im.message.type=`, `im.method=`, `im.user_id=`
- Properties: `im.strip_attachments( )`

## im.message.type=

Tests the message type of an instant messaging transaction.

### Syntax

```
im.message.type=text|invite|voice_invite|file|file_list|application
```

where:

- `text`—Normal IM text message.
- `invite`—An invitation to a chat room or to communicate directly.
- `voice_invite`—Invitation to a voice chat.
- `file`—The message contains a file.
- `file_list`—The message contains a list of exported files.
- `application`—Tests if this instant messaging request was generated internally by the instant messaging application, rather than as a direct result of a user gesture.

### Layer and Transaction Notes

- Use in <Proxy> and <Exception> layers.
- Applies to instant messaging transactions.

### See Also

- Actions: `append()`, `im.alert( )`, `set( )`
- Conditions: `im.buddy_id=`, `im.chat_room.conference=`, `im.chat_room.id=`, `im.chat_room.invite_only=`, `im.chat_room.type=`, `im.chat_room.member=`, `im.chat_room.voice_enabled=`, `im.file.extension=`, `im.file.name=`, `im.file.path=`, `im.file.size=`, `im.message.route=`, `im.message.size=`, `im.message.text=`, `im.method=`, `im.user_id=`
- Properties: `im.strip_attachments( )`

## im.method=

Tests the method associated with the instant messaging transaction.

### Syntax

```
im.method=open|create|join|join_user|login|logout|notify_join|notify_quit|notify_state|set_state|quit|receive|send|unsupported_version
```

### Notes

- Some methods can be used for logging purposes only. These include: `notify_join`, `notify_quit`, `notify_state`, and `set_state`.
- The `unsupported_version` value was added in SG 5.x. See bug #96142 or 'New IM Client Version Detection Feature' functional specification document.

### Layer and Transaction Notes

- Use in `<Proxy>`, `<Cache>`, and `<Exception>` layers.
- Applies to instant messaging transactions.

### Example(s)

Sample usage:

```
<Proxy>  
im.method=open
```

### See Also

- Actions: `append()`, `im.alert( )`, `set( )`
- Conditions: `ftp.method=`, `http.method=`, `http.x_method=`, `socks.method=`
- IM Conditions: `im.buddy_id=`, `im.chat_room.conference=`, `im.chat_room.id=`, `im.chat_room.invite_only=`, `im.chat_room.type=`, `im.chat_room.member=`, `im.chat_room.voice_enabled=`, `im.file.extension=`, `im.file.name=`, `im.file.path=`, `im.file.size=`, `im.message.route=`, `im.message.size=`, `im.message.text=`, `im.message.type=`, `im.user_id=`
- Properties: `im.strip_attachments( )`

## im.user\_agent=

Test the user agent string provided by the IM client.

### Syntax

```

im.user_agent=string
im.user_agent.exact=string
im.user_agent.prefix=string
im.user_agent.substring=string
im.user_agent.suffix=string

```

### Layer and Transaction Notes

- Use in <Proxy> and <Exception> layers.
- Applies to Instant messaging transactions.

### Example

This example implements the following policies:

1. ALLOW only clients from AOL to connect to the AOL IM service
2. DENY all SameTime IM clients
3. DENY all IM clients that report a version of "5.5.3572"

```

<Proxy>
  ALLOW

  ; 1.
<Proxy> client.protocol=aol-im
  ALLOW im.user_agent.prefix="AOL"
  DENY

<Proxy>
  ; 2.
  DENY im.user_agent="Sametime Aim client"

  ; 3.
  DENY im.user_agent.substring="5.5.3572"

```

## im.user\_id=

Tests the *user\_id* associated with the instant messaging transaction.

### Syntax

```
im.user_id[.exact][.case_sensitive]=string  
im.user_id.prefix[.case_sensitive]=string  
im.user_id.substring[.case_sensitive]=string  
im.user_id.suffix[.case_sensitive]=string  
im.user_id.regex[.case_sensitive]=regular_expression
```

where:

- ❑ *user\_id\_string*—An exact match of the complete instant messaging username.
- ❑ *substring ... substring*—Specifies a substring of an instant messaging username.
- ❑ *regex ... "expr"*—Takes a regular expression.

### Notes

By default the test is case-insensitive. Specifying *.case\_sensitive* makes the test case-sensitive.

### Layer and Transaction Notes

- Use in <Proxy> and <Exception> layers.
- Applies to instant messaging transactions.

### See Also

- Conditions: *im.buddy\_id=*, *im.chat\_room.conference=*, *im.chat\_room.id=*, *im.chat\_room.invite\_only=*, *im.chat\_room.type=*, *im.chat\_room.member=*, *im.chat\_room.voice\_enabled=*, *im.file.extension=*, *im.file.name=*, *im.file.path=*, *im.file.size=*, *im.message.route=*, *im.message.size=*, *im.message.text=*, *im.message.type=*, *im.method=*
- Properties: *im.strip\_attachments( )*
- Actions: *append( )*, *im.alert( )*, *set( )*

## im.user\_agent.supported=

Test the support to the IM client version for the user agent.

### Syntax

```
im.user_agent.supported=yes|no
```

### Layer and Transaction Notes

- Use in <Proxy> and <Exception> layers.
- Applies to instant messaging transactions.

### Example(s)

This example implements the following policies:

- DENY clients from AOL using an unsupported IM client version to connect to the AOL IM service.
- ALLOW other clients.

```
<Proxy>  
im.client=aol-im im.user_agent.supported=no DENY  
ALLOW
```

### Notes

- The unsupported\_version value was added in SG 5.x. See bug #96142 or 'New IM Client Version Detection Feature' functional specification document

## live=

Tests if the streaming content is a live stream.

### Syntax

```
live=yes|no
```

### Layer and Transaction Notes

- Use in <Cache> and <Proxy> layers.
- Applies to streaming transactions.

### Example

```
; The following policy restricts access to live streams during morning hours.  
; In this example, we use a policy layer to define policy just for the live streams.  
; This example uses the restrict form and integrates with other <Proxy> layers.
```

```
<Proxy>  
  deny live=yes time=1200..0800 ; Policy for live streams
```

### See Also

- Conditions: `bitrate=`, `streaming.client=`, `streaming.content=`
- Properties: `access_server( )`, `max_bitrate( )`, `streaming.transport( )`



## minute=

Tests if the minute of the hour is in the specified range or an exact match. By default, the SG appliance appliance's clock and time zone are used to determine the current minute. To specify the UTC time zone, use the form `minute.utc=`. The numeric pattern used to test the `minute` condition can contain no whitespace.

### Syntax

```
minute[.utc]={[first_minute]..[last_minute]|exact_minute}
```

where:

- *first\_minute*—An integer from 0 to 59, indicating the first minute of the hour that tests true. If left blank, minute 0 is assumed.
- *last\_minute*—An integer from 0 to 59, indicating the last minute of the hour that tests true. If left blank, minute 59 is assumed.
- *exact\_minute*—An integer from 0 to 59, indicating the minute of each hour that tests true.

---

*Note:* To test against an inverted range, such as a range that crosses from one hour into the next, the following shorthand expression is available. While `minute=(. .14|44..)` specifies the first 15 minutes and last 15 minutes of each hour, the policy language also recognizes `minute=44..14` as equivalent.

---

### Layer and Transaction Notes

- Use in all layers.
- Using time-related conditions to control caching behavior in a <Cache> layer may cause thrashing of the cached objects.

### Example

```
; Tests for the first 5 minutes of every hour.
minute=0..4
```

### See Also

- Conditions: `date[.utc]=`, `day=`, `hour=`, `month=`, `time=`, `weekday=`, `year=`

## month=

Tests if the month is in the specified range or an exact match. By default, the SG appliance's date and time zone are used to determine the current month. To specify the UTC time zone, use the form `month.utc=`. The numeric pattern used to test the month condition can contain no whitespace.

### Syntax

```
month[.utc]={[first_month]..[last_month]|exact_month}
```

where:

- *first\_month*—An integer from 1 to 12, where 1 specifies January and 12 specifies December, specifying the first month that tests true. If left blank, January (month 1) is assumed.
- *last\_month*—An integer from 1 to 12, where 1 specifies January and 12 specifies December, specifying the last month that tests true. If left blank, December (month 12) is assumed.
- *exact\_month*—An integer from 1 to 12, where 1 specifies January and 12 specifies December, indicating the month that tests true.

---

*Note:* To test against an inverted range, such as a range that crosses from one year into the next, the following shorthand expression is available. While `month=(..6|9..)` specifies September through June, the policy language also recognizes `month=9..6` as equivalent.

---

### Layer and Transaction Notes

- Use in all layers.
- Using time-related conditions to control caching behavior in a <Cache> layer may cause thrashing of the cached objects.

### Example

```
; Tests for the year-end holiday season.

define condition year_end_holidays
month=12 day=25..
month=1 day=1
end_condition year_end_holidays
```

### See Also

- Conditions: `date[.utc]=`, `day=`, `hour=`, `minute=`, `time=`, `weekday=`, `year=`

## proxy.address=

Tests the destination address of the arriving IP packet. The expression can include an IP address or subnet, or the label of a subnet definition block.

If the transaction was explicitly proxied, then `proxy.address=` tests the IP address the client used to reach the proxy, which is either the IP address of the NIC on which the request arrived or a virtual IP address. This is intended for situations where the proxy has a range of virtual IP address; you can use `proxy.address=` to test which virtual IP address was used to reach the proxy.

If the transaction was transparently proxied, then `proxy.address=` tests the destination address contained in the IP packet. Note that this test may not be equivalent to testing the `server_url.address`. The `server_url.address` and `proxy.address` conditions test different addresses in the case where a proxied request is transparently intercepted: `server_url.address=` contains the address of the origin server, and `proxy.address=` contains the address of the upstream proxy through which the request is to be handled.

---

*Note:* `proxy.card=` functions correctly for transparent transactions.

---

### Syntax

```
proxy.address=ip_address/subnet/subnet_label
```

where:

- *ip\_address*—NIC IP address or subnet; for example, 10.1.198.54.
- *subnet*—A subnet mask; for example, 10.1.198.0/24
- *subnet\_label*—Label of a subnet definition block that binds a number of IP addresses or subnets.

### Layer and Transaction Notes

- Use in <Admin>, <Proxy>, and <Forward> layers.
- Applies to proxy transactions.

### Example

```
; Service should be denied through proxy within the subnet 1.2.3.x.
<Proxy>
proxy.address=1.2.3.0/24 deny
```

### See Also

- Conditions: `client.address=`, `client.protocol=`, `proxy.card=`, `proxy.port=`
- Definitions: `define subnet`

## proxy.card=

Tests the ordinal number of the network interface card (NIC) used by a request.

### Syntax

```
proxy.card=card_number
```

where *card\_number* is an integer that reflects the installation order.

### Layer and Transaction Notes

- Use in <Admin>, <Proxy>, and <Forward> layers.
- Applies to proxy transactions.

### Example

```
; Deny all incoming traffic through proxy card 0.  
<Proxy>  
  proxy.card=0 deny
```

### See Also

- Conditions: `client.address=`, `client.protocol=`, `proxy.address=`, `proxy.port=`

## proxy.port=

Tests if the IP port used by a request is within the specified range or an exact match. The numeric pattern used to test the `proxy.port=` condition can contain no whitespace.

If the transaction was explicitly proxied, then this tests the IP port that the client used to reach the proxy. The pattern is a number between 1 and 65535 or a numeric range.

If the transaction was transparently proxied, however, then `proxy.port=` tests which port the client thinks it is connecting to on the upstream proxy device or origin server. If the client thinks it is connecting directly to the origin server, but is transparently proxied, and if the port number specified by the client in the request URL is not inconsistent or falsified, then `proxy.port=` and `server_url.port=` are testing the same value.

---

**Note:** Since the SG appliance default configuration passes through tunneled traffic, some changes must be made to begin transparent port monitoring. Only proxy ports that have been configured and enabled can be tested using the `proxy.port=` condition. For example, if the transparent FTP service, on port 21, is either not configured or not enabled, a policy rule that includes `proxy.port=21` has no effect.

---

### Syntax

```
proxy.port={ [low_port_number] .. [high_port_number] | exact_port_number }
```

where:

- *low\_port\_number*—A port number at the low end of the range to be tested. Can be a number between 1 and 65535.
- *high\_port\_number*—A port number at the high end of the range to be tested. Can be a number between 1 and 65535.
- *exact\_port\_number*—A single port number; for example, 80. Can be a number between 1 and 65535.

### Layer and Transaction Notes

- Use in <Admin>, <Proxy>, <Exception>, <Forward>, <SSL>, and <SSL-Intercept> layers.
- Applies to proxy transactions.

### Example

```
; Deny URL through the default proxy port.
```

```
<Proxy>
url=http://www.example.com proxy.port=8080 deny
```

### See Also

- Conditions: `client.address=`, `client.protocol=`, `proxy.address=`, `proxy.card=`, `proxy.port=`, `server_url.port=`

## p2p.client=

Test the type of Peer-to-Peer client in use.

### Syntax

```
p2p.client=yes|no|bittorrent|edonkey|fasttrack|gnutella
```

### Layer and Transaction Notes

- Use in <Proxy>, <Forward>, and <Exception> layers.
- Applies to proxy transactions.

### Example

```
<Proxy>  
  p2p.client=gnutella
```

## raw\_url.regex=

Test the value of the raw request URL.

The `raw_url=` condition is the request URL without any normalizations applied. The SG appliance normalizes URLs in order to better enforce policy. However, there are instances where testing the raw form is desirable, such as using CPL to detect that a URL contained the signature of an exploit that was removed during normalization.

### Syntax

```
raw_url.regex=regular_expression
```

### Layer and Transaction Notes

- Use in <Proxy>, <Cache>, and <Exception> layers.
- Applies to proxy transactions.

### Example

- Reject request as invalid if URL encodes letters and digits using hex escape sequences. Rationale: this might be an attempt to evade content filtering policy.

```
<Proxy>
exception(invalid_request) \
  raw_url.regex="\%(3[0-9]|[46][1-9a-fA-F]|[57][0-9aA])"
```

```
raw_url.host.regex=
```

Test the value of the host component of the raw request URL.

The `raw_url.host=` condition is the original character string used to specify the host in the HTTP request. It is different from the `url.host=` string because the following normalizations are not applied:

- Conversion to lower case. For example, "WWW.SomeDomain.COM" -> "www.somedomain.com".
- Trailing dot is stripped from domain name. For example, "www.example.com." -> "www.example.com".
- IP addresses in non-standard form are converted to a decimal dotted quad. For example, "0xA.012.2570" -> "10.10.10.10".

## Syntax

```
raw_url.host.regex=regular_expression
```

## Layer and Transaction Notes

- Use in <Proxy>, <Exception>, and <Cache> layers.
- Applies to proxy transactions.

## Example

- Reject request as invalid if host is an IP address in non-standard form.

```
<Proxy>  
exception(invalid_request) \  
url.host.is_numeric=yes \  
raw_url.host.regex="(^(^\.)(^[^.]| | !\"\\.*\\.\\.*)"
```



## raw\_url.path.regex=

Test the value of the path component of the raw request URL.

The `raw_url.path.regex=` condition tests the original character string used to specify the path in the HTTP request. It is different from the `url.path.regex=` condition because the following normalizations are not applied:

- If path and query are both missing, the path is set to `/`. For example, `"http://abc.com" -> "http://abc.com/"`.
- Double slashes in the path are normalized to single slashes. For example, `"http://abc.com/a//b.gif" -> "http://abc.com/a/b.gif"`.
- The path components `"."` and `".."` are removed. For example, `"http://abc.com/a/./b.gif" -> "http://abc.com/a/b.gif"` and `"http://abc.com/a/../b.gif" -> "http://abc.com/b.gif"`.
- Unnecessary % escape sequences are replaced by the characters they encode. For example, `"http://abc.com/%64%65%66.gif" -> "http://abc.com/def.gif"`.

### Syntax

```
raw_url.path.regex=regular_expression
```

### Layer and Transaction Notes

- Use in `<Proxy>`, `<Exception>`, and `<Cache>` layers.
- Applies to proxy transactions.

### Example

- Reject request as invalid if path encodes letters and digits using hex escape sequences. Rationale: this might be an attempt to evade content filtering policy.

```
<Proxy>
exception(invalid_request) \
  raw_url.path.regex="\%(3[0-9]|[46][1-9a-fA-F]|[57][0-9aA])"
```

## raw\_url.pathquery.regex=

Test the value of the path and query component of the raw request URL.

The `raw_url.pathquery.regex=` condition tests the original character string used to specify the path and query in the HTTP request. It is different from the path and query tested by the `url.regex=` condition because the following normalizations are not applied:

- If path and query are both missing, the path is set to `/`. For example, `"http://abc.com" -> "http://abc.com/"`.
- Double slashes in the path are normalized to single slashes. For example, `"http://abc.com/a//b.gif" -> "http://abc.com/a/b.gif"`.
- The path components `"."` and `".."` are removed. For example, `"http://abc.com/a/./b.gif" -> "http://abc.com/a/b.gif"` and `"http://abc.com/a/../b.gif" -> "http://abc.com/b.gif"`.
- Unnecessary `%` escape sequences are replaced by the characters they encode. For example, `"http://abc.com/%64%65%66.gif" -> "http://abc.com/def.gif"`.

### Syntax

```
raw_url.pathquery.regex=regular_expression
```

### Layer and Transaction Notes

- Use in `<Proxy>`, `<Cache>`, and `<Exception>` layers.
- Applies to proxy transactions.

### Example

- Reject request as invalid if `pathquery` encodes letters and digits using hex escape sequences. Rationale: this might be an attempt to evade content filtering policy.

```
<Proxy>
exception(invalid_request) \
  raw_url.pathquery.regex="\%(3[0-9]|[46][1-9a-fA-F]|[57][0-9aA])"
```

## raw\_url.port.regex=

Test the value of the port' component of the raw request URL.

The `raw_url.port=` condition is the original character string used to specify the port in the HTTP request. It is different from the `url.port=` condition because it is a string, not an integer, and because of the following:

- Leading zeroes are not removed. Thus, `raw_url.port.regex="^0"` is true if there are leading zeroes.
- If the port is specified as a naked colon, with no following port number, then the string is the empty string, and `raw_url.port.regex="^$"` will be true.

If no port is specified, then no regex will match, and `raw_url.port.regex="!"` will be true.

### Syntax

```
raw_url.port.regex=regular_expression
```

### Layer and Transaction Notes

- Use in `<Proxy>`, `<Exception>`, and `<Cache>` layers.
- Applies to proxy transactions.

### Example

- Reject request as invalid if port specifier is a naked colon or has leading zeroes.

```
<Proxy>
exception(invalid_request) raw_url.port.regex="( "^$" || "^0"
```

## raw\_url.query.regex=

`raw_url.query.regex` tests the original character string used to specify the query in the HTTP request. It is different from `url.query.regex` because the following normalization is not applied:

Unnecessary % escape sequences are replaced by the characters they encode. For example, "http://abc.com/search?q=%64%65%66" -> "http://abc.com/search?q=def".

### Syntax

```
raw_url.query.regex=regular_expression
```

### Layer and Transaction Notes

- Use in <Proxy>, <Exception>, and <Cache> layers.
- Applies to proxy transactions.

### Example

- Reject request as invalid if query encodes letters and digits using hex escape sequences. Rationale: this might be an attempt to evade content filtering policy.

```
<Proxy>
exception(invalid_request) \
  raw_url.query.regex="\%(3[0-9]|[46][1-9a-fA-F]|[57][0-9aA])"
```

## realm=

Tests if the client is authenticated and if the client has logged into the specified realm. If both of these conditions are met, the response is true. In addition, the `group=` condition can be used to test whether the user belongs to the specified group. This condition is unavailable if the current transaction is not authenticated (for example, the `authenticate` property is set to `no`).

If you reference more than one realm in your policy, consider disambiguating user, group and attribute tests by combining them with a `realm=test`. This reduces the number of extraneous queries to authentication services for group, user or attribute information that does not pertain to that realm.

---

*Note:* When used in the `<Forward>` layer, authentication conditions can evaluate to NULL (shown in a trace as N/A) if no authenticated client exists. Rules containing these conditions can be guarded by `authenticated=` to preserve normal logic.

---

### Syntax

```
realm=realm_name
```

where *realm\_name* is the name of an NTLM, Local Password, RADIUS, LDAP, Certificate, or Sequence realm. Realm names are case-insensitive for all realm types.

### Layer and Transaction Notes

- Use in `<Admin>`, `<Proxy>`, and `<Forward>` layers.
- Applies to proxy and administrator transactions.

### Example

```
; This example tests if the user has logged into realm corp and
; is authenticated in the specified group.
realm=corp group=all_staff

; This example uses the realm property to distinguish the policy applied
; to two groups of users--corp's employees, and their corporate partners and
; clients. These two groups will authenticate in different realms.

<Proxy>
client.address=10.10.10/24 authenticate(corp)
; The corporate realm authenticate(client) ; Company partners & clients

<Proxy> realm=corp ; Rules for corp employees
allow url.domain=corp.com ; Unrestricted internal access
category=(violence, gambling) exception(content_filter_denied)

<Proxy> realm=client ; Rules for business partners & clients
allow group=partners url=corp.com/partners ; Restricted to partners
allow group=(partners, clients) url=corp.com/clients ; Both groups allowed
deny

; Additional layers would continue to be guarded with the realm, so that only
; the 'client' realm would be queried about the 'partners' and 'clients' groups.
```

### See Also

- Conditions: `authenticated=`, `group=`, `has_attribute.name=`,  
`http.transparent_authentication=`, `user=`, `user.domain=`, `user.x509.issuer=`,  
`user.x509.serialNumber=`, `user.x509.subject=`
- Properties: `authenticate( )`, `authenticate.force( )`, `check_authorization( )`

## release.id=

Tests the release ID of the SG appliance software. The release ID of the SG appliance software currently running is displayed on the main page of the Management Console and in the **Maintenance > Upgrade > Systems** tab of the Management Console. It also can be displayed through the CLI using the `show version` command.

### Syntax

```
release.id=number
```

where *number* is a five-digit number that increases with each new release of the SG appliance.

### Layer and Transaction Notes

- May be used in any type of layer.

### Example

```
; the condition below is only true if you are running a version of SG appliance  
; whose release id is 18000 or later
```

```
release.id=18000..
```

### See Also

- Conditions: `release.version=`

## release.version=

Tests the release version of the SG appliance software. The release version of the SG appliance software currently running is displayed on the main page of the Management Console and in the Management>Maintenance>Upgrade>Systems tab of the Management Console. It also can be displayed through the CLI using the `show version` command.

### Syntax

```
release.version={ [minimum_version]..[maximum_version] /version }
```

where each of the versions is of the format:

```
major_#.minor_#.dot_#.patch_#
```

Each number must be in the range 0 to 255. The *major\_#* is required; less significant portions of the version may be omitted and will default to 0.

### Layer and Transaction Notes

- May be used in any layer.

### Example

```
; the condition below is only true if you are running a version of SG appliance  
; whose release version is 3.1.
```

```
release.version=3.1..
```

```
; the condition below is only true if you are running a version of SG appliance  
; whose release version is less or equal to than 3.1.2
```

```
release.version=..3.1.2
```



## `request.header.header_name=`

Tests the specified request header (*header\_name*) against a regular expression or a string. Any recognized HTTP request header can be tested. For custom headers, use `request.x_header.header_name=` instead. For streaming requests, only the User-Agent header is available.

### Syntax

```
request.header.header_name=regular_expression
request.header.header_name.exact=string
request.header.header_name.prefix=string
request.header.header_name.substring=string
request.header.header_name.suffix=string
request.header.header_name.regex=regular_expression
```

where:

- *header\_name*—A recognized HTTP header. For a complete list of recognized headers, see [Appendix C: "Recognized HTTP Headers"](#).
- *regular\_expression*—A regular expression. For more information, see [Appendix E: "Using Regular Expressions"](#).
- *string*— Any printable ASCII sequence, quote delimited.

### Layer and Transaction Notes

- Use in <Cache>, <Exception>, <Forwarding>, and <Proxy> layers.
- Applies to HTTP, Streaming transactions. Note that for streaming requests, only the User-Agent header is available.

### Example

```
;deny access when request is sent with Pragma-no-cache header
<Proxy>
deny url=http://www.bluecoat.com request.header.Pragma.exact="no-cache"
```

### See Also

- Actions: `append( )`, `delete( )`, `delete_matching( )`, `rewrite( )`, `set( )`
- Conditions: `request.header.header_name.address=`, `request.x_header.header_name=`, `request.x_header.header_name.address=`, `response.header.header_name=`

## request.header.header\_name.address=

Tests if the specified request header can be parsed as an IP address; otherwise, false. If parsing succeeds, then the IP address extracted from the header is tested against the specified IP address. The expression can include an IP address or subnet, or the label of a subnet definition block. This condition can only be used with the `client-ip` and `X-Forwarded-For` headers.

### Syntax

```
request.header.header_name.address=ip_address/subnet/subnet_label
```

where:

- *header\_name*—`client-ip` and `X-Forwarded-For`.
- *ip\_address*—IP address; for example, `10.1.198.46`.
- *subnet*—A subnet mask; for example, `10.1.198.0/24`.
- *subnet\_label*—Label of a subnet definition block that binds a number of IP addresses or subnets.

### Layer and Transaction Notes

- Use in `<Cache>` and `<Proxy>` layers.

### Example

```
; In this example, we assume that there is a downstream SG appliance that
; identifies client traffic by putting the client's IP address in a request
; header.
```

```
; Here we'll deny access to some clients, based on the header value.
```

```
<Proxy>
```

```
; Netscape's convention is to use the Client-IP header
```

```
deny request.header.Client-IP.address=10.1.198.0/24 ; the subnet
```

```
; Blue Coat's convention is to use the extended header:
```

```
deny request.header.X-Forwarded-For.address=10.1.198.12
```

### See Also

- Actions: `append()`, `delete()`, `delete_matching()`, `rewrite()`, `set()`
- Conditions: `request.header.header_name=`, `response.header.header_name=`, `response.x_header.header_name=`
- Definitions: `define subnet`

## `request.header.header_name.exists=`

Test whether a request header exists.

### Syntax

```
request.header.header_name.exists=yes|no
```

### Layer and Transaction Notes

- Valid layers: Proxy, Exception
- Applies to: HTTP proxy transactions

### Example

Sample usage:

```
<Proxy>  
  request.header.Accept.exists=yes
```

## request.header.header\_name.count=

Test the number of header values in the request for the given *header\_name*.

### Syntax

```
request.header.header_name.count=numeric range from 0 to 8192
```

### Layer and Transaction Notes

- Use in <Proxy>, <Cache>, <Forwarding>, and <Exception> layers.
- Applies to HTTP proxy transactions.

### Example

- Deny abnormal HTTP requests with 2 or more host headers.

```
<Proxy>  
DENY("Too many Host headers") request.header.Host.count = 2..
```

## `request.header.header_name.length=`

Test the total length of the header values for the given *header\_name*.

### Syntax

```
request.header.header_name.length=numeric range from 0 to 8192
```

### Layer and Transaction Notes

- Use in `<Proxy>`, `<Forwarding>`, and `<Exception>` layers.
- Applies to HTTP proxy transactions.

### Example

- Deny HTTP requests with more than 2K of cookie data.

```
<Proxy>  
DENY("Too much Cookie data") request.header.Cookie.length = 2048..
```

## request.header.Referer.url=

Test if the URL specified by the Referer header matches the specified criteria. The basic `request.header.Referer.url=` test attempts to match the complete Referer URL against a specified pattern. The pattern may include the scheme, host, port, path and query components of the URL. If any of these is not included in the pattern, then the corresponding component of the URL is not tested and can have any value.

Specific portions of the Referer URL can be tested by applying URL component modifiers to the condition. In addition to component modifiers, optional test type modifiers can be used to change the way the pattern is matched.

This condition is unavailable if the Referer header is missing, or if its value cannot be parsed as a URL. If the Referer header contains a relative URL, the requested URL is used as a base to form an absolute URL prior to testing.

### Syntax

```
request.header.Referer.url[.case_sensitive][.no_lookup]=prefix_pattern
request.header.Referer.url.domain[.case_sensitive][.no_lookup]=
                                domain_suffix_pattern

request.header.Referer.url.exact=string
request.header.Referer.url.prefix=string
request.header.Referer.url.substring=string
request.header.Referer.url.suffix=string
request.header.Referer.url.regex=regular_expression

request.header.Referer.url.address=ip_address/subnet/subnet_label
request.header.Referer.url.extension[.case_sensitive]=[.]filename_extension

request.header.Referer.url.host[.exact]=host
request.header.Referer.url.host.[prefix|substring|suffix]=string
request.header.Referer.url.host.is_numeric=yes|no
request.header.Referer.url.host.no_name=yes|no

request.header.Referer.url.path[.case_sensitive]=/string
request.header.Referer.url.path[.substring|.suffix][.case_sensitive]=string
request.header.Referer.url.path.regex[.case_sensitive]=regular_expression

request.header.Referer.url.port={ [low_port_number]..high_port_number
                                |exact_port_number }

request.header.Referer.url.query.regex[.case_sensitive]=regular_expression
request.header.Referer.url.scheme=url_scheme

request.header.Referer.url.host.has_name=yes|no|restricted|refused|nxdomain \
|error
request.header.Referer.url.is_absolute=yes|no
```

where all options are identical to `url=`, except for the URL being tested. For more information, see "[url=](#)" on page 193.

### Discussion

The `request.header.Referer.url=` condition is identical to `url=`, except for the lack of a `define url` condition and `[url]` or `[url.domain]` sections.

### Layer and Transaction Notes

- Use in <Proxy> and <Exception> layers.
- Applies to HTTP proxy transactions.

### Example

```
; Test if the Referer URL includes this pattern, and block access.
; Relative URLs, such as docs subdirectories and pages, will match.
deny request.header.Referer.url=http://www.example.com/docs

; Test if the Referer URL host's IP address is a match.
request.header.Referer.url.address=10.1.198.0

; Test whether the Referer URL includes company.com as domain.
request.header.Referer.url.domain=company.com

; Test whether the Referer URL includes .com.
request.header.Referer.url.domain=.com

; Test if the Referer URL includes this domain-suffix pattern,
; and block service. Relative URLs, such as docs
; subdirectories and pages, will match.
deny request.header.Referer.url.domain=company.com/docs

; examples of the use of request.header.Referer.url.extension=
request.header.Referer.url.extension=.txt
request.header.Referer.url.extension=(.htm, .html)
request.header.Referer.url.extension=(img, jpg, jpeg)

; This example matches the first Referer header value and doesn't match the second
; from the following two requests:
; 1) Referer: http://1.2.3.4/test
; 2) Referer: http://www.example.com

<Proxy>
request.header.Referer.url.host.is_numeric=yes

; In the example below we assume that 1.2.3.4 is the IP of the host mycompany
; The condition will match the following two requests if the reverse DNS was
; successful:
; 1) Referer: http://1.2.3.4/
; 2) Referer: http://mycompany.com/

; If the reverse DNS fails then the first request is not matched
<Proxy>
request.header.Referer.url.host.regex=mycompany

; request.header.Referer.url.path tests

; The following request.header.Referer.url.path strings would all match the example
Referer URL:

; Referer: http://www.example.com/cgi-bin/query.pl?q=test#fragment
request.header.Referer.url.path="/cgi-bin/query.pl?q=test"
request.header.Referer.url.path="/cgi-bin/query.pl"
request.header.Referer.url.path="/cgi-bin/"
request.header.Referer.url.path="/cgi" ; partial components match too
```

```
request.header.Referer.url.path="/" ; Always matches regardless of URL.  
; Testing the Referer URL port  
request.header.Referer.url.port=80
```

### See Also

- Conditions: url=, server\_url=
- Definitions: define subnet



## request.header.Referer.url.category=

Test the content filter categories of the Referer URL.

### Syntax

```
request.header.Referer.url.category=none|unlicensed|unavailable|pending|  
category_name1, category_name2, ...
```

### Layer and Transaction Notes

- Use in `<Proxy>` and `<Exception>` layers.
- Applies to proxy transactions with a request URL.

### Example

```
<Cache>  
  request.header.Referer.url.category=Sports
```

### See Also

- Conditions: `category=`, `url.category=`, `server.certificate.hostname.category=`

## request.raw\_headers.count=

Test the total number of HTTP request headers.

This condition tests the total number of raw HTTP request headers, as defined by the `request.raw_headers.regex` condition.

### Syntax

```
request.raw_headers.count=numeric range from 0 to 8192
```

### Layer and Transaction Notes

- Use in `<Proxy>` and `<Exception>` layers.
- Applies to HTTP proxy transactions.

### Example

- Reject the request if it contains more than 40 request headers.

```
<Proxy>  
exception(invalid_request) request.raw_headers.count=40..
```

## request.raw\_headers.length=

Test the total length of all HTTP request headers.

This condition tests the total number of bytes of HTTP request header data, including the header names, values, delimiters, and newlines. The tally does not include the HTTP request line (which contains the request method) and it does not include the terminating blank line.

### Syntax

```
request.raw_headers.length=numeric range from 0 to 8192
```

### Layer and Transaction Notes

- Use in <Proxy> and <Exception> layers
- Applies to HTTP proxy transactions

### Example

- Reject the request if it contains more than 4K of request header data.

```
<Proxy>  
exception(invalid_request) request.raw_headers.length=4096..
```

## request.raw\_headers.regex=

Test the value of all HTTP request headers with a regular expression.

This condition allows you to test the complete, unaltered HTTP request header text, which includes the header names, delimiters and header values. It iterates over all of the raw HTTP request headers. If the specified regular expression matches one of these strings, then the condition is true.

Each "raw header" is a string consisting of a header line concatenated with zero or more continuation lines. The initial header line consists of a header name, followed by colon, followed by the header value, if any, followed by newline. The header value may have leading and trailing whitespace. Each continuation line begins with a space or tab, followed by additional text which is part of the header value, followed by a newline. Therefore, each "raw header" string contains a minimum of one newline, plus an additional newline for each continuation line.

Here is how certain regex patterns work in the context of request.raw\_headers.regex:

- "." matches any character, including newline.
- "^" only matches at the beginning of the header name.
- "\$" only matches at the end of the string. The last character of the string is newline, so "\$" will only match after the final newline. You probably want to use "\s\*\$" instead.
- "\s" matches any white space character, including newline.
- "\n" matches newline.

### Syntax

```
request.raw_headers.regex=regular_expression
```

### Layer and Transaction Notes

- Use in <Proxy> and <Exception> layers.
- Applies to HTTP proxy transactions.

### Example

- Reject the request if it contains a header continuation line. Although this syntax is part of the HTTP standard, it isn't normally used, and might not be interpreted correctly by some upstream devices.

```
<Proxy>  
exception(invalid_request) request.raw_headers.regex="\n[ \t]"
```

## request.x\_header.header\_name=

Tests the specified request header (*header\_name*) against a regular expression or a string. Any HTTP request header can be tested, including custom headers. To test recognized headers, use `request.header.header_name=` instead, so that typing errors can be caught at compile time. For streaming requests, only the User-Agent header is available.

### Syntax

```
request.x_header.header_name=regular_expression
request.x_header.header_name.exact=string
request.x_header.header_name.prefix=string
request.x_header.header_name.substring=string
request.x_header.header_name.suffix=string
request.x_header.header_name.regex=regular_expression
```

where:

- *header\_name*—Any HTTP header, including custom headers.
- *regular\_expression*—A regular expression. For more information, see [Appendix E: "Using Regular Expressions"](#).
- *string*— Any printable ASCII sequence, quote delimited.

### Layer and Transaction Notes

- Use in <Cache>, <Exception>, <Forward>, and <Proxy> layers.

### Example

```
; deny access to the URL below if the request contains the custom
; header "Test" and the header has a value of "test1"

<Proxy>
deny url=http://www.bluecoat.com request.x_header.Test.exact="test1"
```

### See Also

- Actions: `append( )`, `delete( )`, `delete_matching( )`, `rewrite( )`, `set( )`
- Conditions: `request.header.header_name=`, `request.header.header_name.address=`, `request.x_header.header_name.address=`, `response.x_header.header_name=`

## `request.x_header.header_name.address=`

Tests if the specified request header can be parsed as an IP address; otherwise, false. If parsing succeeds, then the IP address extracted from the header is tested against the specified IP address. The expression can include an IP address or subnet, or the label of a subnet definition block. This condition is intended for use with custom headers other than `X-Forwarded-For` and `Client-IP` headers; for these, use `request.header.header_name.address=` so that typing any errors can be caught at compile time.

### Syntax

```
request.x_header.header_name.address= ip_address/subnet/subnet_label
```

where:

- *header\_name*—Any HTTP header, including custom headers.
- *ip\_address*—IP address; for example, `10.1.198.0`.
- *subnet*—A subnet mask; for example, `10.1.198.0/24`.
- *subnet\_label*—Label of a subnet definition block that binds a number of IP addresses or subnets.

### Layer and Transaction Notes

- Use in `<Cache>` and `<Proxy>` layers.

### Example

```
; deny access if the request's custom header "Local" has the value 10.1.198.0
deny request.x_header.Local.address=10.1.198.0
```

### See Also

- Actions: `append( )`, `delete( )`, `delete_matching( )`, `rewrite( )`, `set( )`
- Conditions: `request.header.header_name=`, `request.header.header_name.address=`, `response.x_header.header_name=`
- Definitions: `define subnet`

## `request.x_header.header_name.count=`

Test the number of header values in the request for the given *header\_name*.

### Syntax

```
request.x_header.header_name.count=numeric range from 0 to 8192
```

### Layer and Transaction Notes

- Use in <Proxy> and <Exception> layers.
- Applies to HTTP proxy transactions.

### Example

- Deny abnormal HTTP requests with 2 or more host headers.

```
<Proxy>  
DENY("Too many Host headers") request.header.Host.count =
```

## `request.x_header.header_name.exists=`

Test whether a request header exists.

### Syntax

```
request.x_header.header_name.exists=yes|no
```

### Layer and Transaction Notes

- Valid layers: Proxy, Exception
- Applies to: HTTP proxy transactions

### Example

Sample usage:

```
<Proxy>  
request.x_header.Accept.exists=yes
```



## `request.x_header.header_name.length=`

Test the total length of the header values for the given *header\_name*.

### Syntax

```
request.x_header.header_name.length=numeric range from 0 to 8192
```

### Layer and Transaction Notes

- Use in <Proxy> and <Exception> layers.
- Applies to HTTP proxy transactions.

### Example

- Deny HTTP requests with more than 2K of cookie data.

```
<Proxy>  
DENY("Too much Cookie data") request.header.Cookie.length = 2048..
```

## `response.header.header_name=`

Tests the specified response header (*header\_name*) against a regular expression or a string. Any recognized HTTP response header can be tested. For custom headers, use `response.x_header.header_name=` instead.

### Syntax

```
response.header.header_name=regular_expression
response.header.header_name.exact=string
response.header.header_name.prefix=string
response.header.header_name.substring=string
response.header.header_name.suffix=string
response.header.header_name.regex=regular_expression
```

where:

- *header\_name*—A recognized HTTP header. For a list of recognized headers, see [Appendix C: "Recognized HTTP Headers"](#). For custom headers not listed, use condition `response.x_header.header_name` instead.
- *regular\_expression*—A regular expression. For more information, see [Appendix E: "Using Regular Expressions"](#).
- *string*—Any printable ASCII sequence, quote delimited

### Layer and Transaction Notes

- Use in <Cache>, <Proxy>, and <Exception> layers.

### Example

```
; Test if the response's "Content-Type" header has the value "image/jpeg"
response.header.Content-Type.prefix="image/jpeg( |\t)*($|;)"
```

### See Also

- Actions: `append()`, `delete()`, `delete_matching()`, `rewrite()`, `set()`
- Conditions: `request.header.header_name=`, `response.x_header.header_name=`

## response.raw\_headers.count=

Test the total number of HTTP response headers.

This trigger tests the total number of raw HTTP response headers, as defined by the response.raw\_headers.regex trigger.

### Syntax

```
response.raw_headers.count=N|..N|N..|N1..N2
```

where N is an unsigned integer.

### Layer and Transaction Notes

- Use in <Proxy> and <Exception> layers.
- Applies to HTTP proxy transactions.

### Example

Reject the response if it contains 40 or more response headers.

```
<Proxy>  
  DENY("Too many response headers") response.raw_headers.count=40..
```

## response.raw\_headers.length=

Test the total length of all HTTP response headers.

This trigger tests the total number of bytes of HTTP response header data, including the header names, values, delimiters and newlines. The tally does not include the HTTP response line, which is the first line of the response, and it does not include the terminating blank line.

### Syntax

```
response.raw_headers.length=N|..N|N..|N1..N2
```

where:

N is an unsigned integer.

### Layer and Transaction Notes

- Use in <Proxy> and <Exception> layers.
- Applies to HTTP proxy transactions.

### Example

Reject the response if it contains more than 4K of response header data.

```
<Proxy>  
DENY("Too much response header data") response.raw_headers.length=4096..
```

## response.raw\_headers.regex=

Test the value of all HTTP response headers with a regular expression.

This trigger allows you to test the complete, unaltered HTTP response header text, which includes the header names, delimiters and header values. It iterates over all of the raw HTTP response headers. If the specified regular expression matches one of these strings, then the condition is true.

Each "raw header" is a string consisting of a header line concatenated with zero or more continuation lines. The initial header line consists of a header name, followed by colon, followed by the header value, if any, followed by newline. The header value may have leading and trailing whitespace. Each continuation line begins with a space or tab, followed by additional text which is part of the header value, followed by a newline. Therefore, each "raw header" string contains a minimum of one newline, plus an additional newline for each continuation line.

Here is how certain regex patterns work in the context of response.raw\_headers.regex:

- \* "." matches any character, including newline.
- \* "^" only matches at the beginning of the header name.
- \* "\$" only matches at the end of the string. The last character of the string is newline, so "\$" will only match after the final newline. You probably want to use "\s\$" instead.
- \* "\s" matches any white space character, including newline.
- \* "\n" matches newline.

### Syntax

```
response.raw_headers.regex=regular_expression
```

### Layer and Transaction Notes

- Use in <Proxy> and <Exception> layers.
- Applies to HTTP proxy transactions.

### Example

Reject the response if it contains a header continuation line. Although this syntax is part of the HTTP standard, it isn't normally used, and may not be interpreted correctly by some downstream devices.

```
<Proxy>
  exception(invalid_response) response.raw_headers.regex="\n[ \t]"
```

## `response.x_header.header_name=`

Tests the specified response header (*header\_name*) against a regular expression or a string. For HTTP requests, any response header can be tested, including custom headers. For recognized HTTP headers, use `response.header.header_name=` instead so that typing errors can be caught at compile time.

### Syntax

```
response.x_header.header_name=regular_expression
response.x_header.header_name.exact=string
response.x_header.header_name.prefix=string
response.x_header.header_name.substring=string
response.x_header.header_name.suffix=string
response.x_header.header_name.regex=regular_expression
```

where:

- *header\_name*—Any HTTP header, including custom headers.
- *regular\_expression*—A regular expression. For more information, see [Appendix E: "Using Regular Expressions"](#)
- *string*—Any printable ASCII sequence, quote delimited

### Layer and Transaction Notes

- Use in <Cache>, <Proxy>, and <Exception> layers.

### Example

```
; Tests if the custom header "Security" has the value of "confidential"
response.x_header.Security.substring="confidential"
```

### See Also

- Actions: `append( )`, `delete( )`, `delete_matching( )`, `rewrite( )`, `set( )`
- Conditions: `request.x_header.header_name=`, `response.header.header_name=`

## server.certificate.hostname.category=

Test the content filter categories of the hostname extracted from the X.509 certificate returned by the server while establishing an SSL connection. This condition is NULL for transactions that do not involve an SSL connection to the server.

### Syntax

```
server.certificate.hostname.category=none|unlicensed|unavailable|pending|
category_name1, category_name2, ...
```

### Layer and Transaction Notes

- Use in <SSL> layers.
- Applies to proxy transactions.

### Example

This example uses both URL content filtering category definitions and categories provided by a content filtering vendor to restrict SSL access to certain sites

```
define category Internal
    example1.com
    www.example1.org
end

<Proxy> client.is_ssl
    Allow server.certificate.hostname.category=Internal ; local definition
    Allow server.certificate.hostname.category=(Sports, Games) ; or vendor supplied
    Allow server.certificate.hostname.category=unavailable \
        action.log_content_filter_down(yes) ; vendor down - allow but log
Deny

define action log_content_filter_down
    log_message( "content filter vendor unavailable to test"
        $(server.certificate.hostname)" )
end
```

### See Also

- Conditions: server.certificate.hostname=, server.certificate.common\_name=, server.certificate.subject=, category=, url.category=, request.header.Referer.url.category=
- Properties: server.certificate.validate( ), server.certificate.validate.ignore( ), server.certificate.validate.check\_revocation( )

## server.connection.dscp=

Test the server-side inbound DSCP value.

### Syntax

```
client.server.dscp = dscp_value
```

where *dscp\_value* is 0..63 | af11 | af12 | af13 | af21 | af22 | af23 | af31 | af32 | af33 | af41 | af42 | af43 | best-effort | cs1 | cs2 | cs3 | cs4 | cs5 | cs6 | cs7 | ef

### Layer and Transaction Notes

- Valid in <Proxy>, <DNS-Proxy>, <Cache> layers.
- Applies to all transactions.

### Example

The first QoS policy rule tests the client inbound QoS/DSCP value against 50, and deny if it matches; the second QoS policy rule tests the client inbound QoS/DSCP value against 50, and deny if it matches.

```
<proxy>
  deny server.connection.dscp = 50

<proxy>
  deny server.connection.dscp = best-effort
```



## server\_url=

Tests if a portion of the URL used in server connections matches the specified criteria. The basic `server_url=` test attempts to match the complete possibly-rewritten request URL against a specified pattern. The pattern may include the scheme, host, port, path and query components of the URL. If any of these is not included in the pattern, then the corresponding component of the URL is not tested and can have any value.

Specific portions of the URL can be tested by applying URL component modifiers to the condition. In addition to component modifiers, optional test type modifiers can be used to change the way the pattern is matched.

---

**Note:** This set of tests match against the requested URL, taking into account the effect of any `rewrite( )` actions. Because any rewrites of the URL intended for servers or other upstream devices must be respected by `<Forward>` layer policy, the `url=` conditions are not allowed in `<Forward>` layers. Instead, the equivalent set of `server_url=` tests are provided for use in the `<Forward>` layer. Those tests always take into account the effect of any `rewrite( )` actions on the URL.

---

### Syntax

```
server_url[.case_sensitive][.no_lookup]=prefix_pattern
server_url.domain[.case_sensitive][.no_lookup]=domain_suffix_pattern

server_url.exact=string
server_url.prefix=string
server_url.substring=string
server_url.suffix=string
server_url.regex=regular_expressionregular_expression

server_url.address=ip_address/subnet/subnet_label

server_url.extension[.case_sensitive]=[.]filename_extension

server_url.host[.exact] [.no_lookup]=host
server_url.host.[prefix|substring|suffix]=string
server_url.host.regex=regular_expression
server_url.is_absolute=yes|no
server_url.host.is_numeric=yes|no
server_url.host.has_name=yes|no|restricted|refused|nxdomain|error
server_url.host.no_name=yes|no

server_url.path[.case_sensitive]=/string
server_url.path[.substring|.suffix][.case_sensitive]=string
server_url.path.regex[.case_sensitive]=regular_expression

server_url.port={ [low_port_number]..high_port_number }|exact_port_number

server_url.query.regex[.case_sensitive]=regular_expression

server_url.scheme=url_scheme
```

where all options are identical to `url=`, except for the URL being tested. For more information, see "`url=`" on page 193.

## Discussion

The `server_url=` condition is identical to `url=`, except for the lack of a `define server_url` condition and `[server_url]` section. Most optimization in forwarding is done with `server_url.domain` conditions and sections.

## Layer and Transaction Notes

- Use in `<Proxy>`, `<Cache>`, `<Forward>`, `<SSL>` and `<SSL-Intercept>` layers.
- Applies to all non-administrator transactions.

## Example

```
; Test if the server URL includes this pattern, and block access.
; Relative URLs, such as docs subdirectories and pages, will match.
server_url=http://www.example.com/docs access_server(no)

; Test if the URL host's IP address is a match.
server_url.address=10.1.198.0

; Test whether the URL includes company.com as domain.
server_url.domain=company.com

; Test whether the URL includes .com.
server_url.domain=.com

; Test if the URL includes this domain-suffix pattern,
; and block service. Relative URLs, such as docs
; subdirectories and pages, will match.
server_url.domain=company.com/docs access_server(no)

; Example of the use of server_url.extension=
server_url.extension=.txt
server_url.extension=(.htm, .html)
server_url.extension=(img, jpg, jpeg)

; This example matches the first request and doesn't match the second from
; the following two requests:

; http://1.2.3.4/test
; http://www.example.com

<Forward>
  server_url.host.is_numeric=yes

; In the example below we assume that 1.2.3.4 is the IP of the host mycompany
; The condition will match the following two requests if the reverse DNS was
; successful:

;request http://1.2.3.4/
;request http://mycompany.com/

; If the reverse DNS fails then the first request is not matched

<Forward>
  server_url.host.regex=mycompany

; server_url.path tests
```

```
; The following server_url.path strings would all match the example URL:
; http://www.example.com/cgi-bin/query.pl?q=test#fragment
server_url.path="/cgi-bin/query.pl?q=test"
server_url.path="/cgi-bin/query.pl"
server_url.path="/cgi-bin/"
server_url.path="/cgi" ; partial components match too
server_url.path="/" ; Always matches regardless of URL.

; testing the url port
server_url.port=80
```

### See Also

- Conditions: `content_management=`, `url=`
- Definitions: `define subnet`, `define server_url.domain condition`

## service.group=

Test the service group associated with a transaction.

### Syntax

```
service.group=group_name
```

### Layer and Transaction Notes

- Valid layers: Proxy, Admin, Forward, Exception, SSL, SSL-Intercept, DNS-Proxy
- Applies to: All proxy transactions excluding DNS proxy transactions

### Example

This example shows how to forward the request based on service group.

```
<forward>  
service.group=standard forward(standard_proxy)
```

### See Also

- Conditions: service.name=

## service.name=

Test the service name associated with a transaction.

### Syntax

```
service.name=service_name
```

### Layer and Transaction Notes

- Valid layers: Proxy, Admin, Forward, Exception, SSL
- Applies to: All proxy transactions excluding DNS proxy transactions

### Example

This example shows how to forward the request based on service name.

```
<forward>  
service.name=http_internal forward(internal_proxy)
```

### See Also

- Conditions: service.group=

## socks=

This condition is true whenever the session for the current transaction involves SOCKS to the client. The `SOCKS=yes` condition is intended as a way to test whether a request arrived via the SOCKS proxy. It will be true for both SOCKS requests that the SG appliance tunnels and for SOCKS requests the SG appliance accelerates by handing them off to HTTP or IM. In particular, `socks=yes` remains true even in the resulting HTTP or IM transactions. Other conditions, such as `proxy.address` or `proxy.port` do not maintain a consistent value across the SOCKS transaction and the later HTTP or IM transaction, so they cannot be reliably used to do this kind of cross-protocol testing.

### Syntax

```
socks=yes|no
```

### Layer and Transaction Notes

- Use in `<Proxy>`, `<Exception>`, `<Forward>`, `<SSL>` layers.
- Applies to all proxy transactions.

### See Also

- Conditions: `socks.accelerate=`
- Properties: `socks_gateway( )`, `socks.accelerate( )`, `socks.authenticate( )`, `socks.authenticate.force( )`.

## socks.accelerated=

Tests whether the SOCKS proxy will hand off this transaction to other protocol agents for acceleration.

### Syntax

```
socks.accelerated={yes|http|aol-im|msn-im|yahoo-im|no}
```

where:

- `yes` is true only for SOCKS transactions that will hand off to another protocol-specific proxy agent.
- `no` implies the transaction is a SOCKS tunnel.
- `http` is true if the transaction will be accelerated by the http proxy.
- `aol-im` is true if the transaction will be accelerated by the aol-im proxy.
- `msn-im` is true if the transaction will be accelerated by the msn-im proxy.
- `yahoo-im` is true if the transaction will be accelerated by the yahoo-im proxy.

### Layer and Transaction Notes

- Use in <Proxy> and <Exception> layers.
- Applies to SOCKS transactions.

### See Also

- Conditions: `socks.method=`, `socks.version=`
- Properties: `socks_gateway( )`, `socks.accelerate( )`, `socks.authenticate( )`, `socks.authenticate.force( )`.

## socks.method=

Tests the SOCKS protocol method name associated with the transaction.

### Syntax

```
socks.method=CONNECT|BIND|UDP_ASSOCIATE
```

### Layer and Transaction Notes

- Use in <Proxy> and <Exception> layers.
- Applies to SOCKS transactions.

### See Also

- Conditions: ftp.method=, http.method=, http.x\_method=, im.method=, server\_url=, socks.version=
- Properties: socks\_gateway( ), socks.accelerate( ), socks.authenticate( ), socks.authenticate.force( ).



## socks.version=

Tests whether the version of the SOCKS protocol used to communicate to the client is SOCKS 4/4a or SOCKS 5. SOCKS 5 has more security and is more highly recommended.

SOCKS 5 supports authentication and can be used to authenticate transactions that may be accelerated by other protocol services.

SOCKS 4/4a does not support authentication. If `socks.authenticate()` or `socks.authenticate.force()` is set during evaluation of a SOCKS 4/4a transaction, that transaction will be denied.

### Syntax

```
socks.version=4..5
```

### Layer and Transaction Notes

- Use in <Proxy>, <Forward>, and <Exception> layers.
- Applies to SOCKS transactions.
- Does not apply to administrator transactions.

### Example

This example authenticates SOCKS v5 clients, and allows only a known set of client IP addresses to use SOCKS v4/4a.

```
<Proxy>
  socks.version=5 socks.authenticate(my_realm )
  deny socks.version=4 client.address!=old_socks_allowed_subnet
```

### See Also

- Conditions: `socks.method=`, `socks.version=`
- Properties: `socks_gateway( )`, `socks.accelerate( )`, `socks.authenticate( )`, `socks.authenticate.force( )`

## source.port=

Test the port that the client connects from.

### Syntax

```
source.port=port-number
```

### Layer and Transaction Notes

- Valid layers: Admin, DNS-Proxy, Forward, Proxy, Exception, SSL, SSL-Intercept
- Applies to: Proxy transactions

### Example

```
<Admin>  
source.port=8080
```

## ssl.proxy\_mode=

Test if the SG appliance is intercepting and decrypting an SSL connection.

### Syntax

```
ssl.proxy_mode = yes|no|https-reverse-proxy|https-forward-proxy
```

where:

yes means the same as (https-reverse-proxy | https-forward-proxy)

### Layer and Transaction Notes

- Use in <Proxy> and <SSL> layers.
- Applies to proxy transactions.

### Example

Test if an HTTPS reverse proxy request is being terminated.

```
<Proxy>  
  ssl.proxy_mode = https-reverse-proxy
```

## streaming.client=

Tests the client agent associated with the current transaction.

### Syntax

```
streaming.client=yes|no|windows_media|real_media|quicktime
```

where:

- `yes` is true if the user agent is recognized as a windows media player, real media player or quicktime player.
- `no` is true if the user agent is not recognized as a windows media player, real media player or quicktime player.
- other values are true if the user agent is recognized as a media player of the specified type.

### Layer and Transaction Notes

- Use in <Proxy>, <Cache>, <Forward>, and <Exception> layers.
- Applies to HTTP and streaming transactions. Does not apply to administrator transactions.

### See Also

- Conditions: `bitrate=`, `live=`, `streaming.content=`
- Properties: `access_server( )`, `max_bitrate( )`, `streaming.transport( )`

## streaming.content=

Tests the content of the current transaction to determine whether it is streaming media, and to determine the streaming media type.

### Syntax

```
streaming.content=yes|no|windows_media|real_media|quicktime
```

where:

- `yes` is true if the content is recognized as Windows media, Real media, or QuickTime content.
- `no` is true if the content is not recognized as Windows media, Real media, or QuickTime content.
- other values are true if the streaming content is recognized as the specified type.

### Layer and Transaction Notes

- Use in <Proxy>, <Cache>, and <Exception> layers.
- Applies to all transactions.

### See Also

- Conditions: `bitrate=`, `live=`, `streaming.client=`
- Properties: `access_server()`, `max_bitrate( )`, `streaming.transport( )`

## time=

Tests if the time of day is in the specified range or an exact match. The current time is determined by the SG appliance's configured clock and time zone by default, although the UTC time zone can be specified by using the form `time.utc=`. The numeric pattern used to test the time condition can contain no whitespace.

### Syntax

```
time[.utc]={[start_time]..[end_time]|exact_time}
```

where:

- *start\_time*—Four digits (*nnnn*) in 24-hour time format representing the start of a time range; for example, 0900 specifies 9:00 a.m. If left blank, midnight (0000) is assumed.
- *end\_time*—Four digits (*nnnn*) in 24-hour time format representing the end of a time range; for example, 1700 specifies 5:00 p.m. If left blank, 2359 (11:59 p.m.) is assumed.
- *exact\_time*—Four digits (*nnnn*) in 24-hour time format representing an exact time.

---

*Note:* To test against an inverted range, such as a range that crosses from one day into the next, the following shorthand expression is available. While `time=(..0600|1900..)` specifies midnight to 6 a.m. and 7 p.m. to midnight, the policy language also recognizes `time=1900..0600` as equivalent.

---

### Layer and Transaction Notes

- Use in all layers.
- Using time-related conditions to control caching behavior in a <Cache> layer may cause thrashing of the cached objects.
- Applies to all transactions.

### Example

```
; Tests for 3 a.m. to 1 p.m. UTC.
time.utc=0300..1300

; Allow access to a particular site only during 9 a.m.
; to noon UTC (presented in two forms).

; Restrict form:
<Proxy>
deny url.host=special_event.com time=!0900..1200

; Grant form:
<Proxy>
allow url.host=special_event.com time=0900..1200

; This example restricts the times during which certain
; stations can log in with administrative privileges.
```

```
define subnet restricted_stations
  10.10.10.4/30
  10.10.11.1
end
```

```
<admin> client.address=restricted_stations
  allow time=0800..1800 weekday=1..5 admin.access=(READ|WRITE);
deny
```

### See Also

- Conditions: date[.utc]=, day=, hour=, minute=, month=, weekday=, year=

## tunneled=

Tests if the current transaction represents a tunneled request. A tunneled request is one of:

- TCP tunneled request
- HTTP CONNECT request
- Unaccelerated SOCKS request

---

*Note:* HTTPS connections to the management console are not tunneled for the purposes of this test.

---

### Syntax

```
tunneled=yes|no
```

### Layer and Transaction Notes

- Use in <Proxy> layers.
- Applies to proxy transactions.

### Example

This example denies tunneled transactions except when they originate from the corporate subnet.

```
define subnet corporate_subnet
  10.1.2.0/24
  10.1.3.0/24
end

<Proxy>
  deny tunneled=yes client.address!=corporate_subnet
```

### See Also

Conditions: `http.method=`, `socks.accelerated=`, `url.scheme=`

Properties: `sock.accelerate()`



## url=

Tests if a portion of the requested URL matches the specified criteria. The basic `url=` test attempts to match the complete request URL against a specified pattern. The pattern may include the scheme, host, port, path and query components of the URL. If any of these is not included in the pattern, then the corresponding component of the request URL is not tested and can have any value.

Specific portions of the URL can be tested by applying URL component modifiers to the condition. In addition to component modifiers, optional test type modifiers can be used to change the way the pattern is matched.

---

**Note:** This set of tests match against the originally requested URL, disregarding the effect of any `rewrite( )` actions. Because any rewrites of the URL intended for servers or other upstream devices must be respected by `<Forward>` layer policy, the `url=` conditions are not allowed in `<Forward>` layers. Instead, an equivalent set of `server_url=` tests are provided for use in the `<Forward>` layer. Those tests always take into account the effect of any `rewrite( )` actions on the URL.

---

Replaces: various `url_xxx` forms.

### Syntax

```
url[.case_sensitive][.no_lookup]=prefix_pattern
url.domain[.case_sensitive][.no_lookup]=domain_suffix_pattern
url.exact[.case_sensitive]=string
url.prefix[.case_sensitive]=string
url.substring[.case_sensitive]=string
url.suffix[.case_sensitive]=string
url.regex[.case_sensitive]=regular_expression

url.address=ip_address/subnet/subnet_label
url.extension[.case_sensitive]=[.]filename_extension

url.host[.exact][.no_lookup]=host
url.host.[prefix|substring|suffix]=string
url.host.regex=regular_expression
url.is_absolute=yes|no
url.host.is_numeric=yes|no
url.host.no_name=yes|no
url.host.has_name=yes|no|restricted|refused|nxdomain|error

url.path[.case_sensitive]=/string
url.path.[substring|suffix][.case_sensitive]=string
url.path.regex[case_sensitive]=regular_expression

url.port={ [low_port_number]..high_port_number |exact_port_number }

url.query.regex[.case_sensitive]=regular_expression

url.scheme=url_scheme
```

where the URL test patterns are:

- *prefix\_pattern*—A URL pattern that includes at least a portion of the following:  
*scheme://host:port/path*

Accepted prefix patterns include the following:

```
scheme://host
scheme://host:port
scheme://host:port/path_query
scheme://host/path_query
//host
//host:port
//host:port/path_query
//host/path_query
host
host:port
host:port/path_query
host/path_query
/path_query
```

- *domain\_suffix\_pattern*—A URL pattern that includes a domain suffix, as a minimum, using the following syntax:

```
scheme://domain_suffix:port/path
```

Accepted domain suffix patterns include the following:

```
scheme://domain_suffix
scheme://domain_suffix:port
scheme://domain_suffix:port/path_query
scheme://domain_suffix/path_query
//domain_suffix
//domain_suffix:port
//domain_suffix:port/path_query
//domain_suffix/path_query
domain_suffix
domain_suffix:port
domain_suffix:port/path_query
domain_suffix/path_query
```

- *url.scheme*—One of `http`, `https`, `ftp`, `mms`, `rtsp`, `icp`, `tcp`, `aol-im`, `msn-im`, or `yahoo-im`.

The request URL has the scheme `https` only in the case of SSL termination. A request URL with the scheme `tcp` only has a host and a port, and occurs in two cases: when a connection is made to a TCP tunnel service port, and when the `CONNECT` method is used in an explicitly proxied HTTP request. For example, when the Web browser has an explicit HTTP proxy and the user requests an HTTPS URL, the browser creates a TCP tunnel using the `CONNECT` method.

- *host*—A domain name or IP address. Host names must be complete; for example, `url=http://www` fails to match a URL such as `http://www.example.com`. This use of a complete host instead of a *domain\_suffix* (such as `example.com`) indicates the difference between the `url=` and `url.domain=` conditions.
- *domain\_suffix*—A pattern which matches either a complete domain name or is a suffix of the domain name, respecting component boundaries. An IP address is not allowed. This use of a *domain\_suffix* pattern instead of a complete host name marks the difference between the `url.domain=` and `url=` conditions.

- *port*—A port number, between 1 and 65535.
- *path\_query*—The *path\_query* portion of a URL is the string beginning with `'/'` that follows the host and port, and precedes any URL fragment. A *path\_query* pattern is a string beginning with a `'/'` that matches the beginning of the *path\_query*.
- *filename\_extension*—A string representing a filename extension to be tested, optionally preceded by a period (`.`). A quoted empty string (`url.extension=""`) matches URLs that do not include a filename extension, such as `http://example.com/` and `http://example.com/test`. To test multiple extensions, use parentheses and a comma separator (see the Example section below).
- *regular\_expression*—A Perl regular expression. The expression must be quoted if it contains whitespace or any of the following: `& | ( ) < > { } ; ! . = " ' .` For more information, see [Appendix E: "Using Regular Expressions"](#).

Objects with paths relative to the *prefix\_pattern* and *domain\_suffix\_pattern* are also considered a match (see the “Example” section).

The following are test modifiers:

- *.case\_sensitive*—By default, all matching is case-insensitive; however, the matches on the path and query portions can be made case-sensitive by using the form `url.case_sensitive=`.
- *.domain*—Changes the way the match is performed on the host portion of the URL. The host pattern is a *domain\_suffix* pattern which either matches the hostname exactly, or matches a suffix of the hostname on component boundaries. The host is converted to a domain name by reverse DNS lookup if necessary. For example, the condition `url.domain=//example.com` matches the request URL `http://www.example.com/`, but does not match the request URL `http://www.myexample.com/`.
- *.exact*—Forces an exact string comparison on the full URL or component.
- *.no\_lookup*—Depending on the form of the request’s host and the form of the pattern being matched, a DNS or reverse DNS lookup is performed to convert the request’s host before the comparison is made. This lookup can be suppressed by using the `.no_lookup=` form of the condition. The `.no_lookup` modifier speeds up policy evaluation, but use of it may introduce loopholes into your security policy that can be exploited by those who want to bypass your security measures. DNS and reverse DNS lookups can be globally restricted by *restrict* definitions.

The `.no_lookup` option should only be applied to `url`, `url.host` and `url.domain` conditions.

When applied to the `url.host=` condition, if the URL host was specified as an IP address, the behavior depends on whether the `no_lookup` modifier was specified. If `no_lookup` was specified, then the condition is false. If `no_lookup` was not specified, then a reverse DNS lookup is performed to convert the IP address to a domain name. If the reverse DNS lookup fails, then the condition is false.

---

*Note:* If you deny the URL using `url=http://www.sex.com/` for example, you cannot bypass the policy by simply requesting the IP address of `www.sex.com`, since the underlying DNS lookup exists for that particular condition.

If, however, you deny the URL by using `url.exact=http://www.sex.com`, you can bypass the policy by simply using the IP address of that site.

---

When applied to the `url.host=` condition, this pattern match is always case-insensitive.

- `.prefix`—Test if the *string* pattern is a prefix of the URL or component.
- `.regex`—Test the URL or component against a *regular\_expression* pattern.

When applied to the `url.host=` condition, if the URL host was specified as an IP address, the behavior depends on whether the `no_lookup` modifier was specified. If `no_lookup` was specified, then the condition is false. If `no_lookup` was not specified, then a reverse DNS lookup is performed to convert the IP address to a domain name. If the reverse DNS lookup fails, then the condition is false. This leads to the following edge conditions: `url.host.regex=""` has the same truth value as `url.host.no_name=yes`, and `url.host.regex.no_lookup=""` has the same truth value as `url.host.is_numeric=yes`.

When applied to the `url.host=` condition, this pattern match is always case-insensitive.

- `.substring`—Test if the *string* pattern is a substring of the URL or component. The substring need not match on a boundary (such as a subdomain or path directory) within a component.
- `.suffix`—Test if the *string* pattern is a suffix of the URL or component. The suffix need not match on a boundary (such as a domain component or path directory) within a URL component.

---

*Note:* `.prefix`, `.regex`, `.substring`, and `.suffix` are string comparisons that do not require a match on component boundaries. For this reason, `url.host.suffix=` differs from the host comparison used in `url.domain=` tests, which does require component level matches.

---

The URL component modifiers are:

- `.address`—Tests if the host IP address of the requested URL matches the specified IP address, IP subnet, or subnet definition. If necessary, a DNS lookup is performed on the host name. DNS lookups can be globally restricted by a `restrict DNS` definition.

The patterns supported by the `url.address=` test are:

- `ip_address`—Host IP address or subnet; for example, `10.1.198.0`.
- `subnet`—A subnet mask; for example, `10.1.198.0/24`.
- `subnet_label`—Label of a subnet definition block that binds a number of IP addresses or subnets.

The `.address` modifier is primarily useful when the expression uses either a `subnet` or a `subnet_label`. If a literal `ip_address` is used, then the `url.address=` condition is equivalent to `url.host=`.

- `.host`—Tests the host component of the requested URL against the IP address or domain name specified by the *host* pattern. The pattern cannot include a forward slash (/) or colon (:). It does not recognize wild cards or suffix matching. Matches are case-insensitive. The default test type is `.exact`.

---

*Note:* `url.host.exact=` can be tested using hash techniques rather than string matches, and will therefore have significantly better performance than other, string based, versions of the `url.host=` tests. .

---

Since the host component of a request URL can be either an IP address or a domain name, a conversion is sometimes necessary to allow a comparison.

- If the expression uses a domain name and the host component of the request URL is an IP address, then the IP address is converted to a domain name by doing a reverse DNS lookup.
- If the expression uses an IP address and the host component of the request URL is a domain name, then the domain name is converted to an IP address by doing a DNS lookup.

The `.host` component supports additional test modifiers:

- `.is_numeric`—This is true if the URL host was specified as an IP address. For some types of transactions (for example, transparent requests on a non-accelerated port), this condition will always be true.
- `.no_name`—This is true if no domain name can be found for the URL host. Specifically, it is true if the URL host was specified as an IP address, and a reverse DNS lookup on this IP address fails, either because it returns no name or a network error occurs.
- `.path`—Tests the path component of the request URL. By default, the pattern is tested as a prefix of the complete path component of the requested URL, as well as any query component. The path and query components of a URL consist of all text from the first forward slash (/) that follows the host or port, to the end of the URL, not including any fragment identifier. The leading forward slash is always present in the request URL being tested, because the URL is normalized before any comparison is performed. Unless an `.exact`, `.substring`, or `.regex` modifier is used, the pattern specified must include the leading '/' character.

In the following URL example, bolding shows the components used in the comparison; `?q=test` is the included query component and `#fragment` is the ignored fragment identifier:

```
http://www.example.com/cgi-bin/query.pl?q=test#fragment
```

A URL such as the following is normalized so that a forward slash replaces the missing path component: `http://www.example.com` becomes `http://www.example.com/`.

- `.port`—Tests if the port number of the requested URL is within the specified range or an exact match. URLs that do not explicitly specify a port number have a port number that is implied by the URL scheme. The default port number is 80 for HTTP, so `url.port=80` is true for any HTTP-based URL that does not specify a port.

The patterns supported by the `url.address=` test are:

- `low_port_number`—A port number at the low end of the range to be tested. Can be a number between 1 and 65535.
- `high_port_number`—A port number at the high end of the range to be tested. Can be a number between 1 and 65535.

- `exact_port_number`—A single port number; for example, 80. Can be a number between 1 and 65535.

Note that the numeric pattern used to test the `url.port` condition can contain no whitespace.

- `.query`—Tests if the regex matches a substring of the query string component of the request URL. If no query string is present, the test is false. As a special case, `url.query.regex=! " "` is true if no query string exists.

The query string component of the request URL, if present, consists of all text from the first question mark (?) following the path to the end of the URL. Note that pound (#) characters following the ? are included in the query string for compatibility with certain Web applications. a query string component exists, it begins with a ? character.

- `.scheme`—Tests if the scheme of the requested URL matches the specified schema string. The comparison is always case-insensitive.

### Discussion

The `url=` condition can be considered a convenient way to do testing that would require a combination of the following conditions: `url.scheme=`, `url.host=`, `url.port=`, and `url.path=`. For example,

```
url=http://example.com:8080/index.html
```

is equivalent to:

```
url.scheme=http url.host=example.com url.port=8080 url.path=/index.html
```

If you are testing a large number of URLs using the `url=` condition, consider the performance benefits of a `url` definition block or a `[url]` section (see [Chapter 6: "Definition Reference"](#)).

If you are testing a large number of URLs using the `url.domain=` condition, consider the performance benefits of a `url.domain` definition block or a `[url.domain]` section (see [Chapter 6: "Definition Reference"](#)).

Regular expression matches are not anchored. You may want to use either or both of the `^` and `$` operators to anchor the match. Alternately, use the `.exact`, `.prefix`, or `.suffix` form of the test, as appropriate.

### Layer and Transaction Notes

- Use in `<Proxy>`, `<Cache>`, `<Exception>`, `<SSL>` and `<SSL-Intercept>` layers.
- Applies to all non-administrator transactions.

### Example

```
; Test if the URL includes this pattern, and block service.
; Relative URLs, such as docs subdirectories and pages, will match.
url=http://www.example.com/docs max_bitrate(no)

; Test if the URL host's IP address is a match.
url.address=10.1.198.0

; Test whether the URL includes company.com as domain.
url.domain=company.com
```

```

; Test whether the URL includes .com.
url.domain=.com

; Test if the URL includes this domain-suffix pattern,
; and block service. Relative URLs, such as docs
; subdirectories and pages, will match.
url.domain=company.com/docs max_bitrate(no)

; examples of the use of url.extension=
url.extension=.txt
url.extension=(.htm, .html)
url.extension=(img, jpg, jpeg)

; This example matches the first request and doesn't match the second from
; the following two requests:
; http://1.2.3.4/test
; http://www.example.com

<Proxy>
  url.host.is_numeric=yes;

; In the example below we assume that 1.2.3.4 is the IP of the host mycompany
; The condition will match the following two requests if the reverse DNS was
; successful:
;request http://1.2.3.4/
;request http://mycompany.com/
; If the reverse DNS fails then the first request is not matched

<Proxy>
  url.host.regex=mycompany

; url.path tests
; The following server_url.path strings would all match the example URL:
; http://www.example.com/cgi-bin/query.pl?q=test#fragment
url.path="/cgi-bin/query.pl?q=test"
url.path="/cgi-bin/query.pl"
url.path="/cgi-bin/"
url.path="/cgi" ; partial components match too

url.path="/" ; Always matches regardless of URL.

; testing the url port
url.port=80

```

### See Also

- Conditions: category=, console\_access=, content\_management=, server\_url=
- Definitions: define subnet, define url condition, define url.domain condition

## url.category=

Test the content filter categories of the request URL. Synonym for 'category='.

### Syntax

```
url.category=none|unlicensed|unavailable|pending|category_name1, category_name2,  
...
```

### Layer and Transaction Notes

- Use in <Cache>, <Proxy>, <Exception>, <SSL>, and <SSL-Intercept> layers.
- Applies to proxy transactions with a request URL.

### Example

```
<Cache>  
  url.category=Sports
```

### See Also

- Conditions: category=, request.header.Referer.url.category=, server.certificate.hostname.category=



## user=

Tests the authenticated username associated with the transaction. This condition is only available if the transaction was authenticated (that is, the `authenticate( )` property was set to something other than `no`, and the `proxy_authentication( )` property was not set to `no`).

### Syntax

`user=user_name`

where `user_name` is a username.

- IWA realm: Usernames are case-insensitive.

In IWA this provides the flexibility of matching either a full username or relative username.

For example:

`user=bluecoat\mary.jones`

matches a complete username, and

`user=mary.jones`

matches a relative name.

- UNIX (local) realm: Usernames are case-sensitive.
- RADIUS realm: Username case-sensitivity depends on the RADIUS server's setting. The case-sensitive setting should also be set correctly when defining a RADIUS realm in the SG appliance.
- LDAP realm: Username case-sensitivity depends on the LDAP server's setting. The case-sensitive setting should also be set correctly when defining an LDAP realm in SG appliance.

In LDAP this provides the flexibility of matching either a fully qualified domain name or relative username.

For example:

`user="cn=mary.jones,cn=sales,dc=bluecoat,dc=com"`

-or-

`user="uid=mary.jones,ou=sales,o=bluecoat"`

matches a complete username, and

`user=mary.jones`

matches a relative name.

### Layer and Transaction Notes

- Use in <Admin>, <Proxy>, and <Forward> layers.

---

*Note:* When used in the <Forward>layer, this condition can evaluate to NULL (shown in a trace as N/A) if no authenticated client exists. Rules containing these conditions can be guarded by `authenticated=` to preserve normal logic.

---

### Example

```
; Test for user john.smith.  
user=john.smith
```

### See Also

- **Conditions:** `authenticated=`, `group=`, `has_attribute.name=`, `http.transparent_authentication=`, `realm=`, `user.domain=`, `user.x509.issuer=`, `user.x509.serialNumber=`, `user.x509.subject=`
- **Properties:** `authenticate( )`, `authenticate.force( )`, `check_authorization( )`, `deny.unauthorized( )`, `socks.authenticate( )`, `socks.authenticate.force( )`

## user.authentication\_error=

Test what, if any, error was encountered during user authentication.

This condition is used to test what, if any, user authentication error was encountered. It will only be evaluated if the encountered error was also specified as a tolerated error.

### Syntax

```
user.authentication_error(any|none|not_attempted|<error>, ...)
```

where:

- `any` - evaluates to true if there was an authentication error.
- `none` - evaluates to true if there were no authentication errors and authentication was attempted.
- `not_attempted` - evaluates to true if authentication was not attempted.
- `<error>, ...` - specifies a single error or a group of errors. If the authentication error is one of the errors in the list then the condition will evaluate to true.

### Layer and Transaction Notes

- Valid layers: Proxy, SSL, Forward, Exception
- Applies to: Proxy transactions

### Example

Redirect a user to a password change page after a password expiry

```
<proxy>
  authenticate(realm) authenticate.tolerate_error(expired_credentials)
</proxy>

user.authentication_error=(expired_credentials)
action.redirect_to_password_change_page

define action redirect_to_password_change_page
  redirect(302, '.*', 'http://ourcompany.com/password_change');
end
```

## user.authorization\_error=

Test what, if any, error was encountered during user authorization.

This condition is used to test what, if any, user authorization error was encountered. It will only be evaluated if the encountered error was also specified as a tolerated error.

### Syntax

```
user.authorization_error(any|none|not_attempted|<error>, ...)
```

where:

- `any` - evaluates to true if there was an authorization error.
- `none` - evaluates to true if there were no authorization errors and authorization was attempted.
- `not_attempted` - evaluates to true if authorization was not attempted.
- `<error>, ...` - specifies a single error or a group of errors. If the authorization error is one of the errors in the list then the condition will evaluate to true.

### Layer and Transaction Notes

- Valid layers: Proxy, SSL, Forward, Exception
- Applies to: Proxy transactions

### Example

Add a user to a default group if authentication succeeded but authorization failed due to a communication error with the authorization server.

```
<proxy>
```

```
authenticate(realm) authorize.tolerate_error(communication_error)
```

```
<proxy>
```

```
user.authorization_error=(communication_error) authorize.add_group(default_group)
```

## user.domain=

Tests if the client is authenticated, the logged-into realm is an NTLM realm, and the domain component of the username is the specified domain. If all of these conditions are met, the response will be true. This condition is unavailable if the current transaction is not authenticated (that is, the `authenticate( )` property is set to no).

### Syntax

```
user.domain=windows_domain_name
```

where *windows\_domain\_name* is a Windows domain name. This name is case-insensitive.

### Layer and Transaction Notes

- Use in <Admin>, <Proxy>, and <Forward> layers.

---

*Note:* When used in the <Forward> layer, this condition can evaluate to NULL (shown in a trace as N/A) if no authenticated client exists. Rules containing these conditions can be guarded by `authenticated=` to preserve normal logic.

---

### Example

```
; Test if the user is in domain all-staff.
user.domain=all-staff
```

### See Also

- **Conditions:** `authenticated=`, `group=`, `has_attribute.name=`, `http.transparent_authentication=`, `realm=`, `user=`, `user.x509.issuer=`, `user.x509.serialNumber=`, `user.x509.subject=`
- **Properties:** `authenticate( )`, `authenticate.force( )`, `check_authorization( )`, `deny.unauthorized( )`, `socks.authenticate( )`, `socks.authenticate.force( )`

## user.is\_guest=

Test whether a user is authenticated as a guest user.

Test whether a user is authenticated as a guest user. Only useful if used in conjunction with an `authenticate.guest` property.

### Syntax

```
user.is_guest=(yes|no)
```

### Layer and Transaction Notes

- Valid layers: Proxy, SSL, Forward, Exception
- Applies to: Proxy transactions

### Example

Add a guest user to a default group.

```
<proxy>
```

```
    authenticate.guest(guest_user, 900, realm)
```

```
</proxy>
```

```
    user.is_guest=yes authorize.add_group(default_group)
```

## user.login.address=

Test the address that user is logged in from.

This condition is used to match the IP address or subnet that the user has logged in from. This may be different than the client IP address if the user is behind a proxy chain. The user login address can be set with the property: `authenticate.credentials.address`.

### Syntax

```
user.login.address=ip_address/subnet/subnet_label
```

### Layer and Transaction Notes

- Valid layers: <proxy>, <admin>, <forward>, <xception>
- Applies to: All transactions

### Example

Allow the user if logged in from the subnet 10.167.146.0/24

```
<proxy>  
user.login.address=10.167.146.0/24 allow
```

## user.login.count=

Test the number active logins of this user.

This condition is used to test how many times the current user is logged in. It can be used to manage the maximum number of times a user is allowed to log in.

### Syntax

```
user.login.count([lower]..[upper]|exact)
```

where:

- *[lower]* is optionally the fewest number of logins that will match this condition.
- *[upper]* is optionally the most number of logins that will match this condition.
- *exact* is optionally the exact number of logins that will match this condition.

### Layer and Transaction Notes

- Valid layers: Proxy, Admin, Forward, Exception
- Applies to: All transactions

### Example

Log out the other logins of a user if the user is logged in more than once.

```
<proxy>
```

```
user.login.count=2.. user.login.log_out_other(yes)
```



## user.login.time=

Test the number seconds that the current login has been active.

This condition is used to test how many seconds the current user has been logged in at the current ip address. It can be used to manage the maximum time that a user is allowed to be logged in.

### Syntax

```
user.login.time([lower]..[upper]|exact)
```

where:

- *[lower]* is optionally the fewest number of seconds that will match this condition
- *[upper]* is optionally the most number of seconds that will match this condition
- *exact* is optionally the exact number of seconds that will match this condition

### Layer and Transaction Notes

- Valid layers: Proxy, Admin, Forward, Exception
- Applies to: All transactions

### Example

Log out the user if the user has been logged in for more than one hour.

```
<proxy>
```

```
user.login.time=3600.. user.login.log_out(yes)
```

## user.x509.issuer=

Tests the issuer of the x509 certificate used in authentication to certificate realms. The `user.x509.issuer=` condition is primarily useful in constructing explicit certificate revocation lists. This condition will only be true for users authenticated against a certificate realm.

### Syntax

```
user.x509.issuer=issuer_DN
```

where *issuer\_DN* is an RFC2253 LDAP DN, appropriately escaped. Comparisons are case-sensitive.

### Layer and Transaction Notes

- Use in <Proxy>, <Admin>, <Forward>, and <Exception> layers.

---

*Note:* When used in the <Forward> layer, this condition can evaluate to NULL (shown in a trace as N/A) if no authenticated client exists. Rules containing these conditions can be guarded by `authenticated=` to preserve normal logic.

---

- Applies to proxy transactions.

### See Also

- Conditions: `authenticated=`, `group=`, `has_attribute.name=`, `http.transparent_authentication=`, `realm=`, `user=`, `user.domain=`, `user.x509.serialNumber=`, `user.x509.subject=`
- Properties: `authenticate( )`, `authenticate.force( )`

## user.x509.serialNumber=

Tests the serial number of the x509 certificate used to authenticate the user against a certificate realm. The `user.x509.serialNumber=` condition is primarily useful in constructing explicit certificate revocation lists. Comparisons are case-insensitive.

### Syntax

```
user.x509.serialNumber=serial_number
```

where *serial\_number* is a string representation of the certificate's serial number in HEX.

The string is always an even number of characters long, so if the number needs an odd number of characters to represent in hex, there is a leading zero. This can be up to 160 bits.

### Layer and Transaction Notes

- Use in <Proxy>, <Admin>, <Forward>, and <Exception> layers.

---

*Note:* When used in the <Forward> layer, this condition can evaluate to NULL (shown in a trace as N/A) if no authenticated client exists. Rules containing these conditions can be guarded by `authenticated=` to preserve normal logic.

---

- Applies to proxy transactions.

### See Also

- Conditions: `authenticated=`, `group=`, `has_attribute.name=`, `http.transparent_authentication=`, `realm=`, `user=`, `user.domain=`, `user.x509.issuer=`, `user.x509.subject=`
- Properties: `authenticate( )`, `authenticate.force( )`

## user.x509.subject=

Tests the subject field of the x509 certificate used to authenticate the user against a certificate realm. The `user.x509.subject=` condition is primarily useful in constructing explicit certificate revocation lists.

### Syntax

```
user.x509.subject=subject
```

where *subject* is an RFC2253 LDAP DN, appropriately escaped.

Comparisons are case-sensitive.

### Layer and Transaction Notes

- Use in <Proxy>, <Admin>, <Forward>, and <Exception> layers.

---

*Note:* When used in the <Forward> layer, this condition can evaluate to NULL (shown in a trace as N/A) if no authenticated client exists. Rules containing these conditions can be guarded by `authenticated=` to preserve normal logic.

---

- Applies to proxy transactions.

### See Also

- Conditions: `authenticated=`, `group=`, `has_attribute.name=`, `http.transparent_authentication=`, `realm=`, `user=`, `user.domain=`, `user.x509.issuer=`, `user.x509.serialNumber=`
- Properties: `authenticate( )`, `authenticate.force( )`

## virus\_detected=

Test whether a virus has been detected. Note that rules containing this trigger will not match for a transaction that does not involve virus scanning.

### Syntax

```
virus_detected=yes|no
```

### Layer and Transaction Notes

- Use in `<Proxy>` and `<Exception>` layers.
- Applies to All HTTP transactions (proxy, refresh, pipeline), FTP proxy transactions.

### Example

```
<Proxy>  
  virus_detected=yes
```

## weekday=

Tests if the day of the week is in the specified range or an exact match. By default, the SG appliance's date is used to determine the day of the week. To specify the UTC time zone, use the form `weekday.utc=`. The numeric pattern used to test the `weekday=` condition can contain no whitespace

### Syntax

```
weekday[.utc]={[first_weekday]..[last_weekday]|exact_weekday}
```

where:

- *first\_weekday*—An integer from 1 to 7, where 1 specifies Monday and 7 specifies Sunday, indicating the first day of the week that tests true. If left blank, Monday is assumed.
- *last\_weekday*—An integer from 1 to 7, where 1 specifies Monday and 7 specifies Sunday, indicating the last day of the week that tests true. If left blank, Sunday is assumed.
- *exact\_weekday*—An integer from 1 to 7, where 1 specifies Monday and 7 specifies Sunday, indicating the day of the week that tests true.

---

*Note:* When you want to test a range that wraps from one week into the next, the following shorthand expression is available. While `weekday=(. .1|6. .)` specifies a long weekend that includes Monday, the policy language also recognizes `weekday=6. .1` as equivalent.

---

### Layer and Transaction Notes

- Use in all layers.
- Using time-related conditions to control caching behavior in a <Cache> layer may cause thrashing of the cached objects.
- Applies to all transactions.

### Example

```
; Test for the weekend.
weekday=6..7

; Test for Saturday through Monday.
weekday=6..1
```

### See Also

- Conditions: `date[.utc]=`, `day=`, `hour=`, `minute=`, `month=`, `time=`, `year=`

## year=

Tests if the year is in the specified range or an exact match. The current year is determined by the date set on the SG appliance by default. To specify the UTC time zone, use the form `year.utc=`. Note that the numeric pattern used to test the `year=` condition can contain no whitespace.

### Syntax

```
year[.utc]={[first_year]..[last_year]|exact_year}
```

where:

- *first\_year*—Four digits (*nnnn*) representing the start of a range of years; for example, 2002.
- *last\_year*—Four digits (*nnnn*) representing the end of a range of years. If left blank, all years from *first\_year* on are assumed.
- *exact\_year*—Four digits (*nnnn*) representing an exact year.

---

*Note:* To test against an inverted range of years, the following shorthand expression is available. While `year=(..1998|2003..)` specifies years up to and including 1998, and from 2003 on, the policy language also recognizes `year=2003..1998` as equivalent.

---

### Layer and Transaction Notes

- Use in all layers.
- Using time-related conditions to control caching behavior in a <Cache> layer may cause thrashing of the cached objects.
- Applies to all transactions.

### Example

```
; Tests for the years 2004 through 2006.
year=2004..2006
```

### See Also

- Conditions: `date[.utc]=`, `day=`, `hour=`, `minute=`, `month=`, `time=`, `weekday=`, `year=`





## Chapter 4:    *Property Reference*

A *property* is a variable that can be set to a value. At the beginning of a transaction, all properties are set to their default values. As each layer in the policy is evaluated in sequence, it can set a property to a particular value. A property retains the final value setting when evaluation ends, and the transaction is processed accordingly. Properties that are not set within the policy maintain their default values.

### *Topics in this Chapter*

- ["Property Reference"](#) on page 217

## Property Reference

The remainder of this chapter lists the properties and their accepted values. It also provides tips as to where each property can be used and examples of how to use them.

## access\_log( )

Selects the access log used for this transaction. Multiple access logs can be selected to record a single transaction. Individual access logs are referenced by the name given in configuration. Configuration also determines the format of the each log. For more information on logging, refer to *Volume 9: Access Logging*.

To record entries in the event log, see "[log\\_message\( \)](#)" on page 380.

### Syntax

```
access_log(auto|no|log_name_list)
access_log.log_name(yes|no)
access_log.[log_name_list](yes|no)
```

The default value is auto.

where:

- **auto**—use the default log for this protocol.
- **no**—turns off logging, either for this transaction or to the specified *log\_name* or *log\_name\_list*.
- **yes**—turns on logging for this transaction to the specified *log\_name* or *log\_name\_list*.
- *log\_name*—an access log name as defined in configuration
- *log\_name\_list*—a list of access log names as defined in configuration, of the form:

*log\_name\_1, log\_name\_2, ...*

### Discussion

Each of the syntax variants has a different role in selecting the list of access logs used to record the transaction:

- `access_log( )` overrides any previous access log selections for this transaction.
- `access_log.log_name( )` selects or de-selects the named log, according to the specified value. Any other log selections for the transaction are unaltered.
- `access_log.[log_name_list]( )` selects or de-selects all the logs named in the list, according to the specified value. The selection of logs not named in the list is unaffected.

### Layer and Transaction Notes

- Use in all <Forward>, <Proxy>, <Exception>, <Cache> layers.
- Applies to proxy transactions.

### See Also

- Properties: `log.suppress.field-id`, `log.rewrite.field-id( )`
- Actions: `log_message( )`

## `access_server( )`

Determines whether the client can receive streaming content directly from the origin content server or other upstream device. Set to `no` to serve only cached content.

---

*Note:* Since part of a stream can be cached, and another part of the same stream can be uncached, `access_server(no)` can cause a streaming transaction to be terminated after some of the content has been served from the cache.

---

### Syntax

```
access_server(yes|no)
```

The default value is `yes`.

### Layer and Transaction Notes

- Use in `<Proxy>`, `<Cache>`, `<DNS-proxy>`, and `<Forward>` layers.
- Applies to DNS, HTTP, SOCKS, and streaming transactions.

### See Also

- Conditions: `bitrate=`, `live=`, `streaming.client=`, `streaming.content=`

## action( )

Selectively enables or disables a specified define action block. The default value is no.

---

*Note:* Several define action blocks may be enabled for a transaction. If more than one action selected rewrites the URL or header a specific header, the actions are deemed to conflict and only one will be executed. When detected at runtime, action conflicts will be reported in the event log as a severe event. Action conflicts may also be reported at compilation time.

---

### Syntax

```
action(action_label)
action.action_label(yes|no)
```

The default value is no for all defined actions.

where *action\_label* is the label of the define action block to be enabled or disabled.

### Discussion

Each of the different syntax variants has a different role in selecting the list of actions applied to the transaction:

- `action()` enables the specified action block and disables all other actions blocks.
- `action.action_label( )` enables or disables the specific action block. Any other action block selections for the transaction are unaltered.

### Layer and Transaction Notes

- Use in <Cache>, <Proxy>, and <Exception> layers. The actions specified in the action block must be appropriate to the referencing layer.

### See Also

- Definitions: `define action`

## adn.server( )

This property is used to enable or disable ADN service.

### Syntax

```
adn.server(yes|no)
```

The default value is taken from the applicable service configuration.

### Layer and Transaction Notes

- Valid layers: Forward
- Applies to: Proxy transactions

### Example

This property allows control of whether an ADN service is enabled in the <Forward> layer. The following example shows the property used to disable ADN service.

```
<Forward>  
  adn.server(no)
```

### See Also

- Properties: `adn.server.optimize( )`

## adn.server.optimize( )

If the value is set to yes then data both to and from the server will be optimized.

This property is applied only if the application proxy server connection is forwarded over an ADN tunnel.

### Syntax

```
adn.server.optimize(yes|no|byte_cache|compress)
adn.server.optimize.optimization-setting(yes|no)
adn.server.optimize[optimization-settings](yes|no)
```

Where optimization-setting is one of `byte_cache` or `compress`. The default value is taken from the applicable service configuration, which is dependent on the service.

### Layer and Transaction Notes

- Valid layers: Forward
- Applies to: Proxy transactions

### Example

This property allows control of the optimization of individual connections based on any policy conditions available in the <Forward> layer. The following example shows the property used to disable optimizations for data flowing in both directions between clients from a specified subnet and a particular service.

```
<Forward>
  client.address=10.10.167.0/24 \
  service.name="XWindows" \
  adn.server.optimize(no)
```

### See Also

- Properties: `adn.server.optimize.inbound( )`, `adn.server.optimize.outbound( )`

## adn.server.optimize.inbound( )

If the value is set to yes then data received from the server will be optimized.

This property is applied only if the application proxy server connection is forwarded over an ADN tunnel.

### Syntax

```
adn.server.optimize.inbound(yes|no|byte_cache|compress)
adn.server.optimize.inbound.optimization-setting(yes|no)
adn.server.optimize.inbound[optimization-settings](yes|no)
```

where optimization-setting is one of byte\_cache or compress. The default value is taken from the applicable service configuration, which is dependent on the service.

### Layer and Transaction Notes

- Valid layers: Forward
- Applies to: Proxy transactions

### Example

This property allows control of the optimization of data received over individual server connections based on any policy conditions available in the <Forward> layer. The following example shows the property used to disable optimization for data from a particular host.

```
<Forward>
  server_url.host=my_host.my_business.com \
  adn.server.optimize.inbound(no)
```

### See Also

- Properties: adn.server.optimize( ), adn.server.optimize.outbound( )

## adn.server.optimize.outbound( )

If the value is set to yes then data sent to the server will be optimized.

This property is applied only if the application proxy server connection is forwarded over an ADN tunnel.

### Syntax

```
adn.server.optimize.outbound(yes|no|byte_cache|compress)
adn.server.optimize.outbound.optimization-setting(yes|no)
adn.server.optimize.outbound[optimization-settings](yes|no)
```

where optimization-setting is one of byte\_cache or compress. The default value is taken from the applicable service configuration, which is dependent on the service.

### Layer and Transaction Notes

- Valid layers: Forward
- Applies to: Proxy transactions

### Example

This property allows control of the optimization of data sent over individual server connections based on any policy conditions available in the <Forward> layer. The following example shows the property used to disable optimization for data sent to a particular host.

```
<Forward>
  server_url.host=my_host.my_business.com \
  adn.server.optimize.outbound(no)
```

### See Also

- Properties: adn.server.optimize( ), adn.server.optimize.inbound( )



## advertisement( )

Determines whether to treat the objects at a particular URL as banner ads to improve performance. If the content is not specific to a particular user or client, then the hit count on the origin server is maintained while the response time is optimized using the following behavior:

- Always serve from the cache if a cached response is available. Ignore any request headers that bypass the cache; for example, `Pragma: No-Cache`.
- Always cache the response from the origin server, similar to `force_cache(all)`.
- If the request was served from the cache, request the object from the origin server in the background to maintain the origin server's hit count on the ad and also allow ad services to deliver changing ads.

A number of CPL properties affect caching behavior, as listed in the “See Also” section below. Remember that any conflict between their settings is resolved by CPL evaluation logic, which uses the property value that was last set when evaluation ends.

### Syntax

```
advertisement (yes|no)
```

The default value is no.

### Layer and Transaction Notes

- Use in <Cache> layers.
- Applies to HTTP transactions, except FTP over HTTP transactions.

### See Also

- Properties: `always_verify( )`, `cache( )`, `cookie_sensitive( )`, `pipeline( )`, `refresh( )`, `ttl( )`, `ua_sensitive( )`

## allow

Allows the transaction to be served.

Allow can be overridden by the `access_server( )`, `deny( )`, `force_deny( )`, `authenticate( )`, `exception( )`, or `force_exception( )` properties or by the `redirect( )` action.

Allow overrides `deny( )` and `exception( )` properties.

---

*Note:* Caution should be exercised when using `allow` in layers evaluated after layers containing `deny`, to ensure that security is not compromised.

---

### Syntax

```
allow
```

### Layer and Transaction Notes

- Use in <Proxy>, <Cache>, <SSL>, and <Admin> layers. Use "[access\\_server\( \)](#)" on page 219.
- Applies to all transactions.

### See Also

- Properties: `access_server( )`, `deny( )`, `force_deny( )`, `authenticate( )`, `exception( )`, `force_exception( )`
- Actions: `redirect( )`

## `always_verify( )`

Determines whether each request for the objects at a particular URL must be verified with the origin server. This property provides a URL-specific alternative to the global `caching` setting `always-verify-source`. If there are multiple simultaneous accesses of an object, the requests are reduced to a single request to the origin server.

### Syntax

```
always_verify(yes|no)
```

The default value is `no`.

### Layer and Transaction Notes

- Use in <Proxy> layers.
- Applies to HTTP proxy transactions, except FTP over HTTP transactions.

### See Also

- Properties: `advertisement( )`, `bypass_cache( )`, `cache( )`, `cookie_sensitive( )`, `force_cache( )`, `pipeline( )`, `refresh( )`, `ttl( )`, `ua_sensitive( )`

## authenticate()

Authenticate the user in the specified realm, or disable authentication for this transaction.

When authentication is dependent on any condition that is not part of the client's identity, then some transactions from the client are authenticated and some are not. However, the browser will offer some credential types pro-actively. The default behavior of the ProxySG is to *not* forward any proxy credentials that it does not consume (`no_upstream_authentication`).

### Syntax

```
authenticate(realm_name)
```

-or-

```
authenticate(no [ , upstream_authentication|no_upstream_authentication])
```

where:

- ❑ `realm_name` is the name of a configured authentication realm.
- ❑ `upstream_authentication` indicates that offered proxy credentials should be passed upstream
- ❑ `no_upstream_authentication` indicates that offered proxy credentials should not be passed upstream

### Layer and Transaction Notes

- Use in <Proxy> and <Admin> layers.
- Applies to Proxy and Administrative transactions.

### Example

This example implements the following policy:

1. All traffic to `a.com` is authenticated.
2. All traffic to `b.com` is authenticated by an upstream proxy.
3. All other traffic is unauthenticated, and proxy credentials are be forwarded.

```
<Proxy>
url.domain=//a.com/  authenticate(localr)
url.domain=//b.com/  authenticate(no)
authenticate(no, no_upstream_authentication)
```

### See Also

- Conditions: `authenticated=`, `exception.id=`, `group=`, `has_attribute.name=`, `http.transparent_authentication=`, `realm=`, `user=`, `user.domain=`
- Properties: `authenticate.force( )`, `authenticate.mode( )`, `authenticate.use_url_cookie( )`, `check_authorization( )`, `socks.authenticate( )`, `socks.authenticate.force( )`

## authenticate.authorization\_refresh\_time( )

Specify the number of seconds that authorization data can be cached.

After the authorization data for a user (groups and attributes) is determined, that data is cached on the Proxy. This property sets the number of seconds that this cached data can be trusted. After that time, the data must be refreshed.

This property overrides the equivalent setting in the realm. If this property does not exist, then the realm setting applies.

### Syntax

```
authenticate.authorization_refresh_time(seconds)
```

where:

*seconds* is the number of seconds that authorization data can be cached and reused. Once that time expires, the authorization data must be refreshed from the authorization server.

The default value is 1.

### Layer and Transaction Notes

- Valid layers: Proxy, Admin
- Applies to: Proxy transactions, Administrative transactions

### Example

Set the authorization refresh time to one hour.

```
<proxy>
```

```
    authenticate(myrealm) authenticate.authorization_refresh_time(3600)
```

## authenticate.charset( )

Specify the character encoding used by HTTP basic authentication.

The HTTP Basic authentication protocol sends the username and password to the proxy or origin server as an array of bytes. The character encoding is arbitrarily chosen by the client. Within the HTTP protocol, there is no way for the client to tell the upstream device which encoding is used.

If the username or password contains non-ASCII characters, then the SG appliance needs to know what this character encoding is. Since there is no way for the proxy to determine this from the HTTP request, it must be specified in policy, using the `authenticate.charset` property.

The default value is `ascii`.

If the HTTP Basic credentials are not encoded as specified by the `authenticate.charset` property, then the HTTP request is terminated by an `invalid_credentials` exception. Therefore, if `authenticate.charset` is set to its default value of `ascii`, and the username or password contain non-ascii characters, then the request will be terminated.

You must configure `authenticate.charset` to use non-ascii credentials using the HTTP Basic authentication protocol. An alternative to configuring this property is to use a different client-side authentication protocol, such as IWA, or forms-based authentication.

### Syntax

```
authenticate.charset(charset)
```

where:

`charset` A MIME charset name. Any of the standard charset names for encodings commonly supported by Web browsers may be used.

One list of standard charset names is: <http://www.iana.org/assignments/character-sets>.

If you use Microsoft Windows, then you can use the "chcp" command in the Windows CLI to find out your active code page. Once you know the code page number `n`, you can use "windows-`n`" as the charset name.

The default value is `ascii`.

### Layer and Transaction Notes

- Use in <Proxy> and <Admin> layers.
- Applies to HTTP proxy transactions.

### Example

Set the authentication character encoding to "windows-936", which is the "extended ascii" encoding used by Microsoft Windows in North America.

```
<proxy>  
  authenticate(myrealm) authenticate.charset(windows-936)
```

## authenticate.credential\_refresh\_time()

Specify the number of seconds that passwords can be cached.

When a realm uses Basic authentication, the password is cached by the User Management framework. This cached password can be trusted for the given number of seconds. After that time expires, the password must be verified with the authentication server.

This property overrides the equivalent setting in the realm. If this property does not exist, then the realm setting will apply.

### Syntax

```
authenticate.credential_refresh_time(seconds)
```

where *seconds* is the number of seconds that passwords can be cached and reused. Once that time expires, the password must be verified with the authentication server.

The default value is 1.

### Layer and Transaction Notes

- Valid layers: Proxy, Admin
- Applies to: Proxy transactions, Administrative transactions

### Example

Set the credential refresh time to one hour.

```
<proxy>  
  authenticate(myrealm) authenticate.credential_refresh_time(3600)
```

## authenticate.credentials.address( )

Specify the number of seconds that surrogates can be trusted.

This property allows overriding the address used for authentication. It will set the IP address of the login session.

### Syntax

```
authenticate.credentials.address(ip address
```

The default value is 0.0.0.0.

### Layer and Transaction Notes

- Valid layers: <proxy>
- Applies to: Proxy transactions

### Example

Set the address of the login to value from the Client-IP header.

```
<proxy>
  authenticate(myrealm)\
authenticate.credentials.address($(request.header.Client-IP))
```



## authenticate.guest( )

Specify to authenticate as a guest user.

This property can be used to support authenticating guest users. If a transaction matches both a guest and regular authentication request it will first attempt regular authentication. If regular authentication fails on a tolerated error it will then fallback to guest authentication.

### Syntax

```
authenticate.guest(username [ , surrogate-refresh-time [ , realm] ])
```

where

- *username* specifies the substitution string to evaluate to determine the guest username e.g. "guest\_\$(client.address)"
- *surrogate-refresh-time* (optional) specifies the refresh time for the guest user's surrogate credential. If no refresh time is specified (or "0" is specified) then the surrogate refresh time specified in the authentication realm is used.
- *realm* (optional) specifies the authentication realm to authenticate the user in. The user does not actually have to exist on the authentication server. If no realm is specified then the realm used in a previous authentication attempt in the transaction will be used. If the transaction has not attempted a regular authentication and no realm is specified the user will receive an authentication exception.

### Layer and Transaction Notes

- Valid layers: Proxy
- Applies to: Proxy transactions

### Example

To log users in as guest automatically

```
<proxy>
```

```
    authenticate.guest(realm,guest_user) allow
```

To attempt authentication of a user first and then have the user explicitly select to login as guest if authentication fails, modify the `authentication_failed` exception to included a link that has been designated as the guest login URL for that realm and then use the following policy:

```
<proxy>
```

```
    url=<virtual URL> authenticate.guest("guest_$(client.address)", 0, realm)
```

```
    authenticate(realm) allow
```

## authenticate.force( )

This property controls the relation between authentication and denial.

### Syntax

```
authenticate.force(yes|no)
```

The default value is no.

where:

- **yes** —Makes an `authenticate( )` higher priority than `deny( )` or `exception( )`. Use **yes** to ensure that user IDs are available for access logging (including denied requests).
- **no** —`deny( )` and `exception( )` have a higher priority than `authenticate( )`. This setting allows early denial.

### Layer and Transaction Notes

- Use in <Proxy> and <Admin> layers and transactions.
- Does not apply to <Cache> layers or transactions.

### See Also

- **Conditions:** `authenticated=`, `group=`, `has_attribute.name=`, `http.transparent_authentication=`, `realm=`, `user=`, `user.domain=`
- **Properties:** `authenticate( )`, `check_authorization( )`, `socks.authenticate( )`, `socks.authenticate.force( )`

## authenticate.force\_307\_redirect()

Force authentication redirects to use an HTTP 307 response code.

This property only affects authentication redirect modes. i.e. origin-cookie-redirect, origin-ip-redirect, form-cookie-redirect, form-ip-redirect. By default, authentication modes which redirect the browser use an HTTP 307 response code for Internet Explorer and an HTTP 302 response code for all other browsers. If an HTTP POST or PUT request requires authentication, a 307 redirect properly preserves the POST/PUT data, while a 302 redirect will convert the request to a GET and lose the POST/PUT data. The default behavior is to always preserve the POST/PUT data even at the cost of the authentication mode. To avoid losing the POST/PUT data, browsers which would use a 302 redirect are downgraded to a non-redirect authentication mode.

If the POST/PUT contains a multi-part mime type, Internet Explorer will not correctly preserve the data with a 307 redirect. The default behaviour is to downgrade all multi-part POST/PUT requests to a non-redirect authentication mode.

Downgrading the authentication mode preserves the data, but means that the user is not authenticated using the virtual URL. This can be an issue if credentials need to be secured by using an SSL virtual url. This property can be used to override the default behavior and force the use of 307 redirects. This will ensure that the user is authenticated using the virtual URL.

Most modern browsers support 307 redirects, but browsers other than Internet Explorer obey the RFC and display a pop-up asking the user if they want to repost the data. This pop-up can be repeated numerous times during authentication.

### Syntax

```
authenticate.force_307_redirect(yes)
```

The default value is no.

### Layer and Transaction Notes

- Valid layers: Proxy
- Applies to: HTTP proxy transactions

### Example

This example enables 307 redirects for FireFox. All other browsers will see the default behaviour. Note that `request.header.User-Agent` condition is a regex and can be used to match any particular browser.

```
<Proxy>
  request.header.User-Agent="Firefox" authenticate.force_307_redirect(yes)
```

## authenticate.form( )

When forms-based authentication is in use, this property selects the form used to challenge the user.

### Syntax

```
authenticate.form(authentication-form)
```

### Layer and Transaction Notes

- Used in <Proxy> layers.
- Applies to HTTP proxy transactions.

### Example

This example implements the following policy:

- All traffic from subnet HR\_subnet must use the authentication form “HR\_form.”
- All traffic from subnet ENG\_subnet must use the authentication form “ENG\_form.”
- All other traffic uses the default authentication form.

```
define subnet HR_subnet
  10.10.0.0/16
end

define subnet ENG_subnet
  10.9.0.0/16
end

<Proxy>
  =authenticate(myrealm) authenticate.mode(form-cookie-redirect)

<Proxy>
  ; 1
  client.address=HR_subnet authenticate.form(HR_form)
  ; 2
  client.address=ENG_subnet authenticate.form(ENG_form)
  ; 3 -- no modification to 'authenticate.form' selects the default form
```

## authenticate.mode( )

Using the `authentication.mode( )` property selects a combination of challenge type and surrogate credentials.

*Challenge type* is what kind of challenge (proxy, origin or origin-redirect) is issued.

*Surrogate credentials* are credentials accepted in place of the user's real credentials. They are used for a variety of reasons. Blue Coat supports three kinds of surrogate credentials.

- *IP* surrogate credentials authenticate the user based on the IP address of the client. Once any client has been successfully authenticated, all future requests from that IP address are assumed to be from the same user.
- *Cookie* surrogate credentials use a cookie constructed by the SG appliance as a surrogate. The cookie contains information about the user, so multiple users from the same IP address can be distinguished. The cookie contains a temporary password to authenticate the cookie; this password expires when the credential cache entry expires.
- *Connection* surrogate credentials use the TCP/IP connection to authenticate the user. Once authentication is successful, the connection is marked authenticated and all future requests on that connection are considered to be from the same user.

In SGOS 3.x, the connection's authentication information includes the realm in which it was authenticated. The surrogate credentials are accepted only if the current transaction's realm matches the realm in which the session was authenticated.

### Syntax

```
authenticate.mode(mode_type)
```

where *mode\_type* is one of the following, shown followed by the implied challenge type and surrogate credential:

- **Auto:** The default; the mode is automatically selected, based on the request. Chooses among proxy, origin-IP, and origin-IP-redirect, depending on the kind of connection (explicit or transparent) and the transparent authentication cookie configuration. For streaming transactions, `authenticate.mode(auto)` uses origin mode.
- **Proxy:** The SG appliance uses an explicit proxy challenge. No surrogate credentials are used. This is the typical mode for an authenticating explicit proxy. In some situations proxy challenges will not work; origin challenges are then issued.
- **Proxy-IP:** The SG appliance uses an explicit proxy challenge and the client's IP address as a surrogate credential. Proxy-IP specifies an insecure forward proxy, possibly suitable for LANs of single-user workstations. In some situations proxy challenges will not work; origin challenges are then issued.
- **Origin:** The SG appliance acts like an OCS and issues OCS challenges. The authenticated connection serves as the surrogate credential.
- **Origin-IP:** The SG appliance acts like an OCS and issues OCS challenges. The client IP address is used as a surrogate credential. Origin-IP is used to support NTLM authentication to the upstream device when the client cannot handle cookie credentials. This mode is primarily used for automatic downgrading, but it can be selected for specific situations.

- **Origin-cookie:** The SG appliance acts like an origin server and issues origin server challenges. A cookie is used as the surrogate credential. Origin-cookie is used in forward proxies to support pass-through authentication more securely than `origin-ip` if the client understands cookies. Only the HTTP and HTTPS protocols support cookies; other protocols are automatically downgraded to `origin-ip`.
- This mode could also be used in reverse proxy situations if impersonation is not possible and the origin server requires authentication.
- **Origin-cookie-redirect:** The client is redirected to a virtual URL to be authenticated, and cookies are used as the surrogate credential. Note that the SG appliance does not support origin-redirects with the CONNECT method.
- **Origin-IP-redirect:** The client is redirected to a virtual URL to be authenticated, and the client IP address is used as a surrogate credential. Note that the SG appliance does not support origin-redirects with the CONNECT method.
- **SG2:** The mode is selected automatically, based on the request, and uses the SGOS 2.x-defined rules.
- **Form-IP:** A form is presented to collect the user's credentials. The form is presented whenever the user's credential cache entry expires.
- **Form-Cookie:** A form is presented to collect the user's credentials. The cookies are set on the OCS domain only, and the user is presented with the form for each new domain. This mode is most useful in reverse proxy scenarios where there are a limited number of domains.
- **Form-Cookie-Redirect:** A form is presented to collect the user's credentials. The user is redirected to the authentication virtual URL before the form is presented. The authentication cookie is set on both the virtual URL and the OCS domain. The user is only challenged when the credential cache entry expires.
- **Form-IP-redirect:** This is similar to `form-ip` except that the user is redirected to the authentication virtual URL before the form is presented.

---

**Important:** Modes that use an IP surrogate credential are insecure: After a user has authenticated from an IP address, all further requests from that IP address are treated as from that user. If the client is behind a NAT, or on a multi-user system, this can present a serious security problem.

---

The default value is `auto`.

#### Layer and Transaction Notes

- Use in `<Proxy>` layers
- Applies to proxy transactions.

## authenticate.new\_pin\_form()

When Forms-Based authentication is in use, this selects the form to prompt user to enter a new PIN.

### Syntax

```
authenticate.new_pin_form(new-pin-form-name)
```

where *new-pin-form-name* is the name of a valid new-pin form

### Layer and Transaction Notes

- Use in <Proxy> layers.
- Applies to HTTP proxy transactions.

### Example

This example implements the following policy:

1. All traffic from subnet HR\_subnet must use the new-pin form 'HR\_new\_pin\_form'
2. All traffic from subnet ENG\_subnet must use the new-pin form ENG\_new\_pin\_form
3. All other traffic uses the default authentication form.

```
define subnet HR_subnet
    10.10.0.0/16
end

define subnet ENG_subnet
    10.9.0.0/16
end

<Proxy>
    authenticate(myrealm) authenticate.mode(form-cookie-redirect)
<Proxy>
; 1
    client.address=HR_subnet authenticate.new_pin_form(HR_new_pin_form)
; 2
    client.address=ENG_subnet authenticate.new_pin_form(ENG_new_pin_form)
; 3 -- no modification to 'authenticate.new_pin_form' selects the default form
```

## authenticate.query\_form()

When Forms-Based authentication is in use, this selects the form to display to the user when a yes/no questions needs to be answered.

### Syntax

```
authenticate.query_form(query-form-name)
```

where *query-form-name* is the name of a valid query form.

### Layer and Transaction Notes

- Use in <Proxy> layers.
- Applies to HTTP proxy transactions.

### Example

This example implements the following policy:

1. All traffic from subnet HR\_subnet must use the query form HR\_query\_form
2. All traffic from subnet ENG\_subnet must use the query form ENG\_query\_form
3. All other traffic uses the default authentication form .

```
define subnet HR_subnet
    10.10.0.0/16
end

define subnet ENG_subnet
    10.9.0.0/16
end

<Proxy>
    authenticate(myrealm) authenticate.mode(form-cookie-redirect)
<Proxy>
; 1
    client.address=HR_subnet authenticate.query_form(HR_query_form)
; 2
    client.address=ENG_subnet authenticate.query_form(ENG_query_form)
; 3 -- no modification to 'authenticate.query_form' selects the default form
```



## authenticate.redirect\_stored\_requests()

Determines whether requests stored during forms-based authentication can be redirected if the upstream host issues a redirecting response.

### Syntax

```
authenticate.redirect_stored_requests(yes|no)
```

### Layer and Transaction Notes

- Use in `<Proxy>` layers.
- Applies to HTTP proxy transactions.

### Example

```
<Proxy>  
authenticate.redirect_stored_requests(yes)
```

## authenticate.surrogate\_refresh\_time()

Specify the number of seconds that surrogates can be trusted.

This property is used to control the number of seconds that a surrogate credential is trusted. A surrogate can be a cookie, an ip address or a previously authenticated connection. Once this time expires, the surrogate is no longer trusted and must be refreshed by re-verifying the real credentials.

This property overrides the equivalent setting in the realm. If this property does not exist, then the realm setting will apply.

### Syntax

```
authenticate.surrogate_refresh_time(seconds)
```

where *seconds* is the number of seconds that surrogate credentials can be trusted (i.e. ip surrogate, cookie surrogate, connection surrogate). Once that time expires, the real credentials must be verified.

The default value is 1.

### Layer and Transaction Notes

- Valid layers: Proxy, Admin
- Applies to: Proxy transactions, Administrative transactions

### Example

Set the surrogate refresh time to one hour.

```
<proxy>  
  authenticate(myrealm) authenticate.surrogate_refresh_time(3600)
```

## authenticate.tolerate\_error()

Specify to allow certain errors during user authentication.

This property can be used to support attempting authenticating but allowing the transaction to proceed if authentication fails for the specified error.

**IMPORTANT NOTE:** Tolerating the error group "all" will result in all authentication errors including *need\_credentials* to be tolerated. If specified then users will never be challenged which is often not the desired behaviour. Use the error group "all" carefully.

### Syntax

```
authenticate.tolerate_error.<error>(yes|no)
authenticate.tolerate_error[<error>,...](yes|no)
authenticate.tolerate_error(<error>,...)
```

where:

`authenticate.tolerate_error(<error>,?)` is equivalent to `authenticate.tolerate_error[<error>?](yes)`

- `yes` - specifies that the error is permitted and the transaction should proceed unauthenticated
- `no` - specifies that the error is not permitted and the transaction should terminate
- `<error>,...` - specifies a single error or a group of errors

### Layer and Transaction Notes

- Valid layers: Proxy
- Applies to: Proxy transactions

### Example

Redirect a user to a password change page after a password expiry

```
<proxy>
    authenticate(realm) authenticate.tolerate_error(expired_credentials)

<proxy>
    user.authentication_error=(expired_credentials)
    action.redirect_to_password_change_page

define action redirect_to_password_change_page
    redirect(302, '.*', 'http://ourcompany.com/password_change');
end
```

## authenticate.use\_url\_cookie( )

This property is used to authenticate users who have third party cookies explicitly disabled.

---

*Note:* With a value of `yes`, if there is a problem loading the page (you get an error page or you cancel an authentication challenge), the `cfauth` cookie is displayed. You can also see the cookie in packet traces, but not in the browser URL window or history under normal operation.

---

### Syntax

```
authenticate.use_url_cookie(yes|no)
```

The default is `no`.

### Layer and Transaction Notes

- Use in `<Proxy>` layers.
- Applies to HTTP proxy transactions.

### See Also

Properties: `authenticate.mode( )`

## authorize.add\_group()

Add default group(s) to an authenticated user.

This property can be used to specify a single group or list of groups to add to an authenticated user. This property can only be used if the user is successfully authenticated.

### Syntax

```
authorize.add_group(<group>, ...)
```

where:

*<group>, ...* - specifies the group or list of groups to add to the user

### Layer and Transaction Notes

- Valid layers: Proxy, Admin
- Applies to: All transactions

### Example

Add a user to a default group if authentication succeeded but authorization failed due to a communication error with the authorization server.

```
<proxy>
```

```
authenticate(realm) authorize.tolerate_error(communication_error)
```

```
<proxy>
```

```
user.authorization_error=(communication_error) authorize.add_group(default_group)
```

## authorize.tolerate\_error()

Specify to allow certain errors during user authorization.

This property can be used to support attempting authorization but allowing the transaction to proceed if authorization fails for the specified error.

**Note:** If this property is not explicitly specified in policy it will default to allowing the same errors as specified in any `authenticate.tolerate_error` properties.

### Syntax

```
authorize.tolerate_error.<error>(yes|no)
```

```
authorize.tolerate_error[<error>,...](yes|no)
```

```
authorize.tolerate_error(<error>,...)
```

where:

`authorize.tolerate_error(<error>,?)` is equivalent to `authorize.tolerate_error[<error>?](yes)`

- `yes` - specifies that the error is permitted and the transaction should proceed without authorization data
- `no` - specifies that the error is not permitted and the transaction should terminate
- `<error>,...` - specifies a single error or a group of errors

### Layer and Transaction Notes

- Valid layers: Proxy
- Applies to: Proxy transactions

### Example

Add a user to a default group if authentication succeeded but authorization failed due to a communication error with the authorization server.

```
<proxy>
```

```
    authenticate(realm) authorize.tolerate_error(communication_error)
```

```
<proxy>
```

```
    user.authorization_error=(communication_error) authorize.add_group(default_group)
```

## bypass\_cache( )

Determines whether the cache is bypassed for a request. If set to `yes`, the cache is not queried and the response is not stored in the cache. Set to `no` to specify the default behavior, which is to follow standard caching behavior.

While static and dynamic bypass lists allow traffic to bypass the cache based on the destination IP address, the `bypass_cache` property is intended to allow a bypass based on the properties of the client; for example, you might use it to allow specific users or user groups to bypass the cache.

This property has no effect on streaming objects.

### Syntax

```
bypass_cache(yes|no)
```

The default is `no`.

### Layer and Transaction Notes

- Use only in <Proxy> layers.
- Applies to HTTP, HTTPS, FTP over HTTP, and transparent FTP transactions.

### Example

```
; Bypass the cache for requests from this client IP address.  
client.address=10.25.198.0 bypass_cache(yes)
```

### See Also

- Properties: `advertisement( )`, `always_verify( )`, `cache( )`, `cookie_sensitive( )`, `direct( )`, `dynamic_bypass( )`, `force_cache( )`, `pipeline( )`, `refresh( )`, `ttl( )`, `ua_sensitive( )`

## cache( )

Controls HTTP and FTP caching behavior. A number of CPL properties affect caching behavior.

- If `bypass_cache(yes)` is set, then the cache is not accessed and the value of `cache( )` is irrelevant.
- If `cache(yes)` is set, then the `force_cache(all)` property setting modifies the definition of what is considered a cacheable response.
- The properties `cookie_sensitive(yes)` and `ua_sensitive(yes)` have the same effect on caching as `cache(no)`.

Other CPL properties that affect caching behavior are listed in the “See Also” section below. Remember that any conflict between their settings is resolved by CPL evaluation logic, which uses the property value that was last set when evaluation ends.

### Syntax

```
cache(yes|no)
```

The default is `yes`.

where:

- `yes`—Specifies the default behavior: cache responses from the origin server if they are cacheable.
- `no`—Do not store the response in the cache, and delete any object that was previously cached for this URL.

### Layer and Transaction Notes

- Use only in `<Cache>` layers.
- Applies to proxy transactions.

### Example

```
; Prevent objects at this URL from being added to the cache.
```

```
url=http://www.example.com/docs cache(no)
```

```
; This example shows use of cache(yes) in an exception to broader no-cache policy.
```

```
define url.domain condition non_cached_sites
```

```
    http://example1.com
```

```
    http://example2.com
```

```
end
```

```
<cache>
```

```
    condition=non_cached_sites cache(no)
```

```
</cache>
```

```
    url.extension=(gif, jpg) cache(yes) ; OK to cache these file types regardless.
```



**See Also**

- **Properties:** `advertisement( )`, `always_verify( )`, `bypass_cache( )`, `cookie_sensitive( )`, `direct( )`, `dynamic_bypass( )`, `force_cache( )`, `pipeline( )`, `refresh( )`, `t1( )`, `ua_sensitive( )`

## category.dynamic.mode( )

Determines how dynamic categorization will be performed.

### Syntax

```
category.dynamic.mode(none|realtime|background|default)
```

where:

- **none:** suppresses dynamic categorization for this request
- **realtime:** performs dynamic categorization in real-time; the request waits until the dynamic category is available from the service
- **background:** performs dynamic categorization in the background; the request is assigned the category 'pending', and continues to be processed without delay. Later, when the categorization service responds, the dynamically-determined category for the requested object is saved so that future requests for the object can make use of it.
- **default:** restores the setting to the configuration-specified default (to undo the effect of a previous policy layer)

The default value is set via configuration.

### Layer and Transaction Notes

- Use in <Cache> and <Exception> layers.
- Applies to all transactions.

### Example

This example illustrates how the property is used to control dynamic categorization.

```
<Cache>
; do not dynamically categorize this domain
url.domain=bluecoat.com category.dynamic.mode(none)

; serve this domain and categorize in the background
url.domain=yahoo.com category.dynamic.mode(background)

; categorize all other requests in real time
category.dynamic.mode(realtime)
```

## check\_authorization( )

In connection with CAD (Caching Authenticated Data) and CPAD (Caching Proxy-Authenticated Data) support, `check_authorization( )` is used when you know that the upstream device sometimes (not always or never) requires the user to authenticate and be authorized for this object.

Setting the value to `yes` results in a GIMS (Get If Modified Since) to check authorization upstream, and the addition of a "Cache-Control: must-revalidate" header to the downstream response.

### Syntax

```
check_authorization(yes|no)
```

The default is `no`.

### Layer and Transaction Notes

- Use in <Proxy> and <Cache> layers.
- Applies to HTTP and RTSP proxy transactions.

### See Also

- Conditions: `authenticated=`, `group=`, `has_attribute.name=`, `http.transparent_authentication=`, `realm=`, `user=`, `user.domain=`
- Properties: `authenticate( )`, `authenticate.force( )`

## client.address.login.log\_out\_other()

Log out the any logins at this ip address other than the current login.

This property is used to log out any other logins at the current ip address other than the current login of the transaction. Other users will need to re-authenticate at the this ip address before future transactions at this ip address can proceed.

### Syntax

```
client.address.login.log_out_other(yes/no)
```

The default value is **yes**.

### Layer and Transaction Notes

- Valid layers: Proxy, Admin
- Applies to: Proxy transactions, Administrative transactions

### Example

Log out the other logins of there is more than one login at this ip address.

```
<proxy>
```

```
client.address.login.count=2.. client.address.login.log_out_other(yes)
```

## client.certificate.require( )

Controls whether a certificate is requested from the client during SSL negotiations.

### Syntax

```
client.certificate.require(yes|no)
```

For HTTPS Forward Proxy transactions, the default value is `no`. For HTTPS Reverse Proxy transactions the default value is the same as the value of the `verify-client` attribute for the corresponding reverse proxy service.

### Layer and Transaction Notes

- Use in <SSL> layers.
- Applies to HTTPS forward and reverse proxy transactions.

### Example

This HTTPS forward proxy policy implements consent certificates. The client Web browser is required to send a client certificate. The user has a choice of two predefined certificates: one certificate gives the proxy permission to intercept the SSL session, and the other certificate denies the proxy this permission. Thus, the human end-user gives explicit consent to have the SSL session intercepted.

```
<SSL> ssl.proxy_mode=https-forward-proxy
  client.certificate.require(yes)
<SSL> ssl.proxy_mode=https-forward-proxy
OK client.certificate.common_name = "Yes decrypt my data"
FORCE_DENY
```

## client.certificate.validate( )

Determines whether client X.509 certificates will be verified during the establishment of SSL connections.

### Syntax

```
client.certificate.validate(yes|no)
```

The default value is taken from the configuration of the HTTPS service accepting the connection.

### Layer and Transaction Notes

- Use in <SSL> layers.
- Applies to HTTPS forward and reverse proxy transactions.

### Example

```
<SSL>  
  client.certificate.validate(yes)
```

### See Also

- Properties: server.certificate.validate( )

## client.certificate.validate.check\_revocation()

Determines whether client X.509 certificates will be checked for revocation.

### Syntax

```
client.certificate.validate.check_revocation(auto|ocsp|local|no)
```

where:

- `auto` the certificate will be checked through OCSP if available, otherwise it will be checked against locally installed revocation list.
- `ocsp` checks the certificate through OCSP.
- `no` the certificate will not be checked for revocation.
- `local` checks the certificate against the locally installed revocation list.

The default value is `auto`.

### Layer and Transaction Notes

- Valid layers: `SSL`.
- Applies to HTTPS forward and reverse proxy transactions.

### Example

Sample usage:

```
<SSL>  
client.certificate.validate.check_revocation(local)
```

## client.connection.dscp()

Controls client side outbound QoS/DSCP value.

### Syntax

```
client.connection.dscp(dscp_value)
```

where *dscp\_value* is 0..63 | af11 | af12 | af13 | af21 | af22 | af23 | af31 | af32 | af33 | af41 | af42 | af43 | best-effort | cs1 | cs2 | cs3 | cs4 | cs5 | cs6 | cs7 | ef | echo | preserve

The special value `preserve` means to track the incoming DSCP value on the primary server connection and use that as the value when sending packets on the client connections. The special value `echo` means the outbound packet's DSCP value will use the same value as the inbound packet's DSCP value.

The default value is `preserve`.

### Layer and Transaction Notes

- Valid in <Proxy> and <DNS-Proxy> layers.
- Applies to all transactions.

### Example

The first QoS policy rule sets the client outbound QoS/DSCP value to `echo`, and the second QoS policy rule sets the client outbound QoS/DSCP value to 50.

```
<proxy>  
  client.connection.dscp(echo)  
  
<proxy>  
  client.connection.dscp(50)
```



## cookie\_sensitive( )

Used to modify caching behavior by declaring that the object served by the request varies based on cookie values. Set to `yes` to specify this behavior, or set to `no` for the default behavior, which caches based on HTTP headers.

Using `cookie_sensitive(yes)` has the same effect as `cache(no)`.

There are a number of CPL properties that affect caching behavior, as listed in the “See Also” section below. Remember that any conflict between their settings is resolved by CPL evaluation logic, which uses the property value that was last set when evaluation ends.

### Syntax

```
cookie_sensitive(yes|no)
```

The default value is `no`.

### Layer and Transaction Notes

- Use in <Cache> layers.
- Applies to HTTP proxy transactions, except FTP over HTTP transactions.

### See Also

- Properties: `advertisement( )`, `always_verify( )`, `bypass_cache( )`, `cache( )`, `direct( )`, `force_cache( )`, `pipeline( )`, `refresh( )`, `tth( )`, `ua_sensitive( )`

## delete\_on\_abandonment( )

Specifies whether an object should be cached if client connection is interrupted before fetching of the object is completed.

If set to `yes`, specifies that if all clients who may be simultaneously requesting a particular object close their connections before the object is delivered, the object fetch from the origin server is abandoned, and any prior instance of the object is deleted from the cache.

If set to `no`, specifies that if all clients who may be simultaneously requesting a particular object close their connections before the object is delivered, the object fetch from the origin server is completed and an instance of the object is copied to the cache.

If set to `auto`, it behaves like `yes` if connection is over an ADN or bandwidth-gain is enabled, and it behaves like `no` otherwise.

### Syntax

```
delete_on_abandonment( yes | no | auto )
```

The default value is `no`, `yes`, or `auto`.

### Layer and Transaction Notes

- Use in <Cache> layers.
- Applies to proxy transactions.

### Example(s)

Sample usage:

```
<Cache>  
delete_on_abandonment( auto )
```

### Notes

- The `auto` value was added in SG 5.3

### See Also

- **Properties:** `advertisement( )`, `always_verify( )`, `bypass_cache( )`, `cache( )`, `cookie_sensitive( )`, `direct( )`, `dynamic_bypass( )`, `force_cache( )`, `pipeline( )`, `refresh( )`, `t1( )`, `ua_sensitive( )`

## deny( )

Denies service.

Denial can be overridden by `allow` or `exception( )`. To deny service in a way that cannot be overridden by a subsequent `allow`, use `force_deny( )` or `force_exception( )`.

The relation between `authenticate( )` and `deny( )` is controlled by the `authenticate.force( )` property. By default, `deny( )` overrides `authenticate( )`. Recall that this means that a transaction can be denied before authentication occurs, resulting in no user identification available for logging.

Similarly, the relation between `socks.authenticate( )` and `deny( )` is controlled by the `socks.authenticate.force( )` property. By default, `deny( )` overrides `socks.authenticate( )`.

### Syntax

```
deny
deny(details)
```

where *details* is a string defining a message to be displayed to the user. The details string may contain CPL substitution variables.

### Discussion

The `deny(details)` property is equivalent to `exception(policy_denied, details)`. The identity of an exception being returned can be tested in an `<Exception>` layer using `exception.id=`.

For HTTP, a *policy\_denied* exception results in a 403 Forbidden response. This is appropriate when the denial does not depend on the user identity. When the denial does depend on user identity, use `deny.unauthorized( )` instead to give the user an opportunity to retry the request with different credentials.

### Layer and Transaction Notes

- Use in `<Cache>`, `<Proxy>`, `<SSL>`, and `<Admin>` layers. In `<Forward>` layers, use "[access\\_server\( \)](#)" on page 219.
- Applies to all transactions.

### Example

```
deny url.address=10.25.100.100
```

### See Also

- Condition: `exception.id=`
- Properties: `allow`, `authenticate.force( )`, `deny.unauthorized( )`, `force_deny( )`, `never_refresh_before_expiry( )`, `never_serve_after_expiry( )`, `remove_IMS_from_GET( )`, `remove_PNC_from_GET( )`, `remove_reload_from_IE_GET( )`, `request.filter_service( )`, `socks.authenticate( )`, `socks.authenticate.force( )`
- [Appendix : ""](#).

## deny.unauthorized( )

The `deny.unauthorized` property instructs the SG appliance to issue a challenge (401 Unauthorized or 407 Proxy authorization required). This indicates to the client that the resource cannot be accessed with their current identity, but might be accessible using a different identity. The browsers typically respond by bringing up a dialog box so the user can change their identity. (The *details* string appears in the challenge page so that if the user cancels, there is some additional help information provided).

Typically, use `deny( )` if the policy rule forbids everyone access, but use `deny.unauthorized` if the policy rule forbids only certain people.

### Syntax

```
deny.unauthorized
deny.unauthorized(details)
```

where *details* is a string defining a message to be displayed to the user. The details string may contain CPL substitution variables.

### Discussion

If current policy contains rules that use the `authenticate( )` or `authenticate.force( )` properties, the `deny.unauthorized( )` property is equivalent to `exception(authorization_failed)`. If policy does not contain any rules that require authentication, `deny.unauthorized( )` is equivalent to `exception(policy_denied)`.

The identity of the exception being returned can be tested in an `<Exception>` layer using `exception.id=`.

### Layer and Transaction Notes

- Use in `<Proxy>` layers.
- Applies to HTTP transactions. For other protocols, the property is the equivalent to `deny( )`.

### See Also

- Conditions: `exception.id=`
- Properties: `deny( )`, `exception( )`, `force_deny( )`, `force_exception( )`
- [Appendix : ""](#).

## detect\_protocol( )

Determines whether to invoke protocol recognition, and which protocols should be recognized. When one of the specified protocols is detected, the connection will be handled by the appropriate application proxy.

### Syntax

```
detect_protocol(all|none)
detect_protocol(protocol_list)
detect_protocol.protocol(yes|no)
detect_protocol[protocol_list](yes|no)
```

where:

- ❑ *protocol\_list* is a comma separated list of *protocol*
- ❑ *protocol* is one of http, bittorrent, edonkey, fasttrack, gnutella, epmapper, or SSL.

The default value is **all**.

### Layer and Transaction Notes

- Use in <Proxy> layers.
- Applies to SOCKS, HTTP and TCP Tunnel transactions.

### Example

```
<Proxy>
  detect_protocol(gnutella)
```

### See Also

- Properties: `force_protocol( )`

## direct( )

Used to prevent requests from being forwarded to a parent proxy or SOCKS server, when the SG appliance is configured to forward requests.

When set to `yes`, `<Forward>` layer policy is not evaluated for the transaction.

### Syntax

```
direct(yes|no)
```

The default value is `no`, which allows request forwarding.

### Layer and Transaction Notes

- Use in `<Proxy>` and `<Cache>` layers.
- Does not apply to FTP over HTTP or transparent FTP transactions.

### See Also

- Properties: `bypass_cache( )`, `dynamic_bypass( )`, `force_cache()`, `forward( )`, `reflect_ip( )`

## dns.respond( )

Terminates a proxied DNS query with the given DNS RCODE.

### Syntax

```
dns.respond(noerror|formerr|servfail|nxdomain|notimp|refused|yxdomain|yxrreset|nxrrset|notauth|notzone|numeric range from 0 to 15)
```

### Layer and Transaction Notes

- Use in <DNS-Proxy> layers.
- Applies to DNS proxy transactions.

### Example

This example implements the following policy:

1. DNS queries using QTYPEs other than “PTR” or “A” are considered “not implemented.”
2. Any DNS query for a host ending in example.com is refused.

```
<DNS-Proxy>
; 1
dns.request.type!=(A|PTR) dns.respond(notimp)
<DNS-Proxy>
; 2
dns.request.name=.example.com dns.respond(refused)
```

## dns.respond.a( )

Terminates a proxied DNS query of type 'A' with the given response.

### Syntax

```
dns.respond.a(ip-address[,ip-address]*[,ttl])
dns.respond.a(hostname[,ip-address]*[,ttl])
dns.respond.a([hostname,]vip[,ttl])
```

### Layer and Transaction Notes

- Use in <DNS-Proxy> layers.
- Applies to DNS-proxy transactions.

### Example

This example implements the following policies:

1. DNS queries for host1.example.com are resolved to 10.10.10.1 with a TTL of 7200 seconds.
2. DNS queries for host2.example.com are resolved to 10.10.10.2 with a CNAME of "myhost.example.com" and a TTL of 9600 seconds.

```
<DNS-Proxy>
; 1
dns.request.name=host1.example.com dns.respond.a(10.10.10.1, 7200)
; 2
dns.request.name=host2.example.com \
dns.respond.a(myhost.example.com, 10.10.10.2, 9600)
```



## dns.respond.ptr( )

Terminates a proxied DNS query of type “PTR” with the given response.

### Syntax

```
dns.respond.ptr(hostname[,ttl])
```

### Layer and Transaction Notes

- Use in <DNS-Proxy> layers.
- Applies to DNS-proxy transactions.

### Example

This example implements the following policies:

1. Reverse DNS queries for 10.10.10.1 are resolved to host1.example.com with a TTL of 7200 seconds.
2. Reverse DNS queries for 10.10.10.2 are resolved to host2.example.com with the default TTL.

```
<DNS-Proxy>
; 1
dns.request.address=10.10.10.1 dns.respond.ptr(host1.example.com, 7200)
; 2
dns.request.address=10.10.10.2 dns.respond.ptr(host2.example.com)
```

## dynamic\_bypass( )

Used to indicate that a particular transparent request is not to be handled by the proxy, but instead be subjected to SG appliance dynamic bypass methodology.

The `dynamic_bypass(yes)` property takes precedence over `authenticate()`; however, a committed denial takes precedence over `dynamic_bypass(yes)`.

### Syntax

```
dynamic_bypass(yes|no)
```

The default value is no.

### Layer and Transaction Notes

- Use in <Proxy> layers.
- Applies to transparent HTTP transactions only.

### See Also

- Properties: `advertisement()`, `always_verify()`, `bypass_cache()`, `cache()`, `cookie_sensitive()`, `delete_on_abandonment()`, `direct()`, `force_cache()`, `pipeline()`, `refresh()`, `ttd()`, `ua_sensitive()`

## exception( )

Selects a built-in or user-defined response to be returned to the user.

The `exception( )` property is overridden by `allow` or `deny( )`. To set an exception that cannot be overridden by `allow`, use `force_exception( )`.

The identity of the exception being returned can be tested in an `<Exception>` layer using `exception.id=`.

---

*Note:* When the exception response selected would have a Content-Length of 512 or fewer bytes, Internet Explorer may substitute “friendly” error messages. To prevent this behavior use `exception.autopad(yes)`.

---

### Syntax

```
exception(exception_id, details, string_name)
```

where:

- *exception\_id*—Either the name of a built-in exception (refer to Chapter 15: “Advanced Policy” in the *Blue Coat Systems Configuration and Management Guide* for the list of built-in exceptions), or a name of the form *user\_defined.exception\_id* that refers to a user-defined exception page.
- *details*—A text string that is substituted for `$(exception.details)` within the selected exception.
- *string\_name*—A string name, as defined by `define string`, that is substituted for `$(exception.format)`. The named string overrides the format field of the exception. The string can contain substitutions.

### Layer and Transaction Notes

- Use in `<Cache>`, `<Proxy>`, `<SSL>`, and `<Admin>` layers.
- Applies to all transactions.

### Example

```
<Proxy>
  condition=forbidden_sites \
    exception (content_filter_denied,"attempt to access forbidden site," \
      my_blocked_content_format)

define string my_blocked_content_format
  ><html>
  ><head>
  ><title>Notice<\title>
  ><\head>
  ><body>
  >Access Blocked
  >Reason $(exception.details)
  ><\body>
  ><\html>
end
```

```
define condition forbidden_sites
  url.domain=//badcompany.com/
  ...; additional sites omitted
end
```

### See Also

- Conditions: `exception.id=`
- Properties: `allow`, `deny( )`, `deny.unauthorized( )`, `exception.autopad( )`, `force_deny( )`, `force_exception( )`
- Definitions: `string`
- [Appendix : ""](#).

## exception.autopad( )

Pad an HTTP exception response by including trailing white space in the response body so that Content-Length is at least 513 characters.

A setting of `yes` is used to prevent Internet Explorer from substituting *friendly* error messages in place of the exception response being returned, when the exception as configured would have a Content-Length of less than 512 characters.

### Syntax

```
exception.autopad(yes|no)
```

where:

- `yes`—Enables auto-padding.
- `no`—Disables auto-padding.

The default value is `yes`.

### Layer and Transaction Notes

- Use in <Exception> layers only.
- Applies to HTTP transactions.

### See Also

- Conditions: `exception.id=`
- Properties: `exception( ), force_exception`

## force\_cache( )

Used to force caching of HTTP responses that would otherwise be considered uncacheable. The default HTTP caching behavior is restored using `force_cache(no)`. The value of the `force_cache( )` property is ignored unless all of the following property settings are in effect: `bypass_cache(no)`, `cache(yes)`, `cookie_sensitive(no)`, and `ua_sensitive(no)`.

### Syntax

```
force_cache(all|no)
```

The default value is `no`.

### Layer and Transaction Notes

- Use only in <Cache> layers.
- Applies to proxy transactions, which execute both <Cache> and <Proxy> layers.

### Example

```
; Ensure objects at this URL are cached.  
url=http://www.example.com/docs force_cache(all)
```

### See Also

- Properties: `advertisement( )`, `always_verify( )`, `bypass_cache( )`, `cache( )`, `cookie_sensitive( )`, `dynamic_bypass( )`, `pipeline( )`, `refresh( )`, `tll( )`, `ua_sensitive( )`

## force\_deny( )

The `force_deny( )` property is similar to `deny( )` except that it:

- Cannot be overridden by an allow.
- Overrides any pending termination (that is, if a `deny( )` has already been matched, and a `force_deny` or `force_exception` is subsequently matched, the latter commits.
- Commits immediately (that is, the first one matched applies).

The `force_deny( )` property is equivalent to `force_exception(policy_denied)`.

### Syntax

```
force_deny
force_deny(details)
```

where *details* is a text string that will be substituted for `$(exception.details)` within the `policy_denied` exception. The *details* string may also contain CPL substitution patterns.

### Layer and Transaction Notes

- Use in <Cache>, <Proxy>, <SSL>, and <Admin> layers.
- Applies to all transactions.

### See Also

- Conditions: `exception.id=`
- Properties: `deny( )`, `force_exception( )`
- [Appendix : ""](#).

## force\_exception( )

The `force_exception( )` property is similar to `exception` except that it:

- Cannot be overridden by an `allow`.
- Overrides any pending termination (that is, if a `deny( )` has already been matched, and a `force_deny( )` or `force_exception( )` is subsequently matched, the latter commits.
- Commits immediately (that is, the first one matched applies).

### Syntax

```
force_exception(exception_id)
force_exception(details)
```

where *details* is a text string that will be substituted for `$(exception.details)` within the specified exception. The *details* string may also contain CPL substitution patterns.

### Layer and Transaction Notes

- Use in `<Cache>`, `<Proxy>`, `<SSL>`, and `<Admin>` layers.
- Applies to all transactions.

### See Also

- Conditions: `exception.id=`
- Properties: `deny( )`, `exception( )`, `exception.autopad( )`, `force_deny( )`
- [Appendix : ""](#).



## force\_patience\_page( )

This property provides control over the application of the default patience page logic.

This syntax has been deprecated. Use `response.icap_feedback.force_interactive()`.

### Syntax

```
force_patience_page( yes|no )  
force_patience_page.reason( yes|no )  
force_patience_page( reason, ... )  
force_patience_page[ reason, ...]( yes|no )
```

The default value is no.

### Layer and Transaction Notes

- Valid layers: Proxy
- Applies to: HTTP proxy transactions

### Example

Sample usage:

```
<Proxy>  
  force_patience_page(user-agent)
```

### See Also

- **Properties:** `response.icap_feedback.force_interactive( )`

## force\_protocol( )

Specifies that the client connection should be treated as a particular protocol type. The connection will be handled by the appropriate application proxy.

### Syntax

```
force_protocol(no|http|bittorrent|edonkey|gnutella|epmapper)
```

The default value is **no**.

### Layer and Transaction Notes

- Use in <Proxy> layers.
- Applies to SOCKS, HTTP and TCP Tunnel transactions.

### Example

```
<Proxy>  
  force_protocol(gnutella)
```

### See Also

- Properties: detect\_protocol( )

## forward( )

Determines forwarding behavior.

There is a box-wide configuration setting (`config>forwarding>sequence`) for the default forwarding failover sequence. The `forward( )` property is used to override the default forwarding failover sequence with a specific list of host and/or group aliases. The list of aliases might contain the special token `default`, which expands to include the default forward failover sequence defined in configuration.

Duplication is allowed in the specified alias list only in the case where a host or group named in the default failover sequence is also named explicitly in the `alias_list`.

In addition, there is a box-wide configuration setting (`config>forwarding>failure-mode`) for the default forward failure mode. The `forward.fail_open( )` property overrides the configured default.

### Syntax

```
forward(alias_list|no)
```

where:

- *alias\_list*—Forward this request through the specified alias list, which might refer to both forward hosts and groups. The SG appliance attempts to forward this request through the specified hosts or groups, in the order specified by the list. It proceeds to the next alias as necessary when the current host or group is down, as determined by health checks.
- *no*—Do not forward this request through a forwarding host. A SOCKS gateway or ICP host may still be used, depending on those properties. If neither are set, the request is sent directly to the origin server. Note that *no* overrides the default sequence defined in configuration.

The default value is `default`, as the only token in the `alias_list`.

### Layer and Transaction Notes

- Use only in <Forward> layers.
- Applies to all transactions except administrator, instant messaging, and SOCKS.

### See Also

- Properties: `direct( )`, `dynamic_bypass( )`, `icp( )`, `reflect_ip( )`, `refresh( )`, `socks_gateway( )`, `socks_gateway.fail_open( )`, `streaming.transport( )`

## forward.fail\_open( )

Controls whether the SG appliance terminates or continues to process the request if the specified forwarding host or any designated backup or default cannot be contacted.

There is a box-wide configuration setting (`config>forwarding>failure-mode`) for the default forward failure mode. The `forward.fail_open( )` property overrides the configured default.

### Syntax

```
forward.fail_open(yes|no)
```

where:

- `yes`—Continue to process the request if the specified forwarding host or any designated backup or default cannot be contacted. This may result in the request being sent through a SOCKS gateway or ICP, or may result in the request going directly to the origin server.
- `no`—Terminate the request if the specified forwarding host or any designated backup or default cannot be contacted.

The default value is `no`.

### Layer and Transaction Notes

- Use only in <Forward> layers.
- Applies to all transactions except administrator, instant messaging, and SOCKS.

### See Also

- Properties: `bypass_cache( )`, `dynamic_bypass( )`, `forward( )`, `reflect_ip( )`, `socks_gateway( )`, `socks_gateway.fail_open( )`

## ftp.match\_client\_data\_ip( )

Sets whether to make a data connection to the client with the control connection's IP address or the local physical IP address.

### Syntax

```
ftp.match_client_data_ip(yes|no)
```

where:

- `yes`: make the data connection using the control connection's IP address.
- `no`: make the data connection using the local physical IP address.

### Layer and Transaction Notes

- Use in <Proxy> layers.
- Applies to FTP proxy transactions.

### Example

```
<Proxy>
```

```
ftp.match_client_data_ip(yes)
```

## ftp.match\_server\_data\_ip( )

Sets whether to make a data connection to the server with the control connection's IP address or the local physical IP address.

### Syntax

```
ftp.match_server_data_ip(yes|no)
```

where:

- yes: make the data connection using the control connection's IP address
- no: make the data connection using the local physical IP address

### Layer and Transaction Notes

- Use in <Proxy> layers.
- Applies to FTP proxy transactions.

### Example

```
<Proxy>  
ftp.match_server_data_ip(yes)
```

## ftp.server\_connection( )

Determines when the control connection to the server is established. If set to `deferred`, the proxy defers establishing the control connection to the server.

### Syntax

```
ftp.server_connection(deferred|immediate)
```

The default value is `immediate`.

### Layer and Transaction Notes

- Use in <Proxy> layers.
- Applies to FTP transactions.

### See Also

- Properties: `ftp.server_data( )`, `ftp.transport( )`

## ftp.server\_data( )

Determines the type of data connection to be used with this FTP transaction.

### Syntax

```
ftp.server_data(auto|passive|port)
```

where:

- `auto`—First attempt a PASV data connection. If this fails, switch to PORT.
- `passive`—Use a PASV data connection. PASV data connections are not allowed by some firewalls.
- `port`—Use a PORT data connection. FTP servers can be configured to not support PORT connections.

### Layer and Transaction Notes

- Use in <Forward> layers.
- Applies to FTP transactions.

### See Also

- Properties: `ftp.server_connection( )`, `ftp.transport( )`



## ftp.transport( )

Determines the upstream transport mechanism.

This setting is not definitive. It depends on the capabilities of the selected forwarding host.

### Syntax

```
ftp_transport(auto|ftp|http)
```

The default value is `auto`.

where:

- `auto`—Use the default transport for the upstream connection, as determined by the originating transport and the capabilities of any selected forwarding host.
- `ftp`—Use FTP as the upstream transport mechanism.
- `http`—Use HTTP as the upstream transport mechanism.

### Layer and Transaction Notes

- Use in <Forward> layers.
- Applies only to WebFTP transactions where the client uses the HTTP protocol to request a URL with an `ftp:` schema.

### See Also

- Properties: `ftp.server_connection( )`, `ftp.server_data( )`

## ftp.welcome\_banner( )

Sets the welcome banner for a proxied FTP transaction.

### Syntax

```
ftp.welcome_banner(default | no | substitution-string)
```

where:

- ❑ `default` means use the setting on the SG appliance
- ❑ `no` means do not return a welcome banner

### Layer and Transaction Notes

- Use in <Proxy> layers.
- Applies to FTP proxy transactions.

### Example

This example implements the following policies:

1. All requests from HR\_subnet get the FTP welcome banner "*client's address: Welcome to this appliance*"
2. All requests from ENG\_subnet get the default FTP welcome banner.
3. All other requests get no FTP welcome banner.

```
define subnet HR_subnet
  10.10.0.0/16
end

define subnet ENG_subnet
  10.9.0.0/16
end

<Proxy>
; 1
client.address=HR_subnet \
  ftp.welcome_banner("${client.address}: Welcome to ${appliance.name}")
; 2
client.address=ENG_subnet ftp.welcome_banner(default)
; 3
ftp.welcome_banner(no)
```

### See Also

- [Appendix : ""](#).

## http.allow\_compression( )

Determines whether the HTTP Proxy is allowed to compress data in transit.

### Syntax

```
http.allow_compression(yes|no)
```

The default value is **no**.

### Layer and Transaction Notes

- Use in <Proxy> and <Cache> layers.
- Applies to all HTTP transactions (proxy, refresh, pipeline)

### Example

```
<Proxy>  
http.allow_compression(yes)
```

### See Also

- Properties: http.allow\_decompression( )

## http.allow\_decompression( )

Determines whether the HTTP proxy is allowed to decompress data in transit.

### Syntax

```
http.allow_decompression(yes|no)
```

The default value is **no**.

### Layer and Transaction Notes

- Use in <Proxy> and <Cache> layers.
- Applies to all HTTP transactions (proxy, refresh, pipeline).

### Example

```
<Proxy>  
  http.allow_decompression(yes)
```

### See Also

- Properties: `http.allow_compression( )`

## http.client.allow\_encoding( )

Determines which encodings are allowed in the response sent to the client.

### Syntax

```
http.client.allow_encoding(encoding_or_client_list)
http.client.allow_encoding.encoding(yes|no)
http.client.allow_encoding(encoding_list)(yes|no)
```

where:

- ❑ *encoding\_or\_client\_list* is a comma separated list of *encoding* or *client\_list*
- ❑ *encoding\_list* is a comma separated list of *encoding*
- ❑ *encoding* is one of *gzip*, or *deflate*
- ❑ *client* is replaced by the list of encodings specified in the client's request

The default value is *client\_list*.

### Layer and Transaction Notes

- Use in <Proxy> and <Cache> layers.
- Applies to all HTTP transactions (proxy, refresh, pipeline).

### Example

```
<Proxy>
  http.client.allow_encoding(gzip)
```

### See Also

- Properties: `http.server.accept_encoding( )`

## http.client.persistence( )

Controls persistence of the connection to the HTTP client.

If set to no, after the current transaction is complete, the client connection will be dropped.

### Syntax

```
http.client.persistence(yes|no)
```

The default value is taken from HTTP configuration, which is "yes" by default.

### Layer and Transaction Notes

- Use in <Proxy> and <Exception> layers.
- Applies to HTTP proxy transactions.

### Example

This property allows control of the persistence of individual client connections based on any policy conditions available in the <Proxy> or <Exception> layers. The following example shows the property used to disable persistent connections for clients from a specified subnet going to a particular host and retrieving a particular content type in the response.

```
<Proxy>
  client.address=10.10.167.0/8 \
  url.host=my_host.my_business.com \
  response.header.Content-Type="text/html" \
  http.client.persistence(no)
```

### See Also

- Properties: `http.server.persistence( )`

## http.client.recv.timeout( )

Sets the socket timeout for receiving bytes from the client.

### Syntax

```
http.client.recv.timeout(auto | recv-timeout)
```

### Layer and Transaction Notes

- Use in <Proxy> layers.
- Applies to HTTP proxy transactions.

### Example

This example implements the following policies:

1. Requests from HR\_subnet get a receive timeout of 200 seconds.
2. Any request heading to a host that ends in example.com gets a receive timeout of 20 seconds.
3. All refresh traffic except that for example.com hosts gets a receive timeout of 300 seconds.

```
define subnet HR_subnet
  10.10.0.0/16
end

<Proxy>
; 1
client.address=HR_subnet http.client.recv.timeout(200)
<Forward>
; 2
server_url.domain=example.com http.server.recv.timeout(20) \
  http.refresh.recv.timeout(auto)
; 3
http.refresh.recv.timeout(300)
```

## http.compression\_level( )

Determines the compression level used by HTTP Proxy when `http.allow_compression` is true.

### Syntax

```
http.compression_level(low|medium|high)
```

The default value is low.

### Layer and Transaction Notes

- Use in <Proxy> and <Cache> layers.
- Applies to all HTTP transactions (proxy, refresh, pipeline).

### Example

```
<Proxy>  
    http.compression_level(medium)
```

### See Also

- Properties: `http.allow_compression( )`



## http.force\_ntlm\_for\_server\_auth( )

`http.force_ntlm_for_server_auth( )` is a fine grained control of the global configuration that can be set or unset through CLI commands `http force-ntlm` or `http no force-ntlm`.

The `force_ntlm` commands are used to work around the Microsoft limitation that Internet Explorer does not allow origin content server (OCS) NTLM authentication through a SG appliance when explicitly proxied.

To correct this problem, Blue Coat has added a "Proxy-Support: Session-based-authentication" header that is sent by default when the SG appliance receives a 401 authentication challenge when the client connection is an explicit proxy connection.

For older browsers or if both the SG appliance and the OCS do NTLM authentication, the Proxy-Support header might not work.

In this case, you can disable the header and instead use the CLI command `http force-ntlm` or the `http.force_ntlm_for_server_auth( )` property, which converts the 401-type server authentication challenge to a 407-type proxy authentication challenge, supported by Internet Explorer. The SG appliance also converts the resulting Proxy-Authentication headers in client requests to standard standard server authorization headers, which allows an origin server NTLM authentication challenge to pass through when Internet Explorer is explicitly proxied through the SG appliance.

### Syntax

```
http.force_ntlm_for_server_auth(yes|no)
```

This property overrides the default specified in configuration.

where:

- `yes`—Allows Internet Explorer clients explicitly proxied through a SG appliance to participate in NTLM authentication.
- `no`—The Proxy-Support: Session-based-authentication header is used to respond to 401 authentication-type challenges.

### Layer and Transaction Notes

- Use in <Proxy> layers.
- Applies to HTTP proxy transactions.

### Example

This example implements the following policies:

- All clients from the `HR_subnet` have `force-ntlm` turned off.
- Requests for hosts in the `example.com` domain have `force-ntlm` turned on.
- Requests for all other hosts have `force-ntlm` turned off.

```
define subnet HR_subnet
  10.10.0.0/16
end
```

```
<Proxy>
; 1
client.address=HR_subnet http.force_ntlm_for_server_auth(no)
; 2
url.domain=example.com http.force_ntlm_for_server_auth(yes)
; 3
http.force_ntlm_for_server_auth(no)10.10.0.0/16
end
```

## http.refresh.recv.timeout( )

Sets the socket timeout for receiving bytes from the upstream host when performing a refresh.

### Syntax

```
http.refresh.recv.timeout(auto | recv-timeout)
```

### Layer and Transaction Notes

- Use in <Cache> and <Forward> layers.
- Applies to HTTP refresh transactions.

### Example

This example implements the following policies:

1. Requests from HR\_subnet get a receive timeout of 200 seconds.
2. Any request heading to a host that ends in example.com gets a receive timeout of 20 seconds.
3. All refresh traffic except that for example.com hosts gets a receive timeout of 300 seconds.

```
define subnet HR_subnet
  10.10.0.0/16
end

<Proxy>
; 1
client.address=HR_subnet http.client.recv.timeout(200)
<Forward>
; 2
server_url.domain=example.com http.server.recv.timeout(20) \
  http.refresh.recv.timeout(auto)
; 3
http.refresh.recv.timeout(300)
```

## http.request.version( )

The `http.request.version( )` property sets the version of the HTTP protocol to be used in the request to the origin content server or upstream proxy.

### Syntax

```
http.request.version(1.0|1.1)
```

The default is taken from the CLI configuration setting `http version`, which can be set to either 1.0 or 1.1. Changing this value in the CLI changes the default for both `http.request.version( )` and `http.response.version( )`.

### Layer and Transaction Notes

- Use in <Proxy> and <Cache> layers.
- Applies to HTTP transactions.

### See Also

- Conditions: `http.request.version=`
- Properties: `http.response.version( )`

## http.response.parse\_meta\_tag.Cache-Control( )

Controls whether the 'Cache-Control' META Tag is parsed in an HTML response body.

### Syntax

```
http.response.parse_meta_tag.Cache-Control(yes|no)
```

### Layer and Transaction Notes

- Use in <Cache> layers.
- Applies to HTTP proxy transactions, HTTP refresh transactions, and HTTP pipeline transactions.

### Example

```
<Proxy>  
http.response.parse_meta_tag.Cache-Control(yes)
```

## http.response.parse\_meta\_tag.Expires( )

Controls whether the 'Expires' META Tag is parsed in an HTML response body.

### Syntax

```
http.response.parse_meta_tag.Expires(yes|no)
```

### Layer and Transaction Notes

- Use in <Cache> layers.
- Applies to HTTP proxy transactions, HTTP refresh transactions, and HTTP pipeline transactions.

### Example

```
<Proxy>  
http.response.parse_meta_tag.Expires(yes)
```

## http.response.parse\_meta\_tag.pragma-no-cache( )

Controls whether the 'Pragma: no-cache' META Tag is parsed in an HTML response body.

### Syntax

```
http.response.parse_meta_tag.pragma-no-cache(yes|no)
```

### Layer and Transaction Notes

- Use in <Cache> layers.
- Applies to HTTP proxy transactions, HTTP refresh transactions, and HTTP pipeline transactions

### Example

```
<Proxy>  
http.response.parse_meta_tag.pragma-no-cache(yes)
```

## http.response.version( )

The `http.response.version( )` property sets the version of the HTTP protocol to be used in the response to the client's user agent.

### Syntax

```
http.response.version(1.0|1.1)
```

The default is taken from the CLI configuration setting `http version`, which can be set to either 1.0 or 1.1. Changing this value in the CLI changes the default for both `http.request.version( )` and `http.response.version( )`.

### Layer and Transaction Notes

- Use in <Proxy> layers.
- Applies to HTTP transactions.

### See Also

- Conditions: `http.response.version=`
- Properties: `http.request.version( )`



## http.server.accept\_encoding( )

Determines which encodings are allowed in an upstream request.

### Syntax

```
http.server.accept_encoding(all)
http.server.accept_encoding(encoding_or_client_list)
http.server.accept_encoding.encoding(yes|no)
http.server.accept_encoding[encoding_list](yes|no)
```

where:

- ❑ *encoding\_or\_client\_list* is a comma separated list of *encoding* or *client*
- ❑ *encoding\_list* is a comma separated list of *encoding*
- ❑ *encoding* is one of *gzip*, *deflate* or *identity*
- ❑ *all* represents all encodings supported by the client or by the SG appliance (currently *gzip*, *deflate* and *identity*)
- ❑ *client* will be replaced by the list of encodings specified in the client's request

The default value for requests from a client is *client*. For client-less transactions, the default with a valid compression license is *all*, otherwise *identity*.

### Layer and Transaction Notes

- Use in <Proxy> and <Cache> layers.
- Applies to All HTTP transactions (proxy, refresh, pipeline).

### Example

This example illustrates how the property is used to determine the accepted encodings. The conditions used are assumed to be defined elsewhere).

```
<Proxy>
; accept only the identity encoding
condition=condition1 http.server.accept_encoding(identity)

; accept only what the client allows
condition=condition2 http.server.accept_encoding(client)

; accept all encodings supported by either the client or the SG appliance
http.server.accept_encoding(all);
```

### See Also

- **Properties:** `http.client.allow_encoding( )`,  
`http.server.accept_encoding.allow_unknown( )`

## http.server.accept\_encoding.allow\_unknown()

Determines whether or not unknown encodings in the client's request are allowed.

### Syntax

```
http.server.accept_encoding.allow_unknown(yes|no)
```

The default value with a valid compression license is **no**, otherwise **yes**.

### Layer and Transaction Notes

- Use in <Proxy> and <Cache> layers.
- Applies to All HTTP transactions (proxy, refresh, pipeline).

### Example

This example allows only encodings supported by the SG appliance.

```
<Proxy>  
http.server.accept_encoding(all) http.server.accept_encoding.allow_unknown(no)
```

### See Also

- Properties: `http.server.accept_encoding( )`

## http.server.connect\_attempts( )

Set the number of attempts to connect performed per-address when connecting to the upstream host.

### Syntax

```
http.server.connect_attempts(number from 1 to 10)
```

### Layer and Transaction Notes

- Use in <Forward> layers.
- Applies to all HTTP transactions (proxy, refresh, pipeline).

### Example

```
<Forward>  
  http.server.connect_attempts(7)
```

## http.server.persistence( )

Controls persistence of the connection to the HTTP server.

### Syntax

```
http.server.persistence(yes|no)
```

The default value is taken from HTTP configuration, which is "yes" by default.

### Layer and Transaction Notes

- Use in <Proxy> and <Cache> layers.
- Applies to all HTTP transactions (proxy, refresh, pipeline).

### Example

This property allows control of the persistence of individual server connections based on any request based conditions available in the <Cache> layer, or any request or client based conditions in a <Proxy> layer. The following example shows the property used to disable persistent connections to a particular host.

```
<Forward>  
  server_url.host=my_host.my_business.com \  
  http.server.persistence(no)
```

### See Also

- Properties: `http.client.persistence( )`

## http.server.recv.timeout( )

Sets the socket timeout for receiving bytes from the upstream host.

### Syntax

```
http.server.recv.timeout(auto | recv-timeout)
```

### Layer and Transaction Notes

- Use in <Proxy> and <Forward> layers.
- Applies to HTTP proxy transactions, HTTP pipeline transactions.

### Example

This example implements the following policies:

1. Requests from HR\_subnet get a receive timeout of 200 seconds
2. Any request heading to a host that ends in example.com gets a receive timeout of 20 seconds
3. All refresh traffic except that for example.com hosts gets a receive timeout of 300 seconds

```
define subnet HR_subnet
  10.10.0.0/16
end

<Proxy>
; 1
client.address=HR_subnet http.client.recv.timeout(200)
<Forward>
; 2
server_url.domain=example.com http.server.recv.timeout(20) \
  http.refresh.recv.timeout(auto)
; 3
http.refresh.recv.timeout(300)
```

## icp( )

Determines whether to consult ICP when forwarding requests. Any forwarding host or SOCKS gateway identified as an upstream target takes precedence over consulting ICP.

### Syntax

`icp(yes|no)`

The default is `yes` if ICP hosts are configured, `no` otherwise.

where:

- `yes`—Consult ICP unless `forward( )` or `socks_gateway( )` properties are set. If no ICP hosts are configured, `yes` has no effect.
- `no`—Do not consult ICP hosts, even if configured.

### Layer and Transaction Notes

- Use in <Forward> layers.
- Applies to all but SOCKS transactions.

### See Also

- Properties: `direct( )`, `forward( )`, `reflect_ip( )`, `socks_gateway( )`

## im.block\_encryption( )

Prevents the encryption of AOL IM messages by modifying messages during IM login time.

### Syntax

```
im.block_encryption(yes|no)
```

### Layer and Transaction Notes

- Use in <Proxy> layers.
- Applies to AOL instant messaging transactions.

### Example

This example implements the following policy:

- Turn on block encryption for HR\_subnet

```
define subnet HR_subnet
  10.10.0.0/16
end

<Proxy>
  client.address=HR_subnet im.block_encryption(yes)
```

## im.reflect( )

Sets whether IM reflection should be attempted.

### Syntax

```
im.reflect(yes|no)
```

### Layer and Transaction Notes

- Use in <Proxy> layers.
- Applies to instant messaging transactions.

### Example

```
<Proxy>  
im.reflect(yes)
```



## `im.strip_attachments()`

Determines whether attachments are stripped from instant messages. If set to `yes`, attachments are stripped from instant messages.

### Syntax

```
im.strip_attachments(yes|no)
```

The default value is `no`.

### Layer and Transaction Notes

- Use in <Proxy> layers.
- Applies to instant messaging transactions.

### See Also

- Conditions: `im.buddy_id=`, `im.chat_room.conference=`, `im.chat_room.id=`, `im.chat_room.invite_only=`, `im.chat_room.type=`, `im.chat_room.member=`, `im.chat_room.voice_enabled=`, `im.file.extension=`, `im.file.name=`, `im.file.path=`, `im.file.size=`, `im.message.route=`, `im.message.size=`, `im.message.text=`, `im.message.type=`, `im.method=`, `im.user_id=`

## im.transport( )

Sets the type of upstream connection to make for IM traffic.

### Syntax

```
im.transport(native|http|auto)
```

### Layer and Transaction Notes

- Use in <Forward> layers.
- Applies to instant messaging transactions.

### Example

```
<Forward>  
im.transport(native)
```

## im.tunnel()

Determines whether IM traffic will be tunneled.

### Syntax

```
im.tunnel(yes|no)
```

where:

- *yes*—transaction associated with connection will be tunneled.
- *no* (default value)—If IM client version is **not** supported, the connection is blocked. If IM client version is supported, provide full policy support.

### Layer and Transaction Notes

- Valid layers: Proxy
- Applies to: Instant messaging transactions

### Example(s)

Sample usage:

```
<Proxy>  
im.tunnel(yes)
```

### Notes

- The `unsupported_version` value was added in SG 5.x. See bug #96142 or 'New IM Client Version Detection Feature' functional specification document

## integrate\_new\_hosts( )

Determines whether to add new host addresses to health checks and load balancing.

### Syntax

```
integrate_new_hosts(yes|no)
```

The default is `no`. If it is set to `yes`, any new host addresses encountered during DNS resolution of forwarding hosts are added to health checks and load balancing.

### Layer and Transaction

- Use in <Forward> layers.
- Applies to everything but SOCKS and administrator transactions.

### See Also

- Properties: `forward( )`

## limit\_bandwidth( )

Assigns the bandwidth used in the specified traffic flows to the named bandwidth class, as defined in configuration. The bandwidth class determines the minimum bandwidth guarantee, maximum bandwidth allowed and relative priority.

### Syntax

```
limit_bandwidth.client.inbound(no|bandwidth_class)  
limit_bandwidth.client.outbound(no|bandwidth_class)  
limit_bandwidth.server.inbound(no|bandwidth_class)  
limit_bandwidth.server.outbound(no|bandwidth_class)
```

where:

*no* indicates that the flow is unregulated

*bandwidth\_class* is a bandwidth class name defined in configuration.

The default value is **no**.

### Layer and Transaction Notes

- Use in all layers.
- Applies to all transactions.

### Example

```
<Proxy>  
  limit_bandwidth(no)
```

## `log.rewrite.field-id( )`

The `log.rewrite.field-id` property controls rewrites of a specific log field in one or more access logs. Individual access logs are referenced by the name given in configuration. Configuration also determines the format of the each log. For more information on logging, refer to Chapter 19: “Access Logging” in the *Blue Coat Systems Configuration and Management Guide*.

### Syntax

```
log.rewrite.field-id("substitution" | no)
log.rewrite.field-id[log_name_list]("substitution" | no)
```

where:

- *field-id*—Specifies the log field to rewrite. Some *field-ids* have embedded parentheses, for example `cs(User-agent)`. These field-ids must be enclosed in quotes. There are two choices for quoting, either of which are accepted by the CPL compiler:

```
log.rewrite."cs(User-agent)"(...)
"log.rewrite.cs(User-agent)(...)"
```

Either single or double quotes may be used.

- *log\_name\_list*—A comma separated list of configured access logs, of the form:
- *log\_name\_1, log\_name\_2, ...*
- *substitution*—A quoted string containing replacement text for the field. The substitution string can contain CPL substitution variables.
- *no*—Cancels any previous substitution for this log field.

### Discussion

Each of the syntax variants has a different role in specifying the rewrites for the access log fields used to record the transaction:

- `log.rewrite.field-id( )` specifies a rewrite of the *field\_id* field in all access logs selected for this transaction.
- `log.rewrite.field-id[log_name_list]( )` specifies a rewrite of the *field\_id* field in all access logs named in *log\_name\_list*. The *field\_id* field in any logs not named in the list is unaffected.

### Layer and Transaction Notes

- Use in all layers.
- Applies to all proxy transactions.

### See Also

- Properties: `access_log( )`, `log.suppress.field-id( )`
- [Appendix : ""](#).

## log.suppress.field-id( )

The `log.suppress.field-id( )` property controls suppression of the specified *field-id* in one or more access logs. Individual access logs are referenced by the name given in configuration. Configuration also determines the format of the each log. For more information on logging, refer to *Volume 9: Access Logging*.

### Syntax

```
log.suppress.field-id(yes|no)
log.suppress.field-id[log_name_list](yes|no)
```

where:

- *field-id*—Specifies the log field to suppress. Some *field-ids* have embedded parentheses, for example `cs(User-agent)`. These field-ids must be enclosed in quotes. There are two choices for quoting, either of which are accepted by the CPL compiler:

```
log.suppress."cs(User-agent)"(yes|no)
"log.suppress.cs(User-agent)(yes|no)"
```

Either single or double quotes may be used.

- *log\_name\_list*—A comma separated list of configured access logs, of the form:
- *log\_name\_1, log\_name\_2, ...*
- *yes*—Suppresses the specified *field-id*
- *no*—Turns suppression off for the specified *field-id*

### Discussion

Each of the syntax variants has a different role in suppressing the access log fields used to record the transaction:

- `log.suppress.field-id( )` controls suppression of the *field-id* field in all access logs selected for this transaction.
- `log.suppress.field-id[log_name_list]( )` controls suppression of the *field-id* field in all access logs named in *log\_name\_list*. The *field-id* field in any logs not named in the list is unaffected.

### Layer and Transaction Notes

- Use in all layers.
- Applies to all proxy transactions.

### See Also

- Properties: `access_log( )`, `log.rewrite.field-id( )`

## max\_bitrate( )

Enforces upper limits on the instantaneous bandwidth of the current streaming transaction. This policy is enforced during initial connection setup. If the client requests a higher bit rate than allowed by policy, the request is denied.

---

*Note:* Under certain network conditions, a client may receive a stream that temporarily exceeds the specified bit rate.

---

### Syntax

```
max_bitrate(bitrate/no)
```

The default value is *no*.

where:

- *bitrate*—Maximum bit rate allowed. Specify using an integer, in bits, kilobits (1000x), or megabits (1,000,000x), as follows: *integer* / *integerk* / *integerm*.
- *no*—Allows any bitrate.

### Layer and Transaction Notes

- Use in <Proxy> and <Cache> layers.
- Applies to streaming transactions.

### Example

```
; Client bit rate for streaming media cannot exceed 56 kilobits.
```

```
max_bitrate(56k)
```

### See Also

- Conditions: *bitrate=*, *live=*, *streaming.content=*



## never\_refresh\_before\_expiry( )

The `never_refresh_before_expiry( )` property is similar to the CLI command:

```
SGOS#(config) http strict-expiration refresh
```

except that it provides per-transaction control to allow overriding the box-wide default set by the command.

### Syntax

```
never_refresh_before_expiry(yes|no)
```

The default value is taken from configuration.

### Layer and Transaction Notes

- Use in <Cache> layers.
- Applies to proxy transactions.

### See Also

- Properties: `never_serve_after_expiry( )`, `remove_IMS_from_GET( )`, `remove_PNC_from_GET( )`, `remove_reload_from_IE_GET( )`
- *Blue Coat Systems Command Line Interface Reference* for information on the `http strict-expiration` command.

## never\_serve\_after\_expiry( )

The `never_serve_after_expiry( )` property is similar to the CLI command:

```
SGOS#(config) http strict-expiration serve
```

except that it provides per transaction control to allow overriding the box-wide default set by the command.

### Syntax

```
never_serve_after_expiry(yes|no)
```

The default value is taken from configuration.

### Layer and Transaction Notes

- Use in <Cache> layers.
- Applies to proxy transactions.

### See Also

- Properties: `always_verify()`, `never_refresh_before_expiry()`
- *Volume 12: Command Line Interface Reference* for information on the `http strict-expiration` command.

## patience\_page( )

Controls whether or not a patience page can be served, and if so the delay before serving.

This syntax has been deprecated.

- For `patience_page( no )` use `response.icap_feedback.interactive( no )`
- For `patience_page( delay )` use `response.icap_feedback( patience_page, delay )`.

### Syntax

```
patience_page(no|delay)
```

The default value is taken from configuration.

where:

- `no`—A patience page will not be served.
- `delay`—number of seconds, in the range 5-65535 before a patience page is served if scanning is not complete.

The default value is `no`.

### Layer and Transaction Notes

- Valid layers: Proxy.
- Applies to: HTTP proxy transactions, FTP proxy transactions.

### Example

Sample usage:

```
<Proxy>
```

```
  patience_page(5)
```

### See Also

- **Properties:** `response.icap_feedback( )`, `response.icap_feedback.interactive( )`, `response.icap_feedback.non_interactive( )`

## pipeline( )

Determines whether an object embedded within an HTML container object is pipelined. Set to `yes` to force pipelining, or set to `no` to prevent the embedded object from being pipelined. Note that this property affects processing of the individual URLs embedded within a container object. It does not prevent parsing of the container object itself.

If this property is used with a URL access condition, such as `url.host=`, each embedded object on a page is evaluated against that policy rule to determine pipelining behavior. For example, a rule that disallows pipelining for a particular host would still allow pipelining for images on the host's pages that come from other hosts.

---

*Note:* Pipelining might cause issues for upstream devices that are low in TCP resources. The best solution is to remove the bottleneck. A temporary solution might include fine-tuning the device and disabling pipelining.

---

### Syntax

```
pipeline(yes|no)
```

The default value is `yes`.

### Layer and Transaction Notes

- Use in `<Cache>` layers.
- Applies to HTTP proxy transactions.

## reflect\_ip( )

Determines how the client IP address is presented to the origin server for proxied requests.

---

*Note:* The SG appliance must be in the routing path for the `reflect_ip` property to work properly.

---

### Syntax

```
reflect_ip(auto|no|client|vip|ip_address)
```

The default value is `auto`.

where:

- `auto`—Might reflect the client IP address, based on a config setting.
- `no`—The appliance's IP address is used to originate upstream connections.
- `client`—The client's IP address is used in initiating upstream connections.
- `vip`—The appliance's VIP on which the client request arrived is used to originate upstream traffic.
- `ip_address`—A specific IP address, which must be an address (either physical or virtual) belonging to the SG appliance. If not, at runtime this is converted to `auto`.

### Layer and Transaction Notes

- Use in `<Proxy>`, `<DNS-proxy>`, and `<Forward>` layers.
- Applies to proxy and DNS transactions.

### Example

```
; For requests from a specific client, use the virtual IP address.
```

```
<proxy>
  client.address=10.1.198.0 reflect_ip(vip)
```

### See Also

- Properties: `forward( )`

## refresh( )

Controls refreshing of requested objects. Set to no to prevent refreshing of the object if it is cached. Set to yes to allow the cache to behave normally.

### Syntax

```
refresh(yes|no)
```

The default value is yes.

### Layer and Transaction Notes

- Use in <Cache> layers.

### See Also

- Properties: advertisement( ), always\_verify( ), bypass\_cache( ), cache( ), cookie\_sensitive( ), direct( ), force\_cache( ), never\_refresh\_before\_expiry( ), Never\_serve\_after\_expiry( ), ttl( ), ua\_sensitive( )

## remove\_IMS\_from\_GET( )

The `remove_IMS_from_GET( )` property is similar to the CLI command:

```
SGOS#(config) http substitute if-modified-since
```

except that it provides per transaction control to allow overriding the box-wide default set by the command.

### Syntax

```
remove_IMS_from_GET(yes|no)
```

The default value is taken from configuration.

### Layer and Transaction Notes

- Use in <Cache> layers.
- Applies to HTTP proxy transactions.

### See Also

- **Properties:** `never_refresh_before_expiry( )`, `never_serve_after_expiry( )`, `remove_PNC_from_GET( )`, `remove_reload_from_IE_GET( )`
- *Volume 12: Command Line Interface Reference* for information on the `http substitute` command.

## remove\_PNC\_from\_GET( )

The `remove_PNC_from_GET` property is similar to the CLI command:

```
SGOS#(config) http substitute pragma-no-cache
```

except that it provides per transaction control to allow overriding the box-wide default set by the command.

### Syntax

```
remove_PNC_from_GET(yes|no)
```

The default value is taken from configuration.

### Layer and Transaction Notes

- Use in <Cache> layers.
- Applies to HTTP proxy transactions.

### See Also

- **Properties:** `never_refresh_before_expiry()`, `never_serve_after_expiry( )`, `remove_IMS_from_GET( )`, `remove_reload_from_IE_GET( )`
- *Blue Coat Systems Command Line Interface Reference* for information on the `http substitute` command.



## remove\_reload\_from\_IE\_GET( )

The `remove_reload_from_IE_GET( )` property is similar to the CLI command:

```
SGOS#(config) http substitute ie-reload
```

except that it provides per transaction control to override the box-wide default set by the command.

### Syntax

```
remove_reload_from_IE_GET(yes|no)
```

The default value is taken from configuration.

### Layer and Transaction Notes

- Use in <Cache> layers.
- Applies to HTTP proxy transactions.

### See Also

- Properties: `never_refresh_before_expiry( )`, `never_serve_after_expiry( )`, `remove_IMS_from_GET( )`, `remove_PNC_from_GET( )`
- *Blue Coat Systems Command Line Interface Reference* for information on the `http substitute` command.

## request.filter\_service( )

Controls whether the request is processed by an external content filter service. The SG appliance currently supports Websense Enterprise Server external content filtering.

Directing the request to an external content filter service does not affect policy based on categories determined through an on-box vendor or CPL category definitions.

Categories determined by Websense Enterprise Server are not available to the `category=` condition, although they appear in access logs. Effectively, all policy based on the Websense determined categories must be implemented on the Websense server.

### Syntax

```
request.filter_service(service_name[, fail_open|fail_closed])
request.filter_service(no)
```

The default values are `no` and `fail_closed`.

where:

- *service\_name*—A configured external content filter service that supports request modification. Currently only Websense Enterprise Server is supported. On upgrade, the service name `websense` is automatically generated.
- *fail\_open*—If *service\_name* is unavailable, the request is processed and a response may be delivered, subject to other policy.
- *fail\_closed*—If the *service\_name* is unavailable, the request is denied.
- *no*—Prevents the request from being sent from the SG appliance to the external content filter service.

### Layer and Transaction Notes

- Use in <Cache> and <Proxy> layers.
- Applies to FTP and HTTP transactions.

### Example

The following example directs requests to the Websense server, but allows processing to continue if the service is unavailable:

```
<proxy>
  request_filter_service(websense, fail_open)
```

The following policy establishes a general rule that all request are processed by the external filter service named `filter`. It then specifies some exceptions to this general rule in a later layer:

```
<proxy> ; All request are content-filtered by default
  request.filter_service( filter )

<proxy> request.filter_service(no) ; exceptions to content-filtering
  url.address=10.0.0.0/8 ; don't filter internal network
  client.address=10.1.2.3 ; don't filter this client
```

### See Also

- *Blue Coat Systems Command Line Interface Reference* for information on configuring Websense off-box services.

## request.icap\_service( )

Determines whether a request from a client should be processed by an external ICAP service before going out. Typical applications include regulatory compliance monitoring and intellectual property protection.

This property can specify a fail-over sequence of ICAP request modification services or service groups. The first healthy service in the sequence will be used to process the request. ICAP request processing can also be disabled using this property. Optionally, the failure mode can be specified to control behaviour if none of the listed services is healthy.

### Syntax

```
request.icap_service( servicename_1, [servicename_2, ...,] [fail_open|fail_closed]
)
request.icap_service( no )
```

Where:

- *servicename*—A configured ICAP service or service group that supports request modification.
- *fail\_open*—If none of the ICAP services listed is healthy, the request is sent out and a response delivered to the client (subject to other policies).
- *fail\_closed*—If none of the ICAP services listed is healthy, the request is denied. This is the default and need not be specified to be in effect.
- *no*—Disables ICAP processing for this request.

The default value is **fail\_closed**.

### Layer and Transaction Notes

- Valid layers: Cache, Proxy
- Applies to: HTTP proxy transactions, FTP proxy transactions

### Example

This example implements the following Intellectual Property protection policy using IP scanners:

All requests will be scanned except those going to internal servers.

Requests coming from a special group of clients will be allowed out even if the request cannot be scanned.

```
; general rule - scan all requests
<Proxy>
    ; some users can get out if the scanners are down
    group=trusted_users request.icap_service( IP_service, IP_backup_service,
fail_open )
    request.icap_service( IP_service, IP_backup_service ) ; default is fail_closed

; exception - no need to scan requests to internal servers
```

<Proxy>

condition=internal\_servers request.icap\_service( no )

### See Also

- **Properties:** response.icap\_service( )

## request.icap\_service.secure\_connection()

Determines whether an ICAP connection should be secure or not.

This property can specify whether an ICAP connection should be secure or not for all ICAP services, or for some specific ICAP service, or for a list of ICAP services.

### Syntax

```
request.icap_service.secure_connection( yes | no | auto )  
request.icap_service.secure_connection.servicename_1( yes | no | auto )  
request.icap_service.secure_connection.[servicename_1, servicename_2, ...]( yes  
| no | auto )
```

Where:

- *servicename*—A configured ICAP service that supports request modification.
- *yes*—ICAP service(s) use secure connection
- *no*—ICAP service(s) use plain (nonsecure) connection
- *auto*—ICAP service(s) use global default connection setting

The default value is **auto**.

### Layer and Transaction Notes

- Valid layers: Cache, Proxy
- Applies to: HTTP proxy transactions, FTP proxy transactions

### Example(s)

This example implements the following policy:

- All ICAP services use default global connection settings (if not specified otherwise),
- Except service icap1 must use secure connection,
- And service icap2, icap3 must use plain connection.

```
<Proxy>  
    request.icap_service.secure_connection( auto )  
  
<Proxy>  
    request.icap_service.secure_connection.icap1( yes )  
  
<Proxy>  
    request.icap_service.secure_connection[icap2, icap3]( no )
```

### See Also

- **Conditions:** icap\_error\_code=
- **Properties:** response.icap\_service.secure\_connection( )

**Notes**

- If an ICAP service does not support secure connection and the value is set to "yes", there will be an CPL compiler error. Likewise, if an ICAP service does not support plain connection and the value is set to "no", there will be an CPL compiler error.
- If it is a global set (a set without service names), there will be no compiler error even if some ICAP service does not support the specified connection type. On the other hand, runtime error may be generated as a result of that.

## response.icap\_feedback( )

Controls the type of feedback given to both interactive and non-interactive clients while response scanning is in progress, and the delay before any feedback delivery starts.

This controls the feedback delivered to both interactive and non-interactive clients. However since patience pages are served only to interactive clients,

```
response.icap_feedback( patience_page, delay )
```

is interpreted as:

```
response.icap_feedback.interactive( patience_page, delay )
response.icap_feedback.non_interactive( no )
```

Administrators should be aware of the increased security risks associated with trickling.

### Syntax

```
response.icap_feedback( patience_page[, patience_delay] )
response.icap_feedback( trickle_start|trickle_end[, trickle_delay] )
response.icap_feedback( no )
```

where:

- `no` prevents any bytes from being delivered to the client until scanning completes. This option has good security characteristics, but the worst user experience.
- `patience_page` returns a patience page to an interactive client after *patience\_delay* seconds if scanning has not completed within that time. No feedback is given to non\_interactive clients.

This option has good security characteristics, and a reasonable user experience for interactive clients.

- `trickle_start` begins delivering bytes to the client after *trickle\_delay* seconds if scanning has not completed within that time. HTTP response headers are delivered at line speed. The response body is delivered to the client at the reduced (trickle) rate. The last 12K bytes of the response will be held until the scanning result is known.

Trickled data may contain a threat, and although the end of the response is corrupted to render it unusable, some client applications may still be vulnerable. Since all the data is delivered to the client at a reduced rate, this is somewhat more secure than `trickle_end`, but the user will see very little intermediate progress.

- `trickle_end` begins delivering bytes at line speed to the client after *trickle\_delay* seconds if scanning has not completed within that time. The last 16K bytes will be buffered by the appliance and trickling begins only when no more data is expected from the server. The last 12K bytes of the response will be held until the scanning result is known.

Trickled data may contain a threat, and although the end of the response is corrupted to render it unusable, some client applications may still be vulnerable. Since only the last part of the data is delivered to the client at a reduced rate, this is somewhat less secure than `trickle_start`, but the user will see immediate initial progress.

- *patience\_delay* is the number of seconds before a patience page is delivered to the client. The allowed range is 5 to 65535. The default is 5.



- *trickle\_delay* is the number of seconds before feedback to the client starts. The allowed range is 0 to 65535. The default is 5.

The default value is no.

### Layer and Transaction Notes

- Valid layers: Proxy
- Applies to: HTTP proxy transactions, FTP proxy transactions

### Example

The following example assumes that automated tools used within the organization can be distinguished through a "robots" condition, defined elsewhere in the policy.

<Proxy>

```
; To prevent timeouts, robots get data trickled to them right away.
condition = robots response.icap_feedback( trickle_start, 0 )
; everyone else (presumably real users) get a patience page after 7 seconds
response.icap_feedback( patience_page, 7 )
```

### See Also

- **Properties:** `response.icap_service( )`, `response.icap_feedback.interactive( )`, `response.icap_feedback.non_interactive( )`, `response.icap_feedback.force_interactive( )`

## response.icap\_feedback.force\_interactive( )

Modifies the logic used to determine whether or not this HTTP transaction represents an opportunity to interact with the user.

Different feedback can be returned to the client depending on whether or not the current transaction is judged to be *interactive* or *non-interactive*. For example, patience pages can only be delivered when the transaction is interactive. Logic built into the system makes the determination for each transaction. This property is used to override portions of that logic.

This property cannot be used to override the following reasons to consider the transaction non-interactive:

- the request method is not 'GET'
- the response is not '200 OK'
- the server provides an unsolicited content encoding (one not requested by the ProxySG)
- there is a 'Range' or 'If-Range' header in the request

### Syntax

```
response.icap_feedback.force_interactive( yes|no )
response.icap_feedback.force_interactive.reason( yes|no )
response.icap_feedback.force_interactive( reason, ... )
response.icap_feedback.force_interactive[ reason, ...]( yes|no )
```

where:

- *reason* -Takes one of the following values, corresponding to the overridable portions of the logic used to determine whether or not interaction with a user is possible.
  - ❑ **user-agent** overrides the decision to consider non-graphical browsers to be considered interactive. Any User-Agent header string beginning with *mozilla* or *opera* are considered graphical.
  - ❑ **extension** overrides the decision to consider requests for URLs with graphical file extensions or extensions indicating cascading stylesheets, javascript, vbscript, vbx, or java applet or flash animation content as non-interactive.
  - ❑ **content-type** overrides the decision to consider as non-interactive content similar to that listed under **extension**, but based on the Content-Type header of the HTTP response.

The default value is *no*.

### Layer and Transaction Notes

- Valid layers: Proxy
- Applies to: HTTP proxy transactions

### Example

The following example assumes that the organization has an interactive Mozilla-compatible browser that identifies itself with a custom User-Agent header. The policy overrides the default logic so that this user agent will be considered interactive.

This form of the syntax is used so that this policy will not interfere with other policy making decisions about the content type or extension (for example whether a transaction requesting graphical content for example will be considered interactive.)

<Proxy>

```
request.header.User-Agent=brandedagent  
response.icap_feedback.force_interactive.user-agent(yes)
```

### See Also

- **Properties:** `response.icap_service( )`, `response.icap_feedback( )`,  
`response.icap_feedback.interactive( )`, `response.icap_feedback.non_interactive( )`

## response.icap\_feedback.interactive( )

Controls the type of feedback given to interactive clients while response scanning is in progress, and the delay before any feedback delivery starts.

Administrators should be aware of the increased security risks associated with trickling.

### Syntax

```
response.icap_feedback.interactive( patience_page[, patience_delay] )
response.icap_feedback.interactive( trickle_start|trickle_end[, trickle_delay] )
response.icap_feedback.interactive( no )
```

where:

- **no** prevents any bytes from being delivered to the client until scanning completes. This option has good security characteristics, but the worst user experience.
- **patience\_page** returns a patience page to an interactive client after *patience\_delay* seconds if scanning has not completed within that time. No feedback is given to non\_interactive clients.

This option has good security characteristics, and a reasonable user experience for interactive clients.

- **trickle\_start** begins delivering bytes to the client after *trickle\_delay* seconds if scanning has not completed within that time. HTTP response headers are delivered at line speed. The response body is delivered to the client at the reduced (trickle) rate. The last 12K bytes of the response will be held until the scanning result is known.

Trickled data may contain a threat, and although the end of the response is corrupted to render it unusable, some client applications may still be vulnerable. Since all the data is delivered to the client at a reduced rate, this is somewhat more secure than **trickle\_end**, but the user will see very little intermediate progress.

- **trickle\_end** begins delivering bytes at line speed to the client after *trickle\_delay* seconds if scanning has not completed within that time. The last 16K bytes will be buffered by the appliance and trickling begins only when no more data is expected from the server. The last 12K bytes of the response will be held until the scanning result is known.

Trickled data may contain a threat, and although the end of the response is corrupted to render it unusable, some client applications may still be vulnerable. Since only the last part of the data is delivered to the client at a reduced rate, this is somewhat less secure than **trickle\_start**, but the user will see immediate initial progress.

- *patience\_delay* is the number of seconds before a patience page is delivered to the client. The allowed range is 5 to 65535. The default is 5.
- *trickle\_delay* is the number of seconds before feedback to the client starts. The allowed range is 0 to 65535. The default is 5.

The default value is **no**.

### Layer and Transaction Notes

- Valid layers: Proxy

- Applies to: HTTP proxy transactions, FTP proxy transactions

### Example

The following sample policy serves patience pages to FTP clients if scanning has not completed within 3 seconds. Note that all FTP transactions are considered interactive. Interactive HTTP transactions will have the first portion of the data delivered at line speed, while the last part of the response will be trickled.

No policy is specified for non-interactive clients.

<Proxy>

```
client.protocol=ftp response.icap_feedback.interactive( patience_page, 3 )
response.icap_feedback.interactive( trickle_end )
```

### See Also

- **Properties:** `response.icap_service( )`, `response.icap_feedback( )`,  
`response.icap_feedback.non_interactive( )`,  
`response.icap_feedback.force_interactive( )`

## response.icap\_feedback.non\_interactive( )

Controls the type of feedback given to non-interactive clients while response scanning is in progress, and the delay before any feedback delivery starts.

Administrators should be aware of the increased security risks associated with trickling.

### Syntax

```
response.icap_feedback.non_interactive( trickle_start|trickle_end[, trickle_delay] )
```

```
response.icap_feedback.non_interactive( no )
```

where:

- `no` prevents any bytes from being delivered to the client until scanning completes. This option has good security characteristics, but the worst user experience.
- `trickle_start` begins delivering bytes to the client after *trickle\_delay* seconds if scanning has not completed within that time. HTTP response headers are delivered at line speed. The response body is delivered to the client at the reduced (trickle) rate. The last 12K bytes of the response will be held until the scanning result is known.

Trickled data may contain a threat, and although the end of the response is corrupted to render it unusable, some client applications may still be vulnerable. Since all the data is delivered to the client at a reduced rate, this is somewhat more secure than **trickle\_end**, but the user will see very little intermediate progress.

- `trickle_end` begins delivering bytes at line speed to the client after *trickle\_delay* seconds if scanning has not completed within that time. The last 16K bytes will be buffered by the appliance and trickling begins only when no more data is expected from the server. The last 12K bytes of the response will be held until the scanning result is known.

Trickled data may contain a threat, and although the end of the response is corrupted to render it unusable, some client applications may still be vulnerable. Since only the last part of the data is delivered to the client at a reduced rate, this is somewhat less secure than **trickle\_start**, but the user will see immediate initial progress.

- *trickle\_delay* is the number of seconds before feedback to the client starts. The allowed range is 0 to 65535. The default is 5.

The default value is `no`.

### Layer and Transaction Notes

- Valid layers: Proxy
- Applies to: HTTP proxy transactions

### Example

The following example uses authentication and group membership to set distinct feedback policies for known robots based on whether or not they might execute code from a corrupted package. It is assumed here that automated tools within the organization would provide distinct credentials that associates them with a "robots" group, and with other groups that distinguish risk.

No policy is specified for interactive clients.

```
<Proxy>
    authenticate( my_realm )

; the following applies only to members of the "robots" group
<Proxy> group = robots
    ; high risk of executing code from a corrupted package
    ; -> no feedback
    group=high_execution_risk response.icap_feedback.non_interactive( no )

    ; low risk of executing code from a corrupted package
    ; -> trickle from the start with default delay
    group=low_execution_risk response.icap_feedback.non_interactive( trickle_start )

    ; no risk of executing code from a corrupted package
    ; -> trickle at the end, begin serving data immediately
    group=no_execution_risk response.icap_feedback.non_interactive( trickle_end, 0 )
```

### See Also

- **Properties:** `response.icap_service( )`, `response.icap_feedback( )`, `response.icap_feedback.interactive( )`, `response.icap_feedback.force_interactive( )`

## response.icap\_service( )

Determines whether a response to a client is first sent to an ICAP service before being given to the client. Depending on the ICAP service, the response may be allowed, denied, or altered. Typical applications include virus scanning.

This property can specify a fail-over sequence of ICAP response modification services or service groups. The first healthy service in the sequence will be used to process the response. ICAP response processing can also be disabled using this property. Optionally, the failure mode can be specified to control behaviour if none of the listed services is healthy.

### Syntax

```
response.icap_service( servicename_1, [servicename_2, ...,] [fail_open|fail_closed] )
```

```
response.icap_service( no )
```

where:

- *servicename* - A configured ICAP service or service group that supports response modification.
- *fail\_open* - If none of the ICAP services listed is healthy, the response is processed and delivered to the client (subject to other policies).
- *fail\_closed* - If none of the ICAP services listed is healthy, the transaction is denied. This is the default and need not be specified to be in effect.
- *no* - Disables ICAP processing for this response.

The default value is *fail\_closed*.

### Layer and Transaction Notes

- Valid layers: Cache
- Applies to: All HTTP transactions (proxy, refresh, pipeline), FTP proxy transactions

### Example

This example implements the following Virus Scanning policy using ICAP response scanners:

- All responses will be scanned except those going to internal servers.
- Responses coming from some business critical sites will be allowed even if the response cannot be scanned.

```
; general rule - scan all responses
```

```
<Cache>
```

```
    ; responses from some critical sites get through even if the scanners are down
```

```
    condition=critical_sites response.icap_service( VS_service, VS_backup_service, fail_open )
```

```
    response.icap_service( IP_service, IP_backup_service ) ; default is fail_closed
```

```
; exception - no need to scan responses from internal servers
```



<cache>

condition=internal\_servers response.icap\_service( no )

### See Also

- **Properties:** `request.icap_service( )`, `patience_page( )`

## response.icap\_service.secure\_connection()

Determines whether an ICAP connection should be secure or not.

This property can specify whether an ICAP connection should be secure or not for all ICAP services, or for some specific ICAP service, or for a list of ICAP services.

### Syntax

```
response.icap_service.secure_connection( yes | no | auto )
response.icap_service.secure_connection.servicename_1( yes | no | auto )
response.icap_service.secure_connection.[servicename_1, servicename_2, ...]( yes | no | auto )
```

Where:

- *servicename*—A configured ICAP service that supports response modification.
- *yes*—ICAP service(s) use secure connection
- *no*—ICAP service(s) use plain (nonsecure) connection
- *auto*—ICAP service(s) use global default connection setting

The default value is *auto*.

### Layer and Transaction Notes

- Valid layers: Cache
- Applies to: HTTP proxy transactions, FTP proxy transactions

### Example

This example implements the following policy:

- All ICAP services use default global connection settings (if not specified otherwise),
- Except service icap1 must use secure connection,
- And service icap2, icap3 must use plain connection.

<Cache>

```
response.icap_service.secure_connection( auto )
```

<Cache>

```
response.icap_service.secure_connection.icap1( yes )
```

<Cache>

```
response.icap_service.secure_connection[icap2, icap3]( no )
```

### See Also

- **Conditions:** `icap_error_code= Properties: request.icap_service.secure_connection( )`

**Notes**

- If an ICAP service does not support secure connection and the value is set to "yes", there will be an CPL compiler error. Likewise, if an ICAP service does not support plain connection and the value is set to "no", there will be an CPL compiler error.
- If it is a global set (a set without service names), there will be no compiler error even if some ICAP service does not support the specified connection type. On the other hand, runtime error may be generated as a result of that.

## `response.raw_headers.max_count()`

Limit the number of response headers allowed in an HTTP response.

The number of HTTP response headers will be limited to the given number. If this limit is exceeded, then the SG appliance will throw an "invalid\_response" exception.

A leading white space based header continuation will not be counted as a separate header. In other words, number here refers to headers, not response lines, and does not include response status line or end-of-header marker (blank line).

The default value is 1,000. The minimum value is 0, and the maximum value is 10,000.

### Syntax

```
response.raw_headers.max_count(unsigned-integer)
```

### Layer and Transaction Notes

- Use in <Proxy> and <Cache> layers.
- Applies to HTTP proxy transactions.

### Example

```
<Proxy>  
response.raw_headers.max_count(2500)
```

## `response.raw_headers.max_length()`

Limit the amount of response header data allowed in an HTTP response.

The total number of bytes of HTTP response header data is restricted to the given number. If this limit is exceeded, then the SG appliance will throw an "invalid\_response" exception.

The default value is 100,000. The minimum value is 0, and the maximum value is 1,000,000.

### Syntax

```
response.raw_headers.max_length(unsigned-integer)
```

### Layer and Transaction Notes

- Use in <Proxy> and <Cache> layers.
- Applies to HTTP proxy transactions.

### Example

```
<Proxy>  
  response.raw_headers.max_length(250000)
```

## response.raw\_headers.tolerate()

Determines which deviations from the protocol specification will be tolerated when parsing the response headers.

### Syntax

```
response.raw_headers.tolerate(none|continue)
```

where:

- `none`—indicates that no deviations are tolerated
- `continue`—indicates that the response header parsing should tolerate a continuation line (white space) prior to the start of the first header

The default value is `none`.

### Layer and Transaction Notes

- Use in `<Proxy>` and `<Cache>` layers.
- Applies to all HTTP transactions (proxy, refresh, pipeline), HTTPS transactions.

### Example

This example illustrates how the property is used to specify which errors to tolerate. The conditions used are assumed to be defined elsewhere).

```
<Proxy>
; Tolerate a continuation line prior to the first header,
; but only from a specified list of legacy servers.
condition=legacy_server response.raw_headers.tolerate(continue)
; For all other servers, use strict response header parsing rules
; This is actually the default, so it doesn't need to be specified
response.raw_headers.tolerate(none)
```

### See Also

- Properties: `response.raw_headers.max_count( )`, `response.raw_headers.max_length( )`

## server.certificate.validate()

Determines whether server X.509 certificates will be verified during the establishment of SSL connections.

### Syntax

```
server.certificate.validate(yes|no)
```

For HTTPS Reverse Proxy transactions, the default value is taken from the global setting established through the CLI `http ssl-verify-server` command, or in the configuration of a forwarding host used by the transaction. For HTTPS forward proxy and SSL tunnel transactions, the default is `yes`.

### Layer and Transaction Notes

- Use in <SSL> layers.
- Applies to HTTPS forward and reverse proxy transactions, SSL tunnel transactions.

### Example

```
<SSL>  
  server.certificate.validate(yes)
```

### See Also

- Properties: `server.certificate.validate.ignore( )`

## server.certificate.validate.check\_revocation()

Check SSL server certificates for revocation.

### Syntax

```
server.certificate.validate.check_revocation(auto|ocsp|local|no)
```

where:

- `auto`—the certificate will be checked through OCSP if available, otherwise it will be checked against locally installed revocation list
- `ocsp`—checks the certificate through OCSP
- `local`—checks the certificate against the locally installed revocation list
- `no`—the certificate will not be checked for revocation

The default value is `auto`.

### Layer and Transaction Notes

- Valid layers: SSL.
- Applies to HTTPS forward and reverse proxy transactions, SSL tunnel transactions.

### Example

```
<SSL>  
  server.certificate.validate.check_revocation(local)
```



## server.certificate.validate.ignore()

Ignore errors during server certificate validation.

This property specifies which errors should be ignored while validating the server certificate during the setup of an SSL connection.

### Syntax

```
server.certificate.validate.ignore.flag(yes|no)           ; form 1
server.certificate.validate.ignore[flag, ...](yes|no)    ; form 2
server.certificate.validate.ignore(all|none)             ; form 3
server.certificate.validate.ignore(flag, ...)           ; form 4
```

where `flag` is one of `expiration`, `untrusted_issuer`, or `hostname_mismatch`

The default value is `none`.

### Layer and Transaction Notes

- Use in <SSL> layers.
- Applies to: HTTPS forward and reverse proxy transactions, SSL tunnel transactions.

### Example

For maximum security, you should validate all server certificates. For sites that have bad certificates that you nevertheless must be able to access, you can create a white list that disables only that part of the validation process necessary to access the site.

```
<SSL>
server_url.host=some-server.com
server.certificate.validate.ignore.expiration(yes)
server_url.host=blah.com
server.certificate.validate.ignore.hostname_mismatch(yes)
server_url.host=do.this.at.your.own.peril
server.certificate.validate.ignore.untrusted_issuer(yes)
```

### See Also

- Properties: `server.certificate.validate( )`

## server.connection.dscp()

Controls server-side outbound QoS/DSCP value.

### Syntax

```
server.connection.dscp(dscp_value)
```

where *dscp\_value* is 0..63 | af11 | af12 | af13 | af21 | af22 | af23 | af31 | af32 | af33 | af41 | af42 | af43 | best-effort | cs1 | cs2 | cs3 | cs4 | cs5 | cs6 | cs7 | ef | echo | preserve

The special value `preserve` means to track the incoming DSCP value on the primary server connection and use that as the value when sending packets on the client connections. The special value `echo` means the outbound packet's DSCP value will use the same value as the inbound packet's DSCP value.

The default value is `preserve`.

### Layer and Transaction Notes

- Valid in <Proxy>, <DNS-Proxy>, <Cache>, and <Forward> layers.
- Applies to: All transactions

### Example

The first QoS policy rule sets the server outbound QoS/DSCP value to `echo`, and the second QoS policy rule sets the server outbound QoS/DSCP value to 50.

```
<proxy>
  server.connection.dscp(echo)

<proxy>
  server.connection.dscp(50)
```

## server\_url.dns\_lookup()

Sets the global policy for IP connection type preference.

### Syntax

```
server_url.dns_lookup(dns_lookup_value)
```

where:

*dns\_lookup\_value*

IPv4-Only | IPv6-Only | Prefer-IPv4 | Prefer-IPv6

The default value is "IPv4-Only"

### Layer and Transaction Notes

- Valid layers: Proxy, Forward
- Applies to: Transactions connecting upstream to a proxy or origin server (but not DNS Proxy transactions)

### Example

This policy rule specifies that the DNS resolver will query for only the IPv6 AAAA record for the etrade.com domain. Such a policy rule can be used to set the IP preference for the outgoing connection if a destination node has both an IPv4 and IPv6 address.

<Proxy>

```
url.domain=etrade.com server_url.dns_lookup(IPv6-Only)
```

## shell.prompt( )

Sets the prompt for a proxied shell transaction.

### Syntax

```
shell.prompt(substitution-string)
```

### Layer and Transaction Notes

- Use in <Proxy> layers.
- Applies to shell (Telnet) proxy transactions.

### Example

This example implements the following policies:

1. All requests from HR\_subnet get the Shell prompt “*client’s address: Welcome to this appliance.*”
2. All requests from ENG\_subnet get the default Shell prompt.
3. All other requests get no Shell prompt.

```
define subnet HR_subnet
  10.10.0.0/16
end

define subnet ENG_subnet
  10.9.0.0/16
end

<Proxy>
; 1
client.address=HR_subnet \
  shell.prompt("${client.address}: Welcome to ${appliance.name}")
; 2
client.address=ENG_subnet shell.prompt(default)
; 3
shell.prompt(no)
```

### See Also

- [Appendix : ""](#).

## shell.realm\_banner( )

Sets the realm banner for a proxied shell transaction.

### Syntax

```
shell.realm_banner(substitution-string)
```

### Layer and Transaction Notes

- Use in <Proxy> layers.
- Applies to shell (Telnet) proxy transactions.

### Example

This example implements the following policies:

1. All requests from HR\_subnet get the Shell realm banner “*client’s address: Welcome to this appliance.*”
2. All requests from ENG\_subnet get the default Shell realm banner.
3. All other requests get no Shell realm banner.

```
define subnet HR_subnet
  10.10.0.0/16
end

define subnet ENG_subnet
  10.9.0.0/16
end

<Proxy>
; 1
client.address=HR_subnet \
  shell.realm_banner("${client.address}: Welcome to $(appliance.name)")
; 2
client.address=ENG_subnet shell.realm_banner(default)
; 3
shell.realm_banner(no)
```

### See Also

- [Appendix : ""](#).

## shell.welcome\_banner( )

Sets the welcome banner for a proxied shell transaction.

### Syntax

```
shell.welcome_banner(substitution-string)
```

### Layer and Transaction Notes

- Use in <Proxy> layers.
- Applies to shell (Telnet) proxy transactions.

### Example

This example implements the following policies:

1. All requests from HR\_subnet get the Shell welcome banner "*client's address: Welcome to this appliance.*"
2. All requests from ENG\_subnet get the default Shell welcome banner.
3. All other requests get no Shell welcome banner.

```
define subnet HR_subnet
  10.10.0.0/16
end

define subnet ENG_subnet
  10.9.0.0/16
end

<Proxy>
; 1
client.address=HR_subnet \
  shell.welcome_banner("${client.address}: Welcome to ${appliance.name}")
; 2
client.address=ENG_subnet shell.welcome_banner(default)
; 3
shell.welcome_banner(no)
```

## socks.accelerate( )

The `socks.accelerate` property controls the SOCKS proxy handoff to other protocol agents.

### Syntax

```
socks.accelerate(no|auto|http|aol_im|msn_im|yahoo_im)
```

The default value is `auto`.

where:

- `no`—The SOCKS proxy does not hand off the transaction to another proxy agent, but tunnels the SOCKS transaction.
- `auto`—The handoff is determined by the URL scheme.

Any other value forces the SOCKS proxy to hand off the transaction to the agent for the indicated protocol.

The `socks.accelerated=` condition can be used to test which agent was selected for handoff. The `tunneled=` condition can be used to test for unaccelerated (tunneled) SOCKS transactions.

After the handoff, the transaction is subject to policy as a proxy transaction for the appropriate protocol. Within that policy, the `socks=` condition can be used to test for transactions use SOCKS for client communication.

### Layer and Transaction Notes

- Use in <Proxy> layers.
- Applies to SOCKS proxy transactions.

### See Also

- Properties: `socks_gateway( )`, `socks.authenticate( )`, `socks.authenticate.force( )`
- Conditions: `socks=`, `socks.accelerated=`, `socks.method=`, `socks.tunneled=`, `socks.version=`

## `socks.allow_compression( )`

Determines whether the SOCKS proxy is allowed to exchange compressed data with a SG appliance client.

Note: The `socks.allow_compression` property is deprecated in favor of

- `"adn.server.optimize( )"`
- `"adn.server.optimize.inbound( )"`
- `"adn.server.optimize.outbound( )"`

### Syntax

```
socks.allow_compression(yes|no)
```

The default value is yes.

### Layer and Transaction Notes

- Use in <Proxy> layers.
- Applies to SOCKS transactions.

### Example

```
<Proxy>  
  socks.allow_compression(yes)
```



## socks.authenticate( )

The same realms can be used for SOCKS proxy authentication as can be used for regular proxy authentication. This form of authentication applies only to SOCKS transactions.

The regular `authenticate( )` property does not apply to SOCKS transactions. However, if an accelerated SOCKS transaction has already been authenticated in the same realm by the SOCKS proxy, no new authentication challenge is issued. If the realms identified in the `socks.authenticate( )` and `authenticate( )` properties differ, however, a new challenge is issued by the proxy agent used to accelerate the SOCKS transaction.

---

*Note:* There is no optional display name.

---

Following SOCKS proxy authentication, the standard `user=`, `group=`, and `realm=` tests are available.

The relation between SOCKS authentication and denial is controlled through the `socks.authenticate.force( )` property. The default setting `no` implies that denial overrides `socks.authenticate( )`, with the result that user names may not appear for denied requests if that denial could be determined without authentication. To ensure that user names appear in access logs, use `socks.authenticate.force(yes)`.

### Syntax

```
socks.authenticate(realmname)
```

where:

- *realmname*—One of the already-configured realms.
- Consider that `socks.authenticate( )` depends exclusively on a limited number of triggers:
  - `proxy.address=`
  - `proxy.card=`
  - `proxy.port=`
  - `client.address=`
  - `socks.version=`

Date and time triggers, while available, are not recommended.

### Layer and Transaction Notes

- Use in `<Proxy>` layers.
- Applies to SOCKS proxy transactions.

### See Also

- Properties: `authenticate( )`, `socks_gateway( )`, `socks.accelerate( )`, `socks.authenticate.force( )`
- Conditions: `socks=`, `socks.method=`, `socks.tunneled=`, `socks.version=`

## `socks.authenticate.force( )`

This property controls the relation between SOCKS authentication and denial.

### Syntax

```
socks.authenticate.force(yes|no)
```

The default value is `no`.

where:

- `yes`—Makes `socks.authenticate( )` higher priority than `deny( )` or `exception( )`. Use `yes` to ensure that user ID's are available for access logging, even of denied requests.
- `no`—`deny( )` and `exception( )` have a higher priority than `socks.authenticate( )`. This setting allows early denial (based on proxy card, address or port, client address, or SOCKS version, for example). That is, the denial preempts any authentication requirement.

---

*Note:* This does not affect regular `authenticate( )`.

---

### Layer and Transaction Notes

- Use in <Proxy> layers.
- Applies to SOCKS proxy transactions.

### See Also

- Properties: `socks.authenticate( )`, `socks_gateway( )`, `socks.accelerate( )`
- Conditions: `socks.method=`, `socks.tunneled=`, `socks.version=`

## socks\_gateway( )

Controls whether or not the request associated with the current transaction is sent through a SOCKS gateway.

There is a box-wide configuration setting (`config > socks-gateways > sequence`) for the default SOCKS gateway failover sequence. The `socks_gateway( )` property is used to override the default SOCKS gateway failover sequence with a specific list of SOCKS gateway aliases. The list of aliases might contain the special token `default`, which expands to include the default SOCKS gateway failover sequence defined in configuration.

Duplication is allowed in the specified alias list only in the case where a gateway named in the default failover sequence is also named explicitly in `alias_list`.

In addition, there is a box-wide configuration setting (`config > socks-gateways > failure-mode`) for the default SOCKS gateway failure mode. The `socks_gateway.fail_open( )` property overrides the configured default.

### Syntax

```
socks_gateway(alias_list | no)
```

The default value is `no`.

where:

- *alias\_list*—Send this request through the specified alias list. The SG appliance attempts to send this request through the specified gateways in the order specified by the list. It proceeds to the next gateway alias as necessary when the gateway is down, as determined by health checks.
- *no*—Do not send this request through a SOCKS gateway. A forwarding host or ICP host may still be used, depending on those properties. If neither are set, the request is sent directly to the origin server. A setting of `no` overrides the default sequence defined in configuration.

### Layer and Transaction Notes

- Use in <Forward> layers.
- Applies to all except administrator transactions.

### See Also

- Properties: `direct( )`, `forward( )`, `socks.accelerate( )`, `socks.authenticate( )`, `socks.authenticate.force( )`
- Conditions: `socks.method=`, `socks.tunneled=`, `socks.version=`

## socks\_gateway.fail\_open( )

Controls whether the SG appliance terminates or continues to process the request if the specified SOCKS gateway or any designated backup or default cannot be contacted.

There is a box-wide configuration setting (`config > socks-gateways > failure-mode`) for the default SOCKS gateway failure mode. The `socks_gateway.fail_open( )` property overrides the configured default.

### Syntax

```
socks_gateway.fail_open(yes|no)
```

The default value is `no`.

where:

- `yes`—Continue to process the request if the specified SOCKS gateway or any designated backup or default cannot be contacted. This may result in the request being forwarded through a forwarding host or ICP, or may result in the request going direct to the origin server.
- `no`—Terminates the request if the specified SOCKS gateway or any designated backup or default cannot be contacted.

### Layer and Transaction Notes

- Use in <Forward> layers.
- Applies to all except administrator transactions.

### See Also

- Properties: `socks.accelerate( )`, `socks.authenticate( )`, `socks.authenticate.force( )`, `socks_gateway( )`
- Conditions: `socks.method=`, `socks.tunneled=`, `socks.version=`

## socks\_gateway.request\_compression( )

Sets whether to request the upstream SOCKS gateway to allow compression of traffic with this client.

When enabled, the upstream SOCKS gateway will be asked to allow traffic to be compressed. If compression is refused by the gateway, the client will continue with normal, uncompressed traffic. If the property is set to default, the 'request-compression' setting in the SOCKS gateway configuration will be used. The upstream SOCKS gateway must be a SG appliance participating in SOCKS compression.

Note: The `sock_gateway.request_compression` property is deprecated in favor of

- `"adn.server.optimize( )"`
- `"adn.server.optimize.inbound( )"`
- `"adn.server.optimize.outbound( )"`

### Syntax

```
socks_gateway.request_compression(yes|no|default)
```

The default value is default.

### Layer and Transaction Notes

- Use in <Forward> layers.
- Applies to transactions connecting upstream to a SOCKS gateway.

### Example

```
<Forward>  
  socks_gateway.request_compression(yes)
```

### See Also

- Properties: `socks.allow_compression( )`

## ssl.forward\_proxy( )

Determines whether SSL connections should be intercepted.

The default value is https.

### Syntax

```
ssl.forward_proxy(no|https)
```

where:

- no tunnels the SSL connection without breaking encryption
- https intercepts SSL connections using the SSL Proxy

### Layer and Transaction Notes

- Use in <SSL-Intercept> layers.
- Applies to SSL Intercept transactions.

### Example

Since interception is the default action for HTTPS traffic, the general usage model is to create exceptions for connections that need to be tunneled.

```
<ssl-intercept>  
server.certificate.hostname.category="Financial Services" ssl.forward_proxy(no)
```

## ssl.forward\_proxy.hostname( )

Specify the hostname for the forged certificate that is used for SSL interception.

The default value is "". The default behavior is to use the hostname from the original server certificate.

### Syntax

```
ssl.forward_proxy.hostname(String)
```

### Layer and Transaction Notes

- Use in <SSL-Intercept> layers.
- Applies to SSL Intercept transactions.

### Example

When the browser receives a server certificate signed by an unknown CA or with a hostname that does not match the URL hostname, it shows a security alert popup. This popup can be leveraged as an SSL level splashing mechanism. Various combinations of the `ssl.forward_proxy.*` properties can be used to force the Security Alert popup and provide additional information.

The security alert popup can be forced by a hostname mismatch or by using an unknown CA as follows:

```
<SSL-Intercept>
  ssl.forward_proxy.hostname("WE ARE WATCHING YOU") \
  ssl.forward_proxy.issuer_keyring(new-private-ca) \
  ssl.forward_proxy.splash_text("This session is being monitored.") \
  ssl.forward_proxy.splash_url(http://example.com/ssl-intercept-policy.html)
```

## ssl.forward\_proxy.issuer\_keyring( )

Specify the CA keyring for signing the forged certificate that is used for SSL interception.

The default value is auto. The default behavior is to use the keyring specified in configuration by the `SGOS#(config ssl) intercept CLI` command.

### Syntax

```
ssl.forward_proxy.issuer_keyring (auto|KeyringId)
```

### Layer and Transaction Notes

- Use in <SSL-Intercept> layers.
- Applies to SSL Intercept transactions.

### Example

When the browser receives a server certificate signed by an unknown CA or with a hostname that does not match the URL hostname, it shows a security alert popup. This popup can be leveraged as an SSL level splashing mechanism. Various combinations of the `ssl.forward_proxy.*` properties can be used to force the Security Alert popup and provide additional information.

The security alert popup can be forced by a hostname mismatch or by using an unknown CA as follows:

```
<SSL-Intercept>
ssl.forward_proxy.hostname("WE ARE WATCHING YOU") \
ssl.forward_proxy.issuer_keyring(new-private-ca) \
ssl.forward_proxy.splash_text("This session is being monitored.") \
ssl.forward_proxy.splash_url(http://example.com/ssl-intercept-policy.html)
```



## ssl.forward\_proxy.server\_keyring( )

Specify a static server certificate and keypair for use during SSL interception.

When an SSL connection is intercepted, the normal behavior is to dynamically generate a forged server certificate and keypair. The contents of this forged certificate are controlled by the .hostname, .splash\_text, .splash\_url and .issuer\_keyring members of the ssl.forward\_proxy family of properties. The ssl.forward\_proxy.server\_keyring property overrides this behavior, and allows you to specify a static certificate and keypair which will be used instead. It is normally only used for debugging.

The default value is no, which causes a forged certificate to be dynamically generated.

### Syntax

```
ssl.forward_proxy.server_keyring (no|KeyringId)
```

### Layer and Transaction Notes

- Use in <SSL-Intercept> layers.
- Applies to SSL Intercept transactions.

### Example

```
<SSL-Intercept>  
  ssl.forward_proxy.server_keyring(my_keyring)
```

## ssl.forward\_proxy.splash\_text( )

Specify informational text to be inserted into the forged certificate that is used for SSL interception. .  
The default value is "". The string argument is limited to 200 printable characters.

### Syntax

```
ssl.forward_proxy.splash_text(String)
```

### Layer and Transaction Notes

- Use in <SSL-Intercept> layers.
- Applies to SSL Intercept transactions.

### Example

When the browser receives a server certificate signed by an unknown CA or with a hostname that does not match the URL hostname, it shows a security alert popup. This popup can be leveraged as an SSL level splashing mechanism. Various combinations of the `ssl.forward_proxy.*` properties can be used to force the Security Alert popup and provide additional information.

The security alert popup can be forced by a hostname mismatch or by using an unknown CA as follows:

```
<SSL-Intercept>
ssl.forward_proxy.hostname("WE ARE WATCHING YOU") \
ssl.forward_proxy.issuer_keyring(new-private-ca) \
ssl.forward_proxy.splash_text("This session is being monitored.") \
ssl.forward_proxy.splash_url(http://example.com/ssl-intercept-policy.html)
```

## ssl.forward\_proxy.splash\_url( )

Specify an informational url to be inserted into the forged certificate that is used for SSL interception.

The default value is "".

### Syntax

```
ssl.forward_proxy.splash_url( "" | Url )
```

### Layer and Transaction Notes

- Use in <SSL-Intercept> layers.
- Applies to SSL Intercept transactions.

### Example

When the browser receives a server certificate signed by an unknown CA or with a hostname that does not match the URL hostname, it shows a security alert popup. This popup can be leveraged as an SSL level splashing mechanism. Various combinations of the ssl.forward\_proxy.\* properties can be used to force the Security Alert popup and provide additional information.

The security alert popup can be forced by a hostname mismatch or by using an unknown CA as follows:

```
<SSL-Intercept>
  ssl.forward_proxy.hostname("WE ARE WATCHING YOU") \
  ssl.forward_proxy.issuer_keyring(new-private-ca) \
  ssl.forward_proxy.splash_text("This session is being monitored.") \
  ssl.forward_proxy.splash_url(http://example.com/ssl-intercept-policy.html)
```

## streaming.transport( )

Determines the upstream transport mechanism to be used for this streaming transaction. This setting is not definitive. The ability to use the specified transport mechanism depends on the capabilities of the selected forwarding host.

### Syntax

```
streaming.transport(auto|tcp|http)
```

where:

- `auto`—Use the default transport for the upstream connection, as determined by the originating transport and the capabilities of any selected forwarding host.
- `tcp`—Use TCP as the upstream transport mechanism.
- `http`—Use HTTP as the upstream transport mechanism.

### Layer and Transaction Notes

- Use in <Forward> layers.
- Applies to streaming transactions.

### See Also

- Conditions: `bitrate=`, `live=`, `streaming.client=`, `streaming.content=`

## terminate\_connection( )

The `terminate_connection( )` property is used in an `<Exception>` layer to drop the connection rather than return the exception response. The `yes` option terminates the connection instead of returning the response.

### Syntax

```
terminate_connection(yes|no)
```

The default is `no`.

### Layer and Transaction Notes

- Use in `<Exception>` layers.
- Applies to HTTP transactions.

## trace.destination( )

Used to change the default path to the trace output file. By default, policy evaluation trace output is written to an object in the cache accessible using a console URL of the following form:

```
http://SG_appliance_IP_address:8081/Policy/Trace/path
```

### Syntax

```
trace.destination(path)
```

where *path* is, by default, `default_trace.html`. You can change *path* to a filename or directory path, or both. If only a directory is provided, the default trace filename is used.

### Layer and Transaction Notes

- Use in any layer.
- Applies to all transactions.

### Example

```
; Change directory location of trace output file to
; http://SG_appliance_IP_address:8081/Policy/Trace/test/default_trace.html
trace.destination(test/)

; Change trace output file location to
; http://SG_appliance_IP_address:8081/Policy/Trace/test/phase_2.html
trace.destination(test/phase_2.html)
```

### See Also

- Properties: `trace.request()`, `trace.rules()`
- [Appendix : ""](#).

## trace.request( )

Determines whether detailed trace output is generated for the current request. The default value is no, which produces no output. Trace output is generated at the end of a request, and includes request parameters, property settings, and the effects of all actions taken. Output tracing can be set conditionally by creating a rule that combines this property with conditions such as `url=` or `client.address=`.

By default, trace output is written to an object accessible using the following console URL:

```
http://SG_appliance_IP_address:8081/Policy/Trace/default_trace.html
```

The trace output location can be controlled using the `trace.destination( )` property.

---

*Note:* Tracing is best used temporarily, such as for troubleshooting; the `log_message( )` action is best for on-going monitoring.

---

### Syntax

```
trace.request(yes|no)
```

The default value is no.

### Layer and Transaction Notes

- Use in any layer.
- Applies to all transactions.

### Example

```
; Generate trace details when a specific URL is requested.  
url=//www.example.com/confidential trace.request(yes)
```

### See Also

- Properties: `trace.destination( )`, `trace.rules( )`

## trace.rules( )

Determines whether trace output is generated showing policy rule evaluation for the transaction.

By default, trace output is written to an object accessible using the following console URL:

```
http://SG_appliance_IP_address:8081/Policy/Trace/default_trace.html
```

The trace output location can be controlled using the `trace.destination( )` property.

---

*Note:* Tracing is best used temporarily, such as for troubleshooting; the `log_message( )` action is best for on-going monitoring.

---

### Syntax

```
trace.rules(yes|no|all)
```

where:

- `yes`—Generates output only for rules that match the request.
- `all`—Additionally shows which rules were skipped because one or more of their conditions were false or not applicable to the current transaction; displays the specific condition in the rule that failed.
- `no`—Suppresses output associated with policy rule evaluation.

The default value is `no`.

### Layer and Transaction Note

- Use in `<Cache>` and `<Forward>` layers.

### Example

```
; Generate trace messages.  
<proxy>  
  trace.rules(yes) trace.request(yes)
```

### See Also

- Properties: `trace.destination( )`, `trace.request( )`



## trust\_destination\_ip()

This property allows the SG to honor client's destination IP when it intercepts client requests transparently.

The Proxy SG will trust the client provided destination IP and not do the DNS lookup for the HOST value in appropriate cases. This feature will not apply (i.e. existing behaviour will be preserved) if :

- a. The Proxy SG receives the client requests in explicit proxy deployment cases.
- b. The Proxy SG has forwarding rules configured for the given HOST value.
- c. The Proxy SG will connect upstream on SOCKS.
- d. The Proxy SG will connect upstream using ICP.

By default it is configured as enabled.

### Syntax

```
trust_destination_ip(yes|no)
```

The default value is taken from a global configuration setting

### Layer and Transaction Notes

- Valid layers: Proxy
- Applies to: Proxy transactions

### Example

Disable trusting destination IP.

```
<forward>
```

```
    proxy.address=10.10.167.0/24 trust_destination_ip(no)
```

## `ttl( )`

Sets the time-to-live (TTL) value of an object in the cache, in seconds. Upon expiration, the cached copy is considered stale and will be re-obtained from the origin server when next accessed. However, this property has an effect only if the following HTTP command line option is enabled: `Force explicit expirations: Never serve after`.

If the above option is not set, the SG appliance's freshness algorithm determines the time-to-live value.

---

*Note:* `advertisement(yes)` overrides any `ttl( )` value.

---

### Syntax

```
ttl(seconds)
```

where *seconds* is an integer, specifying the number of seconds an object remains in the cache before it is deleted. The maximum value is 4294967295, or about 136 years.

The default value is specified by configuration.

### Layer and Transaction Notes

- Use in <Cache> layers.

### Example

```
; Delete the specified cached objects after 30 seconds.  
url=/www.example.com/dyn_images ttl(30)
```

### See Also

- Properties: `advertisement( )`, `cache( )`

## ua\_sensitive( )

Used to modify caching behavior by declaring that the response for a given object is expected to vary based on the user agent used to retrieve the object. Set to `yes` to specify this behavior.

Using `ua_sensitive(yes)` has the same effect as `cache(no)`.

---

*Note:* Remember that any conflict among CPL property settings is resolved by CPL evaluation logic, which uses the property value that was last set when evaluation ends.

---

### Syntax

```
ua_sensitive(yes|no)
```

The default value is `no`.

### Layer and Transaction Notes

- Use in `<Cache>` layers.
- Applies to proxy transactions, which execute both `<Cache>` and `<Proxy>` layers. Does not apply to FTP over HTTP transactions.

### See Also

- Properties: `advertisement( )`, `always_verify( )`, `bypass_cache( )`, `cache( )`, `cookie_sensitive( )`, `delete_on_abandonment( )`, `direct( )`, `dynamic_bypass( )`, `force_cache( )`, `pipeline( )`, `refresh( )`, `ttd( )`

## user.login.log\_out( )

Log out the current user from the current ip address.

This property is used to log out a user from the current ip address. When this property is executed, the current login for the user is logged out. The user will need to re-authenticate at this ip address before future transactions can proceed.

### Syntax

```
user.login.log_out(yes/no)
```

The default value is yes.

### Layer and Transaction Notes

- Valid layers: Proxy, Admin
- Applies to: Proxy transactions, Administrative transactions

### Example

Log out the user whenever they visit the log out page.

```
<proxy>
```

```
url="http://company.com/log_out.html" user.login.log_out(yes)
```

## user.login.log\_out\_other( )

Log out the current user from logins other than the current ip address.

This property is used to log out any other logins of the user on ip addresses other than the current ip address. When this property is executed, the all logins of the user on ip address other than the current ip address are logged out. The user will need to re-authenticate at the other ip address before future transactions at those ip addresses can proceed.

### Syntax

```
user.login.log_out_other(yes/no)
```

The default value is *yes*.

### Layer and Transaction Notes

- Valid layers: Proxy, Admin
- Applies to: Proxy transactions, Administrative transactions

### Example

Log out the user from other workstations if they are logged in more than once.

```
<proxy>
```

```
user.login.count=2.. user.login.log_out_other(yes)
```



## Chapter 5: *Action Reference*

An *action* takes arguments and is wrapped in a user-named action definition block. When the action definition is called from a policy rule, any actions it contains operate on their respective arguments. Within a rule, named action definitions are enabled and disabled using the `action( )` property.

Actions take the following general form:

```
action(argument1, ...)
```

An action block is limited to the common subset among the allowed layers of each of the actions it contains. Actions appear only within action definitions. They cannot appear in <Admin> layers.

### *Topics in this Chapter*

This chapter includes information about the following topics:

- ["Argument Syntax" on page 375](#)
- ["Action Reference" on page 375](#)

## Argument Syntax

The allowed syntax for action arguments depends on the action.

- String—A string argument must be quoted if it contains whitespace or other special characters. For example: `log_message("Access alert")`.
- Enumeration—Actions such as `delete( )` use as an argument a token specifying the transaction component on which to act. For example: a header name such as `request.header.Referer`.
- Regular expression—Several actions take regular expressions. For more information about writing regular expressions, see [Appendix E: "Using Regular Expressions"](#).
- Variable substitution—The quoted strings in some action arguments can include variable substitution substrings. These include the various versions of the replacement argument of the `redirect( )`, `rewrite( )`, and `rewrite( )` actions, and the string argument in the `append( )`, `log_message( )`, and `set(header, string)` actions. A variable substitution is a substring of the form:

```
$(name)
```

where *name* is one of the allowed substitution variables.

For a complete list of substitutions, see [Appendix : ""](#).

## Action Reference

The remainder of this chapter lists the actions and their accepted values. It also provides the context in which each action can be used and examples of how to use them.

## append( )

Appends a new component to the specified header.

---

*Note:* An error results if two header modification actions modify the same header. This results in a compile time error if the conflicting actions are within the same action definition block. A runtime error is recorded in the event log if the conflicting actions are defined in different blocks.

---

### Syntax

```
append(header, string)  
append(im.message.text, string)
```

where:

- *header*—A header specified using the following form. For a list of recognized headers, including headers that support field repetition, see [Appendix C: "Recognized HTTP Headers"](#).
  - `request.header.header_name`—Identifies a recognized HTTP request header.
  - `response.header.header_name`—Identifies a recognized HTTP response header.
  - `request.x_header.header_name`—Identifies any request header, including custom headers.
  - `response.x_header.header_name`—Identifies any response header, including custom headers.
- *string*—A quoted string that can optionally include one or more variable substitutions.
- `im.message.text`—Appends the specified *string* to the end of the instant message text.

### Layer and Transaction Notes

- Use from <Proxy> or <Cache> layers.

### See Also

- Actions: `delete( )`, `delete_matching( )`, `rewrite(header, regex_pattern, replacement_component)`, `set(header, string)`
- Conditions: `request.header.header_name=`, `request.header.header_name.address=`, `request.x_header.header_name=`, `request.x_header.header_name.address=`, `response.header.header_name=`, `response.x_header.header_name=`
- [Appendix : ""](#).



## delete( )

Deletes all components of the specified header.

---

*Note:* An error results if two header modification actions modify the same header. The error is noted at compile time if the conflicting actions are within the same action definition block. A runtime error is recorded in the event log if the conflicting actions are defined in different blocks.

---

### Syntax

```
delete(header)
```

where:

- *header*—A header specified using the following form. For a list of recognized headers, see [Appendix C: "Recognized HTTP Headers"](#).
  - `request.header.header_name`—Identifies a recognized HTTP request header.
  - `response.header.header_name`—Identifies a recognized HTTP response header.
  - `request.x_header.header_name`—Identifies any request header, including custom headers.
  - `response.x_header.header_name`—Identifies any response header, including custom headers.
  - `exception.response.header.header_name`—Identifies a recognized HTTP response header from the exception response.

### Layer and Transaction Notes

- Use with `exception.response.header.header_name` in <Proxy> or <Exception> layers.
- Use with request or response headers in <Proxy> or <Cache> layers.
- Applies to HTTP transactions.

### Example

```
; Delete the Referer request header, and also log the action taken.

define action DeleteReferer
log_message("Referer header deleted: $(request.header.Referer)")
delete(request.header.Referer)
end
```

### See Also

- **Actions:** `append( )`, `delete_matching( )`, `rewrite(header, regex_pattern, replacement_component)`, `set(header, string)`
- **Conditions:** `request.header.header_name=`, `request.header.header_name.address=`, `request.x_header.header_name=`, `request.x_header.header_name.address=`, `response.header.header_name=`, `response.x_header.header_name=`

## delete\_matching( )

Deletes all components of the specified header that contain a substring matching a regular-expression pattern.

---

*Note:* An error results if two header modification actions modify the same header. The error is noted at compile time if the conflicting actions are within the same action definition block. A runtime error is recorded in the event log if the conflicting actions are defined in different blocks.

---

### Syntax

```
delete_matching(header, regex_pattern)
```

where:

- *header*—A header specified using the following form. For a list of recognized headers, see [Appendix C: "Recognized HTTP Headers"](#).
  - `request.header.header_name`—Identifies a recognized HTTP request header.
  - `response.header.header_name`—Identifies a recognized HTTP response header.
  - `request.x_header.header_name`—Identifies any request header, including custom headers.
  - `response.x_header.header_name`—Identifies any response header, including custom headers.
- *regex\_pattern*—A quoted regular-expression pattern. For more information, see [Appendix E: "Using Regular Expressions"](#).

### Layer and Transaction Notes

- Use in <proxy> and <cache> layers only.

### See Also

- Actions: `append( )`, `delete( )`, `rewrite(header, regex_pattern, replacement_component)`, `set(header, string)`
- Conditions: `request.header.header_name=`, `request.header.header_name.address=`, `request.x_header.header_name=`, `request.x_header.header_name.address=`, `response.header.header_name=`, `response.x_header.header_name=`

## im.alert( )

Deliver a message in-band to the instant messaging user. The *text* appears in the instant message window.

This action is similar to `log_message( )`, except that it appends entries to a list in the instant messaging transaction that the IM protocol renders in an appropriate way. Multiple alerts can be appended to a transaction. The protocol determines how multiple alerts appear to the user.

### Syntax

```
im.alert(text)
```

where *text* is a quoted string that can optionally include one or more variable substitutions.

### Layer and Transaction Notes

- Use in <Proxy> and <Cache> layers.

### See Also

- Actions: `log_message( )`
- [Appendix : ""](#)

## log\_message( )

Writes the specified string to the SG appliance event log.

Events generated by `log_message( )` are viewed by selecting the Policy messages event logging level in the Management Console.

---

*Note:* This is independent of access logging.

---

### Syntax

```
log_message(string)
```

where *string* is a quoted string that can optionally include one or more variable substitutions.

### Layer and Transaction Notes

- Can be referenced by any layer.

### Example

```
; Log the action taken, and include the original value of the Referer header.
define action DeleteReferer
log_message("Referer header deleted: ${request.header.Referer}")
delete(request.header.Referer)
end
```

### See Also

- Actions: `notify_email( )`, `notify_snmp( )`
- Properties: `access_log( )`, `log.rewrite( )`, `log.suppress( )`
- [Appendix : ""](#)

## notify\_email( )

Sends an e-mail notification to the list of recipients specified in the Event Log mail configuration. The sender of the e-mail appears as *Primary\_SG\_appliance\_IP\_address-configured\_appliance\_hostname*. You can specify multiple `notify_email` actions, which may result in multiple mail messages for a single transaction.

The e-mail is sent when the transaction terminates. The e-mail is sent to the list of recipients specified in the Event Log mail configuration.

### Syntax

```
notify_email(subject, body)
```

where *subject* and *body* are quoted strings that can optionally include one or more variable substitutions.

### Layer and Transaction Notes

- Can be referenced by any layer.

### Example

```
define condition restricted_sites
url.domain=a_very_bad_site
...

end

<proxy>
condition=restricted_sites action.notify_restricted(yes)

define action notify_restricted
notify_email("restricted: ", \
            "$(client.address) accessed url: $(url)")
end
```

### See Also

- Actions: `log_message( )`, `notify_snmp( )`
- [Appendix : ""](#)

## notify\_snmp( )

Multiple `notify_snmp` actions may be specified, resulting in multiple SNMP traps for a single transaction.

The SNMP trap is sent when the transaction terminates.

### Syntax

```
notify_snmp(message)
```

where *message* is a quoted string that can optionally include one or more variable substitutions.

### Layer and Transaction Notes

- Can be referenced by any layer.

### See Also

- Actions: `log_message( )`, `notify_email( )`
- [Appendix : ""](#)

## redirect( )

Ends the current HTTP transaction and returns an HTTP redirect response to the client by setting the `policy_redirect` exception. Use this action to specify an HTTP 3xx response code, optionally set substitution variables based on the request URL, and generate the new Location response-header URL after performing variable substitution.

---

**Note:** You can't use a redirect to override an exception. Exceptions always override redirects.

---

FTP over HTTP requests are not redirected for Microsoft Internet Explorer clients. To avoid this issue, do not use the `redirect( )` action when the `url.scheme=ftp` condition is true. For example, if the `http_redirect` action definition contains a `redirect( )` action, you can use the following rule:

```
url.scheme=ftp action.http_redirect(no)
```

---

**Note:** An error results if two `redirect( )` actions conflict. The error is noted at compile time if the conflicting actions are within the same action definition block. A runtime error is recorded in the event log if the conflicting actions are defined in different blocks.

---



---

**Important:** It is possible to put the browser into an infinite redirection loop if the URL that the browser is being redirected to also triggers a policy-based redirect response.

---

### Syntax

```
redirect(response_code, regex_pattern, redirect_location)
```

where:

- *response\_code*—An HTTP redirect code used as the HTTP response code; supported codes are 301, 302, 305, and 307.
- *regex\_pattern*—A quoted regular-expression pattern that is compared with the request URL based on an anchored match. If the *regex\_pattern* does not match the request URL, the redirect action is ignored. A *regex\_pattern* match sets the values for substitution variables. If no variable substitution is performed by the *redirect\_location* string, specify ".\*" for *regex\_pattern* to match all request URLs. For more information about regular expressions, see [Appendix E: "Using Regular Expressions"](#).
- *redirect\_location*—A quoted string that can optionally include one or more variable substitutions.

This string is an absolute or relative url that is included in the redirect response, as the value of the Location: header. In normal usage, the *redirect\_location* is an absolute url like `http://www.example.com/`, which instructs the client to redirect to the specified URL. If the *redirect\_location* does not begin with "<scheme>://", where *scheme* is usually `http`, then it will be interpreted by the client as a relative URL, which is interpreted relative to the original request URL. For more information, see [Appendix : ""](#).

### Layer and Transaction Notes

- Use in <Proxy> or <Cache> layers.

### See Also

- Actions: `rewrite(url.host, host_regex_pattern, replacement_host),rewrite(url, regex_pattern, redirect_location),set(url.port, port_number)`
- Conditions: `exception.id=`
- [Appendix : ""](#)



## rewrite( )

Rewrites the request URL, URL host, or components of the specified header if it matches the regular-expression pattern. This action is often used in conjunction with the URL rewrite form of the transform action in a *server portal* application.

---

**Note:** The URL form of the `rewrite( )` action does not rewrite some URL components for Windows Media (MMS) transactions. The URL scheme, host, and port are restored to their original values and an error logged if the URL specified by `redirect_location` attempts to change these components.

---

An error results if the URL or URL host form of this action conflicts with another URL rewriting action. The error is noted at compile time if the conflicting actions are within the same action definition block. A runtime error is recorded in the event log if the conflicting actions are defined in different blocks.

Similarly, an error results if two header modifications act on the same header.

### HTTPS Limitation

Only the host and port are available for rewriting by the URL or URL host form when the client browser is using a proxy for an HTTPS connection and the CONNECT or TUNNEL method is used. This is because the URL path is encrypted and unavailable for rewriting.

### Syntax

```
rewrite(url, regex_pattern, redirect_location[, URL_form1, ...])
rewrite(url.host, regex_pattern, replacement_host[, URL_form1, ...])
rewrite(header, regex_pattern, replacement_component)
```

where:

- `url`—Specifies a rewrite of the entire URL.
- `url.host`—Specifies a rewrite of the host portion of the URL.
- `header`—Specifies the header to rewrite, using the following form. For a list of recognized headers, see [Appendix C: "Recognized HTTP Headers"](#).
  - `request.header.header_name`—Identifies a recognized HTTP request header.
  - `response.header.header_name`—Identifies a recognized HTTP response header.
  - `request.x_header.header_name`—Identifies any request header, including custom headers.
  - `response.x_header.header_name`—Identifies any response header, including custom headers.
- `regex_pattern`—A quoted regular-expression pattern that is compared with the URL, host or header as specified, based on an anchored match. If the `regex_pattern` does not match, the rewrite action is ignored. A `regex_pattern` match sets the values for substitution variables. If the rewrite should always be applied, but no variable substitution is required for the replacement string, specify `".*"` for `regex_pattern`. For more information about regular expressions, see [Appendix E: "Using Regular Expressions"](#).

- *redirect\_location*—A quoted string that can optionally include one or more variable substitutions, which replaces the entire URL once the substitutions are performed. The resulting URL is considered complete, and replaces any URL that contains a substring matching the *regex\_pattern* substring. Sub-patterns of the *regex\_pattern* matched can be substituted in *redirect\_location* using the  $\$(n)$  syntax, where *n* is an integer from 1 to 32, specifying the matched sub-pattern. For more information, see [Appendix : ""](#).
- *replacement\_host*—A quoted string that can optionally include one or more variable substitutions, which replaces the host portion of the URL once the substitutions are performed. Note that the resulting host is considered complete, and it replaces the host in the URL forms specified. Sub-patterns of the *regex\_pattern* matched can be substituted in *replacement\_host* using the  $\$(n)$  syntax, where *n* is an integer from 1 to 32, specifying the matched sub-pattern. For more information, see [Appendix : ""](#).
- *URL\_form1, . . .*—An optional list of up to three forms of the request URLs that will have the URL or host replaced. If this parameter is left blank, all three forms are rewritten. The following are the possible values:
  - *log*—Request URL used when generating log messages.
  - *cache*—Request URL used to address the object in the local cache.
  - *server*—Request URL sent to the origin server.
- *replacement\_component*—A quoted string that can optionally include one or more variable substitutions, which replaces the entire component of the header matched by the *regex\_pattern* substring. Sub-patterns of the *regex\_pattern* matched can be substituted in *replacement\_component* using the  $\$(n)$  syntax, where *n* is an integer from 1 to 32, indicating the matched sub-pattern. For more information, see [Appendix : ""](#).

### Discussion

Any rewrite of the server form of the request URL must be respected by policy controlling upstream connections. The server form of the URL is tested by the *server\_url=* conditions, which are the only URL tests allowed in <Forward> layers.

All forms of the URL are available for access logging. The version of the URL that appears in a specific access log is selected by including the appropriate substitution variable in the access log format:

- *c-uri*—The original URL
- *cs-uri*—The log URL, used when generating log messages
- *s-uri*—The cache URL, used to address the object in the local cache
- *sr-uri*—The server URL, used in the upstream request

In the absence of actions that modify the URL, all of these substitution variables represent the same value.

### Layer and Transaction Notes

- Use in <Proxy> and <Cache> layers.
- URL and host rewrites apply to all transactions. Header rewrites apply to HTTP transactions.

### Example

```
rewrite(url, "^http://www\\.example\\.com/(.*)",  
"http://www.server1.example.com/${1}")
```

### See Also

- Actions: `append()`, `delete()`, `delete_matching()`, `redirect()`, `set()`, `transform`
- Conditions: `request.header.header_name=`, `request.header.header_name.address=`, `request.x_header.header_name=`, `request.x_header.header_name.address=`, `response.header.header_name=`, `response.x_header.header_name=`, `server_url=`
- Definitions: `transform url_rewrite`
- [Appendix : ""](#).

## set( )

Sets the specified header to the specified string after deleting all components of the header.

---

*Note:* An error results if two header modification actions modify the same header. The error is noted at compile time if the conflicting actions are within the same action definition block. A runtime error is recorded in the event log if the conflicting actions are defined in different blocks.

---

### HTTPS Limitation

Only the host and port are available for setting when the client browser is using a proxy for an HTTPS connection and the CONNECT or TUNNEL method is used. This is because the URL path is encrypted and unavailable for setting.

### Syntax

```
set(header, string)
set(im.message.text, value)
set(url.port, port_number [, URL_form1, URL_form2, ...])
```

where:

- **header**—A header specified using the following form. For a list of recognized headers, see [Appendix C: "Recognized HTTP Headers"](#).
  - `request.header.header_name`—Identifies a recognized HTTP request header.
  - `response.header.header_name`—Identifies a recognized HTTP response header.
  - `request.x_header.header_name`—Identifies any request header, including custom headers.
  - `response.x_header.header_name`—Identifies any response header, including custom headers.
  - `exception.response.header.header_name`—Identifies a recognized HTTP response header from the exception response.
  - `exception.response.x_header.header_name`—Identifies any response header from the exception response, including custom headers.
- **string**—A quoted string that can optionally include one or more variable substitutions, which replaces the specified header components once the substitutions are performed.
- `im.message.text, value`—Sets the instant message text to the specified *value*.
- **port\_number**—The port number that the request URL is set to. The range is an integer between 1 and 65535.
- **URL\_form1, URL\_form2, ...**—An optional list of up to three forms of the request URLs that have the port number set. If this parameter is left blank, all three forms of the request URL are rewritten. The possible values are the following:
  - `log`—Request URL used when generating log messages.

- `cache`—Request URL used to address the object in the local cache.
- `server`—Request URL sent to the origin server.

### Discussion

Any change to the server form of the request URL must be respected by policy controlling upstream connections. The server form of the URL is tested by the `server_url=` conditions, which are the only URL tests allowed in `<Forward>` layers.

All forms of the URL are available for access logging. The version of the URL that appears in a specific access log is selected by including the appropriate substitution variable in the access log format:

- `c-uri`—The original URL.
- `cs-uri`—The log URL, used when generating log messages.
- `s-uri`—The cache URL, used to address the object in the local cache.
- `sr-uri`—The server URL, used in the upstream request.

In the absence of actions that modify the URL, all of these substitution variables represent the same value.

### Layer and Transaction Notes

- Use with `exception.response.header.header_name` in `<Proxy>` or `<Exception>` layers; otherwise use only from `<Proxy>` or `<Cache>` layers.
- When used with headers, applies to HTTP transactions.
- When used with `im.message.text`, applies to IM transactions.
- When used with `url.port`, applies to all transactions.

### Example

```
; Modifies the URL port component to 8081 for requests sent to the server and cache.
set(url.port, 8081, server, cache)
```

### See Also

- Actions: `append( )`, `delete( )`, `delete_matching( )`, `redirect( )`, `rewrite(url.host, regex_pattern, replacement_host)`, `rewrite(url, regex_pattern, redirect_location)`
- Conditions: `request.header.header_name=`, `request.header.header_name.address=`, `request.x_header.header_name=`, `request.x_header.header_name.address=`, `response.header.header_name=`, `response.x_header.header_name=`, `server_url=`
- [Appendix : ""](#).

## transform

Invokes an `active_content`, `javascript`, or `URL_rewrite` transformer. The invoked transformer takes effect only if the `transform` action is used in a `define` action definition block, and that block is in turn enabled by an `action( )` property.

---

*Note:* Any transformed content is not cached, in contrast with content that has been sent to a virus scanning server. This means the `transform` action can be safely triggered based on any condition, including client identity and time of day.

---

### Syntax

```
transform transformer_id
```

where *transformer\_id* is a user-defined identifier for a transformer definition block. This identifier is not case-sensitive.

### Layer and Transaction Notes

- Use in <Proxy> or <Cache> layers.

### Example

; The transform action is part of an action block enabled by a rule.

```
<proxy>
  url.domain=!my_site.com action.strip_active_content(yes)

; transformer definition
define active_content strip_with_indication

  tag_replace applet <<EOT
  <B>APPLET content has been removed</B>
  EOT

  tag_replace embed <<EOT
  <B>APPLET content has been removed</B>
  EOT

  tag_replace object <<EOT
  <B>OBJECT content has been removed</B>
  EOT

  tag_replace script <<EOT
  <B>SCRIPT content has been removed</B>
  EOT
end

define action strip_active_content
  ; the transform action invokes the transformer
  transform strip_with_indication
end
```

**See Also**

- Properties: `action( )`
- Definitions: `define action`, `transform active_content`, `transform url_rewrite`





## Chapter 6: *Definition Reference*

In policy files, definitions serve to bind a set of conditions, actions, or transformations to a user-defined label.

Two types of definitions exist:

- Named definitions—Explicitly referenced by policy.
- Anonymous definitions—Apply to all policy evaluation and are not referenced directly in rules..

There are two types of anonymous definitions: DNS and RDNS restrictions.

### *Topics in this Chapter*

This chapter includes information about the following topics:

- ["Definition Names"](#) on page 393

## Definition Names

There are various types of named definitions. Each of these definitions is given a user-defined name that is then used in rules to refer to the definitions. The user-defined labels used with definitions are not case-sensitive. Characters in labels may include the following:

- letters
- numbers
- space
- period
- underscore
- hyphen
- forward slash
- ampersand

The first character of the name must be a letter or underscore. If spaces are included, the name must be a quoted string.

Only alphanumeric, underscore, and dash characters can be used in the name given to a defined action.

The remainder of this chapter lists the definitions and their accepted values. It also provides tips as to where each definition can be used and examples of how to use them.

## define action

Binds a user-defined label to a sequence of action statements. The `action( )` property has syntax that allows for individual action definition blocks to be enabled and disabled independently, based on the policy evaluation for the transaction. When an action definition block is enabled, any action statements it contains operate on the transaction as indicated by their respective arguments. See [Chapter 5: "Action Reference"](#) for more information about the various action statements available.

---

*Note:* Action statements that must be performed in a set sequence and cannot overlap should be listed within a single action definition block.

---

### Syntax

```
define action label
  list of action statements
end
```

where:

- *label*—A user-defined identifier for an action definition. Only alphanumeric, underscore, and dash characters can be used in the label given to a defined action.
- *list of action statements*—A list of actions to be carried out in sequence. See [Chapter 5: "Action Reference"](#) for the available actions.

### Layer and Transaction Notes

Each action statement has its own timing requirements and layer applicability. The timing requirements for the overall action are the strictest required by any of the action statements contained in the definition block.

Similarly, the layers that can reference an action definition block are the layers common to all the action statements in the block.

Action statements that are not appropriate to the transaction will be ignored.

### Example

The following is a sample action given the name `scrub_private_info`, that clears the `From` and `Referer` headers (which normally could be used to identify the user and where they clicked from) in any request going to servers not in the internal domain.

```
<cache>
  url.domain!=my_internal_site.com action.scrub_private_info(yes)

define action scrub_private_info
  set( request.header.From, "" )
  set( request.header.Referer, "" )
end
```

Notice that the object on which the `set( )` action operates is given in the first argument, and then appropriate values follow, in this case, the new value for the specified header. This is common to many of the actions.

**See Also**

- Properties: `action( )`
- Definitions: `transform active_content`, `transform url_rewrite`
- [Chapter 5: "Action Reference"](#).

## define active\_content

Defines rules for removing or replacing active content in HTML or ASX documents. This definition takes effect only if it is invoked by a `transform` action in a `define` action definition block, and that block is in turn enabled an `action( )` property as a result of policy evaluation.

Active content transformation acts on the following four HTML elements in documents: `<applet>`, `<embed>`, `<object>`, and `<script>`. In addition, a script transformation removes any JavaScript content on the page. For each tag, the replacement can either be empty (thus deleting the tag and its content) or new text that replaces the tag. Multiple tags can be transformed in a single active content transformer. Pages served over an HTTPS tunneled connection are encrypted so the content cannot be modified.

---

*Note:* Transformed content is not cached, in contrast with content that has been sent to a virus scanning server. Therefore, a transformer can be safely triggered based on any condition, including client identity and time of day.

---

Replaces: `transform active_content`

### Syntax

```
define active_content transformer_id
  tag_replace HTML_tag_name << text_end_delimiter
  [replacement_text]
  text_end_delimiter
  [tag_replace ...]
  ...
end
```

where:

- *transformer\_id*—A user-defined identifier for a transformer definition block. Used to invoke the transformer using the `transform` action in a `define` action definition block.
- *HTML\_tag\_name*—The name of an HTML tag to be removed or replaced, as follows:
  - `applet`—Operates on the `<applet>` element, which places a Java applet on a Web page.
  - `embed`—Operates on the `<embed>` element, which embeds an object, such as a multimedia file, on a Web page.
  - `object`—Operates on the `<object>` element, which places an object, such as an applet or media file, on a Web page.
  - `script`—Operates on the `<script>` element, which adds a script to a Web page. Also removes any JavaScript entities, strings, or events that may appear on the page.

If the `tag_replace` keyword is repeated within the body of the transformer, multiple HTML tags can be removed or replaced.

- *text\_end\_delimiter*—A user-defined token that does not appear in the replacement text and does not use quotes or whitespace. The delimiter is defined on the first line, after the required double angle brackets (`<<`). All text that follows, up to the second use of the delimiter, is used as the replacement text.

- *replacement\_text*—Either blank, to remove the specified tag, or new text (including HTML tags) to replace the tag.

### Layer and Transaction Notes

- Applies to Proxy transactions.
- Only alphanumeric, underscore, dash, and slash characters can be used with the define action name.

### Example

```
<proxy>

url.domain=!my_site.com action.strip_active_content(yes)

define active_content strip_with_indication
    tag_replace applet <<EOT
        <B>APPLET content has been removed</B>
    EOT
    tag_replace embed <<EOT
        <B>APPLET content has been removed</B>
    EOT
    tag_replace object <<EOT
        <B>OBJECT content has been removed</B>
    EOT
    tag_replace script <<EOT
        <B>SCRIPT content has been removed</B>
    EOT
end

define action strip_active_content
    transform strip_with_indication
end
```

### See Also

- Actions: transform
- Definitions: define action, define url\_rewrite
- Properties: action( )

## define category

Category definitions are used to extend vendor content categories or to create your own. The *category\_name* definition can be used anywhere a content filter category name would normally be used, including in *category=* tests.

Definitions can include other definitions to create a hierarchy. For example, sports could include football by including *category=football* in the definition for sports. A defined category can have at most one parent category (multiple inheritance is not allowed).

Multiple definitions using the same *category\_name* are coalesced together.

When policy tests a request URL to determine if it is in one of the categories specified by a trigger, all sub-categories are also checked (see Examples).

### Syntax

```
define category category_name
    urlpaths
end
```

where:

- *category\_name*—If *category\_name* matches the name of an existing category from the configured content filtering service, this is used to extend the coverage of that category; otherwise it defines a new user defined category. *category\_name* can be used anywhere a content filter category name would normally be used, including in *category=* tests.
- *urlpaths*—A list of domain suffix or path prefix expressions, as used in the *url.domain=* condition. You only need to specify a partial URL:
  - Hosts and subdomains within the domain you specify are automatically included.
  - If you specify a path, all paths with that prefix will be included (if you specify no path, the entire site is included).

### Layer and Transaction Notes

- Use in <Proxy> and <Cache> Layers.
- Applies to all transactions.

### Examples

The following example illustrates some of the variations allowed in a category definition:

```
define category Grand_Canyon
    kaibab.org
    www2.nature.nps.gov/ard/parks/grca/
    nps.gov/grca/
    grandcanyon.org
end
```

The following definitions define the categories sports and football, and make football a sub-category of sports:

```
define category sports
  sports.com
  sportsworld.com
  category=football ; include subcategory
end

define category football
  nfl.com
  cfl.ca
end
```

The following policy needs only to refer to the sports category to also test the sub-category football:

```
<Proxy>
  deny category=sports ; includes subcategories
```

For more information on using `category=` tests, including examples, refer to *Volume 8: Managing Content*.

#### See Also

- Conditions: `category=`
- Properties: `action( )`

## define condition

Binds a user-defined label to a set of conditions for use in a `condition= expression`.

For condition definitions, the manner in which the condition expressions are listed is significant. Multiple condition expressions on one line, separated by whitespace, are considered to have a Boolean AND relationship. However, the lines of condition expressions are considered to have a Boolean OR relationship.

Performance optimized condition definitions are available for testing large numbers of URLs. See `define url condition`, `define url.domain condition`, and `define server_url.domain condition`.

### Syntax

```
define condition label
    condition_expression ...

    ...
end
```

where:

- *label*—A user-defined identifier for a condition definition. Used to call the definition from an `action.action_label( )` property.
- *condition\_expression*—Any of the conditions available in a rule. The layer and timing restrictions for the defined condition depend on the layer and timing restrictions of the contained expressions.

The `condition=condition` is one of the expressions that can be included in the body of a `define condition` definition block. In this way, one condition definition block can call another condition-related definition block, so that they are in effect *nested*. Circular references generate a compile error.

### Layer and Transaction Notes

The layers that can reference a condition definition are the layers common to all the condition statements in the block.

A condition can be evaluated for any transaction. The condition evaluates to true if all the condition expressions on any line of the condition definition apply to that transaction and evaluate to true. Condition expressions that do not apply to the transaction evaluate to false.

### Example

This example illustrates a simple virus scanning policy designed to prevent some traffic from going to the scanner. Some file types are assumed to be at low risk of infection (some virus scanners will not scan certain file types), and some are assumed to have already been scanned when they were loaded on the company's servers.

---

*Note:* The following policy is not a security recommendation, but an illustration of a technique. If you choose to selectively direct traffic to your virus scanner, you should make your own security risk assessments based on current information and knowledge of your virus scanning vendor's capabilities.

---



```
define condition extension_low_risk ; file types assumed to be low risk.
    url.extension=(asf,asx,gif,jpeg,mov,mp3,ram,rm,smi,smil,swf,txt,wax,wma,wmv,wvx)
end

define condition internal_prescanned ; will be prescanned so we can assume safe
    server_url.domain=internal.myco.com server_url.extension=(doc,dot,hlp,html)
    server_url.domain=internal.myco.com \
        response.header.Content-Type=(text, application/pdf)
end

define condition white_list
    condition=extension_low_risk
    condition=internal_prescanned
end

<cache>
    condition=!internal_white_list action.virus_scan(true)

define action virus_scan
    response.icap_service( "ICAP_server" ) ; configured service name
end
```

### See Also

- Conditions: category=, condition=
- Properties: action.action\_label( )

## define javascript

A javascript definition is used to define a *javascript transformer*, which adds javascript that you supply to HTML responses.

### Syntax

```
define javascript transformer_id
    javascript-statement
    [ javascript-statement ]
    ...
end
```

where:

- *transformer\_id*—A user-defined identifier for a transformer definition block. Used to invoke the transformer using the `transform` action in a `define action` definition block.
- A *javascript-statement* has the following syntax:

```
javascript-statement ::= section-type replacement
section-type ::= prolog | onload | epilog
replacement ::= << endmarker newline lines-of-text newline endmarker
```

This allows you to specify a block of javascript to be inserted at the beginning of the HTML page (prolog), to be inserted at the end of the HTML page (epilog), and to be executed when parsing is complete and the page is loaded (onload). Each of the section types is optional.

### Layer and Transaction Notes

- Applies to proxy transactions.

### Example

The following is an example of a javascript transformer that adds a message to the top of each Web page, used as part of a simple content filtering application:

```
define javascript js_transformer
    onload <<EOS
        var msg = "This site is restricted. Your access has been logged.";
        var p = document.createElement("p");
        p.appendChild(document.createTextNode(msg));
        document.body.insertBefore(p, document.body.firstChild);
    EOS
end

define action js_action
    transform js_transformer
end

<proxy>
    category=restricted action.js_action(yes)
```

The VPM uses javascript transformers to implement popup ad blocking.

### See Also

- Actions: `transform`
- Definitions: `define action`
- Properties: `action( )`

## define policy

A policy definition defines a named *policy macro*, which is a sequence of policy layers that can be called by name from other layers. All layers in a policy macro must be of the same type, which is declared on the first line of the definition.

### Syntax

```
define LayerType policy MacroName
Layer1
Layer2
...
end
```

For example, here is a policy macro of type *proxy*:

```
define proxy policy WebAccessPolicy
<proxy>
  DENY hour=9..17 category=NotBusinessRelated
  DENY category=IllegalOrOffensive
end
```

A policy macro is called from another layer using the syntax `policy.MacroName` within a rule. The calling layer must have the same type as the policy macro. For example:

```
<proxy> url.address=TheInternet
  group=Operator ALLOW
  group=Employee policy.WebAccessPolicy
  DENY
```

A policy macro call (`policy.MacroName`) is similar to a CPL property setting: it is only evaluated if all the conditions on the rule line are true. When a macro call is evaluated, all of the layers in the corresponding policy definition are evaluated, setting some properties. (A policy macro that sets no properties has no effect when evaluated.)

When a rule is matched during policy evaluation, all of the property settings and macro calls in that rule are evaluated from left to right, with later property settings overriding earlier property settings. This means that all property settings before a macro call act as defaults, and all property settings after the macro call act as overrides.

A policy definition can contain calls to other policy macros. However, recursive calls and circular call chains are not allowed.

A policy definition cannot contain other definitions.

## define server\_url.domain condition

Binds a user-defined label to a set of domain-suffix patterns for use in a `condition=` expression. Using this definition block allows you to quickly test a large set of `server_url.domain=` conditions.

Although the `define condition` definition block could be used in a similar way to encapsulate a set of domain suffix patterns, this specialized definition block provides a substantial performance boost.

The manner in which the URL patterns and any condition expressions are listed is significant. Each line begins with a URL pattern and, optionally, one or more condition expressions, all of which have a Boolean AND relationship. Each line inside the definition block is considered to have a Boolean OR relationship with other lines in the block.

---

*Note:* This condition is for use in the `<Forward>` layers and takes into account the effect of any `rewrite( )` actions on the URL. Because any rewrites of the URL intended for servers or other upstream devices must be respected by `<Forward>` layer policy, conditions that test the unrewritten URL are not allowed in `<Forward>` layers. Instead, this condition is provided.

---

### Syntax

```
define server_url.domain condition label
    domain_suffix_pattern [condition_expression ...]
    ...
end
```

where:

- *label*—A user-defined identifier for a domain condition definition. Used in a `condition= condition`.
- *domain\_suffix\_pattern*—A URL pattern that includes a domain name (domain), as a minimum. See the `url=` condition reference for a complete description.
- *condition\_expression ...*—An optional condition expression, using any of the conditions available in a rule, that are allowed in a `<Forward>` layer. For more information, see [Chapter 3: "Condition Reference"](#).

The `condition= condition` is one of the expressions that can be included in the body of a `define server_url.domain condition` definition block, following a URL pattern. In this way, one `server_url.domain` definition block can call another condition-related definition block, so that they are in effect *nested*. See the example in the `define condition` definition block topic. Any referenced condition must be valid in a `<Forward>` layer.

### Layer and Transaction Notes

- Use in `<Forward>` layers.
- Applies to all transactions.

### Example

```
define server_url.domain condition allowed
    inventory.example.com
    affinityclub.example.com
end

<Forward>
    condition=!allowed access_server(no)
```

### See Also

Condition: condition=, server\_url.domain=

Definitions: define url.domain condition

## define string

Define a named, multi-line character string.

### Syntax

```
define string StringName
>first line of text
>second line of text

;comments and blank lines ignored
>third line of text
end
```

Notes:

- Between *define string* and *end*, blank lines and comment lines are ignored.
- Lines beginning with > characters contain text that is added to the string; the leading > character is ignored.
- Leading white space before the > character is ignored.
- You cannot use a backslash (\) to continue a line. The \ character is treated literally.

A string name can be used as the optional third argument to the `exception( )` property. This overrides the format field of the exception. In this usage, the string can contain substitutions, which are expanded when the exception is generated.

### Example

```
define string Message
><html>
><head>
><title>Notice</title>
><meta http-equiv=refresh content="10;$(url)">
></head>
><body>
>There are cookies in the lunch room. Help yourself.
></body>
></html>
end

<proxy>
condition=ShouldBeNotified exception(notify,"",Message)
```

The above CPL code returns a 200 HTTP response of type text/html where the HTML is defined by the string-definition-name Message. Substitutions of the form `$(...)` within the string definition are expanded.

### See Also

Properties: `exception( )`

## define subnet

Binds a user-defined label to a set of IP addresses or IP subnet patterns. Use a subnet definition label with any of the conditions that test part of the transaction as an IP address, including:

`client.address=`, `proxy.address=`, `request.header.header_name.address=`,  
`request.x_header.header_name.address`, and `server_url.address=`.

The listed IP addresses or subnets are considered to have a Boolean OR relationship, no matter whether they are all on one line or separate lines.

### Syntax

```
define subnet label
  { ip_address | subnet } { ip_address | subnet } ...
  ...
end
```

where:

- *label*—A user-defined identifier for this subnet definition.
- *ip\_address*—IP address; for example, 10.1.198.0.
- *subnet*—Subnet specification; for example, 10.25.198.0/16.

### Example

```
define subnet local_net
  1.2.3.4 1.2.3.5 ; can list individual IP addresses
  2.3.4.0/24 2.3.5.0/24 ; or subnets
end

<proxy>
  client.address!=local_subnet deny
```

### See Also

- Conditions: `client.address=`, `proxy.address=`, `request.header.header_name.address=`, `request.x_header.header_name.address`, and `server_url.address=`



## define url condition

Binds a user-defined label to a set of URL prefix patterns for use in a `condition=` expression. Using this definition block allows you to quickly test a large set of `url=` conditions. Although the `define condition` definition block could be used in a similar way to encapsulate a set of URL prefix patterns, this specialized definition block provides a substantial performance boost.

The manner in which the URL patterns and any condition expressions are listed is significant. Each line begins with a URL pattern suitable to a `url=` condition and, optionally, one or more condition expressions, all of which have a Boolean AND relationship. Each line inside the definition block is considered to have a Boolean OR relationship with other lines in the block.

### Syntax

```
define url condition label
    url_prefix_pattern [condition_expression ...]
    ...
end
```

where:

- *label*—A user-defined identifier for a prefix condition definition.
- *url\_prefix\_pattern ...* —A URL pattern that includes at least a portion of the following:

*scheme*://*host*:*port*/*path*

- *scheme*—A URL scheme (`http`, `https`, `ftp`, `mms`, or `rtsp`) followed by a colon (`:`).
- *host*—A host name or IP address, optionally preceded by two forward slashes (`//`). Host names must be complete; for example, `url=http://www` will fail to match a URL such as `http://www.example.com`. This use of a complete host instead of simply a domain name (such as `example.com`) marks the difference between the prefix and domain condition definition blocks.
- *port*—A port number, between 1 and 65535.
- *path*—A forward slash (`/`) followed by one or more full directory names.

Accepted prefix patterns include the following:

```
scheme://host
scheme://host:port
scheme://host:port/path
scheme://host/path
//host
//host:port
//host:port/path
//host/path
host
host:port
host:port/path
host/path
/path
```

- *condition\_expression* ...—An optional condition expression, using any of the conditions available in a rule. For more information, see [Chapter 3: "Condition Reference"](#). The layer and timing restrictions for the defined condition will depend on the layer and timing restrictions of the contained expressions.

The `condition=` condition is one of the expressions that can be included in the body of a `define url condition` definition block, following a URL pattern. In this way, one prefix definition block can call another condition-related definition block, so that they are in effect *nested*. See the example in the `define condition` definition block topic.

### Example

```
define url condition allowed
  http://www.inventory.example.com http.method=GET
  www.affinityclub.example.com/public ; any scheme allowed
end

<Proxy>
  condition=allowed allow
```

### See Also

Conditions: `category=`, `condition=`, `url=`

Definitions: `define url.domain condition`

## define url.domain condition

Binds a user-defined label to a set of domain-suffix patterns for use in a `condition=` expression. Using this definition block allows you to test a large set of `server_url.domain=` conditions very quickly. Although the `define condition` definition block could be used in a similar way to encapsulate a set of domain suffix patterns, this specialized definition block provides a substantial performance boost.

For domain and URL definitions, the manner in which the URL patterns and any condition expressions are listed is significant. Each line begins with a URL pattern and, optionally, one or more condition expressions, all of which have a Boolean AND relationship. Each line inside the definition block is considered to have a Boolean OR relationship with other lines in the block.

### Syntax

```
define url.domain condition label
    domain_suffix_pattern [condition_expression ...]
    ...
end
```

where:

- *label*—A user-defined identifier for a domain condition definition. Used in a `condition=` condition.
- *domain\_suffix\_pattern*—A URL pattern suitable to the `url.domain=` condition, that includes a domain name (domain), as a minimum. See the `url=` condition reference for a complete description.
- *condition\_expression* ...—An optional condition expression, using any of the conditions available in a rule. For more information, see [Chapter 3: "Condition Reference"](#). The layer and timing restrictions for the defined condition will depend on the layer and timing restrictions of the contained expressions.

The `condition=` condition is one of the expressions that can be included in the body of a `define url.domain condition` definition block, following a URL pattern. In this way, one domain definition block can call another condition-related definition block, so that they are in effect *nested*. See the example in the `define condition` definition block topic.

### Layer and Transaction Notes

- Use in `<Proxy>`, `<Cache>`, `<ssl>`, `<ssl-intercept>` and `<Exception>` layers.
- Applies to all transactions.

### Example

```
define domain condition allowed
    inventory.example.com method=GET
    affinityclub.example.com
end

<proxy>
    condition=allowed allow
```

### See Also

- Condition: `condition=`, `server_url.domain=`

- Definitions: `define url condition`, `define server_url.domain condition`

## define url\_rewrite

Defines rules for rewriting URLs in HTTP responses. The URLs are either embedded in tags within HTML, CSS, JavaScript, or ASX documents, or they are contained in HTTP response headers. In addition to rewriting URLs, you can also rewrite arbitrary JavaScript.

This transformer takes effect only if it is also invoked by a `transform` action in a `define action` definition block, and that block is in turn called from an `action( )` property.

For each url found within an HTTP response, a `url_rewrite` transformer first converts the URL into absolute form, then finds the first `rewrite_url_substring` or `rewrite_url_prefix` statement whose *server\_URL\_substring* matches the URL being considered. If such a match is found, then that substring is replaced by the *client\_url\_substring*.

Matching is always case-insensitive.

To find URLs within an HTTP response, the SG appliance looks for `Location:`, `Content-Location:`, and `Refresh:` headers, and parses HTML, JavaScript, CSS, and ASX files. The SG appliance does not apply `rewrite_url_*` rules to relative URLs embedded within Javascript. However, you can get the same effect using `rewrite_script_substring` rules.

---

*Note:* Pages served over an HTTPS tunneled connection are encrypted, so URLs embedded within them cannot be rewritten.

---

Transformed content is not cached (although the original object may be), in contrast with content that has been sent to a virus scanning server. This means any transformer can be safely triggered based on any condition, including client identity and time of day.

Replaces: `transform url_rewrite`

### Syntax

```
define url_rewrite transformer_id
  rewrite_url_substring "client_url_substring" "server_url_substring"
  rewrite_url_prefix "client_url_substring" "server_url_substring"
  rewrite_script_substring "client_substring" "server_substring"
  ...
end
```

where:

- *transformer\_id*—A user-defined identifier for a transformer definition block. Used to invoke the transformer using the `transform` action in a `define action` definition block.
- *rewrite\_url\_substring*—Matches *server\_url\_substring* anywhere in the URL.
- *rewrite\_url\_prefix*—Matches *server\_url\_substring* as a prefix of the URL.
- *rewrite\_script\_substring*—Matches and rewrites arbitrary substrings inside Javascript. The substrings do not have to be URLs; they can be anything. This is used in specialized cases where the Javascript code for a Web application must be changed to make a server portal work correctly.
- *client\_url\_substring*—A string that will replace *server\_url\_substring* when that string is matched for a URL in the retrieved document. The portion of the URL that is not substituted is unchanged.

- *server\_url\_substring*—A string that, if found in the server URL, will be replaced by the *client\_url\_substring*. The comparison is done against original normalized URLs embedded in the document.

---

*Note:* Both *client\_url\_substring* and *server\_url\_substring* are literal strings. Wildcard characters and regular expression patterns are not supported.

---

### Discussion

If there are a series of *rewrite\_url\_substring* and *rewrite\_url\_prefix* statements in a *url\_rewrite* definition, the first statement to match a URL takes effect and terminates processing for that URL.

### Layer and Transaction Notes

- Applies to proxy transactions.

### Example

```
<Proxy> ; server portal for example
    url=example.com/ action.example_server_portal(yes)

; This transformation provides server portaling for example non video content

define url_rewrite example_portal
    rewrite_url_prefix "http://www.example.com/" "http://www.server1.example.com/"
end

; This action runs the transform for example server portaling for http content
; Note that the action is responsible for rewriting related headers

define action example_server_portal
    ; request rewriting
    rewrite( url, "^http://www\.exampleexample\.com/(.*)",
"http://www.server1.example.com/${1}" )
    rewrite( request.header.Referer, "^http://www\.example\.com/(.*)",
"http://www.server1.example.com/${1}" )

    ; response rewriting
    transform example_portal
end
```

### See Also

- Actions: *transform*
- Definitions: *define action*, *define active\_content*
- Properties: *action( )*

## restrict dns

This definition restricts DNS lookups and is useful in installations where access to DNS resolution is limited or problematic. The definition has no name because it is not directly referenced by any rules. It is global to policy evaluation and intended to prevent any DNS lookups caused by policy. It does not suppress DNS lookups that might be required to make upstream connections.

If the domain specified in a URL matches any of the domain patterns specified in `domain_list`, no DNS lookup is done for any `category=`, `url=`, `url.address=`, `url.domain=`, or `url.host=` test.

The special domain `"."` matches all domains, and therefore can be used to restrict all policy-based DNS lookups.

If a lookup is required to evaluate the trigger, the trigger evaluates to false.

A `restrict dns` definition may appear multiple times in policy. The compiler attempts to coalesce these definitions, and may emit various errors or warnings while coalescing if the definition is contradictory or redundant.

### Syntax

```
restrict dns
  restricted_domain_list
except
  exempted_domain_list
end
```

where:

- `restricted_domain_list`—Domains for which DNS lookup is restricted.
- `exempted_domain_list`—Domains exempt from the DNS restriction. Policy is able to use DNS lookups when evaluating policy related to these domains.

### Layer and Transaction Notes

- Applies to all layers and transactions.

### Example

The following definition restricts DNS resolution to all but `mydomain.com`:

```
restrict dns
  . ; meaning "all"
except
  mydomain.com
end
```

### See Also

- Conditions: `category=`, `url=`, `server_url=`
- Definitions: `restrict rdns`

## restrict rdns

This definition restricts reverse DNS lookups and is useful in installations where access to reverse DNS resolution is limited or problematic. The definition has no name. It is global to policy evaluation and is not directly referenced by any rules.

If the requested URL specifies the host in IP form, no reverse DNS lookup is performed to match any `category=`, `url=`, `url.domain=`, or `url.host=` condition.

The special token *all* matches all subnets, and therefore can be used to restrict all policy-based reverse DNS lookups.

If a lookup is required to evaluate the trigger, the trigger evaluates to false.

A `restrict rdns` definition may appear multiple times in policy. The compiler attempts to coalesce these definitions, and may emit various errors or warnings while coalescing if the definition is contradictory or redundant.

### Syntax

```
restrict rdns
    restricted_subnet_list
except
    exempted_subnet_list
end
```

where

- `restricted_subnet_list`—Subnets for which reverse DNS lookup is restricted.
- `exempted_subnet_list`—Subnets exempt from the reverse DNS restriction. Policy is able to use reverse DNS lookups when evaluating policy related to these subnets.

### Layer and Transaction Notes

- Applies to all layers and transactions.

### Example

The following definition restricts reverse DNS resolution for all but the 10.10.100.0/24 subnet:

```
restrict rdns
all
except
10.10.100.0/24
end
```

### See Also

- Conditions: `category=`, `url=`, `server_url=`
- Definitions: `restrict dns`



## transform active\_content

This deprecated syntax has been replaced by `define active_content`. For more information see ["define active\\_content"](#) on page 396.

## transform url\_rewrite

This deprecated syntax has been replaced by `define url_rewrite`. For more information see "[define url\\_rewrite](#)" on page 413.

## Appendix A: Glossary

actions	A class of definitions. CPL has two general classes of actions: request or response modifications and notifications. An action takes arguments (such as the portion of the request or response to modify) and is wrapped in a named action definition block. When the action definition is turned on by the policy rules, any actions it contains operate on their respective arguments.
<Admin> layer	One of the five layer types allowed in a policy. Used to define policy rules that control access to the Management Console and command line interface (CLI).
admin transaction	Encapsulation of a request to manage the SG appliance for the purposes of policy evaluation. Policy in <Admin> layers applies to admin transactions. Additionally, if the user is explicitly proxied to the SG appliance, a proxy transaction will also be created for the request.
allow	<p>The preferred short form of <code>exception(no)</code>, a property setting that indicates that the request should be granted.</p> <p>A default rule for the proxy policy layer. You have two choices: allow or deny. Deny prevents any access to the SG appliance; allow permits full access to the SG appliance.</p>
<Cache> layer	One of the five layer types allowed in a policy. Used to list policy rules that are evaluated during a cache or proxy transaction.
cache transaction	Encapsulation of a request, generated by the SG appliance and directed at an upstream device, for the purposes of maintaining content in the local object store.
Central Policy File	A file provided by Blue Coat Systems Technical Support to ensure that the SG appliance behaves correctly and efficiently when accessing certain sites. You can adapt this file to include policies you want to share among multiple appliances.
condition	A boolean combination of trigger expressions that yields true or false when evaluated.
default policy	The default settings for various transaction properties taken from configuration. An important example is the default proxy policy that is configurable to either allow or deny
definition	A definition binds a user-defined label to a condition, a content category, a transformation or a group of actions.
deny	The preferred short form of <code>exception(policy_denied)</code> , a property setting that indicates that the request should be refused.
Evaluation order	<p>The order in which the four policy files—Central, Local, VPM, and Forward—are evaluated. When a file is evaluated last, the policy rules and the related configuration settings it specifies can override any settings triggered in the other files.</p> <p>The order of evaluation of the Central, Local, and VPM policy files is configurable using the <code>policy order</code> CLI command or the Management Console. The Forward file is always last in the evaluation order.</p>
Exception layer	One of the five layer types allowed in a policy. Exception layers are evaluated when an exception property is set, forcing transaction termination. Policy in an exception layer gives the administrator a final chance to modify the properties (such as headers) of the response (exception) object, just as they would get a chance to modify the properties of an object returned from the origin server or from cache.
<Forward> layer	One of the five layer types allowed in a policy. <Forward> layers are only evaluated when the current transaction requires an upstream connection.

Forward Policy File	<p>A file you create or that might be created during an upgrade from prior SGOS versions, and that you maintain to supplement any policy described in the other three policy files. It is normally used for forwarding policy. The Forward policy file is always last in the evaluation order.</p> <p>Forwarding policy is generally distinct and independent of other policies, and is often used as part of maintaining network topologies.</p> <p>Forwarding policy can also be created and maintained through the Visual Policy Manager.</p>
layer	<p>A CPL construct for expressing the rules for a single policy decision. Multiple layers can be used to make multiple decisions. Layers are evaluated in top to bottom order. Decisions made by later layers can override decisions made by earlier layers. Layer evaluation terminates on the first rule match.</p> <p>Five layer types exist. The layer type defines the transactions evaluated against this policy and restricts the triggers and properties allowed in the rules used in the layer. Each of the five types of layers are allowed in any policy file.</p>
Local Policy File	<p>A file you create and maintain on your network for policy specific to one or more SG appliance appliances. This is the file you would normally create when writing CPL directly with a text editor, for use on some subset of the SG appliance appliances in your organization.</p> <p>On upgrade from a CacheOS 4.x system, the local file will contain any filter rules configured under the old system.</p>
Match	When a rule is evaluated, if all triggers evaluate to true, then all properties specified are set. This is often referred to as a rule Match (for example in policy tracing.)
Miss	When a rule is evaluated, if any trigger evaluates to false, all properties specified are ignored. This is often referred to as a rule Miss (for example in policy tracing.)
N/A	The rule can't be evaluated for this transaction and is being skipped. N/A happens, for example, when you try to apply a streaming condition to an FTP transaction.
policy files	Any one of four files that contain CPL: Central, Local, VPM, or Forward. When the policy is installed, the contents of each of the files is concatenated according to the evaluation order.
policy trace	A listing of the results of policy evaluation. Policy tracing is useful when troubleshooting policy.
property	<p>A CPL setting that controls some aspect of transaction processing according to its value. CPL properties have the form <i>property(setting)</i>.</p> <p>At the beginning of a transaction, all properties are set to their default values, many of which come from the configuration settings.</p>
<Proxy> layer	<p>One of the five layer types allowed in a policy, used to list policy rules that control access to proxy services configured on the SG appliance.</p> <p>Rules in the &lt;Proxy&gt; layer include user authentication and authorization requirements, time of day restrictions, and content filtering.</p>
proxy transaction	A transaction created for each request received over the proxy service ports configured on the SG appliance. The proxy transaction covers both the request and its associated response, whether fetched from the origin server or the local object store.
request transformation	A modification of the request for an object (either the URL or Headers). This modification might result in fetching a different object, or fetching the object through a different mechanism.

---

response transformation	a modification of the object being returned. This modification can be to either the protocol headers associated with the response sent to the client, or a transformation of the object contents itself, such as the removal of active content from HTML pages.
rule	<p>A list of triggers and property settings, written in any order. A rule can be written on multiple lines using a line continuation character.</p> <p>If the rule matches (all triggers evaluate to true), all properties will be set as specified. At most one rule per layer will match. Layer evaluation terminates on the first rule match.</p>
section	A way of grouping rules of like syntax together. Sections consist of a section header that defines the section type, followed by policy rules. The section type determines the allowed syntax of the rules, and an evaluation strategy.
transaction	<p>An encapsulation of a request to the SG appliance together with the resulting response that can be subjected to policy evaluation.</p> <p>The version of policy current when the transaction starts is used for evaluation of the complete transaction, to ensure consistent results.</p>
trigger	<p>A named test of some aspect of a transaction. CPL triggers have the form <i>trigger_name=value</i>.</p> <p>Triggers are used in rules, and in condition definitions.</p>
Visual Policy Manager file	A file created and stored on an individual SG appliance by the Visual Policy Manager. The VPM allows you to create policies without writing CPL directly. Since the VPM supports a subset of CPL functionality, you might want to supplement any policy in a VPM file with rules in the Local policy file. If you have a new SG appliance, the VPM file is empty. VPM files can be shared among various SG appliance appliances by copying the VPM files to a Web server and then using the Management Console or the CLI from another SG appliance to download and install the files.



## Appendix B: *Testing and Troubleshooting*

If you are experiencing problems with your policy files or would like to monitor evaluation for brief periods of time, consider using the policy tracing capabilities of the policy language.

*Tracing* allows you to examine how the SG appliance policy is applied to a particular request. To configure tracing in a policy file, you use several policy language properties to enable tracing, set the verbosity level, and specify the path for output. Using appropriate conditions to guard the tracing rules, you can be specific about the requests for which you gather tracing information.

*Note:* Use policy tracing for troubleshooting only. Tracing is best used temporarily for troubleshooting, while the `log_message( )` action is best for on-going monitoring. For more information about the `log_message( )` action, see "[log\\_message\( \)](#)" on page 380. If tracing is enabled in a production setting, SG appliance performance degrades. After you complete troubleshooting, be sure to remove policy tracing.

CPL provides the following trace-related properties:

- `trace.rules( )`—Controls the tracing of rule evaluation. Trace can show which rules missed, which matched, and which were not applicable (N/A), meaning the rule cannot be evaluated for this transaction and is being skipped. N/A occurs, for example, when you try to apply a streaming trigger to an FTP transaction.
- `trace.request( )`—Enables tracing and includes a description of the transaction being processed in the trace. No trace output is generated if this is set to `no`.
- `trace.destination( )`—Directs the trace output to a user-named trace log.

### Enabling Rule Tracing

Use the `trace.rules( )` property to enable or disable rule tracing. Rule tracing shows you which rules are executed during policy evaluation. This property uses the following syntax:

```
trace.rules(yes|no|all)
```

where

- `yes` enables rule tracing but shows matching rules only.
- `no` disables rule tracing.
- `all` enables tracing, with added detail about conditions that failed to match.

#### *Example*

The following enables tracing:

```
<Proxy>
  trace.rules(yes) tracewhere:request(yes)
```

## Enabling Request Tracing

Use the `trace.request( )` property to enable request tracing. Request tracing logs a summary of information about the transaction: request parameters, property settings, and the effects of all actions taken. This property uses the following syntax:

```
trace.request(yes|no)
```

where:

- `yes`—Includes request parameters, property settings, and the effects of all actions taken.
- `no`—Produces no tracing information, even if `trace.rules( )` is set.

### Example

The following enables full tracing information for all transactions:

```
<cache>
  trace.rules(all) trace.request(yes)
```

## Configuring the Path

Use the `trace.destination( )` property to configure where the SG appliance saves trace information. The trace destination can be set and reset repeatedly. It takes effect (and the trace is actually written) only when the SG appliance has finished processing the request and any associated response. Trace output is saved to an object that is accessible using a console URL in the following form:

```
https://SG_appliance_IP_address:8081/Policy/Trace/path
```

where *path* is, by default, `default_trace.html`. This property allows you to change the destination. The property uses the following syntax:

```
trace.destination(path)
```

where *path* is a filename, directory path, or both. If you specify only a directory, the default trace filename is used.

You can view policy statistics through the Management Console: **Statistics>Advanced>Policy>List of policy URLs**.

### Example

In the following example, two destinations are configured for policy tracing information:

```
<Proxy>
  client.address=10.25.0.0/16 trace.destination(internal_trace.html)
  client.address=10.0.0.0/8 trace.destination(external_trace.html)
```

The console URLs for retrieving the information would be

```
http://<SG_appliance_IP_address>:8081/Policy/Trace/internal_trace.html
http://<SG_appliance_IP_address>:8081/Policy/Trace/external_trace.html
```



## Using Trace Information to Improve Policies

To help you understand tracing, this section shows annotated trace output. These traces show the evaluation of specific requests against a particular policy. The sample policy used is not intended as suitable for any particular purpose, other than to illustrate most aspects of policy trace output.

Here are the relevant policy requirements to be expressed:

- DNS lookups are restricted except for a site being hosted.
- There is no access to reverse DNS so that is completely restricted.
- Any requests not addressed to the hosted site either by name or subnet should be rejected.
- FTP POST requests should be rejected.
- Request URLs for the hosted site are to be rewritten and a request header on the way into the site.

### *The Sample Policy*

```
; DNS lookups are restricted except for one site that is being hosted
restrict dns
.
except
my_site.com
end

; No access to RDNS
restrict rdns
all
end

define subnet my_subnet
10.11.12.0/24
end

<Proxy>
trace.request(yes) trace.rules(all)

<Proxy>
;
deny url.host.is_numeric=no url.domain!=my_site.com
deny url.address!=my_subnet

<Proxy>
deny ftp.method=STOR

<Proxy>
url.domain=my_site.com action.test(yes)

define action test
set(request.x_header.test, "test")
rewrite(url, "(.*)\my_site.com", "${1}.his_site.com")
end
```

Since `trace.request()` is set to `yes`, a policy trace is performed when client requests are evaluated. Since `trace.rules()` is set to `all`, all rule evaluations for misses and matched rules are displayed.

The following is the trace output produced for an HTTP GET request for `http://www.my_site.com/home.html`.

*Note:* The line numbers shown at the left do not appear in actual trace output. They are added here for annotation purposes.

```
1  start transaction -----
2    CPL Evaluation Trace:
3      <Proxy>
4      MATCH:      trace.rules(all) trace.request(yes)
5      <Proxy>
6      miss:      url.domain=!//my_site.com/
7      miss:      url.address=!my_subnet
8      <Proxy>
9      n/a :      ftp.method=STOR
10     <Proxy>
11     MATCH:      url.domain=//my_site.com/ action.foo(yes)
12 connection: client.address=10.10.0.10 proxy.port=36895
13 time: 2003-09-11 19:36:22 UTC
14 GET http://www.my_site.com/home.html
15 DNS lookup was unrestricted
16 rewritten URL(s):
17 cache_url/server_url/log_url=http://www.his_site.com/
18 User-Agent: Mozilla 8.6 (Non-compatible)
19 user: unauthenticated
20 set header= (request)
21   value='test'
22 end transaction -----
```

**Notes:**

- Lines 1 and 22 are delimiters indicating where the trace for this transaction starts and ends.
- Line 2 introduces the rule evaluation part of the trace. A rule evaluation part is generated when `trace.rules()` is set to `yes` or `all`.
- Lines 3 to 4 and 10 to 11 show rule matches, and are included when `trace.rules()` is set to either `yes` or `all`.
- Lines 5 to 9 come only with `trace.rules(all)`. That is, `trace.rules(yes)` shows only layers and rules that match. To include rules that do not match, use `trace.rules(all)`.
- Line 9 shows how a rule (containing an FTP specific condition) that is not applicable to this transaction (HTTP) is marked as `n/a`.
- Lines 12 to 21 are generated as a result of `trace.request(yes)`. Using `trace.rules()` without `trace.request(yes)` does *not* result in a trace.
- Line 12 show client related information.
- Line 13 shows the time the transaction was processed.
- Line 14 is a summary of the request line.
- Line 15 indicates that DNS lookup was attempted during evaluation, and was unrestricted. This line only appears if there is a DNS restriction and a DNS lookup was required for evaluation.
- Lines 16 and 17 indicate that the request URL was rewritten, and show the effects.

- Line 19 indicates that the user was not required to authenticate. If authentication had been required, the user identity would be displayed.
- Lines 20 and 21 show the results of the header modification action.

The following is a trace of the same policy, but for a transaction in which the request URL has an IP address instead of a hostname.

```

1  start transaction -----
2      CPL Evaluation Trace:
3          <Proxy>
4      MATCH:      trace.rules(all) trace.request(yes)
5          <Proxy>
6      miss:      url.host.is_numeric=no
7      miss:      url.address=!my_subnet
8          <Proxy>
9      n/a      :      ftp.method=STOR
10         <Proxy>
11      miss:      url.domain=/my_site.com/
12  connection: client.address=10.10.0.10 proxy.port=36895
13  time: 2003-09-11 19:33:34 UTC
14  GET http://10.11.12.13/home.html
15  DNS lookup was restricted
16  RDNS lookup was restricted
17  User-Agent: Mozilla 8.6 (Non-compatible)
18  user: unauthenticated
19  end transaction -----

```

This shows many of the same features as the earlier trace, but has the following differences:

- Line 12—The URL requested had a numeric host name.
- Lines 15 and 16—Both DNA and RDNS lookups were restricted for this transaction.
- Line 11—Because RDNS lookups are restricted, the rule missed; no rewrite action was used for the transaction and no rewrite action is reported in the transaction summary (lines 12-18).

Trace output can be used to determine the cause of action conflicts that may be reported in the event log. For example, consider the following policy fragment:

```

<Proxy>
trace.request(yes) trace.rules(all)

<Proxy> action.set_header_1(yes)
      [Rule] action.set_header_2(yes)
      action.set_header_3(yes)

define action set_header_1
    set(request.x_header.Test, "one")
end

define action set_header_2
    set(request.x_header.Test, "two")
end

define action set_header_3
    set(request.x_header.Test, "three")
end

```

Because they all set the same header, these actions will conflict. In this example, the conflict is obvious because all the actions are enabled in the same layer. However, conflicts can also arise when actions are enabled by completely independent portions of policy. If an action conflict occurs, one of the actions is dropped and an event log entry is made similar to the following:

Policy: Action discarded, 'set\_header\_1' conflicts with an action already committed

The conflict is reflected in the following trace of a request for `//www.my_site.com/home.html`:

```
1  start transaction -----
2    CPL Evaluation Trace:
3      <Proxy>
4      MATCH:      trace.rules(all) trace.request(yes)
5      <Proxy> action.set_header_1(yes)
6      [Rule] action.set_header_2(yes)
7      MATCH:      action.set_header_1(yes)
8      MATCH:      action.set_header_2(yes)
9      MATCH:      action.set_header_3(yes)
10 connection: client.address=10.10.0.10 proxy.port=36895
11 time: 2003-09-12 15:56:39 UTC
12 GET http://www.my_site.com/home.html
13 User-Agent: Mozilla 8.6 (Non-compatible)
14 user: unauthenticated
15 Discarded Actions:
16   set_header_1
17   set_header_2
18 set header=set_header_3 (request)
19   value='three'
20 end transaction -----
```

**Notes:**

- Layer and section guard expressions are indicated in the trace (lines 7 and 8) before any rules subject to the guard (line 9).
- Line 15 indicates that actions were discarded due to conflicts.
- Lines 16 and 17 show the discarded actions.
- Line 18 shows the remaining action, while line 19 shows the effect of the action on the header value.

## Appendix C: Recognized HTTP Headers

The tables provided in this appendix list all recognized HTTP 1.1 headers and indicate how the SG appliance is able to interact with them. For each header, columns show whether the header appears in request or response forms, and whether the `append( )`, `delete( )`, `rewrite( )`, or `set( )` actions can be used to change the header.

Recognized headers can be used with the `request.header.header_name=` and `response.header.header_name=` conditions. Headers not shown in these tables must be tested with the `request.x_header.header_name=` and `response.x_header.header_name=` conditions. In addition, the following three header fields take address values, so they can be used with the condition `request.header.header_name.address= Client-IP, Host, X-Forwarded-For`.

Blue Coat Systems uses the ELFF `#Remark` directive to record the serial number and name of the SG appliance in an ELFF formatted access log.

Table 9.1: HTTP Headers Recognized by the ProxySG

Header Field	Request/Response Form	Allowed Actions		
		<code>rewrite( )</code> <code>set( )</code>	<code>append( )</code>	<code>delete( )</code>
Accept	Request	X	X	X
Accept-Charset	Request	X	X	X
Accept-Encoding	Request	X	X	X
Accept-Language	Request	X	X	X
Accept-Ranges	Response	X	X	X
Age	Response			
Allow	Request/Response	X	X	X
Authorization	Request			
Cache-Control	Request/Response	X	X	X
Client-IP	Request	X		X
Connection	Request/Response		X	
Content-Encoding	Request/Response		X	
Content-Language	Request/Response			
Content-Length	Request/Response			
Content-Location	Request/Response	X		X
Content-MD5	Request/Response			
Content-Range	Request/Response			
Content-Type	Request/Response	X		
Cookie	Request	X	X	X
Cookie2	Request	X		X
Date	Request/Response			

Table 9.1: HTTP Headers Recognized by the ProxySG (Continued)

Header Field	Request/Response Form	Allowed Actions		
		rewrite( ) set( )	append( )	delete( )
ETag	Response	X		X
Expect	Request		X	
Expires	Request/Response	X		X
From	Request	X		X
Host	Request			
If-Match	Request		X	
If-Modified-Since	Request			
If-None-Match	Request		X	
If-Range	Request			
If-Unmodified-Since	Request			
Last-Modified	Request/Response			
Location	Response	X		X
Max-Forwards	Request			
Meter	Request/Response	X		X
Pragma	Request/Response	X		X
Proxy-Authenticate	Response		X	
Proxy-Authorization	Request			X
Proxy-Connection	Request		X	
Range	Request			X
Referer	Request	X		X
Retry-After	Response	X		X
Server	Response	X		X
Set-Cookie	Response	X	X	X
Set-Cookie2	Response	X	X	X
TE	Request		X	
Trailer	Request/Response		X	
Transfer-Encoding	Request/Response		X	
Upgrade	Request/Response		X	
User-Agent	Request	X		X
Vary	Response	X	X	X
Via	Request/Response	X	X	X
Warning	Request/Response	X	X	X
WWW-Authenticate	Response			

The following table lists custom headers that are recognized by the SG appliance.

Table 9.2: Custom HTTP Headers Recognized by the SG Appliance

Header Field	Request/Response Form	Allowed Actions
Authentication-Info	Response	append( )

Table 9.2: Custom HTTP Headers Recognized by the SG Appliance (Continued)

Header Field	Request/Response Form	Allowed Actions
Front-End-Https	Request/Response	rewrite( ), set( ), delete( )
Proxy-support	Response	Cannot be modified.
P3P	Response	rewrite( ), set( ), delete( )
Refresh	Response	rewrite( ), set( ), delete( )
X-BlueCoat-Error	Request/Response	Cannot be modified.
X-BlueCoat-Via	Request/Response	delete( )
X-Forwarded-For	Request	rewrite( ), set( ), delete( )





## Appendix D:CPL Substitutions

A substitution is a bit of syntax similar to the following:

```
$(user)
```

Substitutions allow you to fetch information from the current transaction. This information can be optionally transformed, then substituted into a character string or block of text.

Substitutions can occur in the following contexts:

- In exception pages, ICAP patience pages, and authentication forms
- In the definition of substitution realms
- In CPL programs, inside define string statements, and inside most (but not all) "..." or '...' string literals
- In some contexts within VPM, such as Event Log objects and Notify User objects

Here is the general syntax for a substitution:

```
"$( " field modifier* " )"
```

In this syntax, a `field` is either an ELFF field name or a CPL trigger name. ELFF field names are also used in the definition of ELFF access log formats. Not all CPL trigger names are valid in substitutions, only the ones specified in this appendix. In many cases, the same field is available in both ELFF and in CPL form. In these cases, either form can be used. For example, `$(cs-ip)` and `$(proxy.address)` are equivalent.

A substitution can contain zero or more `modifiers` after the field name. A modifier transforms the substitution value specified to its left. Modifiers are interpreted from left to right.

For more information on substitution modifiers, see ["Access Log Fields"](#) on page 434.

The following table lists all ELFF field names and all CPL substitution field names. Note that `$(request.x_header.<x-header-name>)` and `$(response.x_header.<x-header-name>)` are also valid substitutions.

### Available Substitutions

The available substitutions are organized in the following categories:

- |                          |                      |
|--------------------------|----------------------|
| • bytes                  | • streaming          |
| • connection             | • time               |
| • instant messaging (im) | • url                |
| • req_rsp_line           | • user               |
| • special_token          | • ci_request_header  |
| • status                 | • si_response_header |

## Access Log Fields

This table lists all fields available for creating access log formats. When creating an ELFF format you must use the values from the ELFF column. When creating a custom format you can use values from the ELFF, CPL, or custom column.

Table 10-1. Access Log Formats

ELFF	CPL	Custom	Description
<b>Category: bytes</b>			
cs-bodylength			Number of bytes in the body (excludes header) sent from client to appliance
cs-bytes		%B	Number of bytes sent from client to appliance
cs-headerlength			Number of bytes in the header sent from client to appliance
rs-bodylength			Number of bytes in the body (excludes header) sent from upstream host to appliance
rs-bytes			Number of bytes sent from upstream host to appliance
rs-headerlength			Number of bytes in the header sent from upstream host to appliance
sc-bodylength			Number of bytes in the body (excludes header) sent from appliance to client
sc-bytes		%b	Number of bytes sent from appliance to client
sc-headerlength			Number of bytes in the header sent from appliance to client
sr-bodylength			Number of bytes in the body (excludes header) sent from appliance to upstream host
sr-bytes			Number of bytes sent from appliance to upstream host
sr-headerlength			Number of bytes in the header sent from appliance to upstream host
<b>Category: cifs</b>			
x-cifs-bytes-written			Total number of bytes written to the associated resource
x-cifs-client-bytes-read			Total number of bytes read by CIFS client from the associated resource
x-cifs-client-read-operations			Total number of read operations issued by the CIFS client for the associated resource
x-cifs-client-other-operations			Total number of non read/write operations issued by the CIFS client for the associated resource
x-cifs-client-write-operations			Total number of write operations issued by the CIFS client for the associated resource

Table 10-1. Access Log Formats (Continued)

ELFF	CPL	Custom	Description
x-cifs-dos-error-class			DOS error class generated by server, in hexadecimal
x-cifs-dos-error-code			DOS error code generated by server, in hexadecimal
x-cifs-error-code			Error code generated by server
x-cifs-fid			ID representing a CIFS resource
x-cifs-file-size			Size in bytes of CIFS resource
x-cifs-file-type			Type of CIFS resource
x-cifs-method			The method associated with the CIFS request
x-cifs-nt-error-code			NT error code generated by server, in hexadecimal
x-cifs-orig-path			Original path name of resource to be renamed
x-cifs-orig-unc-path			UNC path of original path name of resource to be renamed
x-cifs-path			CIFS resource name as specified in the UNC path
x-cifs-server			CIFS server as specified in the UNC path
x-cifs-server-bytes-read			Total number of bytes read by CIFS server from the associated resource
x-cifs-server-operations			Total number of operations issued to the CIFS server for the associated resource
x-cifs-share			CIFS share name as specified in the UNC path
x-cifs-tid			ID representing instance of an authenticated connection to server resource
x-cifs-uid			ID representing an authenticated user instance
x-cifs-unc-path			CIFS path of form \\server\share\path where path may be empty
<b>Category: connection</b>			
cs-ip	proxy.address		IP address of the destination of the client's connection
c-connect-type			The type of connection made by the client to the appliance -- 'Transparent' or 'Explicit'
c-dns		%h	Hostname of the client (uses the client's IP address to avoid reverse DNS)
x-cs-dns	client.host		The hostname of the client obtained through reverse DNS.
c-ip	client.address	%a	IP address of the client
c-port			Source port used by the client

Table 10-1. Access Log Formats (Continued)

ELFF	CPL	Custom	Description
x-cs-netbios-computer-name	netbios.computer-name		The NetBIOS name of the computer. This is an empty string if the query fails or the name is not reported. When using the \$(netbios.*) substitutions to generate the username, the client machines must react to a NetBIOS over TCP/IP node status query.
x-cs-netbios-computer-domain	netbios.computer-domain		The name of the domain to which the computer belongs. This is an empty string if the query fails or the name is not reported. When using the \$(netbios.*) substitutions to generate the username, the client machines must react to a NetBIOS over TCP/IP node status query.
x-cs-netbios-messenger-username	netbios.messenger-username		The name of the logged-in user. This is an empty string if the query fails or the name is not reported. It is also empty there is more than one logged-in user. When using the \$(netbios.*) substitutions to generate the username, the client machines must react to a NetBIOS over TCP/IP node status query.
x-cs-netbios-messenger-usernames	netbios.messenger-usernames		A comma-separated list of the all the messenger usernames reported by the target computer. This is an empty string if the query fails, or no names are reported. When using the \$(netbios.*) substitutions to generate the username, the client machines must react to a NetBIOS over TCP/IP node status query.
x-cs-session-username	session.username		The username associated with this session as reported by RADIUS accounting. This is an empty string if no session is known.
x-cs-ident-username	ident.username		The username associated with this session as returned from an ident query. This is an empty string if no session is known.
x-cs-connection-negotiated-cipher	client.connection.negotiated_cipher		OpenSSL cipher suite negotiated for the client connection
x-cs-connection-negotiated-cipher-strength	client.connection.negotiated_cipher.strength		Strength of the OpenSSL cipher suite negotiated for the client connection
x-cs-connection-negotiated-cipher-size			Ciphersize of the OpenSSL cipher suite negotiated for the client connection
x-cs-connection-negotiated-ssl-version	client.connection.negotiated_ssl_version		Version of the SSL protocol negotiated for the client connection
r-dns			Hostname from the outbound server URL
r-ip			IP address from the outbound server URL
r-port		%p	Port from the outbound server URL
r-supplier-dns			Hostname of the upstream host (not available for a cache hit)

Table 10-1. Access Log Formats (Continued)

ELFF	CPL	Custom	Description
r-supplier-ip			IP address used to contact the upstream host (not available for a cache hit)
r-supplier-port			Port used to contact the upstream host (not available for a cache hit)
sc-adapter	proxy.card		Adapter number of the client's connection to the Appliance
sc-connection			Unique identifier of the client's connection (i.e. SOCKET)
x-bluecoat-server-connection-socket-errno	server_connection.socket_errno		Error message associated with a failed attempt to connect to an upstream host
s-computername	proxy.name	%N	Configured name of the appliance
s-connect-type			Upstream connection type (Direct, SOCKS gateway, etc.)
s-dns			Hostname of the appliance (uses the primary IP address to avoid reverse DNS)
s-ip		%I	IP address of the appliance on which the client established its connection
s-port	proxy.port	%P	Port of the appliance on which the client established its connection
s-sitename		%S	The service type used to process the transaction
x-service-name	service.name		The name of the service that handled the transaction
x-module-name	module_name		The SGOS module that is handling the transaction
s-supplier-ip		%D	IP address used to contact the upstream host (not available for a cache hit)
s-supplier-name		%d	Hostname of the upstream host (not available for a cache hit)
x-bluecoat-transaction-id	transaction.id		Unique per-request identifier generated by the appliance (note: this value is not unique across multiple appliances)
x-bluecoat-appliance-name	appliance.name		Configured name of the appliance
x-bluecoat-appliance-primary-address	appliance.primary_address		Primary IP address of the appliance
x-bluecoat-proxy-primary-address	proxy.primary_address		Primary IP address of the appliance
x-bluecoat-appliance-identifier	appliance.identifier		Compact identifier of the appliance
x-appliance-serial-number	appliance.serial_number		The serial number of the appliance

Table 10-1. Access Log Formats (Continued)

ELFF	CPL	Custom	Description
x-appliance-mc-certificate-fingerprint	appliance.mc_certificate_fingerprint		The fingerprint of the management console certificate
x-appliance-product-name	appliance.product_name		The product name of the appliance -- e.g. Blue Coat SG4xx
x-appliance-product-tag	appliance.product_tag		The product tag of the appliance -- e.g. SG4xx
x-appliance-full-version	appliance.full_version		The full version of the SGOS software
x-appliance-first-mac-address	appliance.first_mac_address		The MAC address of the first installed adapter
x-appliance-series-name	appliance.series_name		The series name of the appliance — e.g. 400
x-client-address			IP address of the client
x-client-connection-bytes			Total number of bytes send to and received from the client
x-client-ip			IP address of the client
x-server-connection-bytes			Total number of bytes send to and received from the server
x-server-adn-connection-bytes			Total number of compressed ADN bytes send to and received from the server
x-rs-connection-negotiated-cipher	server.connection.negotiated_cipher		OpenSSL cipher suite negotiated for the client connection
x-rs-connection-negotiated-cipher-strength	server.connection.negotiated_cipher.strength		Strength of the OpenSSL cipher suite negotiated for the server connection
x-rs-connection-negotiated-cipher-size			Ciphersize of the OpenSSL cipher suite negotiated for the server connection
x-rs-connection-negotiated-ssl-version	server.connection.negotiated_ssl_version		Version of the SSL protocol negotiated for the server connection
x-cs-connection-dscp	client.connection.dscp		DSCP client inbound value
x-rs-connection-dscp	server.connection.dscp		DSCP server inbound value
x-sc-connection-dscp-decision			DSCP client outbound value
x-sr-connection-dscp-decision			DSCP server outbound value
<b>Category: dns</b>			
x-dns-cs-transport	dns.client_transport		The transport protocol used by the client connection in a DNS query
x-dns-cs-address	dns.request.address		The address queried in a reverse DNS lookup
x-dns-cs-dns	dns.request.name		The hostname queried in a forward DNS lookup
x-dns-cs-opcode	dns.request.opcode		The DNS OPCODE used in the DNS query

Table 10-1. Access Log Formats (Continued)

ELFF	CPL	Custom	Description
x-dns-cs-qtype	dns.request.type		The DNS QTYPE used in the DNS query
x-dns-cs-qclass	dns.request.class		The DNS QCLASS used in the DNS query
x-dns-rs-rcode	dns.response.code		The DNS RCODE in the response from upstream
x-dns-rs-a-records	dns.response.a		The DNS A RRs in the response from upstream
x-dns-rs-cname-records	dns.response.cname		The DNS CNAME RRs in the response from upstream
x-dns-rs-ptr-records	dns.response.ptr		The DNS PTR RRs in the response from upstream
<b>Category: im</b>			
x-im-buddy-id			Instant messaging buddy ID
x-im-buddy-name			Instant messaging buddy display name
x-im-buddy-state			Instant messaging buddy state
x-im-chat-room-id			Instant messaging identifier of the chat room in use
x-im-chat-room-members			The list of chat room member Ids
x-im-chat-room-type			The chat room type, one of 'public' or 'private', and possibly 'invite_only', 'voice' and/or 'conference'
x-im-client-info			The instant messaging client information
x-im-user-agent	im.user_agent		The instant messaging user agent string
x-im-file-path			Path of the file associated with an instant message
x-im-file-size			Size of the file associated with an instant message
x-im-http-gateway			The upstream HTTP gateway used for IM (if any)
x-im-message-opcode	im.message.opcode		The opcode utilized in the instant message
x-im-message-reflected	im.message.reflected		Indicates whether or not the IM message was reflected.
x-im-message-route			The route of the instance message
x-im-message-size			Length of the instant message
x-im-message-text			Text of the instant message
x-im-message-type			The type of the instant message
x-im-method			The method associated with the instant message
x-im-user-id			Instant messaging user identifier
x-im-user-name			Display name of the client
x-im-user-state			Instant messaging user state

Table 10-1. Access Log Formats (Continued)

ELFF	CPL	Custom	Description
<b>Category: mapi</b>			
x-mapi-method			The method associated with the MAPI request
x-mapi-user-dn			The distinguished name of the user negotiated by MAPI
x-mapi-user			The name of the user negotiated by MAPI. See x-mapi-user-dn for the fully distinguished name.
x-mapi-cs-rpc-count			The count of RPC messages received from the client
x-mapi-sr-rpc-count			The count of RPC messages sent to the server
x-mapi-rs-rpc-count			The count of RPC messages received from the server
x-mapi-sc-rpc-count			The count RPC messages sent to the client
x-mapi-endpoint-rpc-count			Total number of RPC messages sent to the end point
x-mapi-peer-rpc-count			Total number of RPC messages sent to the peer
<b>Category: p2p</b>			
x-p2p-client-bytes			Number of bytes from client
x-p2p-client-info			The peer-to-peer client information
x-p2p-client-type	p2p.client		The peer-to-peer client type
x-p2p-peer-bytes			Number of bytes from peer
<b>Category: packets</b>			
c-pkts-lost-client			Number of packets lost during transmission from server to client and not recovered at the client layer via error correction or at the network layer via UDP resends.
c-pkts-lost-cont-net			Maximum number of continuously lost packets on the network layer during transmission from server to client
c-pkts-lost-net			Number of packets lost on the network layer
c-pkts-received			Number of packets from the server (s-pkts-sent) that are received correctly by the client on the first try
c-pkts-recovered-EC			Number of packets repaired and recovered on the client layer
c-pkts-recovered-rese			Number of packets recovered because they were resent via UDP.



Table 10-1. Access Log Formats (Continued)

ELFF	CPL	Custom	Description
c-quality			The percentage of packets that were received by the client, indicating the quality of the stream
c-resendreqs			Number of client requests to receive new packets
s-pkts-sent			Number of packets from the server
<b>Category:</b> <b>req_rsp_line</b>			
cs-method	method	%m	Request method used from client to appliance
x-cs-http-method	http.method		HTTP request method used from client to appliance. Empty for non-HTTP transactions
cs-protocol	client.protocol		Protocol used in the client's request
cs-request-line	http.request_line	%r	First line of the client's request
x-cs-raw-headers-count	request.raw_headers.count		Total number of 'raw' headers in the request
x-cs-raw-headers-length	request.raw_headers.length		Total length of 'raw' headers in the request
cs-version	request.version	%V	Protocol and version from the client's request, e.g. HTTP/1.1
x-bluecoat-proxy-via-http-version	proxy.via_http_version		Default HTTP protocol version of the appliance without protocol decoration (e.g. 1.1 for HTTP/1.1)
x-bluecoat-redirect-location	redirect.location		Redirect location URL specified by a redirect CPL action
rs-response-line			First line (a.k.a. status line) of the response from an upstream host to the appliance
rs-status	response.code		Protocol status code of the response from an upstream host to the appliance
rs-version	response.version		Protocol and version of the response from an upstream host to the appliance, e.g. HTTP/1.1
sc-status		%s	Protocol status code from appliance to client
x-bluecoat-ssl-failure-reason	ssl_failure_reason		Upstream SSL negotiation failure reason
x-cs-http-version	http.request.version		HTTP protocol version of request from the client. Does not include protocol qualifier (e.g. 1.1 for HTTP/1.1)
x-cs-socks-ip	socks.destination_address		Destination IP address of a proxied SOCKS request
x-cs-socks-port	socks.destination_port		Destination port of a proxied SOCKS request
x-cs-socks-method	socks.method		Method of a proxied SOCKS request
x-cs-socks-version	socks.version		Version of a proxied SOCKS request.

Table 10-1. Access Log Formats (Continued)

ELFF	CPL	Custom	Description
x-cs-socks-compression			Used compression in SOCKS client side connection.
x-sr-socks-compression			Used compression in SOCKS server side connection.
x-sc-http-status	http.response.code		HTTP response code sent from appliance to client
x-rs-http-version	http.response.version		HTTP protocol version of response from the upstream host. Does not include protocol qualifier (e.g. 1.1 for HTTP/1.1)
x-sc-http-version			HTTP protocol version of response to client. Does not include protocol qualifier (e.g. 1.1 for HTTP/1.1)
x-sr-http-version			HTTP protocol version of request to the upstream host. Does not include protocol qualifier (e.g. 1.1 for HTTP/1.1)
sc(Content-Encoding)			Client Response header: Content-Encoding
sr(Accept-Encoding)			Server Request header: Accept-Encoding
<b>Category: special_token</b>			
x-bluecoat-special-amp	amp		The ampersand character
x-bluecoat-special-apos	apos		The apostrophe character (a.k.a. single quote)
x-bluecoat-special-cr	cr		Resolves to the carriage return character
x-bluecoat-special-crlf	crlf		Resolves to a carriage return/line feed sequence
x-bluecoat-special-empty	empty	%l	Resolves to an empty string
x-bluecoat-special-esc	esc		Resolves to the escape character (ASCII HEX 1B)
x-bluecoat-special-gt	gt		The greater-than character
x-bluecoat-special-lf	lf		The line feed character
x-bluecoat-special-lt	lt		The less-than character
x-bluecoat-special-quot	quot		The double quote character
x-bluecoat-special-slash	slash		The forward slash character
<b>Category: ssl</b>			
x-rs-certificate-hostname	server.certificate.hostname		Hostname from the server's SSL certificate

Table 10-1. Access Log Formats (Continued)

ELFF	CPL	Custom	Description
x-rs-certificate-hostname-categories			All content categories of the server's SSL certificate's hostname
x-rs-certificate-hostname-categories-policy			All content categories of the server's SSL certificate's hostname that are defined by CPL.
x-rs-certificate-hostname-categories-local			All content categories of the server's SSL certificate's hostname that are defined by a Local database.
x-rs-certificate-hostname-categories-bluecoat			All content categories of the server's SSL certificate's hostname that are defined by Blue Coat Web Filter.
x-rs-certificate-hostname-categories-provider			All content categories of the server's SSL certificate's hostname that are defined by the current 3rd-party provider.
x-rs-certificate-hostname-categories-qualified			All content categories of the server's SSL certificate's hostname, qualified by the provider of the category.
x-rs-certificate-hostname-category	server.certificate.hostname.category		Single content category of the server's SSL certificate's hostname
x-rs-certificate-valid-from			Date from which the certificate presented by the server is valid
x-rs-certificate-valid-to			Date until which the certificate presented by the server is valid
x-rs-certificate-serial-number			Serial number of the certificate presented by the server
x-rs-certificate-issuer			Issuer of the certificate presented by the server
x-rs-certificate-signature-algorithm			Signature algorithm in the certificate presented by the server
x-rs-certificate-public-key-algorithm			Public key algorithm in the certificate presented by the server
x-rs-certificate-version			Version of the certificate presented by the server
x-rs-certificate-subject	server.certificate.subject		Subject of the certificate presented by the server
x-cs-certificate-common-name	client.certificate.common_name		Common name in the client certificate
x-cs-certificate-valid-from			Date from which the certificate presented by the client is valid
x-cs-certificate-valid-to			Date until which the certificate presented by the client is valid
x-cs-certificate-serial-number			Serial number of the certificate presented by the client
x-cs-certificate-issuer			Issuer of the certificate presented by the client

Table 10-1. Access Log Formats (Continued)

ELFF	CPL	Custom	Description
x-cs-certificate-signature-algorithm			Signature algorithm in the certificate presented by the client
x-cs-certificate-public-key-algorithm			Public key algorithm in the certificate presented by the client
x-cs-certificate-version			Version of the certificate presented by the client
x-cs-certificate-subject	client.certificate.subject		Subject of the certificate presented by the client
x-cs-ocsp-error			Errors observed during OCSP check of client certificate
x-rs-certificate-validate-status			Result of validating server SSL certificate
x-rs-certificate-observed-errors			Errors observed in the server certificate
x-rs-ocsp-error			Errors observed during OCSP check of server certificate
<b>Category: status</b>			
x-bluecoat-release-id	release.id		The release ID of the ProxySG operating system
x-bluecoat-release-version	release.version		The release version of the ProxySG operating system
cs-categories			All content categories of the request URL
cs-categories-external			All content categories of the request URL that are defined by an external service.
cs-categories-policy			All content categories of the request URL that are defined by CPL.
cs-categories-local			All content categories of the request URL that are defined by a Local database.
cs-categories-bluecoat			All content categories of the request URL that are defined by Blue Coat Web Filter.
cs-categories-provider			All content categories of the request URL that are defined by the current 3rd-party provider.
cs-categories-qualified			All content categories of the request URL, qualified by the provider of the category.
cs-category			Single content category of the request URL (a.k.a. sc-filter-category)
cs-uri-categories			All content categories of the request URL
cs-uri-categories-external			All content categories of the request URL that are defined by an external service.
cs-uri-categories-policy			All content categories of the request URL that are defined by CPL.

Table 10-1. Access Log Formats (Continued)

ELFF	CPL	Custom	Description
cs-uri-categories-local			All content categories of the request URL that are defined by a Local database.
cs-uri-categories-blue coat			All content categories of the request URL that are defined by Blue Coat Web Filter.
cs-uri-categories-provider			All content categories of the request URL that are defined by the current 3rd-party provider.
cs-uri-categories-qualified			All content categories of the request URL, qualified by the provider of the category.
cs-uri-category			Single content category of the request URL (a.k.a. sc-filter-category)
x-cs(Referer)-uri-categories			All content categories of the Referer header URL
x-cs(Referer)-uri-categories-policy			All content categories of the Referer header URL that are defined by CPL.
x-cs(Referer)-uri-categories-local			All content categories of the Referer header URL that are defined by a Local database.
x-cs(Referer)-uri-categories-bluecoat			All content categories of the Referer header URL that are defined by Blue Coat Web Filter.
x-cs(Referer)-uri-categories-provider			All content categories of the Referer header URL that are defined by the current 3rd-party provider.
x-cs(Referer)-uri-categories-qualified			All content categories of the Referer header URL, qualified by the provider of the category.
x-cs(Referer)-uri-category			Single content category of the Referer header URL (a.k.a. sc-filter-category)
r-hierarchy			How and where the object was retrieved in the cache hierarchy.
sc-filter-category	category	%f	Content filtering category of the request URL
sc-filter-result		%W	Deprecated content filtering result: Denied, Proxied or Observed
s-action		%w	What type of action did the Appliance take to process this request; possible values include ALLOWED, DENIED, FAILED, SERVER_ERROR
s-cpu-util			Average load on the proxy's processor (0%-100%)
s-hierarchy		%H	How and where the object was retrieved in the cache hierarchy.
s-icap-info		%Z	ICAP response information
s-icap-status		%z	ICAP response status
x-bluecoat-surfcontrol-category-id			The SurfControl specific content category ID.

Table 10-1. Access Log Formats (Continued)

ELFF	CPL	Custom	Description
x-bluecoat-surfcontrol-is-denied			'1' if the transaction was denied, else '0'
x-bluecoat-surfcontrol-is-proxied			'0' if transaction is explicitly proxied, '1' if transaction is transparently proxied
x-bluecoat-surfcontrol-reporter-id			Specialized value for SurfControl reporter
x-bluecoat-surfcontrol-reporter-v4			The SurfControl Reporter v4 format
x-bluecoat-surfcontrol-reporter-v5			The SurfControl Reporter v5 format
x-bluecoat-websense-category-id			The Websense specific content category ID
x-bluecoat-websense-keyword			The Websense specific keyword
x-bluecoat-websense-reporter-id			The Websense specific reporter category ID
x-bluecoat-websense-status			The Websense specific numeric status
x-bluecoat-websense-user			The Websense form of the username
x-bluecoat-websense-reporter-protocol-3			The Websense reporter format protocol version 3
x-exception-company-name	exception.company_name		The company name configured under exceptions
x-exception-contact	exception.contact		Describes who to contact when certain classes of exceptions occur, configured under exceptions (empty if the transaction has not been terminated)
x-exception-details	exception.details		The configurable details of a selected policy-aware response page (empty if the transaction has not been terminated)
x-exception-header	exception.header		The header to be associated with an exception response (empty if the transaction has not been terminated)
x-exception-help	exception.help		Help text that accompanies the exception resolved (empty if the transaction has not been terminated)
x-exception-id	exception.id		Identifier of the exception resolved (empty if the transaction has not been terminated)
x-exception-last-error	exception.last_error		The last error recorded for the current transaction. This can provide insight when unexpected problems are occurring (empty if the transaction has not been terminated)

Table 10-1. Access Log Formats (Continued)

ELFF	CPL	Custom	Description
x-exception-reason	exception.reason		Indicates the reason why a particular request was terminated (empty if the transaction has not been terminated)
x-exception-sourcefile	exception.sourcefile		Source filename from which the exception was generated (empty if the transaction has not been terminated)
x-exception-sourceline	exception.sourceline		Source file line number from which the exception was generated (empty if the transaction has not been terminated)
x-exception-summary	exception.summary		Summary of the exception resolved (empty if the transaction has not been terminated)
x-exception-category-review-message	exception.category_review_message		Exception page message that includes a link allowing content categorization to be reviewed and/or disputed.
x-exception-category-review-url	exception.category_review_url		URL where content categorizations can be reviewed and/or disputed.
x-patience-javascript	patience_javascript		Javascript required to allow patience responses
x-patience-progress	patience_progress		The progress of the patience request
x-patience-time	patience_time		The elapsed time of the patience request
x-patience-url	patience_url		The url to be requested for more patience information
x-virus-id	icap_virus_id		Identifier of a virus if one was detected
x-virus-details	icap_virus_details		Details of a virus if one was detected
x-icap-error-code	icap_error_code		ICAP error code
x-icap-error-details	icap_error_details		ICAP error details
<b>Category: streaming</b>			
audiocodec			Audio codec used in stream.
avgbandwidth			Average bandwidth (in bits per second) at which the client was connected to the server.
channelURL			URL to the .nsc file
c-buffercount			Number of times the client buffered while playing the stream.
c-bytes			An MMS-only value of the total number of bytes delivered to the client.
c-cpu			Client computer CPU type.
c-hostexe			Host application
c-hostexever			Host application version number
c-os			Client computer operating system

Table 10-1. Access Log Formats (Continued)

ELFF	CPL	Custom	Description
c-osversion			Client computer operating system version number
c-playerid			Globally unique identifier (GUID) of the player
c-playerlanguage			Client language-country code
c-playerversion			Version number of the player
c-rate			Mode of Windows Media Player when the last command event was sent
c-starttime			Timestamp (in seconds) of the stream when an entry is generated in the log file.
c-status			Codes that describe client status
c-totalbuffertime			Time (in seconds) the client used to buffer the stream
filelength			Length of the file (in seconds).
filesize			Size of the file (in bytes).
protocol			Protocol used to access the stream: mms, http, or asfm.
s-session-id			The session ID for the streaming session
s-totalclients			Clients connected to the server (but not necessarily receiving streams).
transport			Transport protocol used (UDP, TCP, multicast, etc.)
videocodec			Video codec used to encode the stream.
x-cache-info			Values: UNKNOWN, DEMAND_PASSTHRU, DEMAND_MISS, DEMAND_HIT, LIVE_PASSTHRU, LIVE_SPLIT
x-duration			Length of time a client played content prior to a client event (FF, REW, Pause, Stop, or jump to marker).
x-wm-c-dns			Hostname of the client determined from the Windows Media protocol
x-wm-c-ip			The client IP address determined from the Windows Media protocol
x-cs-streaming-client	streaming.client		Type of streaming client in use (windows_media, real_media, or quicktime).
x-rs-streaming-content	streaming.content		Type of streaming content served. (e.g. windows_media, quicktime)
x-streaming-bitrate	bitrate		The reported client-side bitrate for the stream
<b>Category: time</b>			
connect-time			Total ms required to connect to the origin server



Table 10-1. Access Log Formats (Continued)

ELFF	CPL	Custom	Description
date	date.utc	%x	GMT Date in YYYY-MM-DD format
dnslookup-time			Total ms cache required to perform the DNS lookup
duration		%T	Time taken (in seconds) to process the request
gmtime		%t	GMT date and time of the user request in format: [DD/MM/YYYY:hh:mm:ss GMT]
x-bluecoat-day-utc	day.utc		GMT/UTC day (as a number) formatted to take up two spaces (e.g. 07 for the 7th of the month)
x-bluecoat-hour-utc	hour.utc		GMT/UTC hour formatted to always take up two spaces (e.g. 01 for 1AM)
x-bluecoat-minute-utc	minute.utc		GMT/UTC minute formatted to always take up two spaces (e.g. 01 for 1 minute past)
x-bluecoat-month-utc	month.utc		GMT/UTC month (as a number) formatted to take up two spaces (e.g. 01 for January)
x-bluecoat-monthname-utc	monthname.utc		GMT/UTC month in the short-form string representation (e.g. Jan for January)
x-bluecoat-second-utc	second.utc		GMT/UTC second formatted to always take up two spaces (e.g. 01 for 1 second past)
x-bluecoat-weekday-utc	weekday.utc		GMT/UTC weekday in the short-form string representation (e.g. Mon for Monday)
x-bluecoat-year-utc	year.utc		GMT/UTC year formatted to always take up four spaces
localtime		%L	Local date and time of the user request in format: [DD/MMM/YYYY:hh:mm:ss +nnnn]
x-bluecoat-day	day		Localtime day (as a number) formatted to take up two spaces (e.g. 07 for the 7th of the month)
x-bluecoat-hour	hour		Localtime hour formatted to always take up two spaces (e.g. 01 for 1AM)
x-bluecoat-minute	minute		Localtime minute formatted to always take up two spaces (e.g. 01 for 1 minute past)
x-bluecoat-month	month		Localtime month (as a number) formatted to take up two spaces (e.g. 01 for January)
x-bluecoat-monthname	monthname		Localtime month in the short-form string representation (e.g. Jan for January)
x-bluecoat-second	second		Localtime second formatted to always take up two spaces (e.g. 01 for 1 second past)
x-bluecoat-weekday	weekday		Localtime weekday in the short-form string representation (e.g. Mon for Monday)
x-bluecoat-year	year		Localtime year formatted to always take up four spaces
time	time.utc	%y	GMT time in HH:MM:SS format
timestamp		%g	Unix type timestamp

Table 10-1. Access Log Formats (Continued)

ELFF	CPL	Custom	Description
time-taken		%e	Time taken (in milliseconds) to process the request
rs-time-taken			Total time taken (in milliseconds) to send the request and receive the response from the origin server
x-bluecoat-end-time-wft			End local time of the transaction represented as a windows file time
x-bluecoat-start-time-wft			Start local time of the transaction represented as a windows file time
x-bluecoat-end-time-mssql			End local time of the transaction represented as a serial date time
x-bluecoat-start-time-mssql			Start local time of the transaction represented as a serial date time
x-cookie-date	cookie_date		Current date in Cookie time format
x-http-date	http_date		Current date in HTTP time format
x-timestamp-unix			Seconds since UNIX epoch (Jan 1, 1970) (local time)
x-timestamp-unix-utc			Seconds since UNIX epoch (Jan 1, 1970) (GMT/UTC)
cs-categorization-time-dynamic			Time taken (in milliseconds) to dynamically categorize the request URL
<b>Category: url</b>			
cs-host		%v	Hostname from the client's request URL. If URL rewrite policies are used, this field's value is derived from the 'log' URL
cs-uri	log_url	%i	The 'log' URL.
cs-uri-address	log_url.address		IP address from the 'log' URL. DNS is used if URL uses a hostname.
cs-uri-extension	log_url.extension		Document extension from the 'log' URL.
cs-uri-host	log_url.host		Hostname from the 'log' URL.
cs-uri-hostname	log_url.hostname		Hostname from the 'log' URL. RDNS is used if the URL uses an IP address.
cs-uri-path	log_url.path	%U	Path from the 'log' URL. Does not include query.
cs-uri-pathquery	log_url.pathquery		Path and query from the 'log' URL.
cs-uri-port	log_url.port		Port from the 'log' URL.
cs-uri-query	log_url.query	%Q	Query from the 'log' URL.
cs-uri-scheme	log_url.scheme		Scheme from the 'log' URL.
cs-uri-stem			Stem from the 'log' URL. The stem includes everything up to the end of path, but does not include the query.

Table 10-1. Access Log Formats (Continued)

ELFF	CPL	Custom	Description
c-uri	url		The original URL requested.
c-uri-address	url.address		IP address from the original URL requested. DNS is used if the URL is expressed as a hostname.
c-uri-cookie-domain	url.cookie_domain		The cookie domain of the original URL requested
c-uri-extension	url.extension		Document extension from the original URL requested
c-uri-host	url.host		Hostname from the original URL requested
c-uri-hostname	url.hostname		Hostname from the original URL requested. RDNS is used if the URL is expressed as an IP address
c-uri-path	url.path		Path of the original URL requested without query.
c-uri-pathquery	url.pathquery		Path and query of the original URL requested
c-uri-port	url.port		Port from the original URL requested
c-uri-query	url.query		Query from the original URL requested
c-uri-scheme	url.scheme		Scheme of the original URL requested
c-uri-stem			Stem of the original URL requested
sr-uri	server_url		URL of the upstream request
sr-uri-address	server_url.address		IP address from the URL used in the upstream request. DNS is used if the URL is expressed as a hostname.
sr-uri-extension	server_url.extension		Document extension from the URL used in the upstream request
sr-uri-host	server_url.host		Hostname from the URL used in the upstream request
sr-uri-hostname	server_url.hostname		Hostname from the URL used in the upstream request. RDNS is used if the URL is expressed as an IP address.
sr-uri-path	server_url.path		Path from the upstream request URL
sr-uri-pathquery	server_url.pathquery		Path and query from the upstream request URL
sr-uri-port	server_url.port		Port from the URL used in the upstream request.
sr-uri-query	server_url.query		Query from the upstream request URL
sr-uri-scheme	server_url.scheme		Scheme from the URL used in the upstream request
sr-uri-stem			Path from the upstream request URL
s-uri	cache_url		The URL used for cache access
s-uri-address	cache_url.address		IP address from the URL used for cache access. DNS is used if the URL is expressed as a hostname

Table 10-1. Access Log Formats (Continued)

ELFF	CPL	Custom	Description
s-uri-extension	cache_url.extension		Document extension from the URL used for cache access
s-uri-host	cache_url.host		Hostname from the URL used for cache access
s-uri-hostname	cache_url.hostname		Hostname from the URL used for cache access. RDNS is used if the URL uses an IP address
s-uri-path	cache_url.path		Path of the URL used for cache access
s-uri-pathquery	cache_url.pathquery		Path and query of the URL used for cache access
s-uri-port	cache_url.port		Port from the URL used for cache access
s-uri-query	cache_url.query		Query string of the URL used for cache access
s-uri-scheme	cache_url.scheme		Scheme from the URL used for cache access
s-uri-stem			Stem of the URL used for cache access
x-cs(Referer)-uri	request.header.Referer.url		The URL from the Referer header.
x-cs(Referer)-uri-address	request.header.Referer.url.address		IP address from the 'Referer' URL. DNS is used if URL uses a hostname.
x-cs(Referer)-uri-extension	request.header.Referer.url.extension		Document extension from the 'Referer' URL.
x-cs(Referer)-uri-host	request.header.Referer.url.host		Hostname from the 'Referer' URL.
x-cs(Referer)-uri-hostname	request.header.Referer.url.hostname		Hostname from the 'Referer' URL. RDNS is used if the URL uses an IP address.
x-cs(Referer)-uri-path	request.header.Referer.url.path		Path from the 'Referer' URL. Does not include query.
x-cs(Referer)-uri-pathquery	request.header.Referer.url.pathquery		Path and query from the 'Referer' URL.
x-cs(Referer)-uri-port	request.header.Referer.url.port		Port from the 'Referer' URL.
x-cs(Referer)-uri-query	request.header.Referer.url.query		Query from the 'Referer' URL.
x-cs(Referer)-uri-scheme	request.header.Referer.url.scheme		Scheme from the 'Referer' URL.
x-cs(Referer)-uri-stem			Stem from the 'Referer' URL. The stem includes everything up to the end of path, but does not include the query.
x-cs-raw-uri	raw_url		The 'raw' request URL.
x-cs-raw-uri-host	raw_url.host		Hostname from the 'raw' URL.
x-cs-raw-uri-port	raw_url.port		Port string from the 'raw' URL.
x-cs-raw-uri-scheme	raw_url.scheme		Scheme string from the 'raw' URL.
x-cs-raw-uri-path	raw_url.path		Path from the 'raw' request URL. Does not include query.

Table 10-1. Access Log Formats (Continued)

ELFF	CPL	Custom	Description
x-cs-raw-uri-pathquery	raw_url.pathquery		Path and query from the 'raw' request URL.
x-cs-raw-uri-query	raw_url.query		Query from the 'raw' request URL.
x-cs-raw-uri-stem			Stem from the 'raw' request URL. The stem includes everything up to the end of path, but does not include the query.
<b>Category: user</b>			
cs-auth-group	group		One group that an authenticated user belongs to. If a user belongs to multiple groups, the group logged is determined by the Group Log Order configuration specified in VPM. If Group Log Order is not specified, an arbitrary group is logged. Note that only groups referenced by policy are considered.
cs-auth-groups	groups		List of groups that an authenticated user belongs to. Note that only groups referenced by policy are included.
cs-auth-type			Client-side: authentication type (basic, ntlm, etc.)
cs-realm	realm		Authentication realm that the user was challenged in.
cs-user		%u	Qualified username for NTLM. Relative username for other protocols
cs-userdn	user		Full username of a client authenticated to the proxy (fully distinguished)
x-cs-user-authorization-name	user.authorization_name		Username used to authorize a client authenticated to the proxy
x-cs-user-credential-name	user.credential_name		Username entered by the user to authenticate to the proxy.
cs-username	user.name		Relative username of a client authenticated to the proxy (i.e. not fully distinguished)
sc-auth-status			Client-side: Authorization status
x-agent-sso-cookie			The authentication agent single signon cookie
x-cache-user			Relative username of a client authenticated to the proxy (i.e. not fully distinguished) (same as cs-username)
x-cs-auth-domain	user.domain		The domain of the authenticated user.
x-sc-authentication-error			The user authentication error.
x-sc-authorization-error			The user authorization error.
x-cs-user-type			The type of authenticated user.

Table 10-1. Access Log Formats (Continued)

ELFF	CPL	Custom	Description
x-cs-auth-form-action-url			The URL to submit the authentication form to.
x-cs-auth-form-domain-field			The authentication form input field for the user's domain.
x-cs-auth-form-empty-domain-field			The empty authentication form input field for the user's domain.
x-cs-auth-request-id			The bas64 encoded string containing the original request information during forms based authentication
x-cs-username-or-ip			Used to identify the user using either their authenticated proxy username or, if that is unavailable, their IP address.
x-radius-splash-session-id			Session ID made available through RADIUS when configured for session management
x-radius-splash-username			Username made available through RADIUS when configured for session management
x-user-x509-issuer	user.x509.issuer		If the user was authenticated via an X.509 certificate, this is the issuer of the certificate as an RFC2253 DN
x-user-x509-serial-number	user.x509.serialNumber		If the user was authenticated via an X.509 certificate, this is the serial number from the certificate as a hexadecimal number.
x-user-x509-subject	user.x509.subject		If the user was authenticated via an X.509 certificate, this is the subject of the certificate as an RFC2253 DN
x-auth-challenge-string			The authentication challenge to display to the user.
x-auth-private-challenge-state			The private state required to manage an authentication challenge
x-cs-user-login-time	user.login.time		The number of seconds the user had been logged in.
x-cs-user-login-count	user.login.count		The number of workstations the user is currently logged in at.
x-cs-client-address-login-count	client.address.login.count		The number of users currently logged in at the client ip address.
x-cs-user-login-address	user.login.address		The ip address that the user was authenticated in.
<b>Category:</b> <b>ci_request_header</b>			
cs(Accept)	request.header.Accept		Request header: Accept
cs(Accept)-length	request.header.Accept.length		Length of HTTP request header: Accept

Table 10-1. Access Log Formats (Continued)

ELFF	CPL	Custom	Description
cs(Accept)-count	request.header.Accept.count		Number of HTTP request header: Accept
cs(Accept-Charset)	request.header.Accept-Charset		Request header: Accept-Charset
cs(Accept-Charset)-length	request.header.Accept-Charset.length		Length of HTTP request header: Accept-Charset
cs(Accept-Charset)-count	request.header.Accept-Charset.count		Number of HTTP request header: Accept-Charset
cs(Accept-Encoding)	request.header.Accept-Encoding		Request header: Accept-Encoding
cs(Accept-Encoding)-length	request.header.Accept-Encoding.length		Length of HTTP request header: Accept-Encoding
cs(Accept-Encoding)-count	request.header.Accept-Encoding.count		Number of HTTP request header: Accept-Encoding
cs(Accept-Language)	request.header.Accept-Language		Request header: Accept-Language
cs(Accept-Language)-length	request.header.Accept-Language.length		Length of HTTP request header: Accept-Language
cs(Accept-Language)-count	request.header.Accept-Language.count		Number of HTTP request header: Accept-Language
cs(Accept-Ranges)	request.header.Accept-Ranges		Request header: Accept-Ranges
cs(Accept-Ranges)-length	request.header.Accept-Ranges.length		Length of HTTP request header: Accept-Ranges
cs(Accept-Ranges)-count	request.header.Accept-Ranges.count		Number of HTTP request header: Accept-Ranges
cs(Age)	request.header.Age		Request header: Age
cs(Age)-length	request.header.Age.length		Length of HTTP request header: Age
cs(Age)-count	request.header.Age.count		Number of HTTP request header: Age
cs(Allow)	request.header.Allow		Request header: Allow
cs(Allow)-length	request.header.Allow.length		Length of HTTP request header: Allow
cs(Allow)-count	request.header.Allow.count		Number of HTTP request header: Allow
cs(Authentication-Info)	request.header.Authentication-Info		Request header: Authentication-Info
cs(Authentication-Info)-length	request.header.Authentication-Info.length		Length of HTTP request header: Authentication-Info
cs(Authentication-Info)-count	request.header.Authentication-Info.count		Number of HTTP request header: Authentication-Info
cs(Authorization)	request.header.Authorization		Request header: Authorization
cs(Authorization)-length	request.header.Authorization.length		Length of HTTP request header: Authorization

Table 10-1. Access Log Formats (Continued)

ELFF	CPL	Custom	Description
cs(Authorization)-count	request.header.Authorization.count		Number of HTTP request header: Authorization
cs(Cache-Control)	request.header.Cache-Control		Request header: Cache-Control
cs(Cache-Control)-length	request.header.Cache-Control.length		Length of HTTP request header: Cache-Control
cs(Cache-Control)-count	request.header.Cache-Control.count		Number of HTTP request header: Cache-Control
cs(Client-IP)	request.header.Client-IP		Request header: Client-IP
cs(Client-IP)-length	request.header.Client-IP.length		Length of HTTP request header: Client-IP
cs(Client-IP)-count	request.header.Client-IP.count		Number of HTTP request header: Client-IP
cs(Connection)	request.header.Connection		Request header: Connection
cs(Connection)-length	request.header.Connection.length		Length of HTTP request header: Connection
cs(Connection)-count	request.header.Connection.count		Number of HTTP request header: Connection
cs(Content-Disposition)	request.header.Content-Disposition		Request header: Content-Disposition
cs(Content-Disposition)-length	request.header.Content-Disposition.length		Length of HTTP request header: Content-Disposition
cs(Content-Disposition)-count	request.header.Content-Disposition.count		Number of HTTP request header: Content-Disposition
cs(Content-Encoding)	request.header.Content-Encoding		Request header: Content-Encoding
cs(Content-Encoding)-length	request.header.Content-Encoding.length		Length of HTTP request header: Content-Encoding
cs(Content-Encoding)-count	request.header.Content-Encoding.count		Number of HTTP request header: Content-Encoding
cs(Content-Language)	request.header.Content-Language		Request header: Content-Language
cs(Content-Language)-length	request.header.Content-Language.length		Length of HTTP request header: Content-Language
cs(Content-Language)-count	request.header.Content-Language.count		Number of HTTP request header: Content-Language
cs(Content-Length)	request.header.Content-Length		Request header: Content-Length
cs(Content-Length)-length	request.header.Content-Length.length		Length of HTTP request header: Content-Length
cs(Content-Length)-count	request.header.Content-Length.count		Number of HTTP request header: Content-Length



Table 10-1. Access Log Formats (Continued)

ELFF	CPL	Custom	Description
cs(Content-Location)	request.header.Content-Location		Request header: Content-Location
cs(Content-Location)-length	request.header.Content-Location.length		Length of HTTP request header: Content-Location
cs(Content-Location)-count	request.header.Content-Location.count		Number of HTTP request header: Content-Location
cs(Content-MD5)	request.header.Content-MD5		Request header: Content-MD5
cs(Content-MD5)-length	request.header.Content-MD5.length		Length of HTTP request header: Content-MD5
cs(Content-MD5)-count	request.header.Content-MD5.count		Number of HTTP request header: Content-MD5
cs(Content-Range)	request.header.Content-Range		Request header: Content-Range
cs(Content-Range)-length	request.header.Content-Range.length		Length of HTTP request header: Content-Range
cs(Content-Range)-count	request.header.Content-Range.count		Number of HTTP request header: Content-Range
cs(Content-Type)	request.header.Content-Type		Request header: Content-Type
cs(Content-Type)-length	request.header.Content-Type.length		Length of HTTP request header: Content-Type
cs(Content-Type)-count	request.header.Content-Type.count		Number of HTTP request header: Content-Type
cs(Cookie)	request.header.Cookie	%C	Request header: Cookie
cs(Cookie)-length	request.header.Cookie.length		Length of HTTP request header: Cookie
cs(Cookie)-count	request.header.Cookie.count		Number of HTTP request header: Cookie
cs(Cookie2)	request.header.Cookie2		Request header: Cookie2
cs(Cookie2)-length	request.header.Cookie2.length		Length of HTTP request header: Cookie2
cs(Cookie2)-count	request.header.Cookie2.count		Number of HTTP request header: Cookie2
cs(Date)	request.header.Date		Request header: Date
cs(Date)-length	request.header.Date.length		Length of HTTP request header: Date
cs(Date)-count	request.header.Date.count		Number of HTTP request header: Date
cs(Etag)	request.header.Etag		Request header: Etag
cs(Etag)-length	request.header.Etag.length		Length of HTTP request header: Etag
cs(Etag)-count	request.header.Etag.count		Number of HTTP request header: Etag
cs(Expect)	request.header.Expect		Request header: Expect
cs(Expect)-length	request.header.Expect.length		Length of HTTP request header: Expect
cs(Expect)-count	request.header.Expect.count		Number of HTTP request header: Expect
cs(Expires)	request.header.Expires		Request header: Expires
cs(Expires)-length	request.header.Expires.length		Length of HTTP request header: Expires

Table 10-1. Access Log Formats (Continued)

ELFF	CPL	Custom	Description
cs(Expires)-count	request.header.Expires.count		Number of HTTP request header: Expires
cs(From)	request.header.From		Request header: From
cs(From)-length	request.header.From.length		Length of HTTP request header: From
cs(From)-count	request.header.From.count		Number of HTTP request header: From
cs(Front-End-HTTPS)	request.header.Front-End-HT TPS		Request header: Front-End-HTTPS
cs(Front-End-HTTPS) -length	request.header.Front-End-HT TPS.length		Length of HTTP request header: Front-End-HTTPS
cs(Front-End-HTTPS) -count	request.header.Front-End-HT TPS.count		Number of HTTP request header: Front-End-HTTPS
cs(Host)	request.header.Host		Request header: Host
cs(Host)-length	request.header.Host.length		Length of HTTP request header: Host
cs(Host)-count	request.header.Host.count		Number of HTTP request header: Host
cs(If-Match)	request.header.If-Match		Request header: If-Match
cs(If-Match)-length	request.header.If-Match.lengt h		Length of HTTP request header: If-Match
cs(If-Match)-count	request.header.If-Match.coun t		Number of HTTP request header: If-Match
cs(If-Modified-Since)	request.header.If-Modified-Si nce		Request header: If-Modified-Since
cs(If-Modified-Since)- length	request.header.If-Modified-Si nce.length		Length of HTTP request header: If-Modified-Since
cs(If-Modified-Since)- count	request.header.If-Modified-Si nce.count		Number of HTTP request header: If-Modified-Since
cs(If-None-Match)	request.header.If-None-Matc h		Request header: If-None-Match
cs(If-None-Match)-le ngth	request.header.If-None-Matc h.length		Length of HTTP request header: If-None-Match
cs(If-None-Match)-co unt	request.header.If-None-Matc h.count		Number of HTTP request header: If-None-Match
cs(If-Range)	request.header.If-Range		Request header: If-Range
cs(If-Range)-length	request.header.If-Range.lengt h		Length of HTTP request header: If-Range
cs(If-Range)-count	request.header.If-Range.coun t		Number of HTTP request header: If-Range
cs(If-Unmodified-Sin ce)	request.header.If-Unmodified -Since		Request header: If-Unmodified-Since
cs(If-Unmodified-Sin ce)-length	request.header.If-Unmodified -Since.length		Length of HTTP request header: If-Unmodified-Since
cs(If-Unmodified-Sin ce)-count	request.header.If-Unmodified -Since.count		Number of HTTP request header: If-Unmodified-Since

Table 10-1. Access Log Formats (Continued)

ELFF	CPL	Custom	Description
cs(Last-Modified)	request.header.Last-Modified		Request header: Last-Modified
cs(Last-Modified)-length	request.header.Last-Modified.length		Length of HTTP request header: Last-Modified
cs(Last-Modified)-count	request.header.Last-Modified.count		Number of HTTP request header: Last-Modified
cs(Location)	request.header.Location		Request header: Location
cs(Location)-length	request.header.Location.length		Length of HTTP request header: Location
cs(Location)-count	request.header.Location.count		Number of HTTP request header: Location
cs(Max-Forwards)	request.header.Max-Forwards		Request header: Max-Forwards
cs(Max-Forwards)-length	request.header.Max-Forwards.length		Length of HTTP request header: Max-Forwards
cs(Max-Forwards)-count	request.header.Max-Forwards.count		Number of HTTP request header: Max-Forwards
cs(Meter)	request.header.Meter		Request header: Meter
cs(Meter)-length	request.header.Meter.length		Length of HTTP request header: Meter
cs(Meter)-count	request.header.Meter.count		Number of HTTP request header: Meter
cs(P3P)	request.header.P3P		Request header: P3P
cs(P3P)-length	request.header.P3P.length		Length of HTTP request header: P3P
cs(P3P)-count	request.header.P3P.count		Number of HTTP request header: P3P
cs(Pragma)	request.header.Pragma		Request header: Pragma
cs(Pragma)-length	request.header.Pragma.length		Length of HTTP request header: Pragma
cs(Pragma)-count	request.header.Pragma.count		Number of HTTP request header: Pragma
cs(Proxy-Authenticate)	request.header.Proxy-Authenticate		Request header: Proxy-Authenticate
cs(Proxy-Authenticate)-length	request.header.Proxy-Authenticate.length		Length of HTTP request header: Proxy-Authenticate
cs(Proxy-Authenticate)-count	request.header.Proxy-Authenticate.count		Number of HTTP request header: Proxy-Authenticate
cs(Proxy-Authorization)	request.header.Proxy-Authorization		Request header: Proxy-Authorization
cs(Proxy-Authorization)-length	request.header.Proxy-Authorization.length		Length of HTTP request header: Proxy-Authorization
cs(Proxy-Authorization)-count	request.header.Proxy-Authorization.count		Number of HTTP request header: Proxy-Authorization
cs(Proxy-Connection)	request.header.Proxy-Connection		Request header: Proxy-Connection

Table 10-1. Access Log Formats (Continued)

ELFF	CPL	Custom	Description
cs(Proxy-Connection)-length	request.header.Proxy-Connection.length		Length of HTTP request header: Proxy-Connection
cs(Proxy-Connection)-count	request.header.Proxy-Connection.count		Number of HTTP request header: Proxy-Connection
cs(Range)	request.header.Range		Request header: Range
cs(Range)-length	request.header.Range.length		Length of HTTP request header: Range
cs(Range)-count	request.header.Range.count		Number of HTTP request header: Range
cs(Referer)	request.header.Referer	%R	Request header: Referer
cs(Referer)-length	request.header.Referer.length		Length of HTTP request header: Referer
cs(Referer)-count	request.header.Referer.count		Number of HTTP request header: Referer
cs(Refresh)	request.header.Refresh		Request header: Refresh
cs(Refresh)-length	request.header.Refresh.length		Length of HTTP request header: Refresh
cs(Refresh)-count	request.header.Refresh.count		Number of HTTP request header: Refresh
cs(Retry-After)	request.header.Retry-After		Request header: Retry-After
cs(Retry-After)-length	request.header.Retry-After.length		Length of HTTP request header: Retry-After
cs(Retry-After)-count	request.header.Retry-After.count		Number of HTTP request header: Retry-After
cs(Server)	request.header.Server		Request header: Server
cs(Server)-length	request.header.Server.length		Length of HTTP request header: Server
cs(Server)-count	request.header.Server.count		Number of HTTP request header: Server
cs(Set-Cookie)	request.header.Set-Cookie		Request header: Set-Cookie
cs(Set-Cookie)-length	request.header.Set-Cookie.length		Length of HTTP request header: Set-Cookie
cs(Set-Cookie)-count	request.header.Set-Cookie.count		Number of HTTP request header: Set-Cookie
cs(Set-Cookie2)	request.header.Set-Cookie2		Request header: Set-Cookie2
cs(Set-Cookie2)-length	request.header.Set-Cookie2.length		Length of HTTP request header: Set-Cookie2
cs(Set-Cookie2)-count	request.header.Set-Cookie2.count		Number of HTTP request header: Set-Cookie2
cs(TE)	request.header.TE		Request header: TE
cs(TE)-length	request.header.TE.length		Length of HTTP request header: TE
cs(TE)-count	request.header.TE.count		Number of HTTP request header: TE
cs(Trailer)	request.header.Trailer		Request header: Trailer
cs(Trailer)-length	request.header.Trailer.length		Length of HTTP request header: Trailer
cs(Trailer)-count	request.header.Trailer.count		Number of HTTP request header: Trailer
cs(Transfer-Encoding)	request.header.Transfer-Encoding		Request header: Transfer-Encoding

Table 10-1. Access Log Formats (Continued)

ELFF	CPL	Custom	Description
cs(Transfer-Encoding)-length	request.header.Transfer-Encoding.length		Length of HTTP request header: Transfer-Encoding
cs(Transfer-Encoding)-count	request.header.Transfer-Encoding.count		Number of HTTP request header: Transfer-Encoding
cs(Upgrade)	request.header.Upgrade		Request header: Upgrade
cs(Upgrade)-length	request.header.Upgrade.length		Length of HTTP request header: Upgrade
cs(Upgrade)-count	request.header.Upgrade.count		Number of HTTP request header: Upgrade
cs(User-Agent)	request.header.User-Agent	%A	Request header: User-Agent
cs(User-Agent)-length	request.header.User-Agent.length		Length of HTTP request header: User-Agent
cs(User-Agent)-count	request.header.User-Agent.count		Number of HTTP request header: User-Agent
cs(Vary)	request.header.Vary		Request header: Vary
cs(Vary)-length	request.header.Vary.length		Length of HTTP request header: Vary
cs(Vary)-count	request.header.Vary.count		Number of HTTP request header: Vary
cs(Via)	request.header.Via		Request header: Via
cs(Via)-length	request.header.Via.length		Length of HTTP request header: Via
cs(Via)-count	request.header.Via.count		Number of HTTP request header: Via
cs(WWW-Authenticate)	request.header.WWW-Authenticate		Request header: WWW-Authenticate
cs(WWW-Authenticate)-length	request.header.WWW-Authenticate.length		Length of HTTP request header: WWW-Authenticate
cs(WWW-Authenticate)-count	request.header.WWW-Authenticate.count		Number of HTTP request header: WWW-Authenticate
cs(Warning)	request.header.Warning		Request header: Warning
cs(Warning)-length	request.header.Warning.length		Length of HTTP request header: Warning
cs(Warning)-count	request.header.Warning.count		Number of HTTP request header: Warning
cs(X-BlueCoat-Error)	request.header.X-BlueCoat-Error		Request header: X-BlueCoat-Error
cs(X-BlueCoat-Error)-length	request.header.X-BlueCoat-Error.length		Length of HTTP request header: X-BlueCoat-Error
cs(X-BlueCoat-Error)-count	request.header.X-BlueCoat-Error.count		Number of HTTP request header: X-BlueCoat-Error
cs(X-BlueCoat-MC-Client-Ip)	request.header.X-BlueCoat-MC-Client-Ip		Request header: X-BlueCoat-MC-Client-Ip
cs(X-BlueCoat-MC-Client-Ip)-length	request.header.X-BlueCoat-MC-Client-Ip.length		Length of HTTP request header: X-BlueCoat-MC-Client-Ip

Table 10-1. Access Log Formats (Continued)

ELFF	CPL	Custom	Description
cs(X-BlueCoat-MC-Client-IP)-count	request.header.X-BlueCoat-MC-Client-IP.count		Number of HTTP request header: X-BlueCoat-MC-Client-IP
cs(X-BlueCoat-Via)	request.header.X-BlueCoat-Via		Request header: X-BlueCoat-Via
cs(X-BlueCoat-Via)-length	request.header.X-BlueCoat-Via.length		Length of HTTP request header: X-BlueCoat-Via
cs(X-BlueCoat-Via)-count	request.header.X-BlueCoat-Via.count		Number of HTTP request header: X-BlueCoat-Via
cs(X-Forwarded-For)	request.header.X-Forwarded-For	%X	Request header: X-Forwarded-For
cs(X-Forwarded-For)-length	request.header.X-Forwarded-For.length		Length of HTTP request header: X-Forwarded-For
cs(X-Forwarded-For)-count	request.header.X-Forwarded-For.count		Number of HTTP request header: X-Forwarded-For
<b>Category: si_response_header</b>			
rs(Accept)	response.header.Accept		Response header: Accept
rs(Accept-Charset)	response.header.Accept-Charset		Response header: Accept-Charset
rs(Accept-Encoding)	response.header.Accept-Encoding		Response header: Accept-Encoding
rs(Accept-Language)	response.header.Accept-Language		Response header: Accept-Language
rs(Accept-Ranges)	response.header.Accept-Ranges		Response header: Accept-Ranges
rs(Age)	response.header.Age		Response header: Age
rs(Allow)	response.header.Allow		Response header: Allow
rs(Authentication-Info)	response.header.Authentication-Info		Response header: Authentication-Info
rs(Authorization)	response.header.Authorization		Response header: Authorization
rs(Cache-Control)	response.header.Cache-Control		Response header: Cache-Control
rs(Client-IP)	response.header.Client-IP		Response header: Client-IP
rs(Connection)	response.header.Connection		Response header: Connection
rs(Content-Disposition)	response.header.Content-Disposition		Response header: Content-Disposition
rs(Content-Encoding)	response.header.Content-Encoding		Response header: Content-Encoding

Table 10-1. Access Log Formats (Continued)

ELFF	CPL	Custom	Description
rs(Content-Language)	response.header.Content-Language		Response header: Content-Language
rs(Content-Length)	response.header.Content-Length		Response header: Content-Length
rs(Content-Location)	response.header.Content-Location		Response header: Content-Location
rs(Content-MD5)	response.header.Content-MD5		Response header: Content-MD5
rs(Content-Range)	response.header.Content-Range		Response header: Content-Range
rs(Content-Type)	response.header.Content-Type	%c	Response header: Content-Type
rs(Cookie)	response.header.Cookie		Response header: Cookie
rs(Cookie2)	response.header.Cookie2		Response header: Cookie2
rs(Date)	response.header.Date		Response header: Date
rs(Etag)	response.header.Etag		Response header: Etag
rs(Expect)	response.header.Expect		Response header: Expect
rs(Expires)	response.header.Expires		Response header: Expires
rs(From)	response.header.From		Response header: From
rs(Front-End-HTTPS)	response.header.Front-End-HTTPS		Response header: Front-End-HTTPS
rs(Host)	response.header.Host		Response header: Host
rs(If-Match)	response.header.If-Match		Response header: If-Match
rs(If-Modified-Since)	response.header.If-Modified-Since		Response header: If-Modified-Since
rs(If-None-Match)	response.header.If-None-Match		Response header: If-None-Match
rs(If-Range)	response.header.If-Range		Response header: If-Range
rs(If-Unmodified-Since)	response.header.If-Unmodified-Since		Response header: If-Unmodified-Since
rs>Last-Modified)	response.header.Last-Modified		Response header: Last-Modified
rs(Location)	response.header.Location		Response header: Location
rs(Max-Forwards)	response.header.Max-Forwards		Response header: Max-Forwards
rs(Meter)	response.header.Meter		Response header: Meter
rs(P3P)	response.header.P3P		Response header: P3P
rs(Pragma)	response.header.Pragma		Response header: Pragma
rs(Proxy-Authenticate)	response.header.Proxy-Authenticate		Response header: Proxy-Authenticate

Table 10-1. Access Log Formats (Continued)

ELFF	CPL	Custom	Description
rs(Proxy-Authorization)	response.header.Proxy-Authorization		Response header: Proxy-Authorization
rs(Proxy-Connection)	response.header.Proxy-Connection		Response header: Proxy-Connection
rs(Range)	response.header.Range		Response header: Range
rs(Referer)	response.header.Referer		Response header: Referer
rs(Refresh)	response.header.Refresh		Response header: Refresh
rs(Retry-After)	response.header.Retry-After		Response header: Retry-After
rs(Server)	response.header.Server		Response header: Server
rs(Set-Cookie)	response.header.Set-Cookie		Response header: Set-Cookie
rs(Set-Cookie2)	response.header.Set-Cookie2		Response header: Set-Cookie2
rs(TE)	response.header.TE		Response header: TE
rs(Trailer)	response.header.Trailer		Response header: Trailer
rs(Transfer-Encoding)	response.header.Transfer-Encoding		Response header: Transfer-Encoding
rs(Upgrade)	response.header.Upgrade		Response header: Upgrade
rs(User-Agent)	response.header.User-Agent		Response header: User-Agent
rs(Vary)	response.header.Vary		Response header: Vary
rs(Via)	response.header.Via		Response header: Via
rs(WWW-Authenticate)	response.header.WWW-Authenticate		Response header: WWW-Authenticate
rs(Warning)	response.header.Warning		Response header: Warning
rs(X-BlueCoat-Error)	response.header.X-BlueCoat-Error		Response header: X-BlueCoat-Error
rs(X-BlueCoat-MC-Client-Ip)	response.header.X-BlueCoat-MC-Client-Ip		Response header: X-BlueCoat-MC-Client-Ip
rs(X-BlueCoat-Via)	response.header.X-BlueCoat-Via		Response header: X-BlueCoat-Via
rs(X-Forwarded-For)	response.header.X-Forwarded-For		Response header: X-Forwarded-For

Some substitutions can be altered by appending various modifiers. Available substitution modifiers fall into the following categories:

- Timestamp Modifiers
- String Modifiers

In general, modifiers have the syntax:

```
:modifier_name(arguments)
```

and are appended to the field name in the substitution expression, as in

```
$(field_name:modifier(arguments))
```



Modifiers can also be chained together to produce the desired result, as in

```
$(field_name:first_modifier(arguments):second_modifier(arguments))
```

## Timestamp Modifiers

Timestamp modifiers are restricted to working on specific substitution fields that represent timestamp functions, such as:

- `$(date)`
- `$(time)`
- `$(cookie_date)`—current date in Netscape Cookie format, UTC assumed
- `$(http_date)`—current date and time in HTTP 1.1 format, UTC assumed

The timestamps produced by these substitutions can be altered by adding any of the following modifiers.

- `days.add`—Add or subtract days (24 hours). For example, `$(cookie_date:days.add(2))` yields a timestamp 48 hours into the future in cookie expiry time format.
- `hours.add`—Add or subtract hours. For example, `$(http_date:hours.add(-1))` yields a timestamp one hour into the past in HTTP 1.1 header format.
- `minutes.add`—Add or subtract minutes. For example, `$(cookie_time:minutes.add(15))` yields a timestamp 15 minutes into the future in cookie expiry time format.
- `next_date`—Skips forward zero or more seconds to the next date matching the specified pattern. To evaluate `next_date()`, the current cycle must be determined.

A date pattern has the following syntax:

```
[month] [day-of-month] [weekday] [HH:MM | HH: | :MM]
```

- ❑ All of the components are optional, but at least one component must be present.
- ❑ A *month* is a month-name abbreviation from *jan* to *dec*.
- ❑ A *day-of-month* is either a number from 1-31, or it is the string *last*.
- ❑ A *weekday* is a weekday abbreviation from *mon* to *sun*.
- ❑ `HH:MM` is expressed in 24-hour time, from 00:00 to 23:59.

For example, the following are all synonyms that advance zero or more seconds to the next occurrence of January 00:00:00:

- ❑ `:next_date( jan )`
- ❑ `:next_date( jan 1 )`
- ❑ `:next_date( jan 1 00:00 )`

For example, you can use these modifiers to construct a Set-Cookie header with an explicit expiry time. To set a cookie that expires at midnight:

```
<proxy>
action.setcookie(yes)
define action setcookie
set(response.header.Set-Cookie,
```

```
"myname=myvalue; expires=$(cookie_date:next_date(00:00))"
end
```

*Note:* This policy is affected by a bug in Internet Explorer. The cookie expiry time is set relative to the SG appliance's clock, but Internet Explorer interprets it relative to the client workstation's clock.

## Examples

*Expires at 2 a.m.*

```
$(cookie_date:next_date(2:00))
```

*Expires at 2 a.m. tomorrow*

```
$(cookie_date:next_date(00:00):next_date(2:00))
```

*Note:* Note that first `next_date` is to the next midnight, ensuring that if the time is between midnight and 2 am, the 2 am generated is not today's.

*Expires at 2 a.m. the day after tomorrow*

```
$(cookie_date:next_date(00:00):add.days(1):next_date(2:00))
```

*Expires at 2 am Monday morning*

```
$(cookie_date:next_date(Mon 2:00))
```

*Expires at 10 pm the last day of the month*

```
$(cookie_date:next_date( last 22:00 ))
```

*Expires at 2am the third Tuesday of the month*

Note that the third Tuesday of the month must be between the 15th and 21st.

```
$(cookie_date:next_date( 15 Tue 2:00))
```

This advances zero or more seconds to the 15th of the month, and then advances zero or more seconds to Tuesday, then advances 0 or more seconds to 2 am.

## String Modifiers

These substitution modifiers can be applied to any field.

- `concat(string)`—This modifier concatenates the argument to the base string produced by the field it operates on. The result is a literal string that may need to be enclosed in quotes, depending on the context.

For example:

```
log_message( "$(url:concat(?(user)))" )
```

would print out something like:

<http://www.example.com/index.html?mark>

- `encode_base64` and `decode_base64`—These modifiers can be used to encode and decode URLs. They do not take arguments.

Using the same URL as above—`log_message( "${url:concat(?(user))}"`—you can get the base64 encoded version by changing the expression to `log_message( "${url:concat(?(user):encode_base64)}"`)

You can retrieve the original URL using `$(url.query:decode_base64)`.

## Host Modifiers

This substitution modifier can be applied to the `$(url.host)` field.

- `label(n)`—This modifier extracts the *n*th label from a host. Labels are numbered from 1, with label 1 being the top level domain (such as `.com` or `.net`).

For example, given the URL “`http://publications.my_company.com`”

`$(url.host:label(1))` yields “`com`”

`$(url.host:label(3))` yields “`publications`”



# Appendix E: Using Regular Expressions

Regular expressions can be used for complex pattern matching. SG appliance

*Note:* Avoid using a regular expression when a non-regular expression alternative is available. Regular expressions are almost always less effective and more error prone than non-regular expressions.

SG applianceThe regular expression support in SG appliance described in this appendix is based on the Perl-compatible regular expression libraries (PCRE) by Philip Hazel. The text of this appendix is based on the PCRE documentation.

A *regular expression* (or RE) is a pattern that is matched against a subject string from left to right. Most characters stand for themselves in a pattern, and match the corresponding characters in the subject. The power of regular expressions comes from the ability to include alternatives and repetitions in the pattern. These are encoded in the pattern by the use of metacharacters, which do not stand for themselves, but instead are interpreted in some special way. For details of the theory and implementation of regular expressions, consult Jeffrey Friedl’s *Mastering Regular Expressions, Third Edition*, published by O’Reilly (ISBN 0-596-00289-0).

SG appliance uses a Regular Expression Engine (RE ENGINE) to evaluate regular expressions.

This appendix covers the following subjects:

- Syntax and semantics, including a table of metacharacters
- Differences between the RE ENGINE and Perl

## Regular Expression Syntax

Regular expressions can contain both special and ordinary characters. Most ordinary characters, like ‘A’, ‘a’, or ‘3’, are the simplest regular expressions; they simply match themselves. You can concatenate ordinary characters, so ‘last’ matches the characters ‘last’. (In the rest of this section, regular expressions are written in a *courier* font, usually without quotes, and strings to be matched are ‘in single quotes’.)

Some characters, like | or (, are special. Special characters, called *metacharacters*, either stand for classes of ordinary characters, or affect how the regular expressions around them are interpreted. The metacharacters are described in the following table.

Table E.1: Metacharacters Used in Regular Expressions

Metacharacter	Description
(?i)	Evaluate the expression following this metacharacter in a case-insensitive manner.
.	(Dot) In the default mode, this matches any character except a newline. (Note that newlines should not be detected when using regular expressions in CPL.)
^	(Circumflex or caret) Matches the start of the string.
\$	Matches the end of the string.

Table E.1: Metacharacters Used in Regular Expressions (Continued)

Metacharacter	Description
*	Causes the resulting RE to match zero (0) or more repetitions of the preceding RE, as many repetitions as are possible. <code>ab*</code> will match 'a', 'ab', or 'a' followed by any number of 'b's.
+	Causes the resulting RE to match one (1) or more repetitions of the preceding RE. <code>ab+</code> will match 'a' followed by any non-zero number of 'b's; it will not match just 'a'.
?	Causes the resulting RE to match 0 or 1 repetitions of the preceding RE. <code>ab?</code> will match either 'a' or 'ab'.
*?, +?, ??	The *, +, and ? qualifiers are all greedy; they match as much text as possible. Sometimes this behavior isn't desired. If the RE <code>/page1/.*/</code> is matched against <code>/page1/heading/images/</code> , it will match the entire string, and not just <code>/page1/heading/</code> . Adding ? after the qualifier makes it perform the match in non-greedy or minimal fashion; matching as few characters as possible. Using <code>.*?</code> in the previous expression will match only <code>/page1/heading/</code> .
{m,n}	Causes the resulting RE to match from m to n repetitions of the preceding RE, attempting to match as many repetitions as possible. For example, <code>a{3,5}</code> will match from 3 to 5 'a' characters.
{m,n}?	Causes the resulting RE to match from m to n repetitions of the preceding RE, attempting to match as few repetitions as possible. This is the non-greedy version of the previous qualifier. For example, on the 6-character string 'aaaaaa', <code>a{3,5}</code> will match 5 'a' characters, while <code>a{3,5}?</code> will only match 3 characters.
\	Either escapes special characters (permitting you to match characters like <code>"*?+&amp;\$"</code> ), or signals a special sequence; special sequences are discussed below.
[ ]	Used to indicate a set of characters. Characters can be listed individually, or a range of characters can be indicated by giving two characters and separating them by a '-'. Special characters are not active inside sets. For example, <code>[akm\$]</code> will match any of the characters 'a', 'k', 'm', or '\$'; <code>[a-z]</code> will match any lowercase letter and <code>[a-zA-Z0-9]</code> matches any letter or digit. Character classes such as <code>\w</code> or <code>\S</code> (defined below) are also acceptable inside a range. If you want to include a <code>]</code> or a <code>-</code> inside a set, precede it with a backslash. Characters not within a range can be matched by including a <code>^</code> as the first character of the set; <code>^</code> elsewhere will simply match the '^' character.
	<code>A B</code> , where A and B can be arbitrary REs, creates a regular expression that will match either A or B. This can be used inside groups (see below) as well. To match a literal ' ', use <code>\ </code> , or enclose it inside a character class, like <code>[ ]</code> .
(...)	Matches whatever regular expression is inside the parentheses, and indicates the start and end of a group; the contents of a group can be retrieved after a match has been performed, and can be matched later in the string with the <code>\number</code> special sequence, described below. To match the literals '(' or ')', use <code>\(</code> (or <code>\)</code> ), or enclose them inside a character class: <code>[( )]</code> .

## Regular Expression Details

This section describes the syntax and semantics of the regular expressions supported. Regular expressions are also described in most Perl documentation and in a number of other books, some of which have copious examples. Jeffrey Friedl's *Mastering Regular Expressions*, published by O'Reilly (ISBN 0-596-00289-0), covers them in great detail. The description here is intended as reference documentation.

There are two different sets of metacharacters: those that are recognized anywhere in the pattern except within square brackets, and those that are recognized in square brackets. Outside square brackets, the metacharacters are:

Table 11.1: Metacharacters Used Outside Square Brackets

Metacharacter	Description
\	general escape character with several uses
^	assert start of subject (or line, in multiline mode)
\$	assert end of subject (or line, in multiline mode)
.	match any character except newline (by default)
[	start character class definition
	start of alternative branch
(	start subpattern
)	end subpattern
?	extends the meaning of “(” also 0 or 1 quantifier also quantifier minimizer
*	0 or more quantifier
+	1 or more quantifier
{	start min/max quantifier

The part of a pattern that is in square brackets is called a “character class.” In a character class the only metacharacters are:

Table 11.2: Metacharacters Used in Square Brackets (Character Class)

Metacharacter	Description
\	general escape character
^	negate the class, but only if the first character
-	indicates character range
]	terminates the character class

The following sections describe the use of each of the metacharacters.

## Backslash

The backslash character has several uses. If it is followed by a non-alphanumeric character, it takes away any special meaning that character might have. This use of backslash as an escape character applies both inside and outside character classes.

For example, if you want to match a “\*” character, you write “\\*” in the pattern. This applies whether or not the following character would otherwise be interpreted as a metacharacter, so it is always safe to precede a non-alphanumeric with “\” to specify that it stands for itself. In particular, if you want to match a backslash, you write “\\”.

An escaping backslash can be used to include a white space or “#” character as part of the pattern.

A second use of backslash provides a way of encoding non-printing characters in patterns in a visible manner. There is no restriction on the appearance of non-printing characters, apart from the binary zero that terminates a pattern; but when a pattern is being prepared by text editing, it is usually easier to use one of the following escape sequences than the binary character it represents. For example, \a represents “alarm”, the BEL character (hex 07).

The handling of a backslash followed by a digit other than 0 is complicated. Outside a character class, RE ENGINE reads it and any following digits as a decimal number. If the number is less than 10, or if there have been at least that many previous capturing left parentheses in the expression, the entire sequence is taken as a *back reference*. A description of how this works is given later, following the discussion of parenthesized subpatterns.

Inside a character class, or if the decimal number is greater than 9 and there have not been that many capturing subpatterns, RE ENGINE re-reads up to three octal digits following the backslash, and generates a single byte from the least significant 8 bits of the value. Any subsequent digits stand for themselves. For example, \040 is another way of writing a space

Note that octal values of 100 or greater must not be introduced by a leading zero, because no more than three octal digits are ever read. All the sequences that define a single byte value can be used both inside and outside character classes. In addition, inside a character class, the sequence “\b” is interpreted as the backspace character (hex 08). Outside a character class it has a different meaning (see below).

The third use of backslash is for specifying generic character types:

\d Any decimal digit

\D Any character that is not a decimal digit



- `\s` Any white space character
- `\S` Any character that is not a white space character
- `\w` Any *word* character
- `\W` Any *non-word* character

Each pair of escape sequences partitions the complete set of characters into two disjoint sets. Any given character matches one, and only one, of each pair.

A “word” character is any letter or digit or the underscore character; that is, any character that can be part of a Perl “word.”

These character-type sequences can appear both inside and outside character classes. They each match one character of the appropriate type. If the current matching point is at the end of the subject string, all of them fail, since there is no character to match.

The fourth use of backslash is for certain simple assertions. An assertion specifies a condition that has to be met at a particular point in a match, without consuming any characters from the subject string. The use of subpatterns for more complicated assertions is described below. The back slashed assertions are

- `\b` Word boundary
- `\B` Not a word boundary
- `\A` Start of subject (independent of multiline mode)
- `\Z` End of subject or newline at end (independent of multiline mode)
- `\z` End of subject (independent of multiline mode)

These assertions might not appear in character classes (but note that “\b” has a different meaning, namely the backspace character, inside a character class).

A word boundary is a position in the subject string where the current character and the previous character do not both match `\w` or `\W` (i.e. one matches `\w` and the other matches `\W`), or the start or end of the string if the first or last character matches `\w`, respectively.

The `\A`, `\Z`, and `\z` assertions differ from the traditional circumflex and dollar (described below) in that they only ever match at the very start and end of the subject string, whatever options are set. The difference between `\Z` and `\z` is that `\Z` matches before a newline that is the last character of the string as well as at the end of the string, whereas `\z` matches only at the end. (Note that newlines should not be detected when using regular expressions in CPL.)

## Circumflex and Dollar

Regular expressions are anchored in the CPL actions `redirect()`, `rewrite()`, and `rewrite()`, and unanchored in all other CPL and command uses of regular-expression patterns. In a regular expression that is by default unanchored, use the circumflex and dollar (`^` and `$`) to anchor the match at the beginning and end.

Circumflex need not be the first character of the pattern if a number of alternatives are involved, but it should be the first thing in each alternative in which it appears if the pattern is ever to match that branch. If all possible alternatives start with a circumflex, that is, if the pattern is constrained to match only at the start of the subject, it is said to be an “anchored” pattern. (There are also other constructs that can cause a pattern to be anchored.)

A dollar character is an assertion that is true only if the current matching point is at the end of the subject string, or immediately before a newline character that is the last character in the string (by default). Dollar need not be the last character of the pattern if a number of alternatives are involved, but it should be the last item in any branch in which it appears. Dollar has no special meaning in a character class.

## Period (Dot)

Outside a character class, a dot in the pattern matches any one character in the subject, including a non-printing character, but not (by default) newline. (Note that newlines should not be detected when using regular expressions in CPL.) The handling of dot is entirely independent of the handling of circumflex and dollar, the only relationship being that they both involve newline characters. Dot has no special meaning in a character class.

## Square Brackets

An opening square bracket introduces a character class, terminated by a closing square bracket. A closing square bracket on its own is not special. If a closing square bracket is required as a member of the class, it should be the first data character in the class (after an initial circumflex, if present) or escaped with a backslash.

A character class matches a single character in the subject; the character must be in the set of characters defined by the class, unless the first character in the class is a circumflex, in which case the subject character must not be in the set defined by the class. If a circumflex is actually required as a member of the class, ensure it is not the first character, or escape it with a backslash.

For example, the character class `[aeiou]` matches any lowercase vowel, while `[^aeiou]` matches any character that is not a lowercase vowel. Note that a circumflex is just a convenient notation for specifying the characters, which are in the class by enumerating those that are not. It is not an assertion: it still consumes a character from the subject string, and fails if the current pointer is at the end of the string.

A class such as `[^a]` will always match a newline. (Note that newlines should not be detected when using regular expressions in CPL.)

The minus (hyphen) character can be used to specify a range of characters in a character class. For example, `[d-m]` matches any letter between d and m, inclusive. If a minus character is required in a class, it must be escaped with a backslash or appear in a position where it cannot be interpreted as indicating a range, typically as the first or last character in the class. It is not possible to have the character "]" as the end character of a range, since a sequence such as `[w-]` is interpreted as a class of two characters. The octal or hexadecimal representation of "]" can, however, be used to end a range.

Ranges operate in ASCII collating sequence. They can also be used for characters specified numerically, for example `[\000-\037]`.

The character types `\d`, `\D`, `\s`, `\S`, `\w`, and `\W` might also appear in a character class, and add the characters that they match to the class. For example, `[\dABCDEF]` matches any hexadecimal digit. A circumflex can conveniently be used with the upper case character types to specify a more restricted set of characters than the matching lower case type. For example, the class `[\^\W_]` matches any letter or digit, but not underscore.

All non-alphanumeric characters other than `\`, `-`, `^` (at the start) and the terminating `]` are non-special in character classes, but it does no harm if they are escaped.

## Vertical Bar

Vertical bar characters are used to separate alternative patterns. For example, the pattern

```
gilbert|sullivan
```

matches either "gilbert" or "sullivan." Any number of alternatives might appear, and an empty alternative is permitted (matching the empty string). The matching process tries each alternative in turn, from left to right, and the first one that succeeds is used. If the alternatives are within a subpattern (defined below), "succeeds" means matching the rest of the main pattern as well as the alternative in the subpattern.

## Lowercase-Sensitivity

By default, CPL conditions that take regular-expression arguments perform a case-insensitive match. In all other places where SG appliance performs a regular-expression match, the match is case sensitive.

*Note:* In CPL, use the `".case+sensitive"` condition modifier for case sensitivity, rather than relying on Perl syntax.

Override the default for case sensitivity by using the following syntax:

`(?i)` Sets case-insensitive matching mode.

`(?-i)` Sets case-sensitive matching mode.

The scope of a mode setting depends on where in the pattern the setting occurs. For settings that are outside any subpattern (see the next section), the effect is the same as if the options were set or unset at the start of matching. The following patterns all behave in exactly the same way:

```
(?i)abc  
a(?i)bc  
ab(?i)c  
abc(?i)
```

In other words, such “top level” settings apply to the whole pattern (unless there are other changes inside subpatterns). If there is more than one setting of the same option at the top level, the rightmost setting is used.

If an option change occurs inside a subpattern, the effect is different. This is a change of behavior in Perl 5.005. An option change inside a subpattern affects only that part of the subpattern that follows it, so `(a(?i)b)c` matches `abc` and `aBc` and no other strings (assuming the default is case sensitive). By this means, options can be made to have different settings in different parts of the pattern. Any changes made in one alternative do carry on into subsequent branches within the same subpattern. For example `(a(?i)b|c)` matches “ab”, “aB”, “c”, and “C”, even though when matching “C” the first branch is abandoned before the option setting. This is because the effects of option settings happen at compile time. This avoids some strange side-effects.

## Subpatterns

Subpatterns are delimited by parentheses (round brackets), which can be nested. Marking part of a pattern as a subpattern does two things:

- It localizes a set of alternatives.

For example, the pattern `cat(aract|erpillar|)` matches one of the words “cat”, “cataract”, or “caterpillar”. Without the parentheses, it would match “cataract”, “erpillar” or the empty string.

- It sets up the subpattern as a capturing subpattern (as defined above). When the whole pattern matches, that portion of the subject string that matched the subpattern is passed back to the caller via the *ovector* argument of *RE Engine\_exec()*. Opening parentheses are counted from left to right (starting from 1) to obtain the numbers of the capturing subpatterns.

For example, if the string “the red king” is matched against the pattern `the ((red|white)(king|queen))` the captured substrings are “red king”, “red”, and “king”, and are numbered 1, 2, and 3.

The fact that plain parentheses fulfill two functions is not always helpful. There are times when a grouping subpattern is required without a capturing requirement. If an opening parenthesis is followed by “?:”, the subpattern does not do any capturing, and is not counted when computing the number of any subsequent capturing subpatterns. For example, if the string “the white queen” is matched against the pattern `the ((?:red|white)(king|queen))` the captured substrings are “white queen” and “queen,” and are numbered 1 and 2. The maximum number of captured substrings is 99, and the maximum number of all subpatterns, both capturing and non-capturing, is 200.

As a convenient shorthand, if any option settings are required at the start of a non-capturing subpattern, the option letters might appear between the "?" and the ":". Thus the two patterns `(?i:saturday|sunday)` and `(?:(?i)saturday|sunday)` match exactly the same set of strings. Because alternative branches are tried from left to right, and options are not reset until the end of the subpattern is reached, an option setting in one branch does affect subsequent branches, so the above patterns match "SUNDAY" as well as "Saturday".

## Repetition

Repetition is specified by quantifiers, which can follow any of the following items:

- A single character, possibly escaped by the `.` metacharacter
- A character class
- A back reference (see next section)
- A parenthesized subpattern (unless it is an assertion - see below)

The general repetition quantifier specifies a minimum and maximum number of permitted matches, by giving the two numbers in curly brackets (braces), separated by a comma. The numbers must be less than 65536, and the first must be less than or equal to the second. For example, `z{2,4}` matches "zz", "zzz", or "zzzz." A closing brace on its own is not a special character. If the second number is omitted, but the comma is present, there is no upper limit; if the second number and the comma are both omitted, the quantifier specifies an exact number of required matches. Thus `[aeiou]{3,}` matches at least 3 successive vowels, but might match many more, while `\d{8}` matches exactly 8 digits. An opening curly bracket that appears in a position where a quantifier is not allowed, or one that does not match the syntax of a quantifier, is taken as a literal character. For example, `{,6}` is not a quantifier, but a literal string of four characters.

The quantifier `{0}` is permitted, causing the expression to behave as if the previous item and the quantifier were not present. For convenience (and historical compatibility) the three most common quantifiers have single-character abbreviations:

- \* Equivalent to `{0,}`
- + Equivalent to `{1,}`
- ? Equivalent to `{0,1}`

It is possible to construct infinite loops by following a subpattern that can match no characters with a quantifier that has no upper limit, for example `(a?)*`

Earlier versions of Perl gave an error at compile time for such patterns. However, because there are cases where this can be useful, such patterns are now accepted, but if any repetition of the subpattern does in fact match no characters, the loop is forcibly broken.

By default, the quantifiers are “greedy,” that is, they match as much as possible (up to the maximum number of permitted times) without causing the rest of the pattern to fail. The classic example of where this gives problems is in trying to match comments in C programs. These appear between the sequences `/*` and `*/` and within the sequence, individual `*` and `/` characters might appear. An attempt to match C comments by applying the following pattern fails because it matches the entire string due to the greediness of the `.*` item.

```
/\*.*\*/
```

to the string

```
/* first command */ not comment /* second comment */
```

However, if a quantifier is followed by a question mark, then it ceases to be greedy, and instead matches the minimum number of times possible, so the following pattern does the right thing with the C comments.

```
/\*.*?\*/
```

The meaning of the various quantifiers is not otherwise changed, just the preferred number of matches. Do not confuse this use of question mark with its use as a quantifier in its own right. Because it has two uses, it can sometimes appear doubled, as below, which matches one digit by preference, but can match two if that is the only way the rest of the pattern matches.

```
\d??\d
```

When a parenthesized subpattern is quantified with a minimum repeat count that is greater than 1 or with a limited maximum, more store is required for the compiled pattern, in proportion to the size of the minimum or maximum.

If a pattern starts with `.*` then it is implicitly anchored, since whatever follows will be tried against every character position in the subject string. RE ENGINE treats this as though it were preceded by `\A`.

When a capturing subpattern is repeated, the value captured is the substring that matched the final iteration. For example, after the following expression has matched “tweedledum tweedledee” the value of the captured substring is “tweedledee”.

```
(tweedle[dume]{3}\s*)+
```

However, if there are nested capturing subpatterns, the corresponding captured values might have been set in previous iterations. For example, after

```
/(a|(b))+/
```

matches “aba” the value of the second captured substring is “b”.

## Back References

Outside a character class, a backslash followed by a digit greater than 0 (and possibly further digits) is a back reference to a capturing subpattern earlier (i.e., to its left) in the pattern, provided there have been that many previous capturing left parentheses.

However, if the decimal number following the backslash is less than 10, it is always taken as a back reference, and causes an error only if there are not that many capturing left parentheses in the entire pattern. In other words, the parentheses that are referenced need not be to the left of the reference for numbers less than 10. See the section entitled “Backslash” above for further details of the handling of digits following a backslash.

A back reference matches whatever actually matched the capturing subpattern in the current subject string, rather than anything matching the subpattern itself. So the following pattern matches “sense and sensibility” and “response and responsibility,” but not “sense and responsibility.”

```
(sens|respons)e and \libility
```

There might be more than one back reference to the same subpattern. If a subpattern has not actually been used in a particular match, then any back references to it always fail. For example, the following pattern always fails if it starts to match “a” rather than “bc.” Because there might be up to 99 back references, all digits following the backslash are taken as part of a potential back reference number. If the pattern continues with a digit character, then some delimiter must be used to terminate the back reference.

```
(a|(bc))\2
```

A back reference that occurs inside the parentheses to which it refers fails when the subpattern is first used, so, for example, (a\1) never matches. However, such references can be useful inside repeated subpatterns. For example, the following pattern matches any number of “a”s and also “aba”, “ababaa” etc. At each iteration of the subpattern, the back reference matches the character string corresponding to the previous iteration. In order for this to work, the pattern must be such that the first iteration does not need to match the back reference. This can be done using alternation, as in the example above, or by a quantifier with a minimum of zero.

```
(a|b\1)+
```

## Assertions

An assertion is a test on the characters following or preceding the current matching point that does not actually consume any characters. The simple assertions coded as \b, \B, \A, \Z, \z, ^ and \$ are described above. More complicated assertions are coded as subpatterns. There are two kinds: those that look ahead of the current position in the subject string, and those that look behind it.

An assertion subpattern is matched in the normal way, except that it does not cause the current matching position to be changed. Lookahead assertions start with `(?=` for positive assertions and `(?!` for negative assertions. For example, the following expression matches a word followed by a semicolon, but does not include the semicolon in the match.

```
\w+(?=;)
```

The following expression matches any occurrence of “example” that is not followed by “bar”.

```
example(?!bar)
```

Note that the apparently similar pattern that follows does not find an occurrence of “bar” that is preceded by something other than “example”; it finds any occurrence of “bar” whatsoever, because the assertion `(?!example)` is always true when the next three characters are “bar”. A lookbehind assertion is needed to achieve this effect.

```
(?!example)bar
```

Lookbehind assertions start with `(?<=` for positive assertions and `(?<!` for negative assertions. For example, the following expression does find an occurrence of “bar” that is not preceded by “example”. The contents of a lookbehind assertion are restricted such that all the strings it matches must have a fixed length.

```
(?<!example)bar
```

However, if there are several alternatives, they do not all have to have the same fixed length. Thus `(?<=bullock|donkey)` is permitted, but `(?<!dogs?|cats?)` causes an error at compile time. Branches that match different length strings are permitted only at the top level of a lookbehind assertion. This is an extension compared with Perl 5.005, which requires all branches to match the same length of string. An assertion such as `(?<=ab(c|de))` is not permitted, because its single branch can match two different lengths, but it is acceptable if rewritten to use two branches:

```
(?<=abc|abde)
```

The implementation of lookbehind assertions is, for each alternative, to temporarily move the current position back by the fixed width and then try to match. If there are insufficient characters before the current position, the match is deemed to fail.

Assertions can be nested in any combination. For example, the following expression matches an occurrence of “baz” that is preceded by “bar” which in turn is not preceded by “example”.

```
(?<=(?<!example)bar)baz
```

Assertion subpatterns are not capturing subpatterns, and might not be repeated, because it makes no sense to assert the same thing several times. If an assertion contains capturing subpatterns within it, these are always counted for the purposes of numbering the capturing subpatterns in the whole pattern. Substring capturing is carried out for positive assertions, but it does not make sense for negative assertions.

Assertions count towards the maximum of 200 parenthesized subpatterns.



## Once-Only Subpatterns

With both maximizing and minimizing repetition, failure of what follows normally causes the repeated item to be re-evaluated to see if a different number of repeats allows the rest of the pattern to match. Sometimes it is useful to prevent this, either to change the nature of the match, or to cause it fail earlier than it otherwise might, when the author of the pattern knows there is no point in carrying on.

Consider, for example, the pattern `\d+example` when applied to the subject line

```
123456bar
```

After matching all 6 digits and then failing to match “example,” the normal action of the matcher is to try again with only 5 digits matching the `\d+` item, and then with 4, and so on, before ultimately failing. Once-only subpatterns provide the means for specifying that once a portion of the pattern has matched, it is not to be re-evaluated in this way, so the matcher would give up immediately on failing to match “example” the first time. The notation is another kind of special parenthesis, starting with `(?>` as in this example:

```
(?>\d+)bar
```

This kind of parenthesis “locks up” the part of the pattern it contains once it has matched, and a failure further into the pattern is prevented from backtracking into it. Backtracking past it to previous items, however, works as normal.

An alternative description is that a subpattern of this type matches the string of characters that an identical standalone pattern would match, if anchored at the current point in the subject string.

Once-only subpatterns are not capturing subpatterns. Simple cases such as the above example can be thought of as a maximizing repeat that must swallow everything it can. So, while both `\d+` and `\d+?` are prepared to adjust the number of digits they match in order to make the rest of the pattern match, `(?>\d+)` can only match an entire sequence of digits.

This construction can of course contain arbitrarily complicated subpatterns, and it can be nested.

## Conditional Subpatterns

It is possible to cause the matching process to obey a subpattern conditionally or to choose between two alternative subpatterns, depending on the result of an assertion, or whether a previous capturing subpattern matched or not. The two possible forms of conditional subpattern are

```
(?(condition)yes-pattern)
(?(condition)yes-pattern|no-pattern)
```

If the condition is satisfied, the yes-pattern is used; otherwise the no-pattern (if present) is used. If there are more than two alternatives in the subpattern, a compile-time error occurs.

There are two kinds of condition. If the text between the parentheses consists of a sequence of digits, then the condition is satisfied if the capturing subpattern of that number has previously matched. Consider the following pattern, which contains non-significant white space to make it more readable and to divide it into three parts for ease of discussion:

```
( \ ( )?    [ ^ ( ) ]+    (?(1) \ ) )
```

The first part matches an optional opening parenthesis, and if that character is present, sets it as the first captured substring. The second part matches one or more characters that are not parentheses. The third part is a conditional subpattern that tests whether the first set of parentheses matched or not. If they did, that is, if subject started with an opening parenthesis, the condition is true, and so the yes-pattern is executed and a closing parenthesis is required. Otherwise, since no-pattern is not present, the subpattern matches nothing. In other words, this pattern matches a sequence of non-parentheses, optionally enclosed in parentheses.

If the condition is not a sequence of digits, it must be an assertion. This might be a positive or negative lookahead or lookbehind assertion. Consider this pattern, again containing non-significant white space, and with the two alternatives on the second line:

```
(?(?=[^a-z]*[a-z])
\d{2}[a-z]{3}-\d{2}|\d{2}-\d{2}-\d{2})
```

The condition is a positive lookahead assertion that matches an optional sequence of non-letters followed by a letter. In other words, it tests for the presence of at least one letter in the subject. If a letter is found, the subject is matched against the first alternative; otherwise it is matched against the second. This pattern matches strings in one of the two forms dd-aaa-dd or dd-dd-dd, where aaa are letters and dd are digits.

## Comments

The sequence `(?#` marks the start of a comment which continues up to the next closing parenthesis. Nested parentheses are not permitted. The characters that make up a comment play no part in the pattern matching at all.

## Performance

Certain items that might appear in patterns are more efficient than others. It is more efficient to use a character class like `[aeiou]` than a set of alternatives such as `(a|e|i|o|u)`. In general, the simplest construction that provides the required behavior is usually the most efficient. Remember that non-regular expressions are simpler constructions than regular expressions, and are thus more efficient in general.

## Regular Expression Engine Differences From Perl

This section describes differences between the RE ENGINE and Perl 5.005.

- Normally “space” matches space, formfeed, newline, carriage return, horizontal tab, and vertical tab. Perl 5 no longer includes vertical tab in its set of white-space characters. The `\v` escape that was in the Perl documentation for a long time was never in fact recognized. However, the character itself was treated as white space at least up to 5.002. In 5.004 and 5.005 it does not match `\s`.
- RE ENGINE does not allow repeat quantifiers on lookahead assertions. Perl permits them, but they do not mean what you might think. For example, `(?!a){3}` does not assert that the next three characters are not “a”. It just asserts that the next character is not “a” three times.

- Capturing subpatterns that occur inside negative lookahead assertions are counted, but their entries in the offsets vector are never set. Perl sets its numerical variables from any such patterns that are matched before the assertion fails to match something (thereby succeeding), but only if the negative lookahead assertion contains just one branch.
- Though binary zero characters are supported in the subject string, they are not allowed in a pattern string because it is passed as a normal C string, terminated by zero. The escape sequence `"\0"` can be used in the pattern to represent a binary zero.
- The following Perl escape sequences are not supported: `\l`, `\u`, `\L`, `\U`, `\E`, `\Q`. In fact these are implemented by Perl's general string handling and are not part of its pattern-matching engine.
- The Perl `\G` assertion is not supported as it is not relevant to single pattern matches.
- RE ENGINE does not support the `( ? {code} )` construction.
- There are at the time of writing some oddities in Perl 5.005\_02 concerned with the settings of captured strings when part of a pattern is repeated. For example, matching `"aba"` against the pattern `/^(a(b)?)+$/` sets `$2` to the value `"b"`, but matching `"aabbaa"` against `/^(aa(bb)?)+$/` leaves `$2` unset. However, if the pattern is changed to `/^(aa(b(b))?) +$/` then `$2` (and `$3`) get set. In Perl 5.004 `$2` is set in both cases, and that is also true of RE ENGINE.
- Another as yet unresolved discrepancy is that in Perl 5.005\_02 the pattern `/^(a)?(?(1)a|b)+$/` matches the string `"a"`, whereas in RE ENGINE it does not. However, in both Perl and RE ENGINE `/^(a)?a/` matched against `"a"` leaves `$1` unset.
- RE ENGINE provides some extensions to the Perl regular expression facilities: Although lookbehind assertions must match fixed length strings, each alternative branch of a lookbehind assertion can match a different length of string. Perl 5.005 requires them all to have the same length.

*Note:* When regular expressions are used to match a URL, a space character matches a `%20` in the request URL. However, a `%20` in the regular-expression pattern will not match anything in any request URL, because `"%20"` is normalized to `" "` in the subject string before the regex match is performed.

